

#### **AGENDA**

## FOR INNOVATION AND BUSINESS DEVELOPMENT COMMITTEE MEETING TO BE HELD ON

#### 12 DECEMBER 2023 AT 6.30 PM

# IN LITTLE PARA CONFERENCE ROOMS, SALISBURY COMMUNITY HUB, 34 CHURCH STREET, SALISBURY

#### **MEMBERS**

Cr S Reardon (Chairman) Mayor G Aldridge (ex officio)

Cr L Brug

Cr K Grenfell (Deputy Chairman)

Cr S McKell

#### **REQUIRED STAFF**

Chief Executive Officer, Mr J Harry

Deputy Chief Executive Officer, Mr C Mansueto

General Manager Community Development, Mrs A Pokoney Cramey

General Manager City Infrastructure, Mr J Devine General Manager City Development, Ms M English A/Manager Governance, Ms J O'Keefe-Craig

#### **APOLOGIES**

Cr M Mazzeo

#### LEAVE OF ABSENCE

Leave of absence for this meeting was previously granted to Cr C Buchanan.

#### PRESENTATION OF MINUTES

Presentation of the Minutes of the Innovation and Business Development Committee Meeting held on 21 November 2023.

#### **REPORTS**

| 4 1 |     | • .  | . •   |
|-----|-----|------|-------|
| Ad  | min | istr | ation |

| 6.0.1 | Future Reports for the Innovation and Business Development Committee |   |
|-------|--|---|
| 6.0.2 | Salisbury Community Bus  | ) |

#### **QUESTIONS ON NOTICE**

#### MOTIONS ON NOTICE

#### **OTHER BUSINESS**

(Questions Without Notice, Motions Without Notice, CEO Update)

#### **CLOSE**



# MINUTES OF INNOVATION AND BUSINESS DEVELOPMENT COMMITTEE MEETING HELD IN LITTLE PARA CONFERENCE ROOMS, SALISBURY COMMUNITY HUB, 34 CHURCH STREET, SALISBURY ON

#### **21 NOVEMBER 2023**

#### **MEMBERS PRESENT**

Cr S Reardon (Chairman) Mayor G Aldridge (ex officio)

Cr L Brug

Deputy Mayor, Cr C Buchanan

Cr M Mazzeo

#### **STAFF**

Chief Executive Officer, Mr J Harry

Deputy Chief Executive Officer, Mr C Mansueto

A/General Manager Community Development, Mr Andrew Hamilton

General Manager City Infrastructure, Mr J Devine General Manager City Development, Ms M English

Manager Governance, Mr R Deco

Personal Assistant to General Manager Community Development, Ms S

Howley

The meeting commenced at 6:36pm.

The Chairman welcomed the Elected Members, members of the public and staff to the meeting.

#### **APOLOGIES**

An apology has been received from Cr S McKell.

#### LEAVE OF ABSENCE

Leave of absence for this meeting was previously granted to Cr K Grenfell.

#### PRESENTATION OF MINUTES

Moved Mayor G Aldridge Seconded Cr M Mazzeo

The Minutes of the Innovation and Business Development Committee Meeting held on 17 October 2023, be taken as read and confirmed.

**CARRIED** 

#### **REPORTS**

Administration

## **6.0.1** Future Reports for the Innovation and Business Development Committee

Moved Mayor G Aldridge Seconded Cr L Brug

#### That Council:

1. Notes the report.

**CARRIED** 

#### **QUESTIONS ON NOTICE**

There were no Questions on Notice.

#### **MOTIONS ON NOTICE**

There were no Motions on Notice.

#### **OTHER BUSINESS**

(Questions Without Notice, Motions Without Notice, CEO Update.)

There were no Other Business Items.

#### ORDERS TO EXCLUDE THE PUBLIC

#### 6.4.1 Project Connect

Moved Mayor G Aldridge Seconded Cr L Brug

Pursuant to Section 90(2) of the *Local Government Act 1999* the Innovation and Business Development Committee orders, this matter be considered in confidence under on grounds that:

- 1. Pursuant to Section 90(2) and (3)(b)(i) and (b)(ii) of the Local Government Act 1999, the principle that the meeting should be conducted in a place open to the public has been outweighed in relation to this matter because:
  - it relates to information the disclosure of which could reasonably be expected to confer a commercial advantage on a person with whom the council is conducting, or proposing to conduct, business, or to prejudice the commercial position of the council; and
  - information the disclosure of which would, on balance, be contrary to the public interest.
- 2. In weighing up the factors related to disclosure,
  - disclosure of this matter to the public would demonstrate accountability and transparency of the Council's operations
  - On that basis the public's interest is best served by not disclosing the **Project Connect** item and discussion at this point in time.
- 3. Pursuant to Section 90(2) of the Local Government Act 1999 it is recommended the Council orders that all members of the public, except staff of the City of Salisbury on duty in attendance, Chief Executive Officer, Deputy Chief Executive Officer, A/General Manager Community Development, General Manager City Infrastructure, General Manager City Development, Manager Governance and Personal Assistant to General Manager Community Development be excluded from attendance at the meeting for this Agenda Item.

