

AGENDA

FOR WORKS AND SERVICES COMMITTEE MEETING TO BE HELD ON

21 SEPTEMBER 2020 AT CONCLUSION OF BUDGET AND FINANCE COMMITTEE MEETING

IN LITTLE PARA CONFERENCE ROOMS, 34 CHURCH STREET, SALISBURY

MEMBERS

Cr S Reardon (Chairman)

Mayor G Aldridge (ex officio)

Cr M Blackmore

Cr L Braun (Deputy Chairman)

Cr C Buchanan

Cr N Henningsen

Cr S Ouk

Cr G Reynolds

REQUIRED STAFF

Chief Executive Officer, Mr J Harry

General Manager City Infrastructure, Mr J Devine

General Manager Community and Org. Development, Ms G Page

Risk and Governance Program Manager, Ms J Crook

Governance Support Officer, Ms K Boyd

APOLOGIES

LEAVE OF ABSENCE

PRESENTATION OF MINUTES

Presentation of the Minutes of the Works and Services Committee Meeting held on 17 August 2020.

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OTHER BUSINESS

CONFIDENTIAL ITEMS

2.9.1 Recommendations of the Confidential Strategic Property Development Sub Committee meeting held on Tuesday 15 September 2020

Recommendation

Pursuant to section 83(5) of the *Local Government Act 1999* the Chief Executive Officer has indicated that, if Council so determines, this matter may be considered in confidence under Part 3 of the *Local Government Act 1999* on grounds that:

- 1. Pursuant to Section 90(2) and (3)(b)(i) and (b)(ii) of the Local Government Act 1999, the principle that the meeting should be conducted in a place open to the public has been outweighed in relation to this matter because:
 - it relates to information the disclosure of which could reasonably be expected to confer a commercial advantage on a person with whom the council is conducting, or proposing to conduct, business, or to prejudice the commercial position of the council; and
 - information the disclosure of which would, on balance, be contrary to the public interest.
- 2. In weighing up the factors related to disclosure,
 - disclosure of this matter to the public would demonstrate accountability and transparency of the Council's operations
 - Non-disclosure of this matter would protect Council's commercial position as public disclosure may provide third parties with a commercial advantage

On that basis the public's interest is best served by not disclosing the Recommendations of the Confidential Strategic Property Development Sub Committee meeting held on Tuesday 15 September 2020 item and discussion at this point in time.

3. Pursuant to Section 90(2) of the Local Government Act 1999 it is recommended the Council orders that all members of the public, except staff of the City of Salisbury on duty in attendance, be excluded from attendance at the meeting for this Agenda Item.

2.9.2 Little Para Par 3 Golf Course Recommendation

Pursuant to section 83(5) of the *Local Government Act 1999* the Chief Executive Officer has indicated that, if Council so determines, this matter may be considered in confidence under Part 3 of the *Local Government Act 1999* on grounds that:

- 1. Pursuant to Section 90(2) and (3)(d)(i) and (d)(ii) of the Local Government Act 1999, the principle that the meeting should be conducted in a place open to the public has been outweighed in relation to this matter because:
 - it relates to commercial information of a confidential nature (not being a trade secret) the disclosure of which could reasonably be expected to prejudice the commercial position of the person who supplied the information, or to confer a commercial advantage on a third party; and
 - commercial information of a confidential nature (not being a trade secret) the disclosure of which would, on balance, be contrary to the public interest.
- 2. In weighing up the factors related to disclosure,
 - disclosure of this matter to the public would demonstrate accountability and transparency of the Council's operations
 - Information contained in the report could prejudice the commercial position of Council or confer a commercial advantage on a third party.

On that basis the public's interest is best served by not disclosing the Little Para Par 3 Golf Course item and discussion at this point in time.

3. Pursuant to Section 90(2) of the Local Government Act 1999 it is recommended the Council orders that all members of the public, except staff of the City of Salisbury on duty in attendance, be excluded from attendance at the meeting for this Agenda Item.

2.9.3 Sale of the Len Beadell - Progress Update Recommendation

Pursuant to section 83(5) of the *Local Government Act 1999* the Chief Executive Officer has indicated that, if Council so determines, this matter may be considered in confidence under Part 3 of the *Local Government Act 1999* on grounds that:

- 1. Pursuant to Section 90(2) and (3)(b)(i) of the Local Government Act 1999, the principle that the meeting should be conducted in a place open to the public has been outweighed in relation to this matter because:
 - it relates to information the disclosure of which could reasonably be expected to confer a commercial advantage on a person with whom the council is conducting, or proposing to conduct, business, or to prejudice the commercial position of the council.
- 2. In weighing up the factors related to disclosure,
 - disclosure of this matter to the public would demonstrate accountability and transparency of the Council's operations
 - On that basis the public's interest is best served by not disclosing the **Sale of the Len Beadell Progress Update** item and discussion at this point in time.
- 3. Pursuant to Section 90(2) of the Local Government Act 1999 it is recommended the Council orders that all members of the public, except staff of the City of Salisbury on duty in attendance, be excluded from attendance at the meeting for this Agenda Item.

