



## **AGENDA**

### **FOR PARA HILLS COMMUNITY HUB PRECINCT SUB COMMITTEE MEETING TO BE HELD ON**

**10 MAY 2022 AT THE CONCLUSION OF THE BURTON COMMUNITY HUB  
PRECINCT SUB COMMITTEE**

**IN LITTLE PARA CONFERENCE ROOMS, SALISBURY COMMUNITY HUB,  
34 CHURCH STREET, SALISBURY**

#### **MEMBERS**

Cr Shiralee Reardon (Chair)  
Cr Peter Jensen (Deputy Chair)  
Mr Robert Taylor (The Salvation Army)  
Ms Karen Winter (Lieberman Kindergarten)

#### **REQUIRED STAFF**

Chief Executive Officer, Mr J Harry  
General Manager Community Development, Mrs A Pokoney Cramey  
Manager Community Participation and Partnerships, Ms C Giles  
Team Leader, Community Learning and Development, Ms C Spinner  
Community Development Facility Co-ordinator, Ms K Stephens

#### **APOLOGIES**

#### **LEAVE OF ABSENCE**

#### **PRESENTATION OF MINUTES**

#### **REPORTS**

- PHPSC1 Overview of the Para Hills Community Hub ..... 3
- PHPSC2 Future Reports for the Para Hills Community Hub Precinct Sub Committee  
(this being the first meeting, there are no forward reports as a result of a  
Council resolution to be listed at this time)

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**QUESTIONS ON NOTICE**

*There are no Questions on Notice*

**MOTIONS ON NOTICE**

*There are no Motions on Notice*

**OTHER BUSINESS**

*(Questions Without Notice, Motions Without Notice, CEO Update)*

**CLOSE**

Meeting Cancelled

**INFORMATION  
ONLY  
ITEM**

PHPSC1

**PARA HILLS COMMUNITY HUB PRECINCT SUB  
COMMITTEE****DATE** 10 May 2022**HEADING** Overview of the Para Hills Community Hub**AUTHOR** Claudine Spinner, Team Leader, Community Learning and Development, Community Development**CITY PLAN LINKS** 1.3 People are valued and they feel safe, included and connected  
1.2 The health and wellbeing of our community is a priority  
4.1 Members of our community receive an exceptional experience when interacting with Council**SUMMARY** This report provides an overview of the Para Hills Community Hub including its current programs and services. A presentation on its contents will be provided at the Para Hills Community Hub Precinct Sub Committee meeting on 10 May 2022.**RECOMMENDATION**That Council:

1. Notes the Report.

**ATTACHMENTS**

This document should be read in conjunction with the following attachments:

1. Overview of Programs and Services

**1. BACKGROUND**

- 1.1 The Para Hills Community Hub (PHCH) was created in August 2018 when it opened a new extension to the existing building infrastructure consisting of a Seniors Centre and Library.
- 1.2 The vision for the PHCH was to provide an integrated and seamless service offering across all areas with common objectives linked to the City of Salisbury's City Plan and other relevant Council plans and strategies.
- 1.3 As part of the change management process to the hub management model in 2018, the following vision and principles for the PHCH were established:
  - 1.3.1 To strengthen and develop more local and regional partnerships with government, private enterprise and culturally and linguistically diverse community members.
  - 1.3.2 Continue acting as a central point of information and to connect the community via service referral.