**CARRIED** 

The meeting moved into confidence at 6:39pm.

The meeting moved out of confidence at and closed 6:41pm.

| CHAIRMAN | • |
|----------|---|
|          |   |
|          |   |
| DATE     |   |

**ITEM** 6.0.1

INNOVATION AND BUSINESS DEVELOPMENT

COMMITTEE

**DATE** 12 December 2023

**HEADING** Future Reports for the Innovation and Business Development

Committee

**AUTHOR** Hayley Berrisford, PA to General Manager Business Excellence,

**Business Excellence** 

4.2 We deliver quality outcomes that meet the needs of our **CITY PLAN LINKS** 

community

**SUMMARY** This item details reports to be presented to the Innovation and

Business Development Committee as a result of a previous Council

resolution.

#### RECOMMENDATION

#### **That Council:**

1. Notes the report.

#### **ATTACHMENTS**

There are no attachments to this report.

#### 1. BACKGROUND

- A list of resolutions requiring a future report to Council is presented to each committee for noting.
- 1.2 If reports have been deferred to a subsequent month, this will be indicated, along with a reason for the deferral.

#### CONSULTATION / COMMUNICATION 2.

- 2.1 Internal
  - 2.1.1 Report authors and General Managers.
- 2.2 External
  - 2.2.1 Nil.

#### 3. REPORT

3.1 The table below outlines the reports to be presented to the Innovation and Business Development Committee as a result of a Council resolution.

| <b>Meeting - Item</b> | Heading and Resolution  | Officer             |
|-----------------------|---|---------------------|
| 23 May 2022           | <b>Exceptional Community Experience Project</b>   | Jayne Emerson       |
|                       | Update  |                     |
| 6.4.2                 | 2. Receives through the Innovation and Business   |                     |
|                       | Development Committee quarterly reports on the  |                     |
|                       | progress of the Business Transformation progress  |                     |
| <b>D</b>              | and any requests for future funding.  |                     |
| Due:                  | March 2024  | 7.1 D.              |
| 24 July 2023          | Motion Without Notice – Tree Climb  | John Devine         |
| IBD-MWON1             | 3. Depending on the outcome of the car parking  |                     |
|                       | and traffic impact study Council will give  |                     |
|                       | consideration to additional car parking and traffic   |                     |
|                       | management solutions including alternative access points via Carisbrooke Park and Harry Bowie |                     |
|                       | Reserve (priority key linkage), and an appropriate  |                     |
|                       | implementation strategy for Council's   |                     |
|                       | consideration, with an additional access point  |                     |
|                       | proposal and estimated costings to be presented to  |                     |
|                       | Council by mid-2024.  |                     |
| Due:                  | June 2024   |                     |
| 23 October 2023       | Motion on Notice: Business Awards   | Leandro Lopez Digon |
| MON3                  | 4. Requests the Administration to present a report  |                     |
|                       | to the relevant Committee to investigate the  |                     |
|                       | feasibility of running a proposed Citywide  |                     |
|                       | business awards event in late 2024 / 2025, similar  |                     |
|                       | to the City of Onkaparinga and some other   |                     |
|                       | councils.   |                     |
| Due:                  | March 2024  |                     |

#### 4. **CONCLUSION / PROPOSAL**

4.1 Future reports for the Innovation and Business Development Committee have been reviewed and are presented to Council for noting.

**ITEM** 6.0.2

INNOVATION AND BUSINESS DEVELOPMENT

**COMMITTEE** 

**DATE** 12 December 2023

PREV REFS Innovation and Business 6.1.3 18/04/2023

**Development Committee** 

**HEADING** Salisbury Community Bus

**AUTHOR** Raini Nailer, Senior Social Planner – Reconciliation & Community

Transport, Community Development

CITY PLAN LINKS 1.3 People are valued and they feel safe, included and connected

3.4 Our urban growth is well planned and our centres are active 4.4 We plan effectively to address community needs and identify

new opportunities

**SUMMARY** The community bus provides enhanced mobility and accessibility

for our community members, enabling improved access to services and key destinations across the City of Salisbury, including connectivity between the under-serviced western suburbs and the Salisbury City Centre. A proposed modification to the community bus route will enhance accessibility whilst expanding the potential

passenger base.

#### RECOMMENDATION

#### That Council:

- 1. Approves the new bus route as outlined in Attachment 2 and Attachment 3 to this report (Item 6.0.2, Innovation and Business Committee, 12 December 2023).
- 2. Notes the intention to seek approval from One Fund Services Ltd to build a new bus stop on Port Wakefield Road.
- 3. Approves the launch of the new community bus route to align with the opening of the new Salisbury Aquatic Centre.
- 4. Approves the continuation of the existing community bus route/service from January 2024 until the commencement of the new community bus route/service which is scheduled to align with the opening of the Salisbury Aquatic Centre in July 2024.
- 5. Notes the South Australia Public Transport Authority's offer to co-brand the community bus stops with the Adelaide Metro bus stops.
- 6. Approves an approach to market for the Community Bus Service as outlined in Attachment 2 (Item 6.0.2, Innovation and Business Committee, 12 December 2023) for a three (3) year contract period with annual participation
- 7. Notes the 2023/24 Budget Bid TRN001143 Community Bus as outlined in Attachment 5 (Item 6.0.2, Innovation and Business Development Committee, 12 December 2023) includes ongoing funding of Permanent New Community Bus Route with 2024/25 full

cost being \$307,500 and that the consideration of this bid was per Council resolution 0109/2023.

