



AGENDA

FOR INNOVATION AND BUSINESS DEVELOPMENT COMMITTEE MEETING TO BE HELD ON

**22 MARCH 2022 AT CONCLUSION OF COMMUNITY WELLBEING AND SPORT
COMMITTEE**

**IN LITTLE PARA CONFERENCE ROOMS, SALISBURY COMMUNITY HUB,
34 CHURCH STREET, SALISBURY**

MEMBERS

Cr K Grenfell (Chairman)
Mayor G Aldridge (ex officio)
Cr M Blackmore
Cr B Brug (Deputy Chairman)
Deputy Mayor Cr Chad Buchanan
Cr P Jensen
Cr G Reynolds
Cr J Woodman

REQUIRED STAFF

Chief Executive Officer, Mr J Harry
General Manager Business Excellence, Mr C Mansueto
Manager Governance, Mr R Deco
Team Leader Corporate Governance, Mr B Kahland
Governance Support Officer, Ms K Boyd

APOLOGIES

LEAVE OF ABSENCE

Leave of absence for this meeting was previously granted to Cr G Reynolds.

PRESENTATION OF MINUTES

Presentation of the Minutes of the Innovation and Business Development Committee Meeting held on 22 February 2022.

REPORTS

Administration

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For Decision

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For Information

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QUESTIONS ON NOTICE

There are no Questions on Notice.

QUESTIONS WITHOUT NOTICE

MOTIONS ON NOTICE

There are no Motions on Notice.

MOTIONS WITHOUT NOTICE

OTHER BUSINESS

CLOSE



**MINUTES OF INNOVATION AND BUSINESS DEVELOPMENT COMMITTEE
MEETING HELD IN LITTLE PARA CONFERENCE ROOMS, SALISBURY
COMMUNITY HUB, 34 CHURCH STREET, SALISBURY ON**

22 FEBRUARY 2022

MEMBERS PRESENT

Cr K Grenfell (Chairman)
Mayor G Aldridge (ex officio)
Cr M Blackmore (*via Teams VC*)
Cr B Brug (Deputy Chairman) (*via Teams VC*)
Deputy Mayor, Cr C Buchanan
Cr P Jensen
Cr G Reynolds
Cr J Woodman

STAFF

Chief Executive Officer, Mr J Harry
General Manager Business Excellence, Mr C Mansueto
General Manager Community Development, Mrs A Pokoney-Cramey
General Manager City Development, Ms M English
Manager Governance, Mr R Deco
Governance Support Officer, Ms K Boyd

The meeting commenced at 7.30 pm.

The Chairman welcomed the members, staff and the gallery to the meeting.

APOLOGIES

There were no apologies.

LEAVE OF ABSENCE

Nil

PRESENTATION OF MINUTES

Moved Cr P Jensen
Seconded Cr B Brug

The Minutes of the Innovation and Business Development Committee Meeting held on 18 January 2022, be taken as read and confirmed.

CARRIED

REPORTS

Administration

6.0.1 Future Reports for the Innovation and Business Development Committee

Moved Cr G Reynolds
Seconded Cr P Jensen

That Council:

1. Notes the report.

CARRIED
UNANIMOUSLY

For Decision

6.1.1 Exceptional Community Experience Project Update

Moved Cr J Woodman
Seconded Cr M Blackmore

That Council:

1. Notes the report.
2. Provides in principle for the Customer Relationship Management (CRM) system to facilitate further work on the project, noting
 - a. The CRM is a key deliverable in the 5 Year Roadmap for the Business Transformation program
 - b. The CRM is a fundamental piece required to create a single view of a community member
 - c. The CRM will drive the transformation of how we interact with community members
3. An updated business case is brought back to the Innovation & Business Development Committee as part of the 2022/23 budget considerations on potential savings as part of the CRM project.

CARRIED

6.1.2 Support and Recovery Plan for Residents and Businesses through COVID

Moved Cr C Buchanan

Seconded Cr P Jensen

That Council:

1. Approves \$50,000 funding for Recovery Strategies to support the community.
2. Notes that the Innovation and Business Development Committee's feedback on the preferred Recovery Strategies as included in Attachment 1 (Innovation and Business Development Committee, 22 February 2022, Item 6.1.2) will inform a further information report to the Council meeting to be held on 28 February 2022.
3. Notes that the \$50,000 will be included in the second quarter budget review to enable the administration to commence initiatives in the last quarter of the financial year should Council support the initiative.

With leave of the meeting and consent of the seconder, Cr C Buchanan VARIED the MOTION as follows:

1. Approves a non-discretionary \$50,000 bid in the second quarter budget review to enable the Administration to implement the following initiatives:
 - (a) increase weighting for local providers in tender evaluations
 - (b) consideration of expanding the community bus service for the transportation of residents to community vaccination hubs should the Salisbury Vaccination Hub close
 - (c) utilisation of the home library service to deliver Rapid Antigen Tests to the community
 - (d) establish a reimbursement system to provide up to \$100 per night to people who have required accommodation as a result of a household member with whom they reside on a permanent basis, being required to isolate at home due to COVID
 - (e) \$6,000 to implement food packages
2. That staff provide a further information report on initiatives outlined in part 1 and advise Council of costs of remaining initiatives proposed in Attachment 1 (Innovation and Business Development Committee, 22 February 2022, Item 6.1.2) which will inform Council at its meeting to be held on 28 February 2022.

CARRIED

6.1.3 Recommendations of the Strategic Property Development Sub Committee meeting held on Monday 14 February 2022

Moved Cr P Jensen
Seconded Mayor G Aldridge

The information contained in the Strategic Property Development Sub Committee Minutes of the meeting held on 14 February 2022 be received and noted with respect to the following recommendations contained therein to be adopted by Council:

CARRIED

6.1.3-SPDSC1 Future Reports for the Strategic Property Development Sub Committee

Moved Cr P Jensen
Seconded Mayor G Aldridge

That Council:

1. Notes the report.

CARRIED

SPDSC-OB1 Motion Without Notice: Boardwalk at Greentree

Moved Cr P Jensen
Seconded Mayor G Aldridge

That Council:

1. Approves the removal of the existing “Boardwalk at Greentree” promotional signage located on the corner of Kings Road and Greentree Boulevard.
2. Approves the erection of a permanent entrance statement on Council owned land situated on the corner of Kings Road and Greentree Boulevard, (Certificate of Title 6132 Folio 205).
3. Approves the cost of the entrance statement be funded from proceeds of the development up to \$20,000.
4. Notes that existing residents have raised concerns regarding car parking within the “Boardwalk at Greentree” development.
5. Approves the administration undertake investigations to determine a solution to the carparking concerns raised by residents and provide a report back to Urban Services Committee regarding possible outcomes and costs by April 2022.

CARRIED

For Information

6.2.1 Community Bus Trial Implementation Update

Moved Cr C Buchanan
Seconded Cr P Jensen

That Council:

1. Notes that passenger numbers in the Community Bus Trial are steadily increasing and that Salisbury City Centre (Parabanks bus stop), St Kilda; and Highway One Caravan Park are the most popular bus stops.
2. Notes that a Sunday service has begun along with additional bus stops at Martins Road and Bolivar Road.

CARRIED

6.2.2 Community Requests - Response Dashboard

Moved Cr P Jensen
Seconded Mayor G Aldridge

That Council:

1. Notes the report.

CARRIED

OTHER BUSINESS

Nil

ORDERS TO EXCLUDE THE PUBLIC

6.4.1 Recommendations of the Confidential Strategic Property Development Sub Committee meeting held on Monday 14 February 2022

Moved Mayor G Aldridge
Seconded Cr J Woodman

Pursuant to section 83(5) of the *Local Government Act 1999* the Chief Executive Officer has indicated that, if Council so determines, this matter may be considered in confidence under Part 3 of the *Local Government Act 1999* on grounds that:

1. *Pursuant to Section 90(2) and (3)(b)(i) and (b)(ii) of the Local Government Act 1999, the principle that the meeting should be conducted in a place open to the public has been outweighed in relation to this matter because:*
 - *it relates to information the disclosure of which could reasonably be expected to confer a commercial advantage on a person with whom the council is conducting, or proposing to conduct, business, or to prejudice the commercial position of the council; and*
 - *information the disclosure of which would, on balance, be contrary to the public interest.*
2. *In weighing up the factors related to disclosure,*
 - *disclosure of this matter to the public would demonstrate accountability and transparency of the Council's operations*
 - *Non disclosure of this report at this time will protect Council's commercial position as public disclosure may provide third parties with a commercial advantage.*

*On that basis the public's interest is best served by not disclosing the **Recommendations of the Confidential Strategic Property Development Sub Committee meeting held on Monday 14 February 2022** item and discussion at this point in time.*
3. *Pursuant to Section 90(2) of the Local Government Act 1999 it is recommended the Council orders that all members of the public, except staff of the City of Salisbury on duty in attendance, be excluded from attendance at the meeting for this Agenda Item.*

CARRIED

The meeting moved into confidence at 8.19 pm.

The meeting moved out of confidence and closed at 8.23 pm.

CHAIRMAN.....

DATE.....

ITEM	6.0.1
	INNOVATION AND BUSINESS DEVELOPMENT COMMITTEE
DATE	22 March 2022
HEADING	Future Reports for the Innovation and Business Development Committee
AUTHOR	Hayley Berrisford, PA to General Manager Business Excellence, Business Excellence
CITY PLAN LINKS	4.2 We deliver quality outcomes that meet the needs of our community
SUMMARY	This item details reports to be presented to the Innovation and Business Development Committee as a result of a previous Council resolution.

RECOMMENDATIONThat Council:

1. Notes the report.

ATTACHMENTS

There are no attachments to this report.

1. BACKGROUND

- 1.1 A list of resolutions requiring a future report to Council is presented to each committee for noting.
- 1.2 If reports have been deferred to a subsequent month, this will be indicated, along with a reason for the deferral.

2. CONSULTATION / COMMUNICATION

- 2.1 Internal
 - 2.1.1 Report authors and General Managers.
- 2.2 External
 - 2.2.1 Nil.

3. REPORT

- 3.1 The table below outlines the reports to be presented to the Innovation and Business Development Committee as a result of a Council resolution.

Meeting Item	- Heading and Resolution	Officer
27/09/2021 6.1.1 Due:	Community Hubs Management Model and Community Centre's Collaboration Agreement Review 4. Approves a comprehensive assessment of the management models, in the context of delivering the best outcomes for our community, be conducted and reported back to Council by June 2023 for Bagster Road Community Centre, Salisbury East Neighbourhood Centre, Pooraka Farm Community Centre and Morella Community Centre. June 2023	Amy Pokoney Cramey
28/02/2022 6.1.1 Due:	Exceptional Community Experience Project Update 3. An updated business case is brought back to the Innovation & Business Development Committee as part of the 2022/23 budget considerations on potential savings as part of the CRM project. May 2022	Hannah Walters
28/02/2022 6.1.2 Due:	Support and Recovery Plan for Residents and Businesses through COVID 5. Approves a Report to be presented to Council in August 2022 to report on outcomes delivered and unspent funds. August 2022	Amy Pokoney Cramey

4. CONCLUSION / PROPOSAL

- 4.1 Future reports for the Innovation and Business Development Committee have been reviewed and are presented to Council for noting.

ITEM	6.1.1 INNOVATION AND BUSINESS DEVELOPMENT COMMITTEE
DATE	22 March 2022
HEADING	Covid-19 Small Business Support
AUTHORS	Mike Richards, Coordinator Business Services, City Development Leandro Lopez Digon, Manager Economic Development & Urban Policy, City Development
CITY PLAN LINKS	3.1 Salisbury's businesses are successful and part of our community 3.2 Salisbury is a place of choice for businesses to start, invest and grow

SUMMARY This report is in response to the Motion on Notice of Council on 28 February 2022, which required, as part of the City of Salisbury's COVID support for small businesses, that Administration present a report to the Innovation and Business Development Committee in March 2022, for the establishment of a once off grant program commencing in May 2022 and totaling \$60,000 be included in the second quarter budget review as a non-discretionary bid.

RECOMMENDATION

That Council:

1. Approves the establishment of a once off grant program as part of the City of Salisbury's COVID support for small business commencing in May 2022, and approves the criteria and guidelines presented in Attachment 1, Innovation and Business Development Committee, 22 March 2022, Item No. 6.1.1.
2. Approves the allocation of \$60,000 to be included in the third quarter budget review as a non-discretionary bid.
3. Authorises the Chief Executive Officer or delegate to finalise the grant program guidelines and administrative procedures.