CLOSE



MINUTES OF WORKS AND SERVICES COMMITTEE MEETING HELD IN LITTLE PARA CONFERENCE ROOMS, 34 CHURCH STREET, SALISBURY ON

17 AUGUST 2020

MEMBERS PRESENT

Cr S Reardon (Chairman)

Cr M Blackmore

Cr L Braun (Deputy Chairman)

Cr C Buchanan Cr N Henningsen

Cr S Ouk Cr G Reynolds

OBSERVERS

Cr B Brug (until 7.13 pm) Cr A Duncan (until 7.15 pm)

STAFF

Chief Executive Officer, Mr J Harry

General Manager City Infrastructure, Mr J Devine

General Manager Community and Org. Development, Ms G Page

Manager Governance, Mr M Petrovski Governance Support Officer, Ms K Boyd

The meeting commenced at 7.04 pm.

The Chairman welcomed the members, staff and the gallery to the meeting.

APOLOGIES

Nil

LEAVE OF ABSENCE

Nil

PRESENTATION OF MINUTES

Moved Cr N Henningsen Seconded Cr M Blackmore

The Minutes of the Works and Services Committee Meeting held on 20 July 2020, be taken and read as confirmed.

CARRIED

Moved Cr N Henningsen Seconded Cr G Reynolds

The Minutes of the Confidential Works and Services Committee Meeting held on 20 July 2020, be taken and read as confirmed.

CARRIED

REPORTS

Administration

2.0.1 Future Reports for the Works and Services Committee

Moved Cr N Henningsen Seconded Cr L Braun

1. The information be received.

CARRIED

2.0.2 Minutes of the Asset Management Sub Committee meeting held on Monday 10 August 2020

Moved Cr C Buchanan Seconded Cr L Braun

The information contained in the Asset Management Sub Committee of the meeting held on 10 August 2020 be received and noted with respect to the following recommendations contained therein to be adopted by Council:

CARRIED

2.0.2-AMSC1 Future Reports for the Asset Management Sub Committee

Moved Cr C Buchanan Seconded Cr L Braun

1. The information be received.

CARRIED

2.0.2-AMSC2 Street Tree Asset Management Plan and Policy

Moved Cr C Buchanan Seconded Cr L Braun

- 1. The information within the report be received and noted.
- 2. The Tree Management Policy as contained in Attachment 1 to this report (AMSC 10/08/2020, Item No. AMSC2) be deferred to next ASMC.
- 3. The principles contained within the report for consideration in the development of priority listing for future street tree renewal programs be approved.
- 4. That a priority list of streets from attachment 5 be identified for the 2020/21 Street Tree Renewal Program.
- 5. That an updated Street Tree Asset Management Plan be prepared for future presentation to the Asset Management Sub Committee.
- That an updated planting palette for street trees, and criteria
 for selection at particular sites, be developed for Sub
 Committee consideration and endorsement at a future
 meeting.
- 7. Council notes that a technical paper summarising the recent street tree condition audit will be placed on the Elected member web-site by the end September 2020.

CARRIED

Further Motion:

Moved Cr C Buchanan Seconded Cr L Braun

1. That the Tree Removal Procedure be deferred to the next meeting to enable staff to review the document so as to place stronger reference to the Tree Management Appeals Sub Committee and include the Tree Appeal Process.

CARRIED

Page 9

2.0.2-AMSC3 Information report inclusiveness in Playspaces

Moved Cr C Buchanan Seconded Cr L Braun

- 1. That universal design principles continue to be included as part of playspace designs and Place Activation Strategy guidelines including inclusive play equipment in district playgrounds.
- That consultation on inclusive playspaces continues with relevant disability Access and Inclusion groups within City of Salisbury.
- 3. That a non-discretionary budget bid of \$150,000.00 be prepared for the first quarter budget review for additional pieces of inclusive play equipment at Unity Park.
- 4. That the next district playground be designed as a fully inclusive playspace, and cost estimates for various options be presented for Council consideration.
- 5. Staff bring back a further report proposing a discretionary budget bid to be considered for the provision of an accessible toilet with adult changing facility at Unity Park at the second quarter budget review.

CARRIED

AMSC-OB1 Tree Litter in Private Residences

Moved Cr C Buchanan Seconded Cr L Braun

 That a report be provided advising how the City of Salisbury can better assist vulnerable residents on private property where their residences are impacted by litter from regulated trees.

CARRIED

AMSC-OB2 Disability Access Inclusion Plan

Moved Cr C Buchanan Seconded Cr L Braun

1. That a report be presented in January 2021 regarding the progress of the Disability Access Inclusion Plan.

CARRIED

Page 10 City of Salisbury

Property

2.5.1 Brahma Lodge Sports Club - Request to waive interest payable on a loan

Moved Cr M Blackmore Seconded Cr G Reynolds

- 1. The Manager Property and Buildings be authorised to liaise with the Brahma Lodge Sports Club (the Club) and relevant Council staff to facilitate the pay-out and early termination of an existing loan between the City of Salisbury and the Club.
- 2. That interest payments in the amount of \$2,638.06 be waived in exchange for the Club paying out the balance of the loan (\$10,259.85) in full to Council no later than 30th August 2020.

CARRIED

Public Works

2.6.1 Capital Works Report - July 2020

Moved Cr G Reynolds Seconded Cr L Braun

1. As part of PR17190 City Wide Trails Program, defer 2020/21 trail works planned for Dry Creek, until 2021/22, and bring forward from 2021/22 into 2020/21 the trail works along Little Para, east of Commercial Road, in alignment with the endorsed co-funding grant awarded; with no net impact to the budget.