#### **ATTACHMENTS**

This document should be read in conjunction with the following attachments:

- 1. Community Bus Previous Resolutions
- 2. Community Bus Route
- 3. Community Bus Timetable
- 4. Community Bus Signage
- 5. Community Bus - Approved Budget Bid 2023

#### BACKGROUND

- The Salisbury Community Bus has been in operation since 2021 and since this time it has offered a service to many community members, particularly those in the western parts of the City of Salisbury who are currently underserviced by Adelaide metro offerings.
- The current Community Bus provides an important service for those who do not 1.2 have access to a vehicle and for those who may require the use of mobility aids.
- 1.3 In addition, the bus offers a socialisation opportunity for patrons. This is underlined by the positive feedback received for the service in the July 2022 Community Check-In Survey, where patrons saw the bus as an avenue for reducing social isolation.
- Despite the benefits, there is an evident need to review the route and scheduling, and reach more users.
- 1.5 At its meeting on 18 April 2023, Council resolved (Resolution 0268/2023) to reaffirm its commitment to provide a community bus as a permanent service and form a working group to explore improvements to the service.
- 1.6 At its meeting on 18 April 2023, Council resolved that it:
  - Reaffirms its commitment to providing an essential community bus 1.6.1 service for residents of the City of Salisbury and approves the budget bid TRN001143 for inclusion as a non-discretionary budget bid as part of the 2023/24 budget process.
  - 1.6.2 Approves:
    - The extension of the existing service up to 31 December 2023 to enable time to implement the revised service, should this be included in the 2023/24 budget.
    - b. Writing to the South Australian Government seeking:
      - Approval to utilise their public transport network bus stops to support a proposed new community bus route.
      - Funding for upgrades for proposed new bus stops. 3.
  - Approves the establishment of a working group consisting of a 1.6.3 representative from Central, Para, Hills and West Wards (Crs C

Page 10 City of Salisbury Buchanan, K Grenfell, S McKell and P Jensen) to provide a recommendation to the Community Wellbeing and Sport Committee on proposed bus routes and other matters related to the community bus service by 30 June 2023.

(Resolution Number 0268/2023)

1.7 Further resolutions have been included for background reference in Attachment

#### 2. EXTERNAL CONSULTATION / COMMUNICATION

- 2.1 Community consultation from 15<sup>th</sup> September to 18<sup>th</sup> October 2023
- 2.2 South Australian Public Transport Authority (SAPTA)

#### 3. DISCUSSION

- 3.1 Comprised of three Councilors and two staff members, the Community Bus Working Group (Working Group) met from April 2023 to review the existing route and scheduling of the Community Bus with the aim of increasing the relevance and reach of the service.
- 3.2 The Working Group sought to achieve these aims within the bounds of the agreed budget and operational structure of the service. In practice, this means that any proposed route modifications would need to be catered for without increasing the overall kilometres of travel on a weekly basis.
- 3.3 After considering a range of alternatives, the Working Group arrived at a preferred solution. This solution makes slight modifications to the existing route, while adding additional pick-up locations (including retirement villages) and a number of new destinations, enabling patrons to access key services, including hospital and medical practices, and Council facilities.
- 3.4 To achieve this, the route and schedule is proposed to be amended. Currently, the bus runs on a loop circuit between St Kilda and Parabanks, on Tuesdays, Thursdays, Saturdays and Sundays.
- 3.5 The proposed schedule will run on three days per week, with a weekday loop (Tues and Thurs) and a slightly longer Saturday loop (adding Saints Road shops).
- 3.6 The preferred schedule was presented to the community for feedback through a public consultation process, undertaken between 15 September and 18 October 2023. This was facilitated through a survey promoted through:
  - 3.6.1 Council's Have Your Say web page (electronic survey)
  - 3.6.2 Council social media channels
  - 3.6.3 Hard copies provided at current appropriate bus stop venues, libraries and on the bus itself
  - 3.6.4 Posters with QR codes displayed at shopping centres, Community Centres and Libraries.
- 3.7 The Mayor, together with the Working Group, also conducted face-to-face consultation on 7<sup>th</sup> October 2023, with bus patrons joining them as the bus traveled on its current route.