ATTACHMENTS

This document should be read in conjunction with the following attachments:

1. COVID19 Small Business Support Grants Guidelines

1. BACKGROUND

1.1 On 28 February 2022, Council approved the following motion:

1.1.1 As part of the City of Salisbury's COVID support for small businesses, that Administration present a report to the Innovation and Business Development Committee in March 2022, for the establishment of a once off grant program

commencing in May 2022 and totaling \$60,000 be included in the second quarter budget review as a non-discretionary bid.

1.1.2 The initiative is to include:

1.1.3 a. Capital Works Grants up to \$5,000 (excl GST) per applicant on matching dollar for dollar basis to assist with capital works related expenditure supporting business revenue opportunities (examples include equipment, shop fit-out and physical alterations to business premises); and

1.1.4 b. Grants to support small businesses for online, e-commerce, or digital marketing activities up to \$2,500 per applicant or the equivalent value in subsidised training.

1.1.5 The report is to include:

1.1.6 a. Proposed eligibility criteria and guidelines for the grant program.

1.1.7 b. Proposed timeline to enable applications to be considered by Council within three months of the grant program commencement date.

1.1.8 That Council approve a non-discretionary budget bid within the second quarter budget review of \$20,000 noting a contribution from the Salisbury Business Association of \$10,000 to introduce the Discover Salisbury campaign with a voucher system to support local cafes, restaurants and small local businesses.

1.1.9 The voucher system guidelines and conditions to be delegated to the CEO.

1.2 Many businesses across South Australia and in the City of Salisbury continue to be impacted by COVID 19 capacity restrictions, supply chain challenges, increasing logistic costs and delays, staff and customer isolation and infection.

2. CITY PLAN CRITICAL ACTION

2.1 Support new and existing businesses and industries grow and create jobs.

3. CONSULTATION / COMMUNICATION

3.1 Internal

3.1.1 Economic development and Polaris Business and Innovation Centre team.

3.2 External

3.2.1 City of West Torrens.

4. REPORT

4.1 Draft guidelines for a small business grants program which would assist businesses impacted by COVID 19 have been developed. Being delivered on behalf of the City of Salisbury by the Polaris Business and Innovation Centre, the grants are aimed at assisting businesses respond to COVID 19 and grow or become more competitive.

4.2 The draft guidelines attached provide details of the eligibility criteria and a framework for the grant program. The initiative includes:

- 4.2.1 Capital Works Grants up to \$5,000 (excl GST) per applicant on matching dollar for dollar basis to assist with capital works related expenditure supporting business revenue opportunities (examples include equipment, shop fit-out and physical alterations to business premises); and
 - 4.2.2 Grants to support small businesses for online, e-commerce, or digital marketing activities up to \$2,500 per applicant or the equivalent value in subsidised training.
- 4.3 The proposed timeline to enable applications to be considered by Council as is as follows:

15 April 2022	Guidelines and processes finalised and approved by CEO
2 May 2022	Applications open and promotion of grant program commences
22 May 2022	Applications close
23 - 28 May 2022	Applications assessed by administration
June 2022	Recommendation to the Innovation and Business Development Committee for Council consideration

- 4.4 A marketing plan will be drafted to promote the program to City of Salisbury businesses.

5. CONCLUSION / PROPOSAL

- 5.1 If approved Council will establish a once off grant program as part of the City of Salisbury's COVID support for small business commencing in May 2022.
- 5.2 This program will be delivered in conjunction with the Discover Salisbury campaign already approved by Council.



Online applications open on 2 May 2022 and close at 5pm on 31 May 2022

Our goal

The City of Salisbury is committed to supporting our local businesses and community. The COVID-19 pandemic has had unprecedented impacts on the economy at both a local and a global level. To help some of our smaller businesses navigate these difficult times, Council is offering Small Business Grants to assist where it is most needed.

Purpose of the grants

It is important that COVID-19 recovery measures provided by local governments complement the stimulus and support measures of the State and Federal Governments. As a Council, we aim to leverage our resources to help ensure the safety, survival and resilience of our small business sector.

The City of Salisbury's Small Business Grants comprises two small business grants aimed at providing relief to businesses within the City.

Funding available

The Small Business Grants look to provide financial assistance to eligible businesses affected by COVID-19.

There are two funding streams available:

- Capital Works Grants - by investing in capital works during this challenging time, businesses can position their operations to strongly benefit from economic recovery.
- Online and e-Commerce Grants - by developing their online and e-commerce capabilities, businesses can operate more effectively in the online environment.

Eligibility criteria

Before applying, we strongly encourage you to contact the Polaris Business & Innovation Centre on 08 8260 8205 or via email polaris@salisbury.sa.gov.au to discuss your proposal, or if you need assistance to complete the application.

We only accept applications via our online system. To apply, visit the Polaris website on <https://www.polariscentre.com.au/resources/>.

To be eligible for funding, applicants must:

- Have an Australian Business Number (ABN).
- Employ fewer than 20 employees (full-time, part-time, casual) at the time of application or be a sole trader or part of a business partnership.
- Be located within City of Salisbury.
- Have been in business for more than 12 months.
- Have the appropriate Public Liability Insurance (minimum of \$20 million) that covers the activity being undertaken.

- Have the appropriate permits and licenses for business operation.
- Demonstrate how the grant funds will help address the challenges faced by businesses as they continue to deliver services.
- Provide evidence of a 30 per cent reduction in turnover during the first quarter of 2022, however this will not be required if a business was forced to close due to imposed restrictions.
- Once-off facilitator/trainer fees or initial insurance for the program/activity are acceptable.

Businesses and conditions that are not eligible for funding

The program will not support:

- Businesses located outside the City of Salisbury
- Political organisations with a political purpose
- Traders associations and owners' corporations (strata and company owned)
- Branches, franchisees or subsidiaries of larger companies
- Employees of Australian, State and Local government agencies and bodies, foundation or grant making bodies or those that have a primary focus on fundraising
- Retrospective spending
- Payment of ongoing salaries
- Recurrent operational costs (e.g. telephone, electricity, cleaning/maintenance, ongoing Public Liability Insurance).

Elected Members and employees of the City of Salisbury are not eligible to sign or be listed on any grant application.

Only one application per business will be accepted.

Funding available

You must provide a quote for all items, services, activities or fees that your application is for.

Applicants should be aware of their responsibilities to comply with Federal Government taxation requirements. For information or advice on whether you should be registered for GST or need an ABN, contact the Australian Taxation Office info line on 132 866 or visit their website at www.ato.gov.au

This grant funding process opens on 2 May 2022 and will close on 31 May 2022. All applications will be assessed after the 31 May 2022 deadline and peer reviewed against the eligibility criteria.

To apply, visit <https://www.polariscentre.com.au/resources/>

The total funding pool for grants is \$60,000. Applications that meet the eligibility criteria will be assessed in order of receipt until all funding is allocated.

Eligibility

It is important to note that only one grant application can be submitted and it is important that businesses choose the grant category that best suits their project or need.

1. Capital works grants	<p>This grant will assist with costs which are associated with the capital works used to produce income, including in any of the following areas:</p> <ul style="list-style-type: none"> • equipment, including catering, processing and production equipment • business fittings, including retail, wholesale and hospitality shop fittings • physical alterations to business premises, including remodelling of premises. 	Up to \$5,000 (excluding GST) on a matching dollar for dollar basis
2. Online and e-commerce grants	<p>This grant will provide financial support to businesses that need help with:</p> <ul style="list-style-type: none"> • website design and development • e-commerce platforms (selling online and receiving payments) • online content development (webpages, mobile apps, audio and visual media) • digital marketing and promotion 	Up to \$2,500 (excluding GST) with no matching contribution.

Assessment of applications

All applications will be assessed on their merit using the criteria outlined below.

Criteria	Weighting %
Reach the greatest number of individuals and delivers the greatest benefits	30
Supply services to the City of Salisbury's community	10
Fully detailed, costed and balanced budget, with quotes and realistic pricing	30
Service or activities are ready to begin quickly	10
Procure products and services from local suppliers in the City of Salisbury	10
Assist to differentiate their business from competitors	10
TOTAL	100

Conditions of funding

Funds provided must be used for the approved grant, with monies spent by the end of the current 2022 calendar year.

Any changes that would result in funding being expended other than as detailed in the application may not be undertaken without written approval from the City of Salisbury.

Applicants must obtain any necessary approvals and meet any costs associated with those approvals.

Where appropriate the applicant will ensure that the project complies with all the relevant acts, codes, standards and applicable legislation.

Appropriate acknowledgement of City of Salisbury's funding must be given by the recipient in promotional material, announcements and reports of the specific project.

All successful applicants will be required to provide a detailed written report on outcomes of the project funded by Council in the form of an acquittal report document.

Acquittal reports will be required within six weeks from the conclusion of each project, unless otherwise agreed by the City of Salisbury.

The acquittal report must include any relevant receipts and a short report on the effectiveness of the program/event/equipment in achieving the stated outcomes in the application.

Expenditure statements must be signed by the applicant where applicable. Failure to fulfil this requirement will prejudice any future funding applications.

GST requirements

Grants are subject to GST legislation. If your application is successful and your organisation is registered for GST, Council will require a valid tax invoice before the grant can be processed.

Assessment process

After Council receives the signed Conditions of Funding (contract) and any other required documentation, funds will be transferred electronically as soon as possible.

General requirements

Financial acquittal forms must be completed within six weeks of the activity being completed, unless otherwise negotiated.

Applicants must hold the appropriate insurances for the implementation of their grant funded project.

Applications must be completed in full, or they will not be accepted.

Council will not be responsible for any expenses incurred by an applicant in preparing their application, or as a result of an applicant anticipating approval of their application.

The City of Salisbury's logo may be used on promotional material to acknowledge sponsorship. Applications for logo usage must be submitted to the City of Salisbury's Marketing Department via email Communications@salisbury.sa.gov.au. The logo must not be acquired for use from elsewhere (eg downloaded from website, scanned/photographed from a document, etc).

Grants funding is required to be returned to City of Salisbury in the event that the proposed activity does not occur. In the event that all grant money is not expended, any unspent portion must also be returned to the City of Salisbury.

Grant funding amounts

- Capital Works Grants - maximum of \$5,000 excluding GST on matching dollar for dollar basis.
- Online and e-Commerce Grants - maximum of \$2,500 excluding GST.

Frequently Asked Questions (FAQs)

How do I apply?

Only applications submitted through the online application form will be accepted.

All online applications are to be submitted before 5pm on Tuesday 31 May 2022.

You will receive an acknowledgement email confirming the submission of your application, however this does not mean that your grant has been approved.

Can we submit more than one application?

No, you can submit only one application.

Do I need a quote for all individual items?

Yes.

What is considered as an acceptable quote?

A formal quote is preferred, however if this is not possible/practical, a photograph/screen shot of an online shopping cart which clearly describes the item and cost is acceptable.

Will late applications be accepted?

Late applications will not be considered.

What other help is available?

The City of Salisbury assists local businesses with access to business advisory services through the Polaris Business and Innovation Centre. Assistance is provided via workshops, individual meetings and mentoring programs. Contact Polaris Centre on 8260 8205 or visit www.polariscentre.com.au to find out more.

The City of Salisbury Grant Finder is a grant sourcing service and can be found at <https://cityofsalisbury.grantguru.com.au/>

ITEM	6.2.1
	INNOVATION AND BUSINESS DEVELOPMENT COMMITTEE
DATE	22 March 2022
HEADING	Community Requests - Response Dashboard
AUTHOR	Hannah Walters, Project Manager Community Experience, Community Development
CITY PLAN LINKS	4.1 Members of our community receive an exceptional experience when interacting with Council
SUMMARY	As per Council resolution a monthly report on the Community Requests - Response Dashboard is provided for information.

RECOMMENDATIONThat Council:

1. Notes the report.

ATTACHMENTS

This document should be read in conjunction with the following attachments:

1. 10 Day Service Standard Dashboard

1. BACKGROUND

- 1.1 At the Council meeting held on 26/08/2019 item IBDSC-OB2 was considered and the following resolved:

'That, in order to regularly monitor customer service performance, an update report on the "customer review dashboard" be a standing item on the agenda for the Innovation and Business Development Sub Committee, and be provided at each meeting.'

Resolution No 0250/2019

- 1.2 Further, at the November 2019 meeting, the committee also requested that the information be provided by department.