CARRIED

Page 11
Works and Saminas Committee A sands 21 Santambar 2020

Traffic Management

2.7.1 School Transport Framework

Cr C Buchanan declared a perceived conflict on the basis of being on the Paralowie governing council. Cr Buchanan managed the conflict by remaining in the meeting and voting in the best interest of the community.

Cr M Blackmore declared a perceived conflict on the basis of her employment. Cr Blackmore managed the conflict by remaining in the meeting and voting in the best interest of the community.

Cr G Reynolds declared a perceived conflict of interest on the basis of being on the Salisbury High School governing council. Cr Reynolds managed the conflict by remaining in the meeting and voting in the best interest of the community.

Moved Cr C Buchanan Seconded Cr S Ouk

- 1. The Council notes the provisional list of works for the selected schools under the School Transport Framework. The list in Item 3.6 is subject to change that may result from engagement and concept design findings.
- 2. The Council notes that the list of projects to improve safety on the northern end of Whites Road near Paralowie R-12 School is part of the School Transport Framework program for the area.
- 3. The Council notes the list of projects to improve safety around The Pines School is part of the School Transport Framework program for the area.
- 4. The Council endorses the list of projects in Section 3.28 of this report (Works and Services Committee 17 August 2020 Item 2.7.1) to be funded from the Local Roads and Community Infrastructure Program \$500k grant funding which was allocated to the School Transport Framework.
- 5. As a priority, a meeting be organised between Ward Councillors, Salisbury East High School, DPTI representatives and Council staff to examine the proposed carpark extension and entry/exit point on to Fern Grove Boulevard noting Salisbury East High School may contribute funds towards any potential works.
- 6. Staff and Ward Councillors meet with Burton Primary School and Gulfview Heights Primary School governing councils to further discuss traffic improvement safety measures and traffic flow to be included in the School Transport Framework projects.

CARRIED

2.7.2 Permit Parking for Council Staff within the Salisbury Town Centre

Moved Cr M Blackmore Seconded Cr S Ouk

- 1. The area identified in Attachment 1 to this report (Works and Services 17/08/2020, Item 2.7.2) Permit Zone for Council Staff Parking be declared a permit parking zone for the purposes of regulation 17(1) of the *Road Traffic (Road Rules—Ancillary and Miscellaneous Provisions) Regulations* 2014 ('the Regulations').
- 2. Under the provisions of Regulation 17(2)(a) of the Regulations the Council determines the class of permits required for vehicles to stop in the permit zone identified in Attachment 1- Permit Zone for Council Staff Parking will be;
 - a. "Staff Parking Permit" and
 - b. "Contractor Permit"
- 3. Under the provisions of Regulation 17(2)(b) of the Regulations the Council determines the persons entitled to such permits will be:.
 - a. The persons entitled to a "Staff Parking Permit" include:
 - i. City of Salisbury Staff
 - ii. Volunteers undertaking duties for and on behalf of the City of Salisbury,
 - iii. Elected Members whilst undertaking duties for and on behalf of the City of Salisbury,
 - b. The persons entitled to a Contractor Permit" include:
 - i. Contractors authorised to conduct works at Council and or on behalf of Council in or in the vicinity of the Community HUB
- 4. Under the provisions of Regulation 17(2)(c) of the Regulations the Council determine no fees are applicable to be paid for such permits;
- 5. Under the provisions of Regulation 17(2)(d) of the Regulations the Council determines the conditions to which the permits will be subject (which may include conditions as to the period for which such permits remain in force and conditions as to the display of permits in vehicles), and may vary any such determination, will include:
 - a. All persons eligible for a permit will be required to provide Council authorised staff with the following information:

Full Name:

Contact Phone Number:

Registration Number

- b. The physical permit must be displayed whilst parking in the permit areas so that it is visible from the front windscreen.
- c. Staff Parking Permits will be applicable from 7.00am to 6.00pm Monday to Friday (excluding public holidays)

d. Contractor Permit will be applicable on the date of issue and shall only be valid for one day, and only applicable from 7.00am to 6.00pm Monday to Friday (excluding public holidays)

Withdrawal of Motion

With leave of the meeting and consent of the seconder, Cr M Blackmore WITHDREW her MOTION.

CARRIED

Moved Cr G Reynolds Seconded Cr M Blackmore

1. That the matter be referred to Council for a decision as the subject of a further information report.

CARRIED

2.7.3 Pontian Eagles Sports and Social Club – Parking

Cr C Buchanan declared an actual conflict of interest on the basis of being a Patron of the Club. Cr C Buchanan left the meeting at 8:01 pm.

Moved Cr C Buchanan Seconded Cr G Reynolds

- 1. Council note that new parking arrangements at Pontian Eagles Clubrooms are under consideration, so that timing for any parking upgrade is aligned with the upgrade to the clubroom.
- 2. Council note that stakeholder engagement will be undertaken in partnership with the clubroom upgrade to ensure the parking arrangements meet the needs of the community.
- 3. Council note that parking upgrade costs and options will be tabled concurrent with the clubroom upgrade options, and that this will be by November 2020.
- 4. Council supports the provision of an additional 4 or 5 car parks in the short term through improved line marking and geometric layout.

CARRIED

Cr C Buchanan returned to the meeting at 08:02 pm.

W&S-OB1 Protocol with respect to the discovery of Deceased Pets by Staff of the Department of Transport and Infrastructure

Moved Cr M Blackmore Seconded Cr C Buchanan

- 1. That administration write to the Department of Infrastructure and Transport to establish an appropriate protocol to deal with events where their staff find a deceased pet.
- 2. That Council write to GAROC to have this included on the agenda for the Annual General Meeting of Local Government.

