



AGENDA

**FOR PARA HILLS COMMUNITY HUB PRECINCT SUB COMMITTEE MEETING
TO BE HELD ON**

16 MARCH 2022 AT 6:30PM

**IN WITTBER AND DR RUBY DAVY ROOMS, SALISBURY COMMUNITY HUB, 34
CHURCH STREET, SALISBURY**

MEMBERS

Cr Shiralee Reardon (Chair)
Cr Peter Jensen (Deputy Chair)
Mr Robert Taylor (The Salvation Army)
Ms Karen Winter (Lieberman Kindergarten)

REQUIRED STAFF

Chief Executive Officer, Mr J Harry
General Manager Community Development, Mrs A Pokoney Cramey
Manager Community Participation and Partnerships, Ms C Giles
Team Leader, Community Learning and Development, Ms C Spinner
Community Development Facility Co-ordinator, Ms K Stephens

APOLOGIES

LEAVE OF ABSENCE

PRESENTATION OF MINUTES

REPORTS

PHPSC1 Overview of the Para Hills Community Hub 3

OTHER BUSINESS

CLOSE

**INFORMATION
ONLY
ITEM**

PHPSC1

**PARA HILLS COMMUNITY HUB PRECINCT SUB
COMMITTEE****DATE**

16 March 2022

HEADING

Overview of the Para Hills Community Hub

AUTHORClaudine Spinner, Team Leader, Community Learning and
Development, Community Development**CITY PLAN LINKS**

1.3 People are valued and they feel safe, included and connected
1.2 The health and wellbeing of our community is a priority
4.1 Members of our community receive an exceptional experience
when interacting with Council

SUMMARY

This report provides an overview of the Para Hills Community Hub including its programs and services. A presentation on its contents will be provided at the Para Hills Community Hub Precinct Sub Committee meeting on 16 March 2022.

RECOMMENDATIONThat Council:

1. Notes the information.

ATTACHMENTS

This document should be read in conjunction with the following attachments:

1. Para Hills Community Hub Overview Presentation

1. BACKGROUND

- 1.1 The Para Hills Community Hub was created in August 2018 when it opened a new extension to the existing building infrastructure consisting of a Seniors Centre and Library.
- 1.2 The vision for the Para Hills Community Hub was to provide an integrated and seamless service offering across all areas with common objectives linked to the City of Salisbury's City Plan and other relevant Council plans and strategies.
- 1.3 The Paddocks Centre, an incorporated community centre, resided within the Para Hills Community Hub from August 2018 until 28 February 2022 when Council moved to a Council managed community hubs model. The Paddocks Centre is now continuing its operations offsite as an independent legal entity.

- 1.4 This report seeks to provide Sub Committee members with an update on the current service offering and future directions of the Para Hills Community Hub. Attached as Appendix 1 is a presentation which will be provided by the Community Development Facility Coordinator at the Para Hills Community Hub Precinct Sub Committee meeting on 16 March 2022

2. CITY PLAN CRITICAL ACTION

- 2.1 Work closely with Community and Senior Centres to provide effective and well received programs

3. CONSULTATION / COMMUNICATION

3.1 Internal

- 3.1.1 Community Development Facility Coordinator (Para Hills Community Hub)
- 3.1.2 Branch Operations Officer (Para Hills Library)
- 3.1.3 Program Coordinator (Para Hills Seniors Centre)

3.2 External

- 3.2.1 Nil

4. REPORT

- 4.1 As part of the change management process to the hub management model in 2018, the following vision and principles for the Para Hills Community Hub were established:
- 4.1.1 To strengthen and develop more local and regional partnerships with government, private enterprise and culturally and linguistically diverse community members.
 - 4.1.2 Continue acting as a central point of information and to connect the community via service referral.
 - 4.1.3 Sharing of spaces and infrastructure with the Library and Seniors Centre.
 - 4.1.4 Create a foundation for cross promotion of all services offered through the quarterly term guides, electronic noticeboards, social media, flyers and service referral.
 - 4.1.5 Strive to activate all spaces with engaging community driven programs and services.
 - 4.1.6 A flexible approach to room allocation in order to maximise utilisation of all spaces.
 - 4.1.7 Fair and equitable access to the Hub by the community including the business sector.
 - 4.1.8 Promotion of informal shared spaces for the community to use as a meeting place.