2. CONSULTATION / COMMUNICATION

- 2.1 Internal
 - 2.1.1 Project Lead, Data Management
- 2.2 External
 - 2.2.1 Expose Consultants

3. REPORT

Organisation

- 3.1 The Community Request - Response Dashboards for the rolling 12-month period 1 March 2021 to 28 February 2022 are attached for reference.
- 3.2 Only service requests received through the Community Experience Centre are included in this report. No anonymous requests are included in this report.
- 3.3 Of the 20,609 requests received in the past rolling 12-month period ending 28 February 2022:
 - 3.3.1 86.9% of requests were closed within 10 days.
 - 3.3.2 94.0% were either closed or a response provided within 10 days.
- 3.4 The target response listed in the City Plan Corporate Dashboard - Innovation and Business Development is to respond to 94.4% of requests within 10 working days. (This is reported as closed or responded to within 10 days).
- 3.5 The definition of “Closed” is when the Customer Request Management (CRM) request has been actioned and completed within 10 business days.
- 3.6 The definition of “Responded” is when the CRM has been logged and we contact the customer within 10 days to inform them when the required action will be undertaken.
- 3.7 The definition of “Non-Compliance” is when a CRM request has been logged and open for more than 10 days and no contact has been made with the customer.

Current Month Performance

- 3.8 The table below shows the results for CRM requests logged in February 2022 where the community members supplied their contact details.

Department	Requests Received	% Responded < 10 Days	% Closed < 10 Days	% Not Met 10 Day Response	% Closed/ Responded
Business Excellence	85	3.5%	96.5%	0.0%	100.0%
City Development	442	17.2%	80.3%	2.5%	97.5%
Community Development	15	40.0%	60.0%	0.0%	100.0%
City Infrastructure	1,512	38.2%	60.0%	1.8%	98.2%
Information Requests	8	0.0%	87.5%	87.5%	87.5%
Total	2,062	32.1%	66.0%	1.9%	98.1%
		98.1%		1.9%	

- 3.9 For CRMs received in February 2022 we achieved a compliance rate of 98.1% where the CRM Request was either closed or responded within 10 business days.

12 Month Rolling Report Ending 28 February 2022 - CRM Data

3.10 The table below shows data for the rolling 12-month period relating to requests closed or responded to within 10 business days.

The City Plan Corporate Dashboard target is 94.4%.

Rolling 12 Months Ending	% Closed or Responded within 10 Days
Mar-21	93.5
Apr -21	94.4
May-21	93.0
Jun-21	93.0
Jul-21	92.4
Aug-21	92.0
Sept-21	91.9
Oct-21	92.1
Nov -21	92.4
Dec-21	92.6
Jan-22	92.9
Feb-22	94.0

CRM Data – Rolling 12 months till 28 February 2022

Department	Requests Received	% Responded < 10 Days	% Closed < 10 Days	% Not Met 10 Day Response	% Closed/ Responded
Business Excellence	1,218	0.3%	99.3%	0.4%	99.6%
City Development	4,806	2.6%	90.9%	6.5%	93.5%
Community Development	57	10.5%	87.7%	1.8%	98.2%
City Infrastructure	14,412	9.3%	84.4%	6.3%	93.7%
Information Requests	116	0.0%	95.7%	4.3%	95.7%
Total	20,609	7.1%	86.9%	6.0%	94.0%
		94.0%		6.0%	

- 3.11 The requests captured as Null are requests previously received online before Council commenced CityWatch (new E-Services application). No new Epathway requests will be received going forward and requests received via CityWatch are captured in the relevant Department stats. The Null category captures information requests and requests captured under old categories that are no longer used.

Definitions:

- Epathway: Old online pathway module used to log service requests via the website
- Citywatch: Replaced Epathway with more use friendly functionality for community members to log service requests online via the Council website.
- E-Services Allows for service provision through the internet. The community to log requests online.

- 3.12 Information requests are defined as a community member contacting Council to provide some information, but this information does not generate any action.

Further Analysis and Changes to Dashboard

- 3.13 This month we have provided the visualisation dashboard created through Power BI. This month the visualisations will only be available in PDF format. We have successfully moved the data and it is now being stored in the cloud. The dashboard is automatically updated each day.
- 3.14 As this will be the first interactive visualisation to be placed on the Elected members portal we have been informed that we require certain Power Bi Licences to allow this to occur. We are in the process of arranging the required licences and are aiming to have this in place for the March report.
- 3.15 In March we will place the interactive dashboard on the Elected Members portal along with some tutorials on how to use the dashboard.
- 3.16 The interactive dashboard will allow you to filter results by department and ward and will provide a complete breakdown of requests per suburb.
- 3.17 The dashboard now shows the top 10 categories for each department.

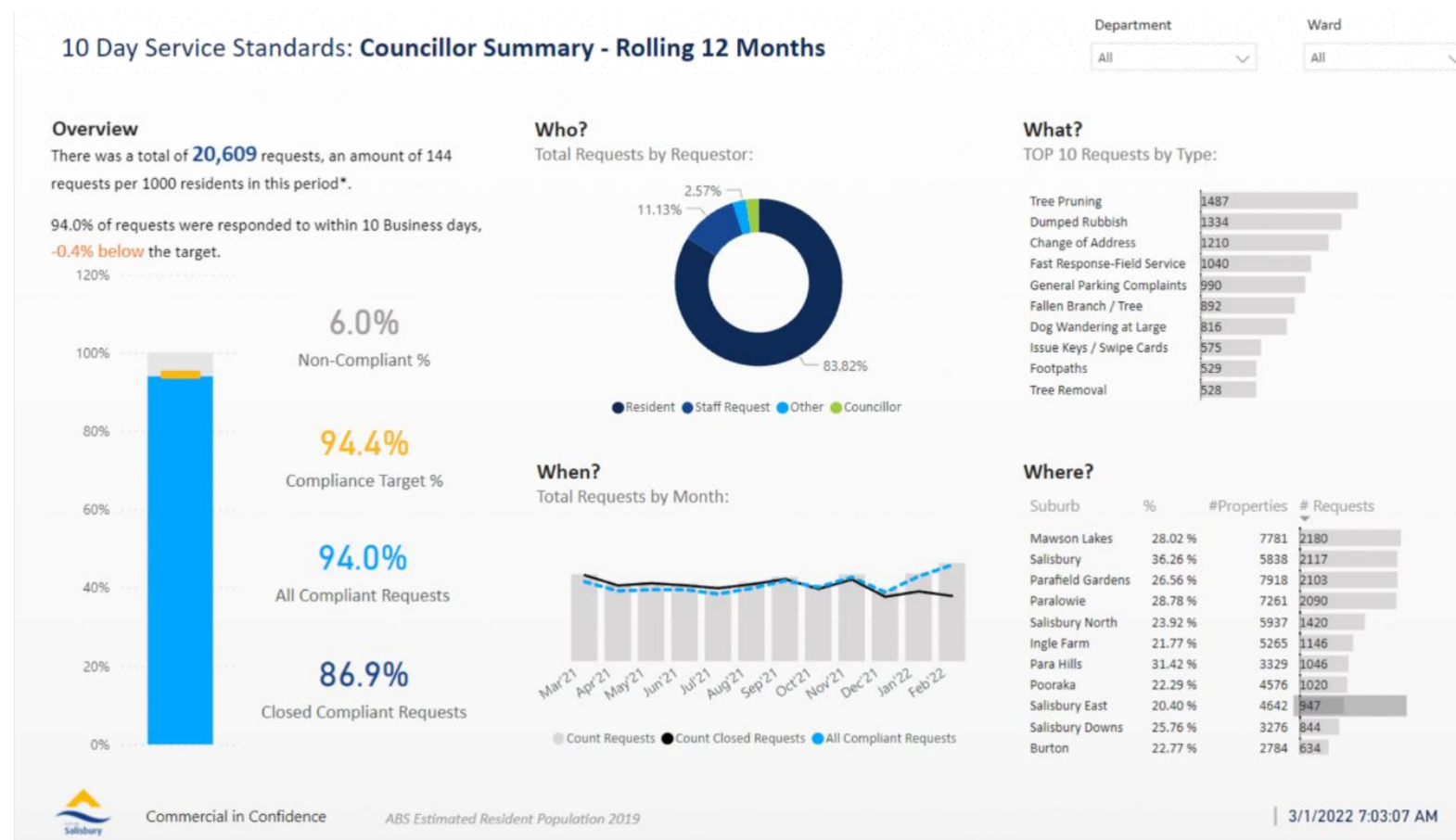
Close the Loop – program expanded

- 3.18 We have recently implemented a pilot program to close the loop for CRM requests. This is a partly manual process to send SMS messages to community members the day after their CRM is completed to improve community experience.
- 3.19 We have successfully expanded the pilot process to include all simple CRM requests types. Phase 2 will include all complexed CRM requests.
- 3.20 The interim process will help inform the required workflows to be implemented with any new system implemented and identify opportunities for automation and standardisation.

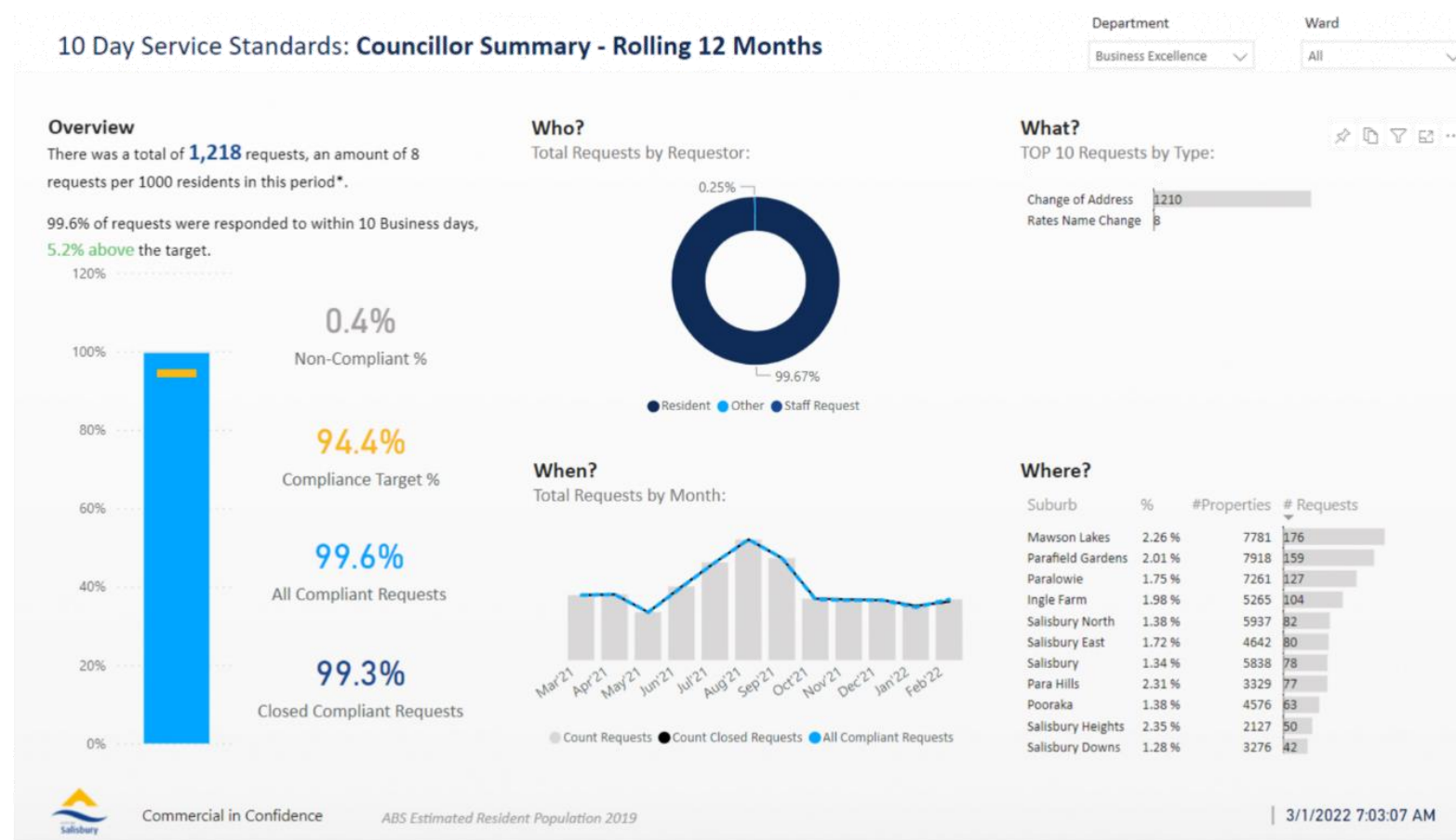
4. CONCLUSION / PROPOSAL

- 4.1 The new Power BI dashboard has been implemented and will be available on the Elected Member portal by the end of March 2022.
- 4.2 It is noted that the Community Experience Lead will continue to work with individual business units to identify where CRM is not meeting the target.
- 4.3 Significant improvements are being made by all departments to meet the 10 Day Service standard commitment as showing in the currently monthly performance.