CARRIED

OTHER BUSINESS

Nil

The meeting closed at 8.11 pm.

CHAIRMAN	 	 	
D.A.TE			
DATE	 	 .	

ITEM 2.0.1

WORKS AND SERVICES COMMITTEE

DATE 21 September 2020

HEADING Future Reports for the Works and Services Committee

AUTHOR Michelle Woods, Projects Officer Governance, CEO and

Governance

CITY PLAN LINKS 4.2 We deliver quality outcomes that meet the needs of our

community

SUMMARY This item details reports to be presented to the Works and Services

Committee as a result of a previous Council resolution. If reports have been deferred to a subsequent month, this will be indicated,

along with a reason for the deferral.

RECOMMENDATION

1. The information be received.

ATTACHMENTS

There are no attachments to this report.

1. BACKGROUND

1.1 Historically, a list of resolutions requiring a future report to Council has been presented to each committee for noting.

2. CONSULTATION / COMMUNICATION

- 2.1 Internal
 - 2.1.1 Report authors and General Managers.
- 2.2 External
 - 2.2.1 Nil.

3. REPORT

3.1 The table below outlines the reports to be presented to the Works and Services Committee as a result of a Council resolution.

_	Heading and Resolution	Officer
Item 24/06/2019	Decreation Convices Agreement	Adam Trottman
	Recreation Services Agreement Council has prayiously resolved this resolution to be	Adam Trouman
2.9.1	Council has previously resolved this resolution to be confidential.	
Descri	November 2020	
Due: 22/07/2019	Mawson Lakes Interchange	Terry Sutcliffe
2.9.1	Council has previously resolved this resolution to be	Terry Sutcline
2.9.1	confidential.	
Due:	September 2020	
Deferred to:	October 2020	
Reason:	Awaiting advice from Renewal SA.	
28/10/2019	Proposed Declaration of Multiple Roads within the	Lavinia Morcoaca
20/10/2019	City of Salisbury	Lavilla Molcoase
2.5.2	3. A further report be presented to Council following	
2.3.2	the expiry of the three month notice period to declare	
	the listed roads public and addressing any objections (if	
	received) as a result of the public notice.	
Due:	September 2020	
Deferred to:	October 2020	
Reason:	Staff are currently undertaking a 3-month public	
Kcason.	consultation process on this matter. A report is being	
	prepared for October.	
16/12/2019	Review of Mawson Lakes Primary School Pedestrian	David Boothway
10/12/2017	Bridge - Upstream of the Strand	David Boothway
2.5.2	3. Council agree in principle to build the Option 2	
2.3.2	bridge subject to detailed design and costs coming back	
	to the works and services committee for consideration in	
	the 2021/22 budget.	
Due:	October 2020	
16/12/2019	Traffic Management Treatments	David Boothway
Cnl-OB12.2	1. Staff bring back a report considering appropriate	David Boothway
	traffic management treatments for Beechwood Avenue,	
	Mawson Lakes.	
	2. The report will also include the consultation with	
	nearby businesses and residents.	
Due:	October 2020	
28/01/2020	Bridgestone Athletics Centre - Management Model	Adam Trottman
	Options	
1.1.2	a. A Council managed approach for Bridgestone	
	Athletics Centre for an initial period up to three (3)	
	years, subject to annual review through the Works and	
	Services Committee;	
Due:	July 2021	

28/01/2020	Bridgestone Athletics Centre - Management Model Options	Adam Trottman
1.1.2	c. A periodic report be provided on a six (6) monthly basis to Works and Services Committee regarding the performance of, and recommendations for, the	
Due:	management of Bridgestone Athletics Centre; and January 2021	
28/01/2020	Bins for Blokes	Karen Pepe
2.5.1	3. That the City of Salisbury promote this trial and a further report come back to Council on the results of this trial and recommendations on whether the trial should continue.	rancii i ope
Due:	March 2021	
24/02/2020 2.5.1	Indoor Sporting Facilities 1. A further report be brought back to the Works and Services Committee upon completion of the condition and fit for purpose audit, patron feedback surveys, and the Sport and Recreation Infrastructure Plan being developed by the Office for Recreation, Sport and Racing.	Adam Trottman
Due:	November 2020	Maula Dandia
23/03/2020 6.0.2-	Verge Cutting HeightsThe verge cutting height remain at 50mm for the	Mark Purdie
IBDSC5 Due:	2020 verge cutting neight remain at 30mm for the 2020 verge cutting season trials with cutting heights evaluated as part of the end of trial review in November 2020. December 2020	
23/03/2020	Long Term Financial Plan and Budget Workshops Actions Update	Adam Trottman
6.4.1 Due:	2. A report on the Golf Course cost of operations as a golf course compared to the cost of open space, and including utilisation numbers be included in the Future Reports for the Works and Services committee and due to be reported back in September 2020. September 2020	
Deferred to: Reason:	October 2020 This will be presented to the Innovation and Business Development Sub Committee next month, which will allow further analysis of information required for the report.	
23/03/2020	Long Term Financial Plan and Budget Workshops Actions Update	John Devine
6.4.1	3. A report on the activation of Mawson Lakes and Salisbury City Centre commercial precincts through pedestrian protection models and associated funding options be included in the Future Reports for the Works and Services committee and due to be reported back in December 2020.	
Due:	December 2020	