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- 3.8 In total, 80 completed surveys were received, with over a third being residents of Salisbury (suburb) and surrounding suburbs. The majority of respondents were aged between 50 and 79 years of age.
- 3.9 The community consultation highlighted a broad level of demand from residents across the City of Salisbury for access to a free community bus service, indicating that the proposed expanded route is likely to generate a significant increase in patronage.
- 3.10 In addition, the consultation revealed:
  - 3.10.1 54% of respondents had not previously used the community bus
  - 3.10.2 75% of people who responded to the online survey reported they would use the new community bus route.
- 3.11 In response to community feedback, further modifications were made to the proposed schedule, including:
  - 3.11.1 Reducing the length of the longest loop by removing a number of bus stops.
  - 3.11.2 Adding an additional third round to the loops to provide greater time flexibility at destinations.
- 3.12 The final proposed community bus route and timetable is included as Attachment 2 and Attachment 3 to this report. It features:
  - 3.12.1 Two separate loops, one running on Tuesdays and Thursdays, and the other being a slightly modified route operating on Saturdays.
  - 3.12.2 Three loop rounds per day beginning and ending at Parabanks.
  - 3.12.3 A timetable that aims to meet a variety of needs, with a focus on essential services on weekdays and shopping on Saturdays.
  - 3.12.4 A total weekly travel distance that is equivalent to the present operation.

| Tuesday and Thursday                  | Saturday                              |
|---------------------------------------|---------------------------------------|
| Stop 1 Parabanks Shopping Centre      | Stop 1 Parabanks Shopping Centre      |
| Stop 2 Lyell McEwin Hospital          | Stop 2 ECH Winzor Retirement Estate   |
| Stop 3 ECH Winzor Retierment Estate   | Stop 3 Hollywood Plaza                |
| Stop 4 Hollywood Plaza                | Stop 4 Martins Road Precinct          |
| Stop 5 Parafield Gardens Lifestyle    | Stop 5 Parafield Gardens Lifestyle    |
| Village                               | Village                               |
| Stop 6 The Europa Medical Centre      | Stop 6 Morrella Community Centre      |
| Stop 7 Morella Community Centre       | Stop 7 Paralowie Village Shopping     |
| Stop 8 Paralowie Village Shopping     | Centre                                |
| Centre                                | Stop 8 Ampol Highway One              |
| Stop 9 Ampol Highway One              | Stop 9 St Kilda Adventure Playground  |
| Stop 10 St Kilda Adventure Playground | Stop 10 Springbank Plaza              |
| Stop 11 Springbank Plaza              | Stop 11 Estia Health Burton           |
| Stop 12 Estia Health Burton           | Stop 12 Diment Road Shopping Centre   |
| Stop 13 Diment Road Shopping Centre   | Stop 13 Cnr Waterloo and Bagster Road |
| Stop 14 Cnr Waterloo and Bagster Road | Stop 14 Salisbury Aquatic Centre      |
| Stop 15 Salisbury Aquatic Centre      | Stop 15 Parabanks Shopping Centre     |

Stop 16 Parabanks Shopping Centre

Highlighted is difference between routes

Stop 16 Lyell McEwen Hospital
Stop 17 Saints Shopping Centre
Stop 18 Parabanks Shopping Centre 2<sup>nd</sup>

- 3.13 The proposed route is contingent on:
  - 3.13.1 Approval by the South Australian Public Transport Authority (SAPTA) for use of the associated South Australian Government bus stops and timing of the proposed use. A request for approval has been submitted.
  - 3.13.2 Construction of bus stops at St Kilda Adventure Playground and Port Wakefield Road Bolivar as supported by Council at its meeting held on 18 April 2023 meeting (Resolution Number 0268/2023).
  - 3.13.3 Approval from One Fund Services Ltd for the construction of a compliant bus stop at the Ampol Station site on Port Wakefield Road, Bolivar.
- 3.14 Following Council's support for the proposed route, a procurement process will be implemented in the open market to secure an operator. Selection will prioritise:
  - 3.14.1 Legislative compliance with all relevant legislative obligations.
  - 3.14.2 Value for money cost effectiveness to Council.
  - 3.14.3 Accessibility including for people using mobility aids and assistance animals.
  - 3.14.4 Capacity accommodating the maximum number of patrons within the constraints and capacities of the route.
  - 3.14.5 Branding the ability to place Council signage and promotion on the bus.
  - 3.14.6 High quality service demonstrated commitment to, and procedures to support, quality customer service.
- 3.15 An important inclusion within the proposed route is the new Salisbury Aquatic Centre, which is expected to be a popular destination, particularly due to its accessible design catering for those with mobility constraints.
- 3.16 As the Salisbury Aquatic Centre is not likely to be operational until the middle of 2024, it is proposed to align the commencement of the new schedule with the opening of the Salisbury Aquatic Centre. This timeframe also enables adequate time for approvals, procurement, and construction of the new stops.
- 3.17 Until the commencement of the new schedule, it is proposed to continue the existing route to ensure current users are not disadvantaged.
- 3.18 In seeking approval of the new bus route from SAPTA, an opportunity has arisen to co-brand the community bus stops with the Adelaide Metro bus stops. This would provide a more permanent and stronger identification of the community bus stops. SAPTA offer this service at a cost of approximately \$5,000. See Attachment 4 for example of sign visual.