- 1.3.3 Sharing of spaces and infrastructure with the Library and Seniors Centre.
  - 1.3.4 Create a foundation for cross promotion of all services offered through the quarterly term guides, electronic noticeboards, social media, flyers and service referral.
  - 1.3.5 Strive to activate all spaces with engaging community driven programs and services.
  - 1.3.6 A flexible approach to room allocation in order to maximise utilisation of all spaces.
  - 1.3.7 Fair and equitable access to the Hub by the community including the business sector.
  - 1.3.8 Promotion of informal shared spaces for the community to use as a meeting place.
  - 1.4 The Paddocks Centre, an incorporated community centre, resided within the Para Hills Community Hub from August 2018 until 28 February 2022, when Council moved to a Council-managed community hub model. The Paddocks Centre is now continuing its operations offsite as an independent legal entity.
  - 1.5 This report seeks to provide Sub Committee members with an update on the current service offering and future directions of the PHCH. Attached as Attachment 1 is a presentation which will be provided by the PHCH Community Development Facility Coordinator at the Para Hills Community Hub Precinct Sub Committee meeting on 10 May 2022.
- 2. CITY PLAN CRITICAL ACTION**
- 2.1 Work closely with Community and Senior Centres to provide effective and well received programs
- 3. CONSULTATION / COMMUNICATION**
- 3.1 Internal
    - 3.1.1 Community Development Facility Coordinator (PHCH)
    - 3.1.2 Branch Operations Officer (Para Hills Library)
    - 3.1.3 Program Coordinator (Para Hills Seniors Centre)
  - 3.2 External
    - 3.2.1 Not Applicable
- 4. REPORT**
- 4.1 The PHCH currently provides a wide range of programs and services across four main areas including the Library, Community Garden, Seniors Centre and community programs area.
  - 4.2 The Library currently offers a variety of community-based services including a Justice of the Peace and a Toy Library together with a wide range of digital and printed collections. The Library also offers a range of informal areas for reading or meeting others and public computers, which can be accessed for free using a library membership card.

- 4.3 Libraries and other community facilities often provide an environment where people feel safe and valued, especially those most vulnerable. All staff members work collaboratively to provide local service referral where appropriate and the facilities provide a code red and blue site during extreme weather events.
- 4.4 The Community Garden, funded by Wellbeing SA, was established in 2021 and is home to Council's mural project featuring a portrait of local Senior Elder Frank Wanganeen and his grandson Joseph. This mural was created by well-known and highly regarded Aboriginal artists Thomas Reddit and Elizabeth Close.
- 4.5 The garden offers a variety of programs across the week that encourages health and wellbeing and social connection. Existing garden programs for seniors are currently funded by State Government and will expire on 30 June 2022.
- 4.6 The Seniors Centre offers a wide variety of funded programs for seniors including physical fitness, art and craft, music and board games. The Centre also offers a subsidised meal service for those who meet the relevant grant funding criteria and excursions are also offered for some seniors' groups. Currently they are planning for a tour of the local community gardens.
- 4.7 In addition to the programs and services delivered through the Seniors Centre, Library and Community Garden, the community programs area also provides a wide range of learning and social programs designed to build capacity in participants and stronger communities.
- 4.8 All programs are advertised in the quarterly term guide which is available online and in print from all library, hub and community centre sites. A current list of programs and services can be found on our website.
- 4.9 The PHCH Community Development Facility Coordinator actively pursues a range of local and regional partnerships to address the changing needs of the community. A recent example includes a partnership with SA Health to host a walk-in COVID Vaccination Centre which was well-received by community.
- 4.10 Evaluations of all programs are conducted utilising a variety of methods including surveys, direct/indirect observation and feedback from students and facilitators and in some instances, external audits such as the recent Citizen Science project. The Program Logic model is also currently being implemented across the Division.

## 5. CONCLUSION / PROPOSAL

- 5.1 The PHCH is a thriving community facility delivering a community-driven service offering through its Library, Seniors Centre, Community Garden and community programs area.
- 5.2 A key priority for this site is the strengthening of existing and exploration of new partnership opportunities that have the potential to deliver a direct benefit to the broader community.

Meeting Cancelled





## Who We Are



An integrated community facility consisting of:

- A contemporary library
- Seniors centre
- Community garden
- Community programs

From 1 March 2022 all programs and services at the Para Hills Community Hub are managed by the City of Salisbury.





## What We Provide



- A sense of belonging
- Inclusive program and service design
- Core City of Salisbury business and essential services
- Social connection
- Cultural connections and celebrations
- Outreach services
- Affordable room hire



# Vision and Principles



As part of the change management process, the following shared vision and principles were established for the Para Hills Community Hub

## ***Collaboration – achieving more by working together***

- Strengthen and develop more local and regional partnerships with government, private enterprise and culturally and linguistically diverse community members
- Continue acting as a central point of information and to connect the community via service referral
- Shared spaces and infrastructure with the library and seniors centre
- A foundation for cross-promotion of all services offered through the quarterly Term Guides, electronic noticeboards, social media, flyers and service referral.