23/03/2020	Motion on Notice: Technology Park Carparking	Dameon Roy
MON7.4	1. That Council bring back a report on a strategy to	Danicon Roy
1010117.4	improve the current car parking issues and planning for	
	the future development agenda within Technology Park	
	and associated areas.	
Due:	December 2020	
27/04/2020	Road Closure and Renaming of Portion of	Liz Lynch
27/04/2020	Parachilna Road, Salisbury Heights	Liz Lynen
2.5.1	4. Should no objections be received after completion of	
2.3.1	the Public Consultation Process, the Manager Property	
	and Buildings to submit the required documentation to	
	the Surveyor General for approval. In the event	
	objections are made on the Road closure, a further	
	report will be presented to Council for consideration of	
	any objections.	
	6. Should no objections be received for the road	
	renaming of the portions of Parachilna Road after	
	completion of the Public Consultation Process, the	
	Chief Executive Officer be delegated to authorise the	
	Road names as outlined in this report. In the event	
	objections are made on the Road names, a further report	
	be presented to Council for consideration of any	
	objections.	
Due:	October 2020	
27/04/2020	Research Road Joint Animal Pound Facility Update	Jarred Collins / John Darzanos
2.6.4	3. Staff continue to refine the concept design for a joint	
	use Animal Pound facility, and a further report is	
	brought back by July 2020 regarding the business case	
	and shared use agreement with the City of Tea Tree	
	Gully.	
Due:	September 2020	
Deferred to:	October 2020	
Reason:	Concept design and budget, and operational model,	
	being progressed with CTTG with an update to be	
	provided in October 2020.	
27/04/2020	Motion on Notice: Fee for Large Waste Bins	Andrew Legrand
MON7.1	4. The administration bring back a report of the costs	
	associated to cap the upgrade of a 140 litre bin to a 240	
	litre bin to a once off cost of \$50 or free of charge.	
Due:	October 2020	
27/04/2020	Bike Paths	David Boothway
		Bavia Boothway
Cnl-OB12.2	2. Council review the current state of our paths	Bavia Bootiiway
	2. Council review the current state of our paths throughout the City of Salisbury and allow Elected	Bavia Boomway
Cnl-OB12.2	2. Council review the current state of our paths throughout the City of Salisbury and allow Elected Members to voice suggestions on new paths.	Bavia Boomway
Cnl-OB12.2 Due:	2. Council review the current state of our paths throughout the City of Salisbury and allow Elected Members to voice suggestions on new paths. September 2020	Bavia Boomway
Cnl-OB12.2 Due: Deferred to:	2. Council review the current state of our paths throughout the City of Salisbury and allow Elected Members to voice suggestions on new paths. September 2020 October 2020	Bavia Boothway
Cnl-OB12.2 Due:	2. Council review the current state of our paths throughout the City of Salisbury and allow Elected Members to voice suggestions on new paths. September 2020	Bavia Bootiway

25/05/2020	T. I. T. I. C'4	C I.1
25/05/2020	Landscape Enhancements to Major Entry Sites	Craig Johansen
2.4.1	4. That Council staff provide a report into additional	
	options for Entry Statements into Salisbury and their	
	costs by December 2020. That the report consider the	
	following locations:	
	- Purling Road/Commercial Road Roundabout in	
	Salisbury East (facing north towards Purling),	
	- The Grove Way at Salisbury Heights heading west,	
	- Kings Road and Waterloo Corner Roads coming off of	
	the Northern Connector, and	
	- north and south on Port Wakefield Roads and	
_	- other locations as considered appropriate.	
Due:	December 2020	
25/05/2020	Motion on Notice: Green Waste Bins	Andrew Legrand
MON7.4	1. A report be prepared, in consultation with NAWMA,	
	to provide Council with an update on the provision of	
	green waste bins in accordance with NAWMA's	
	transformational waste strategy, and	
	2. The report include advice on:	
	• the cost of ensuring that every appropriate household	
	has access to a three bin waste system by December	
	2020, and how green bins could be rolled out over	
	several years;	
	• the business case for diverting green waste that would	
	otherwise go to landfill, and	
	• options for educating the remaining households on	
	what can be placed in a green bin to support them in the	
	transition to using all three bins effectively.	
Due:	October 2020	
22/06/2020		Mark Purdie
22/00/2020	Supporting ratepayers with illegal dumping on	Mark Purdle
W 0 0 0 0 0	private land	
W&S-OB2	1. Staff bring back a report by October 2020 about	
	providing assistance to ratepayers who experience	
	illegal dumping on private land. This report to include:	
	1. options currently available to Council and residents to	
	remove illegal dumping from private land	
	2. consideration of using Council resources to remove	
	illegally dumped rubbish on private property	
	3. advice on whether it is feasible for Council to inspect	
	-	
	the dumped rubbish to distinguish whether the rubbish	
	has been generated from the site	
	4. details of CRM requests regarding illegal dumping on	
	private land since July 2018.	
Due:	October 2020	