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#### 4. FINANCIAL OVERVIEW

- 4.1 The budgetary requirements for the new service are included in Attachment 5 to this report (2023/24 Budget Bid TRN001143) this provides ongoing funding to the expanded model. Additionally, ongoing funding has also been provided to the current community bus through resolution at its Council meeting on 18 April 2023 for funding through to the end of 2023 (Resolution Number 0109/2023).
- 4.2 Combined with the recommendations in this report, the community bus will continue in its current format for as long as required, commencing, an expanded route in alignment with the public opening of the Salisbury Aquatic Centre, which is likely to be mid-2024.
- 4.3 This transition time means the community bus service will likely have a surplus saving up to \$25,000 in the 2023/24 financial year and will be reported via a future quarterly budget review.
- 4.4 Additional funding will be required for the branding of Salisbury Community Bus stops, which can be added to the current Adelaide Metro permanent bus signs as shown in Attachment 4 to this report. This is anticipated to cost approximately \$5,000. The works will be undertaken by SAPTA. This will be funded from the surplus funds in 2023/24.

#### 5. CONCLUSION

- 5.1 Over the past six months, the Community Bus Working Group has undertaken a review of the current bus route with the aim of identifying new route options that address community needs and expand patronage.
- 5.2 In September, a draft proposed bus schedule was developed and feedback was invited from the community through a public consultation process. This process revealed a high level of support for expanding the current bus route, as well as providing a number of practical suggestions to improve the proposed schedule particularly the need to shorten the route duration and provide increased time at destinations.
- 5.3 In response to this feedback, a number of changes were made to the proposed scheduling, including removal of several stops to reduce route length, and adding a third run around the loops so that patrons are able to spend more time at destinations.
- 5.4 It is proposed to commence the new community bus schedule in concert with the opening of the new Salisbury Aquatic Centre. This will:
  - 5.4.1 Ensure all destinations are activated at commencement.
  - 5.4.2 Avoid scheduling confusion (including the need to develop temporary timetables).
  - 5.4.3 Enable adequate time to construct the required bus stops and seek permission for one upgrade on private property (owned by One Fund Services Ltd).
  - 5.4.4 Obtain approval from the South Australian Public Transport Authority for use of State Government owned bus stops.
  - 5.4.5 Carry out an open market procurement process for an operator of the new service.

- 5.5 Until this time, it is intended that the current community bus route will continue, in order to provide ongoing service to the current clientele.
- 5.6 The South Australian Public Transport Authority has provided an opportunity to co-brand the community bus stops with the Adelaide Metro bus stops. This would provide a more permanent and stronger identification of the community bus stops. SAPTA offer this service at an approximate cost of \$5,000, this will be funded from the surplus funds in 2023/24.

#### Community Bus - Previous Council Resolutions

- 1.1 At the 26 October 2020 Council resolved:
  - That the information contained in this report be noted.
  - That Council endorse a 6-month trial of a Fixed Route Community bus service linking the
    greater Salisbury area to the suburbs west side of Pt Wakefield Road during the
    2021/2022 daylight savings period 3 October 2021 to 3 April 2022, and that a
    corresponding New Initiative Bid be developed by staff for consideration in the 2021/22
    budget.
  - That the service be a fully funded council-provided service operating 3 times per day on 3 days per week.
  - 4. That the Route of the Community bus service incorporate;
    - The Salisbury Hub
    - Hollywood Plaza
    - Globe Derby Park
    - Bolivar (Highway One Caravan Park/Truck stop)
    - Paralowie Village Shop Shopping Centre
    - Springbank Plaza
    - St Kilda Tram Museum
    - St Kilda Playground
  - That Council promote the trial through social media, print media and use of the Hub tele-screen.
  - That a report be brought back at the conclusion of the trial, analysing the success or otherwise of the trial, including;
    - the uptake of the service overall
    - which stops are used the most/least
    - Customer and staff feedback.

(Resolution Number: 0710/2020)

- 1.2 At its meeting held on 20 December 2021, Council resolved:
  - Notes that passenger numbers in the Community Bus Trial are steadily increasing and that Salisbury City Centre (Parabanks bus stop), St Kilda; and Highway One Caravan Park are the most popular bus stops.
  - Request that the administration introduce the additional bus stops, subject to confirmation from the bus company, for the remainder of the trial, effective immediately at:
    - Martins Road adjacent to the bike track
    - Bolivar Road near dog park
    - St Kilda near the roundabout
  - Staff provides a further information report to Council on cost implications of introducing a Sunday service for the remainder of the trial.
  - Approves that a non-discretionary bid of \$42,000 is considered through the second quarter budget review process to cover the cost of increased passenger capacity and disability access for the Community Bus Trial as expressed by Council.

(Resolution Number: 1198/2021)

- 1.3 At its meeting held on 20 December 2021, in response to a 'further information report', Council resolved:
  - Incorporates additional bus stops at Martins Road and Bolivar Road into the Community Bus Trial from 31 January 2022 or sooner.
  - Incorporates an additional Sunday community bus service into the Community Bus Trial commencing 2 January 2022.
  - 3. Approves a further non-discretionary bid of \$19,158 through the second quarter budget review process to cover the cost of providing additional services on Sundays for the remainder of the Community Bus Trial.