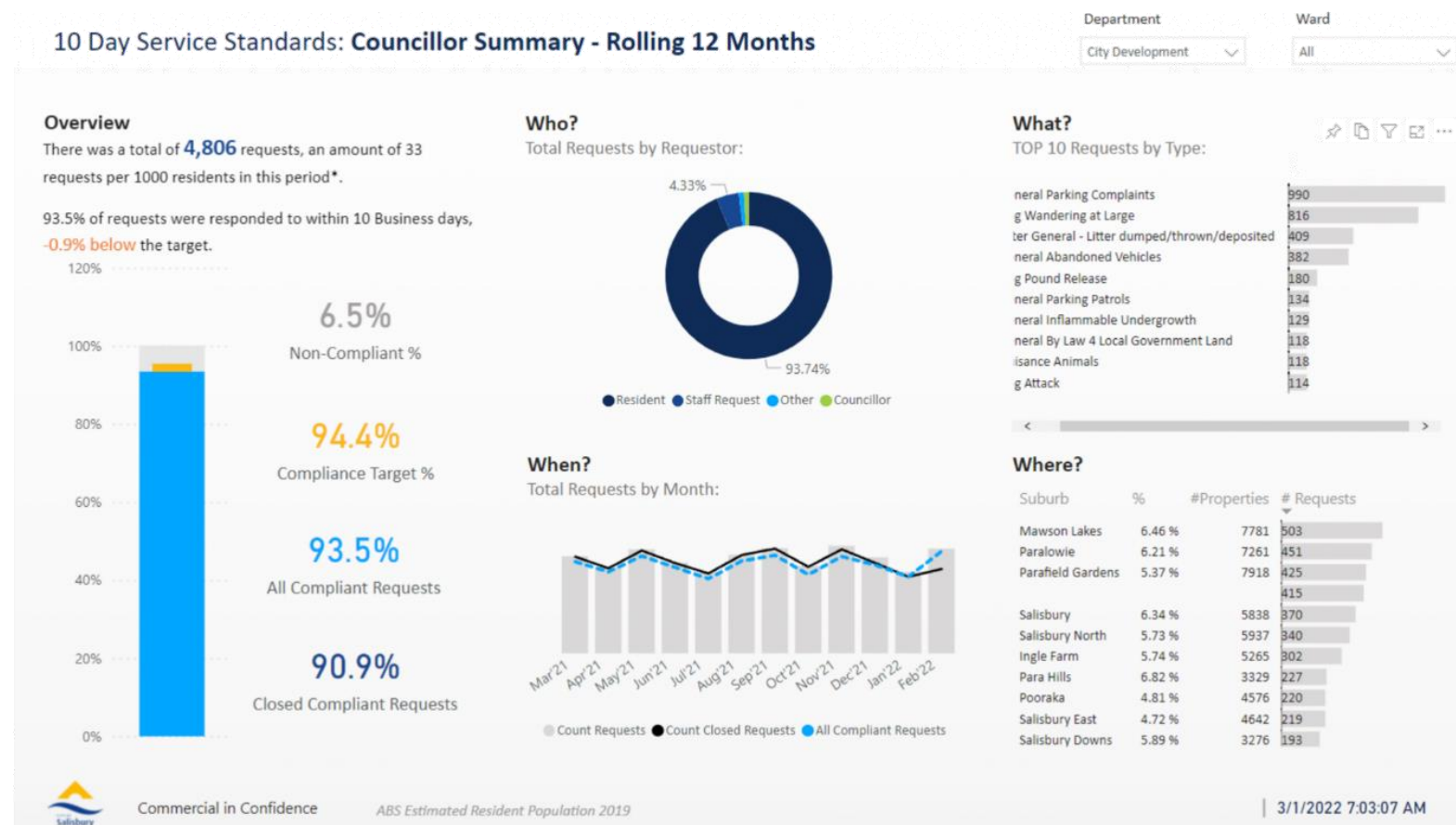
10 Day Service Standard –1 March 2021 to 28 February 2022



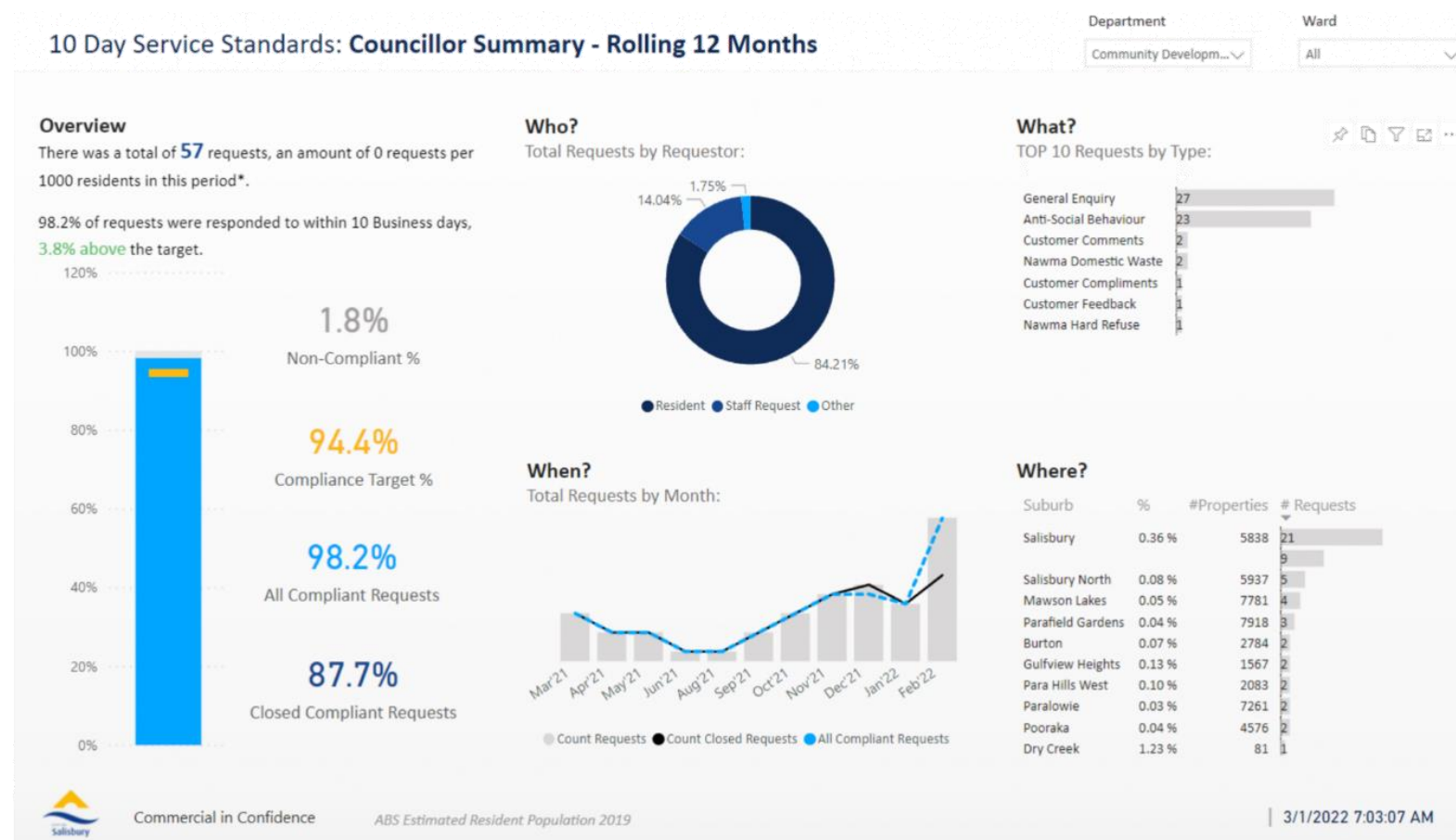
Business Excellence – 1 March 2021 to 28 February 2022



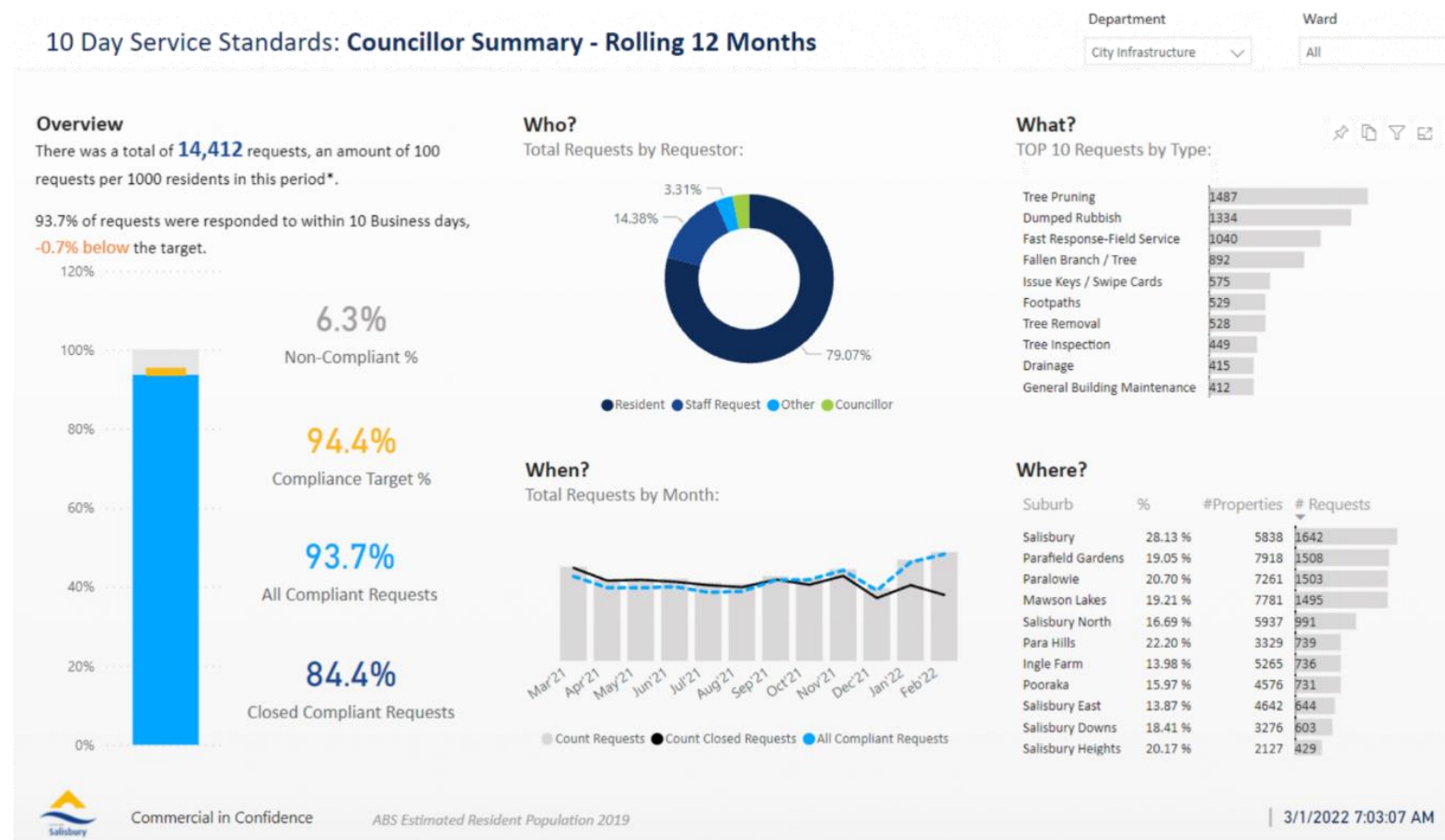
City Development – 1 March 2021 to 28 February 2022