Review the standards and user satisfaction of all Dog Parks	Tamika Cook / John Darzanos
 7. Staff bring back a report on the provision of monthly greyhound friendly events at a suitable dog park. 8. Administration to prepare a program of works and associated funding for dog park improvements, to commence in 2022/23, for Council consideration. 	
	Dameon Roy
4. Administration to monitor the retention of water in	Ţ
the Works and Services Committee every 4 months.	
	Domaon Dov
, ,	Dameon Roy
possibility and cost to continue using the SA Water	
1 1 1	
November 2020	
To align with report listed above.	
NAWMA Service Agreement and Business Plan	Dameon Roy
4. Staff work out costings with NAWMA on increasing	
hard waste service to be set between two to four weeks.	
e e	David Boothway
	David Boothway
	David Boothway
211,0	
costings to increase signage and line painting around	
The Pines School.	
<u> </u>	
U 1	
•	
	G : 11
	Craig Johansen
- 	
2. Start to provide further information and costings to	
include 'rage cage' multi snorts facilities as nart of the	
include 'rage cage' multi sports facilities as part of the criteria for district playgrounds.	
	7. Staff bring back a report on the provision of monthly greyhound friendly events at a suitable dog park. 8. Administration to prepare a program of works and associated funding for dog park improvements, to commence in 2022/23, for Council consideration. November 2020 Gulfview Heights Lake, Bayview Parade 4. Administration to monitor the retention of water in the lake over the next 12 months and provide a report to the Works and Services Committee every 4 months. November 2020 Gulfview Heights Lake, Bayview Parade 5. Staff to provide further information about the possibility and cost to continue using the SA Water pump to provide water into the lake. September 2020 November 2020 To align with report listed above. NAWMA Service Agreement and Business Plan 4. Staff work out costings with NAWMA on increasing hard waste service to be set between two to four weeks. October 2020 Mawson Lakes School Footbridge 3. Administration to bring forward detailed design and costing of the footbridge crossing at Mawson Lakes School as soon as possible, no later than October 2020 to the Works and Services Committee. October 2020 Safety around The Pines School and Andrew Smith Drive 1. That a report come back within three months on costings to increase signage and line painting around

24/08/2020	Information report inclusiveness in Playspaces	Craig Johansen
2.0.2-	4. That the next district playground be designed as a	
AMSC3	fully inclusive playspace, and cost estimates for various	
	options be presented for Council consideration.	
Due:	February 2021	
24/08/2020	Pontian Eagles Sports and Social Club – Parking	David Boothway
2.7.3	3. Council note that parking upgrade costs and options	-
	will be tabled concurrent with the clubroom upgrade	
	options, and that this will be by November 2020.	
Due:	November 2020	
24/08/2020	Motion on Notice: Council Waste Management	Mark Purdie
MON7.1	1. That staff provide a report by December 2020, on the	
	feasibility and cost effectiveness of introducing a 2 or 3	
	waste bin system (including general, recycling and	
	compostable) across key public areas in Salisbury, such	
	as city centres, major parks and reserves, and other	
	destinations, including as part of the John St/Church St	
	upgrade project.	
	2. That staff provide a report by December 2020 on the	
	feasibility and cost effectiveness of introducing a 2 or 3	
	waste bin system (including general, recycling and	
	compostable) across major Council owned buildings	
	and facilities.	
Due:	December 2020	

4. CONCLUSION / PROPOSAL

4.1 Future reports for the Works and Services Committee have been reviewed and are presented to Council for noting.

CO-ORDINATION

Officer: Executive Group Date: 14/09/2020

ITEM 2.0.2

WORKS AND SERVICES COMMITTEE

HEADING Recommendations of the Asset Management Sub Committee

meeting held on Monday 14 September 2020

AUTHOR Dameon Roy, Manager Infrastructure Management, City

Infrastructure

CITY PLAN LINKS 1.5 Our community is resilient and adaptive to change

3.3 Our infrastructure supports investment and business activity

SUMMARY The minutes and recommendations of the Asset Management Sub

Committee meeting held on Monday 14 September 2020 are

presented for Works and Services Committee's consideration.

RECOMMENDATION

1. The information contained in the Asset Management Sub Committee Minutes of the meeting held on 14 September 2020 be received and noted and that the following recommendations contained therein be adopted by Council:

AMSC1 Future Reports for the Asset Management Sub Committee

1. The information be received.

AMSC2 Installation of Irrigation to Bush Park, Pooraka

- 1. The Information within the report be received and noted.
- 2. That the installation of irrigation and turf at Bush Park be considered as part of the Place Activation Strategy implementation in 2022/23 as part of the Informal Recreation Upgrade Strategy.

AMSC3 Tree Management Policy and Procedure

- 1. The report be noted and received.
- 2. That the Tree Management Policy as contained in Attachment 1 to this report (AMSC 12/09/2020, Item No. AMSC3) be endorsed.
- 3. That the Tree Removal Procedure as contained in Attachment 2 to this report (AMSC 12/09/2020, Item No. AMSC3) be endorsed.
- 4. The priority list of streets for the 2020/21 Street Tree Renewal Program as contained in Attachment 3 to this report (AMSC 12/09/20202, Item No. AMSC3) be endorsed.

AMSC4 Community Engagement framework for program works

- 1. The report be noted and received
- 2. The proposed engagement process outlined in Paragraph 2.10 of this report and outlined in Attachment 3 (AMSC 14/09/2020, Item AMSC4) be endorsed for the 2020/21 infrastructure renewal program of works.
- 3. That engagement with Ward Councillors and community for future year's works commence in the last quarter of the current financial year.
- 4. Further advice be provided to the Works and Services Committee on a process for informing the Asset Management Sub Committee on the community responses received to the community consultation process.

AMSC-MWON1 Streetscape Renewal Policy

1. That the Streetscape Renewal Policy be brought back to the Asset Management Sub Committee for further consideration to include criteria requiring staff to make reference to previous requests for tree removal by residents.