(Resolution Number 1199/2021)

- 1.4 At its meeting held on 22 March 2022, Council resolved:
  - Notes that passenger numbers in the Community Bus Trial have continued to increase to an average of 90 passengers per week.
  - Approves the continued provision of the Community Bus service until July 2022 pending the preparation of an evaluation report on the Community Bus Trial.
  - Approves that a non-discretionary bid of \$53,000 is considered through the Third Quarter Budget Review process to extend the Community Bus service for a further 3 months.

(Resolution Number 1237/2022)

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- 1.5 At its meeting held on 27 June 2022, Council resolved:
  - Approves the continuation of the Community Bus Service until the end of December 2022
    as per Budget Bid number OPN 000959 (Attachment 3, Innovation and Business
    Development Committee, 21 June 2022, Item 6.1.2).
  - Notes the findings of the Community Bus Trial.
  - Approves the Mayor writing to the Minister for Infrastructure and Transport to share Council's findings of its bus trial and request the Government to fund additional bus routes for an improved public transport system in the western suburbs of the City of Salisbury as detailed in Council's Project Partnerships 2022.
  - Council further considers the matter following receipt of the State Government's response as per Recommendation 3 of this report.

(Resolution Number 1385/2022)

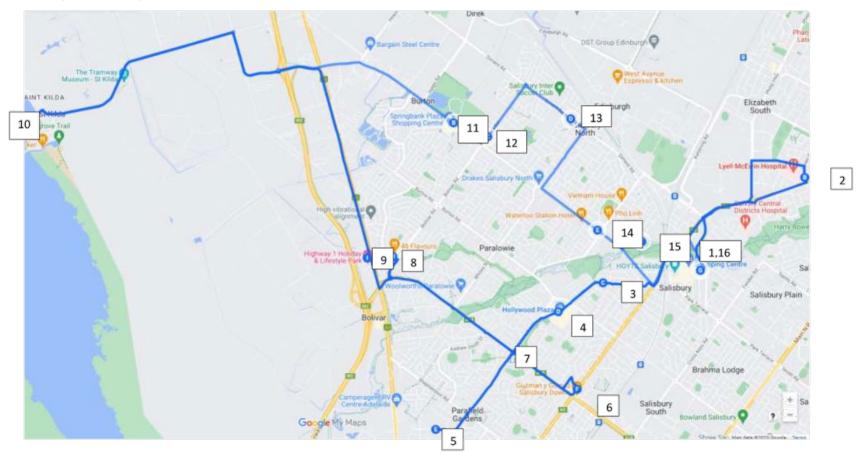
- 1.6 At its meeting on 31 January 2023, Council resolved:
  - Notes the success of the community bus trial and commits to an ongoing fully funded Council provided community bus service to be considered as part of the 2023/24 budget process.
  - Approves the continuation of the existing community bus program until 30 June 2023 with funding provided by a non-discretionary review bid of \$105,000.
  - Requests the administration to undertake community consultation and receive customer feedback on how Council can improve the community bus service and report back in April 2023.
  - Continues to lobby the State Government to provide public transport for St Kilda and Globe Derby Park.

(Resolution Number 0109/2023)

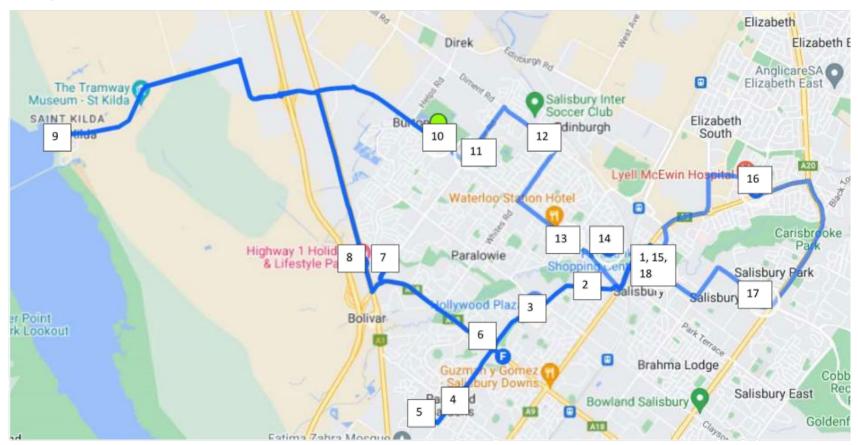
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#### Attachment 2-Community Bus Route