- 4.2 The Para Hills Community Hub currently provides a wide range of programs and services across four main areas including the Library, Community Garden, Seniors Centre and community programs area.
- 4.3 The Library currently offers a variety of community-based services including a Justice of the Peace and a Toy Library together with a wide range of digital and printed collections. The Library also offers a range of informal areas for reading or meeting others and public computers which can be accessed via people's library card. Libraries provide an environment where people feel safe and valued and for some, such as the homeless and or those experiencing domestic violence, it is often the place of last resort. Library staff members work collaboratively to provide local service referral where appropriate and are also a code red and blue site during weather extremes.
- 4.4 The Community Garden was established in 2021 and funded by Wellbeing SA. It is also home to Council's Aboriginal Mural Art project featuring a portrait of local Senior Elder Frank Wanganeen and his grandson Joseph created by well-known and highly regarded Aboriginal artists Thomas Reddit and Elizabeth Close. The garden offers a variety of programs that encourage health and wellbeing and encourage social connection over a shared love of gardening. Existing garden programs for seniors is currently funded by State Government and expires on 30 June 2022.
- 4.5 The Seniors Centre offers a wide variety of funded programs for seniors that including physical fitness, art and craft, music and board games. The Centre also offers a subsidized meal service for seniors who meet the relevant grant funding criteria. Excursions are also offered for certain seniors' groups who travel to local areas of interest. Currently they are planning for a tour of the local community gardens.
- 4.6 In addition to the programs and services delivered through the Seniors Centre, Library and Community Garden, the community programs area also provides a wide range of learning and social programs designed to build capacity in participants to enter onto education, employment and/or volunteering pathways and to assist others to build stronger connectivity to their local community and reduce feelings of isolation and loneliness. All programs are advertised in the quarterly term guide which is available online and in print from all library, hub and community centre sites.
- 4.7 The active pursuit of partnerships with local individuals, groups and organisations is a key focus for the Para Hills Community Hub Community Development Facility Coordinator. Often partnership collaborations as a whole provide a greater benefit to the community than the sum of their parts and it's on this basis that the Coordinator will continue to seek opportunities to work collaboratively with local and regional partners to address the changing needs of our community.
- 4.8 Evaluations of all programs are conducted utilising a variety of methods including surveys, direct/indirect observation and feedback from students and facilitators and in some instances, external audits such as the recent Citizen Science project.

5. CONCLUSION / PROPOSAL

- 5.1 The Para Hills Community Hub is a thriving community facility that strives to deliver a community driven service offering through its Library, Seniors Centre, Community Garden and community programs area.
- 5.2 A key priority for this site is the strengthening of existing and exploration of new partnership opportunities that have the potential to deliver a direct benefit to the broader community.

PARA HILLS COMMUNITY HUB

Presented by: Katya Stephens
Community Development Facility Coordinator

City of Salisbury
Community Development



Who We Are



An integrated community facility consisting of:

- A contemporary library
- Seniors centre
- Community garden
- Community programs

From 1 March 2022 all programs and services at the Para Hills Community Hub are managed by the City of Salisbury.



What We Provide



- A sense of belonging
- Inclusive program and service design
- Core City of Salisbury business and essential services
- Social connection
- Cultural connections and celebrations
- Outreach services
- Affordable room hire



Vision and Principles



As part of the change management process, the following shared vision and principles were established for the Para Hills Community Hub

Collaboration – achieving more by working together

- Strengthen and develop more local and regional partnerships with government, private enterprise and culturally and linguistically diverse community members
- Continue acting as a central point of information and to connect the community via service referral
- Shared spaces and infrastructure with the library and seniors centre
- A foundation for cross-promotion of all services offered through the quarterly Term Guides, electronic noticeboards, social media, flyers and service referral.

Vision and Principles cont.



Utilisation – making the most of the Hub space

- Strive to activate all spaces with engaging community driven programs and services
- Flexible approach to room allocation in order to maximise utilisation of all spaces
- Fair and equitable access to the Hub by the community including the business sector
- Promotion of informal shared spaces for the community to use as a meeting place

Funding – a sustainable business for the community

- Council determines a flexible and fair fee schedule to allow equitable access to all
- Identify funding/ grant opportunities that are relevant and beneficial to the local community and close gaps in programming based upon the core social impact pillars of connection, belonging, aspiring and creating.

Library Services



- A wide variety of contemporary collections spanning across many genres
- Digital products
- JP service
- Public pcs for personal use
- Toy Library
- Access to the One Card system



Community Garden



- Community Garden was established in 2020 through funding from WellbeingSA
- Aboriginal Mural Art Project
- Opportunities for the community to engage over a common interest
- Visits from local schools and kindergartens
- Community information sessions and gardening programs for personal interest and education
- Establishment of a Seed Library, trading tables and food swap



Seniors Centre



Funded programs for seniors (over 50's) to promote health & wellbeing and improved social connectivity

- Fitness
- Music
- Meals
- Excursions
- Craft
- Garden



Programs



- ACE programs for work and study
- General arts and crafts
- English as a second language
- Early years programs
- After school and school holiday programs
- Art therapy
- Health and wellbeing
- Culturally based social groups
- STEM programs



External partnerships



- DHS
- Salvation Army
- Communities for Children
- Department for Education
- Baptistcare
- Anglicare
- Veterans SA
- HWASA
- ECSA
- AEC
- SA Health
- ARA
- Host International
- ATO
- Relationships Australia