ATTACHMENTS

This document should be read in conjunction with the following attachments:

1. Minutes Asset Management Sub Committee - 14 September 2020

CO-ORDINATION

Officer: GMCI MG CEO

Date: 17/09/2020 17/09/2020 17/09/2020



MINUTES OF ASSET MANAGEMENT SUB COMMITTEE MEETING HELD IN WITTBER & DR RUBY DAVY ROOMS, SALISBURY COMMUNITY HUB, 34 CHURCH STREET, SALISBURY ON

14 SEPTEMBER 2020

MEMBERS PRESENT

Cr L Braun (Chairman)

Mayor G Aldridge (ex officio) (from 6.55 pm)

Cr C Buchanan Cr A Duncan Cr N Henningsen

OBSERVERS

Cr J Woodman

STAFF

Chief Executive Officer, Mr J Harry

General Manager City Infrastructure, Mr J Devine

Team Leader Parks and Open Space Assets, Mr C Johansen

Manager Governance, Mr M Petrovski Governance Support Officer, Ms K Boyd

The meeting commenced at 6.50 pm.

The Chairman welcomed the members, staff and the gallery to the meeting.

APOLOGIES

An apology was received from Cr S Reardon.

LEAVE OF ABSENCE

Nil

PRESENTATION OF MINUTES

Moved Cr N Henningsen Seconded Cr A Duncan

The Minutes of the Asset Management Sub Committee Meeting held on 10 August 2020, be taken and read as confirmed.

CARRIED

REPORTS

AMSC1 Future Reports for the Asset Management Sub Committee

Moved Cr N Henningsen Seconded Cr A Duncan

1. The information be received.

CARRIED

AMSC2 Installation of Irrigation to Bush Park, Pooraka

Moved Cr A Duncan Seconded Cr L Braun

- 1. The Information within the report be received and noted.
- 2. That the installation of irrigation and turf at Bush Park be considered as part of the Place Activation Strategy implementation in 2022/23 as part of the Informal Recreation Upgrade Strategy.

CARRIED

AMSC3 Tree Management Policy and Procedure

Mayor G Aldridge entered the meeting at 6.55 pm.

Moved Cr C Buchanan Seconded Cr A Duncan

- 1. The report be noted and received.
- 2. That the Tree Management Policy as contained in Attachment 1 to this report (AMSC 12/09/2020, Item No. AMSC3) be endorsed.
- 3. That the Tree Removal Procedure as contained in Attachment 2 to this report (AMSC 12/09/2020, Item No. AMSC3) be endorsed.
- 4. The priority list of streets for the 2020/21 Street Tree Renewal Program as contained in Attachment 3 to this report (AMSC 12/09/20202, Item No. AMSC3) be endorsed.

CARRIED

AMSC4 Community Engagement Framework for Program Works

Moved Cr C Buchanan Seconded Mayor G Aldridge

- 1. The report be noted and received
- 2. The proposed engagement process outlined in Paragraph 2.10 of this report and outlined in Attachment 3 (AMSC 14/09/2020, Item AMSC4) be endorsed for the 2020/21 infrastructure renewal program of works.
- 3. That engagement with Ward Councillors and community for future year's works commence in the last quarter of the current financial year.
- 4. Further advice be provided to the Works and Services Committee on a process for informing the Asset Management Sub Committee on the community responses received to the community consultation process.

CARRIED

OTHER BUSINESS / MOTIONS WITHOUT NOTICE

AMSC-MWON1 Streetscape Renewal Policy

Moved Cr C Buchanan Seconded Cr N Henningsen

1. That the Streetscape Renewal Policy be brought back to the Asset Management Sub Committee for further consideration to include criteria requiring staff to make reference to previous requests for tree removal by residents.

CARRIED

AMSC-MWON2 Residents Verge Improvement Program

Moved Cr C Buchanan Seconded Cr A Duncan

That:

- 1. the administration investigate and provide advice to Council about the cost and logistics of introducing a Residents Verge Improvement Program in the next financial year, to provide incentive for residents to beautify and maintain verges adjacent their properties, with options to include removing existing dolomite, weeds and other materials and providing soil, mulch and plants approved for planting; and
- 2. the program be incorporated as part of Council's review of its verge maintenance program and include potential criterial for selection and approval.

CARRIED

CLOSE

The meeting closed at 8.06 pm.

CHAIRMAN	•••••
DATE	

ITEM 2.2.1

WORKS AND SERVICES COMMITTEE

DATE 21 September 2020

HEADING Regional Public Health Plan Biennial Report to the Chief Public

Health Officer 2020

AUTHOR Julie Douglas, Senior Social Planner, Community & Org.

Development

CITY PLAN LINKS 1.2 The health and wellbeing of our community is a priority

4.4 We plan effectively to address community needs and identify

new opportunities

SUMMARY Council administration is required under the South Australian

Public Health Act 2011 to deliver a biennial report to the Chief Public Health Officer providing a comprehensive assessment of the extent to which, council has succeeded in implementing its regional public health plan. This report provides an assessment of the implementation of the City of Salisbury's Regional Public Health Plan between July 2018 and June 2020 and is required to be submitted to the South Australian Chief Public Health Officer by

30 September 2020.

RECOMMENDATION

1. That this report be received and noted.

2. That the Regional Public Health Plan section 52 biennial report, as set out in Attachment 2 to this report (Item No.2.2.1 2.2.1, Works and Services Committee, 21/09/2020) be endorsed for submission to the South Australian Chief Public Health Officer to meet the 30 September 2020 reporting timeline.