## Vision and Principles cont.



### ***Utilisation – making the most of the Hub space***

- Strive to activate all spaces with engaging community driven programs and services
- Flexible approach to room allocation in order to maximise utilisation of all spaces
- Fair and equitable access to the Hub by the community including the business sector
- Promotion of informal shared spaces for the community to use as a meeting place

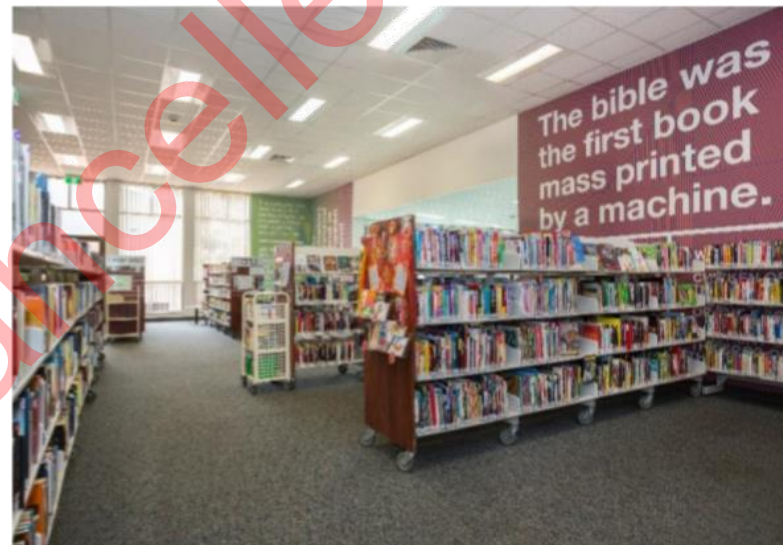
### ***Funding – a sustainable business for the community***

- Council determines a flexible and fair fee schedule to allow equitable access to all
- Identify funding/ grant opportunities that are relevant and beneficial to the local community and close gaps in programming based upon the core social impact pillars of connection, belonging, aspiring and creating.

## Library Services



- A wide variety of contemporary collections spanning across many genres
- Digital products
- JP service
- Public pcs for personal use
- Toy Library
- Access to the One Card system





# Community Garden



- Community Garden was established in 2020 through funding from WellbeingSA
- Aboriginal Mural Art Project
- Opportunities for the community to engage over a common interest
- Visits from local schools and kindergartens
- Community information sessions and gardening programs for personal interest and education
- Partnership with Green Adelaide
- Establishment of a Seed Library, trading tables and food swap
- Positive impact on health and wellbeing



## Seniors Centre



Funded programs for seniors (over 50's) to promote health & wellbeing and improved social connectivity

- Fitness
- Music
- Meals
- Excursions
- Craft
- Garden





# Programs



- ACE programs for work and study
- General arts and crafts
- Disability Support and Engagement
- English as a second language
- Early years programs
- After school and school holiday programs
- Art therapy/Nature Based Therapy
- Health and wellbeing
- Culturally based social groups
- STEM programs



## External partnerships



- DHS
- Salvation Army
- Communities for Children
- Department for Education
- Baptistcare
- Anglicare
- Veterans SA
- HWASA
- ECSA
- AEC
- SA Health
- ARA
- Host International
- ATO
- Relationships Australia

# Programming and Evaluation



## Use data and statistics to:

- Identify gaps in programming and changing program trends
- Identify growing and changing demographics in the community
- Network and collaborate with other community stakeholders for consultation, information and potential partnerships
- Identify key outcomes and KPIs
- Monitor utilisation

## Procure this data from:

- Profile ID/Census
- AEDC
- Program evaluation (direct/indirect feedback)
- Community consultation

## Future Directions



- Continue to improve current programs and strengthen existing partnerships
- Identify new partnership opportunities with businesses and organisations
- Achieve a greater presence in the community with markets and open days
- Increase the accessibility to the garden via the recruitment of volunteers
- Continued collaboration with the Library and Seniors Centre to promote the PHCH as a safe and welcoming place for all regardless of age, gender, culture and ability.
- Work towards the development of programs that support identified health and wellbeing indicators.

Any questions?