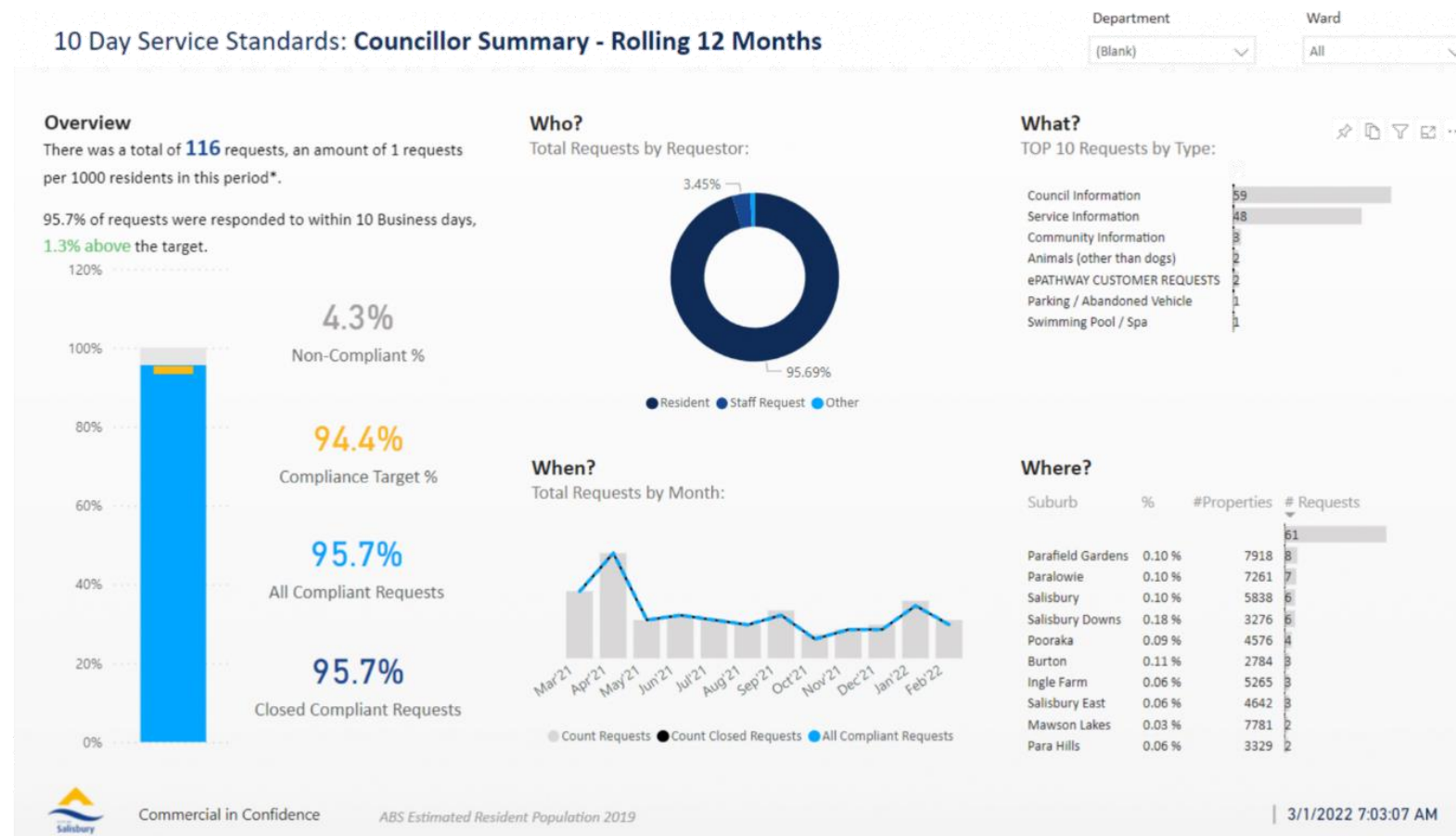
Community Development – 1 March 2021 to 28 February 2022



City Infrastructure – 1 March 2021 to 28 February 2022



Null (Information) – 1 March 2021 to 28 February 2022



ITEM

6.2.2

**INNOVATION AND BUSINESS DEVELOPMENT
COMMITTEE****DATE**

22 March 2022

PREV REFS

Innovation and Business Development Committee	6.2.2	14/12/2021
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Innovation and Business Development Committee	6.2.1	22/02/2022
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HEADING

Community Bus Trial Implementation Update

AUTHOR

Julie Douglas, Senior Social Planner, Community Development

CITY PLAN LINKS

1.3 People are valued and they feel safe, included and connected
1.2 The health and wellbeing of our community is a priority
4.4 We plan effectively to address community needs and identify
new opportunities

SUMMARY

This report provides a further progress update on the implementation of Council's Community Bus Trial, and recommends extending the service pending an evaluation of the trial.

RECOMMENDATIONThat Council:

1. Notes that passenger numbers in the Community Bus Trial have continued to increase to an average of 90 passengers per week.
2. Approves the continued provision of the Community Bus service until July 2022 pending the preparation of an evaluation report on the Community Bus Trial.
3. Approves that a non-discretionary bid of \$53,000 is considered through the Third Quarter Budget Review process to extend the Community Bus service for a further 3 months.

ATTACHMENTS

This document should be read in conjunction with the following attachments:

1. Bus Passenger Data - Weeks 18 to 22
2. Bus Passenger Data - Salisbury Fringe

1. BACKGROUND

1.1 At the 26 October 2020 Council meeting, the following was approved in relation to the Community Bus trial:

1. *That the information contained in this report be noted.*
2. *That Council endorse a 6-month trial of a Fixed Route Community bus service linking the greater Salisbury area to the suburbs west side of Pt Wakefield Road during the 2021/2022 daylight savings period - 3 October 2021 to 3 April 2022, and that a corresponding New Initiative Bid be developed by staff for consideration in the 2021/22 budget.*
3. *That the service be a fully funded council-provided service operating 3 times per day on 3 days per week.*
4. *That the Route of the Community bus service incorporate;*
 - *The Salisbury Hub*
 - *Hollywood Plaza*
 - *Globe Derby Park*
 - *Bolivar (Highway One Caravan Park/Truck stop)*
 - *Paralowie Village Shop Shopping Centre*
 - *Springbank Plaza*
 - *St Kilda Tram Museum*
 - *St Kilda Playground*
5. *That Council promote the trial through social media, print media and use of the Hub tele-screen.*
6. *That a report be brought back at the conclusion of the trial, analysing the success or otherwise of the trial, including;*
 - *the uptake of the service overall*
 - *which stops are used the most/least*
 - *Customer and staff feedback.*

(Resolution Number: 0710/2020)

1.2 The Community Bus Trial became operational on the week commencing Sunday 3 October 2021, as per the Council resolution. The agreed days of operation were Tuesday, Thursday and Saturday, with the service operating three routes per day (each route travelling from the Salisbury City Centre (Parabanks) to St Kilda and returning via the same route to Salisbury City Centre (Parabanks)). The first operational day of the service fell on Tuesday 5 October 2021.

- 1.3 An implementation update of the trial was reported to Council on 20 December 2021, and it was resolved that Council:

1. *Notes that passenger numbers in the Community Bus Trial are steadily increasing and that Salisbury City Centre (Parabanks bus stop), St Kilda; and Highway One Caravan Park are the most popular bus stops.*
2. *Request that the administration introduce the additional bus stops, subject to confirmation from the bus company, for the remainder of the trial, effective immediately at:*
 - *Martins Road adjacent to the bike track*
 - *Bolivar Road near dog park*
 - *St Kilda near the roundabout*
3. *Staff provides a further information report to Council on cost implications of introducing a Sunday service for the remainder of the trial.*
4. *Approves that a non-discretionary bid of \$42,000 is considered through the second quarter budget review process to cover the cost of increased passenger capacity and disability access for the Community Bus Trial as expressed by Council.*

(Resolution Number: 1198/2021)

- 1.4 A Further Information report was also provided to Council's 20 December 2021 meeting, and it was resolved that Council:

1. *Incorporates additional bus stops at Martins Road and Bolivar Road into the Community Bus Trial from 31 January 2022 or sooner.*
2. *Incorporates an additional Sunday community bus service into the Community Bus Trial commencing 2 January 2022.*
3. *Approves a further non-discretionary bid of \$19,158 through the second quarter budget review process to cover the cost of providing additional services on Sundays for the remainder of the Community Bus Trial.*

(Resolution Number 1199/2021)

- 1.5 The remainder of this report provides an update of the Community Bus trial as per the above resolutions.

2. CONSULTATION / COMMUNICATION

2.1 Internal

- 2.1.1 Business Excellence, Community Experience and Relationships – in relation to ongoing promotion.
- 2.1.2 Community Development, Community Experience – in relation to customer enquiries and feedback.
- 2.1.3 Business Excellence, Financial Services – in relation to budget and procurement.
- 2.1.4 City Infrastructure, Infrastructure Management - in relation to traffic management and safety.

2.2 External

- 2.2.1 Des's Minibus - in relation to service provision, passenger numbers and feedback.

3. REPORT

- 3.1 Since the commencement of the Community Bus Trial on 5 October 2021 there has been a steady increase of passengers using the service:

- 3.1.1 In the initial 10 weeks of the trial (from 5 October 2021 to 11 December 2021) a total of 559 passengers used the service, giving a weekly average of 56 passengers per week for this period.
- 3.1.2 In the following 7 weeks of the trial (from 14 December 2021 to 30 January 2022) a total of 721 passengers used the service, giving a weekly average of 103 passengers per week for this period.
- 3.1.3 In the most recent 5 weeks of the trial (from 1 February to 6 March 2022) a total of 702 passengers used the service, giving a weekly average of 140 passengers per week for this period.
- 3.1.4 Across the entire trial period more than 2,000 passengers have used the service (including the Salisbury Fringe bus service outlined in paragraph 3.5), with an average of 90 passengers using the service every week. Community Bus service usage data for weeks 18 to 22 is appended to this report as attachment 1.

- 3.2 Consistent with the previous update, the most frequently used pick up and drop off sites are:

- St Kilda (Hotel and Park);
- Parabanks; and
- Highway One Caravan Park.

- 3.3 As per the resolutions from the December 2021 Council meeting, additional bus stops were incorporated into the Community Bus Trial, operational from 2 January 2022 at the following sites:

- Martins Road, Parafield Gardens (adjacent to BMX Track); and
- Bolivar Road, Paralowie (Kingswood Dog Park).

The passenger usage data for these stops is low thus far but is increasing as awareness grows. The new sites are being promoted through the City of Salisbury website and social media platforms, as well as through updated printed pamphlets and timetables.

- 3.4 As per the December 2021 Council resolutions, Sunday services were added to the timetable as an additional regular day of service for the Trial from 2 January 2022. The Sunday service is proving to be very popular with the community, a total of 377 passengers used the Sunday service between 2 January and 6 March 2022.
- 3.5 Additional community bus services were provided to support the Salisbury Fringe on 26 and 27 February 2022. These services were promoted via social media and the City of Salisbury website. A total of 49 passengers used this service.
- 3.6 The Community Bus Trial is due to end on 3 April 2022, after which an evaluation of the trial will be undertaken to assess the performance of the service and to inform decision on potential options for future delivery. The evaluation report will include:
- Service usage data analysis;
 - Community feedback;
 - Future route options;
 - Service models;
 - Risk analysis and mitigation;
 - Bus branding;
 - Required infrastructure; and
 - Future advocacy relating to public transport provision.
- 3.7 Pending the evaluation report and any future Council decisions regarding an ongoing Community Bus Service, the Community Bus Trial has garnered significant community support and is meeting a gap in public transport services in the western side of the city. Due to this level of support and demonstrated need for the service it is recommended that Council continue to provide the Community Bus Service for a further 3-month period past the 3 April 2022 trial end date until the full evaluation report is completed to enable Council to decide on future options for the Community Bus Service.
- 3.8 The cost of delivering the Community Bus Service for a further 3 months, based on the current model, is approximately \$53,000. This amount will be considered through the final Quarter Budget Review process.

4. CONCLUSION / PROPOSAL

- 4.1 Community Bus Passenger numbers have consistently increased, with a total of 702 passengers using the service between weeks 18 and 22, and over 2,000 passengers since commencement of the Trial in October 2021. An average of 90 passengers per week are now using the service.
 - 4.1.1 The most frequently used pick up and drop off points are:
 - Salisbury City Centre (Parabanks bus stop);
 - St Kilda; and
 - Highway One Caravan Park.
- 4.2 It is recommended that Council continue to provide the Community Bus Service for a further 3-month period past the 3 April 2022 trial end date until the full evaluation report can be prepared for Council's consideration.
- 4.3 Extending the service in its current configuration for an additional 3-month period will cost approximately \$53,000 and will be captured in the third Quarter Budget Review process.