#### **Tuesdays and Thursdays**



#### Saturdays



#### Community Bus Route 2024

#### **Tuesday and Thursday**

|         | Location   | Round 1 | Round 2 | Round 3 |
|---------|--|---------|---------|---------|
| Stop 1  | Parabanks (Stop 50F John Street- North Side)   | 9:04am  | 11:32am | 1:55pm  |
| Stop 2  | Lyell McEwin Hospital (Stop 54B Haydown Road East Side)                                  | 9:13am  | 11:41am | 2:04pm  |
| Stop 3  | ECH Winzor Retirement Estate (Stop 47 Winzor St- SE Side)                                | 9:23am  | 11:54am | 2:14pm  |
| Stop 4  | Hollywood Plaza Stop (45 Winzor St - South East side)                                    | 9:28am  | 11:59am | 2:19pm  |
| Stop 5  | Parafield Gardens Lifestyle Village (Stop 39A, Rundle Dr North Side)                     | 9:37am  | 12:07pm | 2:27pm  |
| Stop 6  | The Europa Medical Centre (Stop 41, Salisbury Highway- West Side)                        | 9:45am  | 12:15pm | 2:35pm  |
| Stop 7  | Morella Community Centre (Stop 41, Kings Road- South West Side)                          | 9: 52am | 12:20pm | 2:40pm  |
| Stop 8  | Paralowie Village Shopping Centre (Stop 43A, Liberator Drive- NE Side)                   | 10:00am | 12:27pm | 2:47pm  |
| Stop 9  | Ampol Hwy One  | 10:06am | 12:33pm | 2:53pm  |
| Stop 10 | St Kilda   | 10:19am | 12:46pm | 3:06pm  |
| Stop 11 | Springbank Plaza (Stop 60, Waterloo Corner Road- North East Side)                        | 10:32am | 1:05pm  | 3:24pm  |
| Stop 12 | Estia Health Burton (Stop 68 Bolivar Road, North West Side)                              | 10:36am | 1:09pm  | 3:28pm  |
| Stop 13 | Diment Road Shopping Centre (Stop 62A, Diment Road North East Side)                      | 10:42am | 1:15pm  | 3:34pm  |
| Stop 14 | Cnr Waterloo and Bagster (destination?) (Stop 52, Waterloo Corner Road- North East Side) | 10:49am | 1:22pm  | 3:41pm  |
| Stop 15 | Salisbury Recreation Precinct (future use)   | 10:54am | 1:27pm  | 3:46pm  |
| Stop 16 | Parabanks (Stop 50F John Street- North Side)   | 11:03am | 1:36pm  | 3:55pm  |

#### Saturday

| Stop    | Location  | Round 1 | Round 2 | Round 3 |
|---------|---|---------|---------|---------|
| Stop 1  | Parabanks (Stop 50F John Street- North Side)  | 8:58am  | 11:19am | 1:40pm  |
| Stop 2  | ECH Winzor Retirement Estate (Stop 47, Winzor Street-SE Side)                           | 9:05am  | 11:26am | 1:47pm  |
| Stop 3  | Hollywood Plaza (Stop 45 Winzor St – South East side)                                   | 9:10am  | 11:31am | 1:52pm  |
| Stop 4  | Martins Road Precinct (Martins Road Medical Practice) (Stop 39B, Martins Road- SE side) | 9:16am  | 11:37am | 1:58pm  |
| Stop 5  | Parafield Gardens Lifestyle Village (Stop 39A, Rundle Dr North Side)                    | 9:23am  | 11:44am | 2:05pm  |
| Stop 6  | Morella Community Centre (Stop 41, Kings Road- South West Side)                         | 9:28am  | 11:49am | 2:15pm  |
| Stop 7  | Paralowie Village Shopping Centre (Stop 43A, Liberator Drive- NE Side)                  | 9:35am  | 11:56am | 2:22pm  |
| Stop 8  | Ampol Hwy One   | 9:40am  | 12:01pm | 2:27pm  |
| Stop 9  | St Kilda  | 9:53am  | 12:14pm | 2:40pm  |
| Stop 10 | Springbank Plaza (Stop 60, Waterloo Corner Road- North East Side)                       | 10:06am | 12:33pm | 2:53pm  |
| Stop 11 | Estia Health Burton (Stop 68 Bolivar Road, North West Side)                             | 10:13am | 12:37pm | 2:57pm  |
| Stop 12 | Diment Road Shopping Centre (Stop 62A, Diment Road North East Side)                     | 10:18am | 12:42pm | 3:02pm  |
| Stop 13 | Cnr Waterloo and Bagster (Stop 52, Waterloo Corner Road- North East Side)               | 10:25am | 12:49pm | 3:09pm  |
| Stop 14 | Salisbury Recreation Precinct   | 10:30am | 12:54pm | 3:14pm  |
| Stop 15 | Parabanks (Stop 50F John Street- North Side)  | 10:38am | 1:02pm  | 3:27pm  |
| Stop 16 | Lyell McEwin Hospital (Stop 54B Haydown Road East Side)                                 | 10:46am | 1:15pm  | 3:35pm  |
| Stop 17 | Saints Shopping Centre (Stop 59 Saints Road SW Side)                                    | 10:55am | 1:24pm  | 3:44pm  |
| Stop 18 | Parabanks (Stop 50F John Street- North Side)  | 11:03am | 1:32pm  | 3:52pm  |

#### Attachment 4 - Example Bus Sign

Below is the standard Adelaide Metro bus signage. SAPTA have suggested that CoS can brand on this sign in place of section that says "Limited Stop" with CoS logo and the words "Community Bus".