Community Bus Service Usage – Weeks 18-22 (1 February 2022 – 6 March 2022)

Week 18 1-6 February 2022																	
Tuesday 1/2/2022																	
09:00	On	Off	10:20	On	Off	12 :00	On	Off	13:20	On	Off	15:00	On	Off	16:20	On	Off
Salisbury to St Kilda			St Kilda to Salisbury			Salisbury to St Kilda			St Kilda to Salisbury			Salisbury to St Kilda			St Kilda to Salisbury		
Parabanks	3		St Kilda Park			Parabanks	3		St Kilda Park	2		Parabanks	3		St Kilda Park	2	
Hollywood			St Kilda Hotel	3		Hollywood	2		St Kilda Hotel			Hollywood			St Kilda Hotel	5	
Martins Rd			Springbank	1		Martins Rd			Springbank			Martins Rd	2		Springbank		
Globe Derby			Bolivar Rd			Globe Derby			Bolivar Rd			Globe Derby			Bolivar Rd	1	
Caravan Park		2	Paralowie	2		Caravan Park	2		Paralowie		2	Caravan Park	1		Paralowie		
Paralowie			Caravan Park			Paralowie		2	Caravan Park	3		Paralowie		2	Caravan Park	3	
Bolivar Rd			Globe Derby			Bolivar Rd			Globe Derby			Bolivar Rd			Globe Derby		
Springbank	1		Martins Rd			Springbank			Martins Rd			Springbank		1	Martins Rd		2
St Kilda Hotel			Hollywood		2	St Kilda Hotel		5	Hollywood		1	St Kilda Hotel	1	3	Hollywood		4
St Kilda Park		2	Parabanks		4	St Kilda Park			Parabanks		2	St Kilda Park		1	Parabanks		5
Route Totals	4	4		6	6		7	7		5	5		7	7		11	11
Daily Total	40																
Thursday 3/2/2022																	
09:00	On	Off	10:20	On	Off	12 :00	On	Off	13:20	On	Off	15:00	On	Off	16:20	On	Off
Salisbury to St Kilda			St Kilda to Salisbury			Salisbury to St Kilda			St Kilda to Salisbury			Salisbury to St Kilda			St Kilda to Salisbury		
Parabanks	1		St Kilda Park	5		Parabanks	1		St Kilda Park			Parabanks	3		St Kilda Park	2	
Hollywood	1		St Kilda Hotel			Hollywood	2		St Kilda Hotel			Hollywood			St Kilda Hotel		
Martins Rd			Springbank			Martins Rd			Springbank			Martins Rd			Springbank		
Globe Derby			Bolivar Rd	1		Globe Derby			Bolivar Rd	1		Globe Derby		1	Bolivar Rd		
Caravan Park	1		Paralowie		4	Caravan Park			Paralowie			Caravan Park			Paralowie		
Paralowie			Caravan Park	5		Paralowie			Caravan Park			Paralowie		2	Caravan Park		

1

Bolivar Rd			Globe Derby			Bolivar Rd			Globe Derby			Bolivar Rd			Globe Derby		
Springbank			Martins Rd			Springbank		1	Martins Rd			Springbank			Martins Rd		2
St Kilda Hotel	2		Hollywood		2	St Kilda Hotel		2	Hollywood	2	1	St Kilda Hotel			Hollywood		
St Kilda Park		5	Parabanks		5	St Kilda Park			Parabanks		2	St Kilda Park			Parabanks		
Route Totals	5	5		11	11		3	3		3	3		3	3		2	2
Daily Total	27																
Saturday 5/2/2022																	
09:00	On	Off	10:20	On	Off	12 :00	On	Off	13:20	On	Off	15:00	On	Off	16:20	On	Off
Salisbury to St Kilda			St Kilda to Salisbury			Salisbury to St Kilda			St Kilda to Salisbury			Salisbury to St Kilda			St Kilda to Salisbury		
Parabanks	2		St Kilda Park	3		Parabanks	1		St Kilda Park	4		Parabanks	3		St Kilda Park	1	
Hollywood			St Kilda Hotel			Hollywood	3		St Kilda Hotel			Hollywood			St Kilda Hotel	2	
Martins Rd			Springbank			Martins Rd			Springbank			Martins Rd			Springbank		
Globe Derby			Bolivar Rd			Globe Derby		1	Bolivar Rd			Globe Derby		1	Bolivar Rd		
Caravan Park	1		Paralowie			Caravan Park			Paralowie		4	Caravan Park	1		Paralowie		1
Paralowie			Caravan Park	2		Paralowie		2	Caravan Park	2		Paralowie			Caravan Park		
Bolivar Rd			Globe Derby			Bolivar Rd			Globe Derby			Bolivar Rd			Globe Derby		2
Springbank		1	Martins Rd			Springbank		1	Martins Rd			Springbank		1	Martins Rd		
St Kilda Hotel	2	1	Hollywood		4	St Kilda Hotel	2		Hollywood			St Kilda Hotel		2	Hollywood		
St Kilda Park		3	Parabanks		1	St Kilda Park		2	Parabanks		2	St Kilda Park			Parabanks		
Route Totals	5	5		5	5		6	6		6	6		4	4		3	3
Daily Total	29																
Sunday 6/2/2022																	
09:00	On	Off	10:20	On	Off	12 :00	On	Off	13:20	On	Off	15:00	On	Off	16:20	On	Off
Salisbury to St Kilda			St Kilda to Salisbury			Salisbury to St Kilda			St Kilda to Salisbury			Salisbury to St Kilda			St Kilda to Salisbury		
Parabanks	1		St Kilda Park	3		Parabanks	3		St Kilda Park	1		Parabanks	2		St Kilda Park	2	
Hollywood			St Kilda Hotel			Hollywood	1		St Kilda Hotel	2		Hollywood	3		St Kilda Hotel	7	
Martins Rd			Springbank			Martins Rd	3		Springbank			Martins Rd	2		Springbank		
Globe Derby			Bolivar Rd			Globe Derby			Bolivar Rd			Globe Derby			Bolivar Rd		1
Caravan Park	1		Paralowie			Caravan Park		2	Paralowie			Caravan Park		7	Paralowie	2	2
Paralowie			Caravan Park	2		Paralowie	2		Caravan Park	3		Paralowie	3		Caravan Park		7

Bolivar Rd			Globe Derby			Bolivar Rd			Globe Derby			Bolivar Rd			Globe Derby	2	
Springbank			Martins Rd		1	Springbank		3	Martins Rd			Springbank		2	Martins Rd	1	
St Kilda Hotel	2	1	Hollywood		2	St Kilda Hotel		2	Hollywood			St Kilda Hotel		1	Hollywood		
St Kilda Park		3	Parabanks		2	St Kilda Park		2	Parabanks		6	St Kilda Park	2	2	Parabanks		4
Route Totals	4	4		5	5		9	9		6	6		12	12		14	14
Daily Total	50																
Weekly Totals	18	18		27	27		25	25		20	20		26	26		30	30
Total Weekly Passenger Number	146																
Most Frequently Used Bus Stops (by passenger use) – Pick Up	St Kilda Park								27								
	Caravan Park								27								
	Parabanks								26								
	St Kilda Hotel								26								
	Hollywood								14								
Most Frequently Used Bus Stops (by passenger use) – Drop Off	Parabanks								33								
	Paralowie								21								
	St Kilda Park								20								
	Caravan Park								18								
	St Kilda Hotel								17								
Week 19 8-13 February 2022																	
Tuesday 8/2/22																	
09:00	On	Off	10:20	On	Off	12 :00	On	Off	13:20	On	Off	15:00	On	Off	16:20	On	Off
Salisbury to St Kilda			St Kilda to Salisbury			Salisbury to St Kilda			St Kilda to Salisbury			Salisbury to St Kilda			St Kilda to Salisbury		
Parabanks	3		St Kilda Park	5		Parabanks	2		St Kilda Park	2		Parabanks	2		St Kilda Park	1	
Hollywood	2		St Kilda Hotel			Hollywood	2		St Kilda Hotel			Hollywood			St Kilda Hotel		
Martins Rd			Springbank			Martins Rd			Springbank			Martins Rd	1		Springbank		
Globe Derby			Bolivar Rd			Globe Derby			Bolivar Rd			Globe Derby			Bolivar Rd		

Caravan Park	2	1	Paralowie			Caravan Park	1	1	Paralowie			Caravan Park			Paralowie		
Paralowie	1	2	Caravan Park	1	1	Paralowie	1		Caravan Park			Paralowie		2	Caravan Park		
Bolivar Rd			Globe Derby			Bolivar Rd			Globe Derby			Bolivar Rd			Globe Derby		1
Springbank	3		Martins Rd			Springbank			Martins Rd			Springbank			Martins Rd		
St Kilda Hotel		3	Hollywood	1	3	St Kilda Hotel		3	Hollywood			St Kilda Hotel			Hollywood		
St Kilda Park		5	Parabanks		3	St Kilda Park		2	Parabanks		2	St Kilda Park		1	Parabanks		
Route Totals	11	11		7	7		6	6		2	2		3	3		1	1
Daily Total	30																
Thursday 10/2/22																	
09:00	On	Off	10:20	On	Off	12 :00	On	Off	13:20	On	Off	15:00	On	Off	16:20	On	Off
Salisbury to St Kilda			St Kilda to Salisbury			Salisbury to St Kilda			St Kilda to Salisbury			Salisbury to St Kilda			St Kilda to Salisbury		
Parabanks	1		St Kilda Park	3		Parabanks	2		St Kilda Park	1		Parabanks	1		St Kilda Park		
Hollywood			St Kilda Hotel			Hollywood	2		St Kilda Hotel			Hollywood	2		St Kilda Hotel		
Martins Rd			Springbank			Martins Rd	1		Springbank			Martins Rd			Springbank		
Globe Derby		1	Bolivar Rd			Globe Derby			Bolivar Rd	1		Globe Derby			Bolivar Rd	1	
Caravan Park	2		Paralowie			Caravan Park		1	Paralowie			Caravan Park			Paralowie	3	
Paralowie			Caravan Park	2		Paralowie			Caravan Park			Paralowie		1	Caravan Park		
Bolivar Rd			Globe Derby			Bolivar Rd			Globe Derby			Bolivar Rd			Globe Derby		
Springbank			Martins Rd			Springbank		1	Martins Rd			Springbank			Martins Rd		
St Kilda Hotel	2	1	Hollywood		2	St Kilda Hotel		2	Hollywood			St Kilda Hotel		2	Hollywood		4
St Kilda Park		3	Parabanks		3	St Kilda Park		1	Parabanks		2	St Kilda Park			Parabanks		
Route Totals	5	5		5	5		5	5		2	2		3	3		4	4
Daily Total	24																
Saturday 12/2/22																	
09:00	On	Off	10:20	On	Off	12 :00	On	Off	13:20	On	Off	15:00	On	Off	16:20	On	Off
Salisbury to St Kilda			St Kilda to Salisbury			Salisbury to St Kilda			St Kilda to Salisbury			Salisbury to St Kilda			St Kilda to Salisbury		
Parabanks	1		St Kilda Park	3		Parabanks	4		St Kilda Park	1		Parabanks			St Kilda Park	4	
Hollywood			St Kilda Hotel			Hollywood	2	2	St Kilda Hotel	2		Hollywood			St Kilda Hotel	2	
Martins Rd			Springbank			Martins Rd		2	Springbank			Martins Rd			Springbank		
Globe Derby			Bolivar Rd			Globe Derby			Bolivar Rd			Globe Derby			Bolivar Rd		

Caravan Park	2		Paralowie	2		Caravan Park	4	2	Paralowie			Caravan Park	4		Paralowie		
Paralowie			Caravan Park			Paralowie			Caravan Park	2		Paralowie			Caravan Park		2
Bolivar Rd			Globe Derby			Bolivar Rd			Globe Derby			Bolivar Rd			Globe Derby		
Springbank			Martins Rd			Springbank			Martins Rd			Springbank			Martins Rd		
St Kilda Hotel	2		Hollywood		2	St Kilda Hotel	2	4	Hollywood	2	4	St Kilda Hotel			Hollywood		2
St Kilda Park		5	Parabanks		3	St Kilda Park		2	Parabanks		3	St Kilda Park		4	Parabanks		2
Route Totals	5	5		5	5		12	12		7	7		4	4		6	6
Daily Total	39																
Sunday 13/2/2022																	
09:00	On	Off	10:20	On	Off	12 :00	On	Off	13:20	On	Off	15:00	On	Off	16:20	On	Off
Salisbury to St Kilda			St Kilda to Salisbury			Salisbury to St Kilda			St Kilda to Salisbury			Salisbury to St Kilda			St Kilda to Salisbury		
Parabanks			St Kilda Park	2		Parabanks	5		St Kilda Park			Parabanks	2		St Kilda Park		
Hollywood			St Kilda Hotel			Hollywood	2		St Kilda Hotel			Hollywood	1		St Kilda Hotel	13	
Martins Rd			Springbank			Martins Rd			Springbank			Martins Rd	2		Springbank		4
Globe Derby			Bolivar Rd			Globe Derby			Bolivar Rd			Globe Derby			Bolivar Rd		4
Caravan Park	5		Paralowie	2		Caravan Park	2	2	Paralowie			Caravan Park		1	Paralowie	2	2
Paralowie			Caravan Park	2	2	Paralowie	2		Caravan Park	7		Paralowie			Caravan Park		
Bolivar Rd			Globe Derby			Bolivar Rd			Globe Derby			Bolivar Rd			Globe Derby	4	4
Springbank	3		Martins Rd			Springbank	2		Martins Rd			Springbank			Martins Rd		
St Kilda Hotel	2	8	Hollywood		4	St Kilda Hotel		11	Hollywood			St Kilda Hotel		2	Hollywood	3	3
St Kilda Park		2	Parabanks			St Kilda Park			Parabanks		7	St Kilda Park		2	Parabanks		5
Route Totals	10	10		6	6		13	13		7	7		5	5		22	22
Daily Total	63																
Weekly Totals	31	31		23	23		36	36		18	18		15	15		33	33
Total Weekly Passenger Number	156																
Most Frequently Used Bus Stops (by	Caravan Park								36								
	St Kilda Hotel								25								
	Parabanks								23								
	St Kilda Park								22								

passenger use) – Pick Up	Hollywood								19								
Most Frequently Used Bus Stops (by passenger use) – Drop Off	St Kilda Hotel								36								
	Parabanks								30								
	St Kilda Park								27								
	Hollywood								26								
	Caravan Park								13								
Week 20 15-20 February 2022																	
Tuesday 15/2/22																	
09:00	On	Off	10:20	On	Off	12 :00	On	Off	13:20	On	Off	15:00	On	Off	16:20	On	Off
Salisbury to St Kilda			St Kilda to Salisbury			Salisbury to St Kilda			St Kilda to Salisbury			Salisbury to St Kilda			St Kilda to Salisbury		
Parabanks	1		St Kilda Park	2		Parabanks			St Kilda Park	1		Parabanks	2		St Kilda Park	1	
Hollywood		1	St Kilda Hotel			Hollywood	4		St Kilda Hotel			Hollywood			St Kilda Hotel	2	
Martins Rd			Springbank			Martins Rd			Springbank			Martins Rd			Springbank		
Globe Derby			Bolivar Rd			Globe Derby			Bolivar Rd			Globe Derby			Bolivar Rd		
Caravan Park	1		Paralowie			Caravan Park		2	Paralowie	2		Caravan Park	2		Paralowie		
Paralowie		1	Caravan Park	2		Paralowie			Caravan Park	1		Paralowie		2	Caravan Park		2
Bolivar Rd			Globe Derby			Bolivar Rd			Globe Derby			Bolivar Rd			Globe Derby		1
Springbank			Martins Rd			Springbank			Martins Rd			Springbank			Martins Rd		
St Kilda Hotel	2		Hollywood		2	St Kilda Hotel		2	Hollywood	2	1	St Kilda Hotel		1	Hollywood		
St Kilda Park		2	Parabanks		2	St Kilda Park			Parabanks		5	St Kilda Park		1	Parabanks		
Route Totals	4	4		4	4		4	4		6	6		4	4		3	3
Daily Total	25																
Thursday 17/2/22																	
09:00	On	Off	10:20	On	Off	12 :00	On	Off	13:20	On	Off	15:00	On	Off	16:20	On	Off
Salisbury to St Kilda			St Kilda to Salisbury			Salisbury to St Kilda			St Kilda to Salisbury			Salisbury to St Kilda			St Kilda to Salisbury		
Parabanks	1		St Kilda Park	4		Parabanks	3		St Kilda Park	1		Parabanks	1		St Kilda Park		
Hollywood			St Kilda Hotel			Hollywood	2	2	St Kilda Hotel			Hollywood			St Kilda Hotel		

Martins Rd			Springbank			Martins Rd			Springbank			Martins Rd			Springbank		
Globe Derby			Bolivar Rd	1		Globe Derby	1		Bolivar Rd	1		Globe Derby			Bolivar Rd	3	
Caravan Park	4		Paralowie			Caravan Park	1		Paralowie			Caravan Park	1	1	Paralowie		
Paralowie			Caravan Park	2		Paralowie		4	Caravan Park	3	1	Paralowie			Caravan Park		
Bolivar Rd			Globe Derby			Bolivar Rd			Globe Derby			Bolivar Rd			Globe Derby		3
Springbank	1		Martins Rd			Springbank		1	Martins Rd			Springbank			Martins Rd		
St Kilda Hotel		2	Hollywood	1	2	St Kilda Hotel			Hollywood	1		St Kilda Hotel		1	Hollywood		
St Kilda Park		4	Parabanks		6	St Kilda Park			Parabanks		5	St Kilda Park			Parabanks		
Route Totals	6	6		8	8		7	7		6	6		2	2		3	3
Daily Total	32																
Saturday 19/2/22																	
09:00	On	Off	10:20	On	Off	12 :00	On	Off	13:20	On	Off	15:00	On	Off	16:20	On	Off
Salisbury to St Kilda			St Kilda to Salisbury			Salisbury to St Kilda			St Kilda to Salisbury			Salisbury to St Kilda			St Kilda to Salisbury		
Parabanks	1		St Kilda Park	2		Parabanks	3		St Kilda Park	1		Parabanks	1		St Kilda Park	2	
Hollywood		1	St Kilda Hotel	2		Hollywood	2		St Kilda Hotel			Hollywood			St Kilda Hotel	2	
Martins Rd			Springbank			Martins Rd			Springbank			Martins Rd			Springbank		
Globe Derby			Bolivar Rd			Globe Derby			Bolivar Rd	3		Globe Derby			Bolivar Rd	2	2
Caravan Park	2		Paralowie			Caravan Park	1		Paralowie			Caravan Park	1		Paralowie		
Paralowie			Caravan Park	2		Paralowie			Caravan Park	2		Paralowie			Caravan Park	1	
Bolivar Rd			Globe Derby			Bolivar Rd			Globe Derby			Bolivar Rd			Globe Derby		
Springbank			Martins Rd			Springbank		1	Martins Rd	1		Springbank	1		Martins Rd		
St Kilda Hotel	2	2	Hollywood	1	2	St Kilda Hotel		2	Hollywood		4	St Kilda Hotel			Hollywood		
St Kilda Park		2	Parabanks		5	St Kilda Park		2	Parabanks		3	St Kilda Park		3	Parabanks		5
Route Totals	5	5		7	7		6	5		7	7		3	3		7	7
Daily Total	35																
Sunday 20/2/2022																	
09:00	On	Off	10:20	On	Off	12 :00	On	Off	13:20	On	Off	15:00	On	Off	16:20	On	Off
Salisbury to St Kilda			St Kilda to Salisbury			Salisbury to St Kilda			St Kilda to Salisbury			Salisbury to St Kilda			St Kilda to Salisbury		
Parabanks	2		St Kilda Park	4		Parabanks	4		St Kilda Park	1		Parabanks			St Kilda Park	4	
Hollywood			St Kilda Hotel			Hollywood	2		St Kilda Hotel			Hollywood			St Kilda Hotel	6	

Martins Rd			Springbank			Martins Rd			Springbank			Martins Rd			Springbank		
Globe Derby			Bolivar Rd			Globe Derby	1		Bolivar Rd	2	1	Globe Derby			Bolivar Rd	3	
Caravan Park	1		Paralowie	2		Caravan Park	2		Paralowie			Caravan Park	1		Paralowie	2	
Paralowie			Caravan Park	2	2	Paralowie		1	Caravan Park	4		Paralowie			Caravan Park		2
Bolivar Rd	1		Globe Derby	1		Bolivar Rd			Globe Derby			Bolivar Rd			Globe Derby		4
Springbank			Martins Rd	1		Springbank			Martins Rd		2	Springbank			Martins Rd	2	1
St Kilda Hotel		2	Hollywood		4	St Kilda Hotel		2	Hollywood	2		St Kilda Hotel		1	Hollywood		2
St Kilda Park		2	Parabanks		4	St Kilda Park		7	Parabanks		6	St Kilda Park			Parabanks		8
Route Totals	4	4		10	10		9	10		9	9		1	1		17	17
Daily Total	50																
Weekly Totals	19	19		29	29		26	26		28	28		10	10		30	30
Total Weekly Passenger Number	142																
Most Frequently Used Bus Stops (by passenger use) – Pick Up	Caravan Park									36							
	St Kilda Hotel									25							
	Parabanks									23							
	St Kilda Park									22							
	Hollywood									19							
Most Frequently Used Bus Stops (by passenger use) – Drop Off	St Kilda Hotel									36							
	Parabanks									30							
	St Kilda Park									27							
	Hollywood									26							
	Caravan Park									13							
Week 21 22 -27 February 2022																	
Tuesday 22/2/22																	
09:00	On	Off	10:20	On	Off	12 :00	On	Off	13:20	On	Off	15:00	On	Off	16:20	On	Off
Salisbury to St Kilda			St Kilda to Salisbury			Salisbury to St Kilda			St Kilda to Salisbury			Salisbury to St Kilda			St Kilda to Salisbury		
Parabanks	1		St Kilda Park	2		Parabanks			St Kilda Park	1		Parabanks	2		St Kilda Park	1	

Hollywood			St Kilda Hotel			Hollywood	4		St Kilda Hotel			Hollywood			St Kilda Hotel	2	
Martins Rd			Springbank			Martins Rd			Springbank			Martins Rd			Springbank		
Globe Derby			Bolivar Rd			Globe Derby			Bolivar Rd			Globe Derby			Bolivar Rd		
Caravan Park	1		Paralowie			Caravan Park		2	Paralowie	2		Caravan Park	2		Paralowie		
Paralowie		1	Caravan Park	2		Paralowie			Caravan Park	1		Paralowie		2	Caravan Park		2
Bolivar Rd			Globe Derby			Bolivar Rd			Globe Derby			Bolivar Rd			Globe Derby		1
Springbank			Martins Rd			Springbank			Martins Rd			Springbank			Martins Rd		
St Kilda Hotel	2	1	Hollywood		2	St Kilda Hotel		2	Hollywood	2	1	St Kilda Hotel		1	Hollywood		
St Kilda Park		2	Parabanks		2	St Kilda Park			Parabanks		5	St Kilda Park		1	Parabanks		
Route Totals	4	4		4	4		4	4		6	6		4	4		3	3
Daily Total	25																
Thursday 24/2/22																	
09:00	On	Off	10:20	On	Off	12 :00	On	Off	13:20	On	Off	15:00	On	Off	16:20	On	Off
Salisbury to St Kilda			St Kilda to Salisbury			Salisbury to St Kilda			St Kilda to Salisbury			Salisbury to St Kilda			St Kilda to Salisbury		
Parabanks	1		St Kilda Park	4		Parabanks	3		St Kilda Park	1		Parabanks	1		St Kilda Park		
Hollywood			St Kilda Hotel	2		Hollywood	2		St Kilda Hotel			Hollywood			St Kilda Hotel		
Martins Rd			Springbank			Martins Rd			Springbank			Martins Rd			Springbank		
Globe Derby			Bolivar Rd	1		Globe Derby	1	1	Bolivar Rd	1		Globe Derby			Bolivar Rd	3	
Caravan Park	4		Paralowie		1	Caravan Park	1	4	Paralowie			Caravan Park	1	1	Paralowie		
Paralowie			Caravan Park	2		Paralowie			Caravan Park	3	1	Paralowie			Caravan Park		
Bolivar Rd			Globe Derby			Bolivar Rd			Globe Derby			Bolivar Rd			Globe Derby		3
Springbank	1		Martins Rd			Springbank			Martins Rd			Springbank			Martins Rd		
St Kilda Hotel		5	Hollywood		2	St Kilda Hotel		2	Hollywood	1		St Kilda Hotel		1	Hollywood		
St Kilda Park		1	Parabanks		6	St Kilda Park			Parabanks		5	St Kilda Park			Parabanks		
Route Totals	6	6		9	9		7	7		6	6		2	2		3	3
Daily Total	33																
Saturday 26/2/22																	
09:00	On	Off	10:20	On	Off	12 :00	On	Off	13:20	On	Off	15:00	On	Off	16:20	On	Off
Salisbury to St Kilda			St Kilda to Salisbury			Salisbury to St Kilda			St Kilda to Salisbury			Salisbury to St Kilda			St Kilda to Salisbury		
Parabanks	1		St Kilda Park	2		Parabanks	3		St Kilda Park	1		Parabanks	1		St Kilda Park	2	