#### 2023/24 Financial Year

TRN001143



#### **Community Bus**

Id Number: 32239

Program: New Infrastructure Bids
Department: Community Development
Key Direction: A welcoming and liveable City

2024

**Est Completion Date:** 

**Financial Year:** 

Scope:

| <br>   |
|--|
|  |
| Funds to continue the community bus service in the City of Salisbury to link |
| residents to shopping precincts and Council services.                        |

# Since October 2021 the City of Salisbury has established a fixed route community bus pilot service linking the greater Salisbury area to the suburbs west of Pt Wakefield Road. The pilot, through multiple extensions has been continued until 30 June 2023, to ensure residents of this area have access to public transport. During this time, council has requested additional support for the sustainability of the program from the State Government and has also collected data to evaluate the success of the program.

Over the course of this pilot, the passenger numbers and popularity of locations have been consistent, which not only indicates the service usability, but also demonstrates genuine community need.

Given the success of the program, and little alternative of public transport in the area, it is proposed that council continue to provide this service into the future. Council should utilise its qualitative and quantitative data to modify the service to meet the needs of the community and ensure that funds provided to this service are appropriately spent.

Through establishing a permanent service, council will be responding to the needs of the community and establishing a model for partnership with State Government that could lead into expansion or improvement to the service.

#### Justification:

Council has established a successful service that is both needed and wanted by the community. During its trial period, the stable number of passengers per service demonstrated the program's success, while council's continuous extension of this pilot period, established a service that people have come to know and rely upon.

The absence of this council run service would return the western suburbs back

TRN001143 - Page | 1 Date Produced: 15-Jun-2023 into a transport arid zone, with no other services to replace it. For the community this would mean limited movement, connection to the rest of the city, services and amenities, and most importantly it would leave the community without the solution they have adopted, and that has been tried and tested over a 21-month period.

In January 2023, Council committed to an ongoing fully funded Council provided Community Bus Service for consideration as part of the 2023/24 budget process. (Resolution Number 0109/2023)

#### **Project Stakeholders**

Manager: Andrew Hamilton
General Manager: Amy Pokoney Cramey
Asset Owner: Andrew Hamilton

**Elected Member:** 

| <b>Budget Bid Financial Summary</b>                             |         |         |         |         |           |
|---|---------|---------|---------|---------|-----------|
|   | 2024    | 2025    | 2026    | 2027    | Total     |
| Capital Expenditure   | 480,000 | 0       | 0       | 0       | 480,000   |
| Capital Income  | 0       | 0       | 0       | 0       | 0         |
| Transfer From Reserves - Capital                                | 0       | 0       | 0       | 0       | 0         |
| Operating Expenditure (Excl<br>Depn)<br>Operating Expenditure - | 285,000 | 312,300 | 320,100 | 328,100 | 1,245,500 |
| Depreciation  | 0       | 0       | 0       | 0       | 0         |
| Operating Income  | 0       | 0       | 0       | 0       | 0         |
| Transfer From Reserves -<br>Operating                           | 0       | 0       | 0       | 0       | 0         |
| Net Budget Bid  | 765,000 | 312,300 | 320,100 | 328,100 | 1,725,500 |
|   |         |         |         |         |           |

| Budget Bid Projects         |         |         |         |         |           |
|-----------------------------|---------|---------|---------|---------|-----------|
|                             | 2024    | 2025    | 2026    | 2027    | Total     |
| Existing Service Extension  | 130,000 | 0       | 0       | 0       | 130,000   |
| Income                      | 0       | 0       | 0       | 0       | 0         |
| Expenses                    | 130,000 | 0       | 0       | 0       | 130,000   |
| Permanent New Route Service | 150,000 | 307,500 | 315,200 | 323,100 | 1,095,800 |
| Income                      | 0       | 0       | 0       | 0       | 0         |
| Expenses                    | 150,000 | 307,500 | 315,200 | 323,100 | 1,095,800 |

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| New Bus Stops             | 480,000 | 0     | 0     | 0     | 480,000   |
|---------------------------|---------|-------|-------|-------|-----------|
| Income                    | 0       | 0     | 0     | 0     | 0         |
| Expenses                  | 480,000 | 0     | 0     | 0     | 480,000   |
| Operating Maintenance     | 0       | 4,800 | 4,900 | 5,000 | 14,700    |
| Income                    | 0       | 0     | 0     | 0     | 0         |
| Expenses                  | 0       | 4,800 | 4,900 | 5,000 | 14,700    |
| Communication & Promotion | 5,000   | 0     | 0     | 0     | 5,000     |
| Income                    | 0       | 0     | 0     | 0     | 0         |
| Expenses                  | 5,000   | 0     | 0     | 0     | 5,000     |
|                           |         |       | Tot   | al    | 1,725,500 |

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