Hollywood	2		St Kilda Hotel			Hollywood	2		St Kilda Hotel			Hollywood			St Kilda Hotel	2	
Martins Rd			Springbank			Martins Rd			Springbank			Martins Rd			Springbank		
Globe Derby	2		Bolivar Rd	2		Globe Derby			Bolivar Rd	3		Globe Derby			Bolivar Rd	2	2
Caravan Park			Paralowie			Caravan Park	1		Paralowie			Caravan Park	1		Paralowie		
Paralowie		1	Caravan Park	2		Paralowie			Caravan Park	2		Paralowie			Caravan Park	1	
Bolivar Rd			Globe Derby			Bolivar Rd			Globe Derby			Bolivar Rd			Globe Derby		
Springbank			Martins Rd		2	Springbank		1	Martins Rd	1		Springbank	1		Martins Rd		
St Kilda Hotel		1	Hollywood	1	2	St Kilda Hotel		2	Hollywood		4	St Kilda Hotel		3	Hollywood		
St Kilda Park		2	Parabanks		1	St Kilda Park		2	Parabanks		3	St Kilda Park			Parabanks		5
Route Totals	5	4		7	5		6	5		7	7		3	3		7	7
Daily Total	35																
Sunday 27/2/2022																	
09:00	On	Off	10:20	On	Off	12 :00	On	Off	13:20	On	Off	15:00	On	Off	16:20	On	Off
Salisbury to St Kilda			St Kilda to Salisbury			Salisbury to St Kilda			St Kilda to Salisbury			Salisbury to St Kilda			St Kilda to Salisbury		
Parabanks	2		St Kilda Park			Parabanks	4		St Kilda Park	1		Parabanks			St Kilda Park	4	
Hollywood			St Kilda Hotel	3		Hollywood	2		St Kilda Hotel	2		Hollywood			St Kilda Hotel	6	
Martins Rd			Springbank			Martins Rd			Springbank			Martins Rd			Springbank		
Globe Derby	1		Bolivar Rd			Globe Derby	1		Bolivar Rd	2	1	Globe Derby			Bolivar Rd	3	
Caravan Park	1		Paralowie	2	1	Caravan Park	2		Paralowie			Caravan Park	1		Paralowie	2	
Paralowie		2	Caravan Park	2	1	Paralowie			Caravan Park	4		Paralowie			Caravan Park		2
Bolivar Rd			Globe Derby			Bolivar Rd			Globe Derby			Bolivar Rd			Globe Derby		4
Springbank		2	Martins Rd			Springbank		1	Martins Rd		2	Springbank			Martins Rd	2	1
St Kilda Hotel			Hollywood	2	4	St Kilda Hotel		2	Hollywood			St Kilda Hotel		1	Hollywood		2
St Kilda Park			Parabanks		5	St Kilda Park		7	Parabanks		6	St Kilda Park			Parabanks		8
Route Totals	4	4		9	11		9	10		9	9		1	1		17	17
Daily Total	49																
Weekly Totals	19	18		29	29		26	26		28	28		10	10		30	30
Total Weekly Passenger Number	142																
	Caravan Park									34							

Most Frequently Used Bus Stops (by passenger use) – Pick Up	Parabanks								19								
	St Kilda Hotel								19								
	St Kilda Park								18								
	Hollywood								18								
Most Frequently Used Bus Stops (by passenger use) – Drop Off	Parabanks								46								
	St Kilda Hotel								21								
	Hollywood								17								
	St Kilda Park								15								
	Caravan Park								13								
Week 22 1-6 March 2022																	
Tuesday 1/3/22																	
09:00	On	Off	10:20	On	Off	12 :00	On	Off	13:20	On	Off	15:00	On	Off	16:20	On	Off
Salisbury to St Kilda			St Kilda to Salisbury			Salisbury to St Kilda			St Kilda to Salisbury			Salisbury to St Kilda			St Kilda to Salisbury		
Parabanks	1		St Kilda Park	3		Parabanks	5		St Kilda Park	1		Parabanks	1		St Kilda Park	3	
Hollywood			St Kilda Hotel			Hollywood	3		St Kilda Hotel			Hollywood			St Kilda Hotel	3	
Martins Rd			Springbank			Martins Rd			Springbank			Martins Rd			Springbank		
Globe Derby			Bolivar Rd			Globe Derby			Bolivar Rd	1		Globe Derby			Bolivar Rd		
Caravan Park	1		Paralowie			Caravan Park		2	Paralowie			Caravan Park			Paralowie	2	2
Paralowie		1	Caravan Park	2		Paralowie			Caravan Park			Paralowie		1	Caravan Park		
Bolivar Rd		1	Globe Derby			Bolivar Rd			Globe Derby			Bolivar Rd			Globe Derby		
Springbank			Martins Rd			Springbank		2	Martins Rd			Springbank	1		Martins Rd		
St Kilda Hotel	2		Hollywood		2	St Kilda Hotel		2	Hollywood	1		St Kilda Hotel			Hollywood		
St Kilda Park		2	Parabanks		1	St Kilda Park		2	Parabanks		3	St Kilda Park		1	Parabanks		6
Route Totals	4	4		5	3		8	8		3	3		2	2		8	8
Daily Total	30																
Thursday 3/3/22																	
09:00	On	Off	10:20	On	Off	12 :00	On	Off	13:20	On	Off	15:00	On	Off	16:20	On	Off

Salisbury to St Kilda			St Kilda to Salisbury			Salisbury to St Kilda			St Kilda to Salisbury			Salisbury to St Kilda			St Kilda to Salisbury		
Parabanks	2		St Kilda Park	3		Parabanks	3		St Kilda Park	1		Parabanks	1		St Kilda Park	1	
Hollywood		2	St Kilda Hotel	2		Hollywood	2		St Kilda Hotel	2		Hollywood			St Kilda Hotel		
Martins Rd			Springbank			Martins Rd			Springbank			Martins Rd			Springbank		
Globe Derby			Bolivar Rd	1		Globe Derby			Bolivar Rd	1		Globe Derby			Bolivar Rd		
Caravan Park	2		Paralowie			Caravan Park		2	Paralowie			Caravan Park			Paralowie		1
Paralowie	2		Caravan Park	4	1	Paralowie			Caravan Park		1	Paralowie			Caravan Park	2	
Bolivar Rd			Globe Derby			Bolivar Rd			Globe Derby			Bolivar Rd			Globe Derby		
Springbank			Martins Rd			Springbank		1	Martins Rd			Springbank	1		Martins Rd		
St Kilda Hotel		2	Hollywood		4	St Kilda Hotel			Hollywood		2	St Kilda Hotel		2	Hollywood		2
St Kilda Park		2	Parabanks		5	St Kilda Park		2	Parabanks		1	St Kilda Park			Parabanks		
Route Totals	6	6		10	10		5	5		4	4		2	2		3	3
Daily Total	30																
Saturday 5/3/22																	
09:00	On	Off	10:20	On	Off	12 :00	On	Off	13:20	On	Off	15:00	On	Off	16:20	On	Off
Salisbury to St Kilda			St Kilda to Salisbury			Salisbury to St Kilda			St Kilda to Salisbury			Salisbury to St Kilda			St Kilda to Salisbury		
Parabanks	1		St Kilda Park			Parabanks	1		St Kilda Park	2		Parabanks	4		St Kilda Park	2	
Hollywood		1	St Kilda Hotel	2		Hollywood	4		St Kilda Hotel			Hollywood	2		St Kilda Hotel		
Martins Rd			Springbank			Martins Rd			Springbank			Martins Rd	2		Springbank		
Globe Derby			Bolivar Rd	1		Globe Derby			Bolivar Rd			Globe Derby			Bolivar Rd		2
Caravan Park	3		Paralowie			Caravan Park	4	2	Paralowie			Caravan Park		2	Paralowie		
Paralowie			Caravan Park	2	1	Paralowie		1	Caravan Park			Paralowie			Caravan Park		
Bolivar Rd			Globe Derby			Bolivar Rd			Globe Derby			Bolivar Rd			Globe Derby		
Springbank		1	Martins Rd			Springbank			Martins Rd			Springbank			Martins Rd		
St Kilda Hotel		2	Hollywood		3	St Kilda Hotel		4	Hollywood			St Kilda Hotel		2	Hollywood		
St Kilda Park			Parabanks		1	St Kilda Park		2	Parabanks		2	St Kilda Park		4	Parabanks		
Route Totals	4	4		5	5		9	9		2	2		8	8		2	2
Daily Total	30																
Sunday 6/3/2022																	
09:00	On	Off	10:20	On	Off	12 :00	On	Off	13:20	On	Off	15:00	On	Off	16:20	On	Off

Salisbury to St Kilda			St Kilda to Salisbury			Salisbury to St Kilda			St Kilda to Salisbury			Salisbury to St Kilda			St Kilda to Salisbury		
Parabanks	1		St Kilda Park	2		Parabanks	5		St Kilda Park			Parabanks	1		St Kilda Park	4	
Hollywood			St Kilda Hotel			Hollywood		3	St Kilda Hotel			Hollywood			St Kilda Hotel	2	
Martins Rd			Springbank			Martins Rd			Springbank			Martins Rd			Springbank		
Globe Derby			Bolivar Rd			Globe Derby	2		Bolivar Rd			Globe Derby			Bolivar Rd	2	
Caravan Park	1		Paralowie			Caravan Park			Paralowie			Caravan Park		1	Paralowie		
Paralowie			Caravan Park	2		Paralowie			Caravan Park	4		Paralowie			Caravan Park		
Bolivar Rd			Globe Derby			Bolivar Rd			Globe Derby			Bolivar Rd			Globe Derby		2
Springbank			Martins Rd			Springbank			Martins Rd			Springbank			Martins Rd		2
St Kilda Hotel		2	Hollywood		2	St Kilda Hotel		2	Hollywood		4	St Kilda Hotel			Hollywood		2
St Kilda Park			Parabanks		2	St Kilda Park		2	Parabanks			St Kilda Park			Parabanks		2
Route Totals	2	2		4	4		7	7		4	4		1	1		8	8
Daily Total	26																
Weekly Totals	16	16		24	22		29	29		13	13		13	13		21	21
Total Weekly Passenger Number	116																
Most Frequently Used Bus Stops (by passenger use) – Pick Up	Caravan Park								27								
	Parabanks								26								
	St Kilda Park								22								
	St Kilda Hotel								13								
	Hollywood								12								
Most Frequently Used Bus Stops (by passenger use) – Drop Off	Hollywood								27								
	Parabanks								23								
	St Kilda Hotel								18								
	St Kilda Park								17								
	Caravan Park								12								

Community Bus Salisbury Fringe Passenger Numbers – 26 & 27 February 2022

Salisbury Fringe 26 & 27 February											
Friday 26/02/2022											
16:20	On	Off	18:00	On	Off	19:20	On	Off	21:00	On	Off
St Kilda to Salisbury			Salisbury to St Kilda			St Kilda to Salisbury			Salisbury to St Kilda		
St Kilda Park	4		Parabanks	8		St Kilda Park			Parabanks	9	
St Kilda Hotel	2		Hollywood			St Kilda Hotel			Hollywood		
Dog Park			BMX Track			Dog Park			BMX Track		
Springbank			Globe Derby Park			Springbank			Globe Derby Park		
Paralowie			Caravan Park		8	Paralowie			Caravan Park		4
Caravan Park	8		Paralowie			Caravan Park			Paralowie		
BMX Track			Dog Park			BMX Track			Dog Park		
Globe Derby Park			Springbank			Globe Derby Park			Springbank		
Hollywood			St Kilda Hotel			Hollywood			St Kilda Hotel		5
Parabanks		14	St Kilda Park			Parabanks			St Kilda Park		
Route Totals	14	14		8	8		0	0		9	9
Daily Total	31										
Saturday 27 February											
16:20	On	Off	18:00	On	Off	19:20	On	Off	21:00	On	Off
St Kilda to Salisbury			Salisbury to St Kilda			St Kilda to Salisbury			Salisbury to St Kilda		
St Kilda Park	2		Parabanks			St Kilda Park			Parabanks	4	
St Kilda Hotel	2		Hollywood			St Kilda Hotel	2		Hollywood		
Dog Park			BMX Track			Dog Park			BMX Track		
Springbank	2	2	Globe Derby Park			Springbank			Globe Derby Park		
Paralowie			Caravan Park			Paralowie			Caravan Park		4
Caravan Park	1		Paralowie			Caravan Park	5		Paralowie		
BMX Track			Dog Park			BMX Track			Dog Park		
Globe Derby Park			Springbank			Globe Derby Park			Springbank		
Hollywood			St Kilda Hotel			Hollywood			St Kilda Hotel		
Parabanks		5	St Kilda Park			Parabanks		7	St Kilda Park		
Route Totals	7	7		0	0		7	7		4	4
Daily Total	18										
Fringe Service Passenger Total	49										
Most Frequently Used Bus	Parabanks					21					
	Caravan Park					14					
	St Kilda Hotel					6					

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<i>Stops – Pick Up</i>	St Kilda Park	6
<i>Most Frequently Used Bus Stops – Drop Off</i>	Parabanks	26
	Caravan Park	16
	St Kilda Hotel	5
	Springbank	2