ATTACHMENTS

This document should be read in conjunction with the following attachments:

- 1. City of Salisbury Regional Public Health Plan
- 2. Section 52 Draft Biennial Report

1. BACKGROUND

1.1 Councils are required to prepare and maintain a Regional Public Health Plan under section 51 of the *South Australian Public Health Act 2011*. Regional Public Health Plans should be consistent with the State Public Health Plan where appropriate and respond to the public health challenges within the local government area. The City of Salisbury Regional Public Health Plan (Attachment 1) was endorsed for implementation by Council at its February 2015 meeting.

- 1.2 As part of its statutory requirements under section 52 (1) of the *South Australian Public Health Act 2011* Council must prepare a biennial report for the state's Chief Public Health Officer containing a comprehensive assessment of the extent to which it has succeeded in implementing its Regional Public Health Plan.
- 1.3 The current reporting period is from 1 July 2018 to 30 June 2020. The statutory deadline for submission of reports to the Chief Public Health Officer is on or before 30 September 2020.
- 1.4 This report provides an overview of key points from the Section 52 report (Attachment 2) proposed to be presented to the Chief Public Health Officer.

2. CONSULTATION / COMMUNICATION

- 2.1 Internal
 - 2.1.1 Community Development Community Health and Wellbeing
 - 2.1.2 Community Development Community Planning
 - 2.1.3 Community Development Community Capacity and Learning
 - 2.1.4 City Development Environmental Health and Safety
 - 2.1.5 City Development Economic Development and Urban Policy
 - 2.1.6 City Infrastructure Technical Services
- 2.2 External
 - 2.2.1 SA Health

3. REPORT

- 3.1 An assessment of the City of Salisbury's Regional Public Health Plan indicates the following in relation to Council's implementation of the 46 actions in the regional Public Health Plan:
 - 2 actions are in progress;
 - 9 actions have been completed as discrete projects;
 - 30 actions are ongoing and are embedded within the usual business of Council; and
 - 5 actions that will not be progressed.
- 3.2 The 5 actions that will not be progressed are as follows:
 - 3.2.1 The development of a health and wellbeing toolkit and evaluation framework this action will not be progressed as it duplicates work undertaken by SA Health to develop the *Public Health Indicator Framework* and the *Local Government Community Health and Wellbeing Toolkit*.
 - 3.2.2 The development and implementation of a food security action plan this action has not progressed beyond the background stage; however food security principles are embedded in the provision of community gardens, community capacity building initiatives, and the provision of meals and food packs at seniors centres and community centres.

- 3.2.3 The development of a families and children discussion paper to explore becoming a UNICEF recognised Child Friendly City this action has not progressed beyond the background stage; however Council provides a broad range of programs and services that support children and families, including:
 - early literacy programs;
 - family literacy programs;
 - community centre programs;
 - vacation programs;
 - STEM based learning programs;
 - Recreation programs;
 - Community events;
 - Immunisation services;
 - Play space provision;
 - Recreation ground provision; and
 - Open space provision.
- 3.2.4 The development of Healthy Kids research projects this action has not progressed beyond the project exploration stage due to different priorities with University of SA and Council.
- 3.2.5 The development and implementation of a community health and wellbeing survey this action has not progressed as it duplicates work currently being developed by SA Health to support the development of the Public Health Indicator Framework.
- 3.3 A broad range of partnerships have been established to achieve the implementation of the Regional Public Health Plan in the following areas:
 - Resilience and wellbeing;
 - Homelessness prevention;
 - Community safety;
 - Community learning;
 - Employment pathways;
 - Business supports;
 - Domestic and family violence;
 - Suicide prevention;
 - Volunteering;
 - Mental health supports;
 - Positive ageing;
 - Intercultural cities;
 - Disability;
 - Drug and alcohol misuse;
 - Recreation programs and services;
 - Nutrition;

- Early years programs and services;
- Immunisation services;
- Climate change adaptation; and
- Youth programs and services.
- 3.4 The key enablers that have been identified for implementation of the Regional Public Health Plan during this reporting period (1 July 2018 to 30 June 2020) include:
 - The importance of collaboration and partnerships in implementing public health actions, and maximising the impact and longer term impacts of those actions; and
 - The value of ongoing financial support and appropriate funding for delivering public health initiatives.
- 3.5 The key challenges that have been identified for implementation of the Regional Public Health Plan during this reporting period (1 July 2018 to 30 June 2020) include:
 - The reduction in available private open space in contemporary housing design, combined with increasing housing densification, exerts pressure on available public open space to meet the diverse needs of the community;
 - Adapting service offerings to ensure that community members still have access to programs and services after the implementation of COVID-19 restrictions;
 - Keeping volunteers meaningfully engaged when volunteering opportunities have significantly reduced due to COVID-19 restrictions in many areas.
 - Achieving meaningful engagement across diverse population groups;
 - Developing appropriate measurement and evaluation frameworks and process that are relevant to the broad range of activities that local councils undertake that contribute to public health outcomes for the community;
 - Maintaining effective multi-sectoral partnerships in the absence of ongoing financial support; and
 - Implementing regionally focused or partnered actions when stakeholder priorities are not aligned.
- 3.6 The emerging issues associated with the implementation of the Regional Public Health Plan during this reporting period (1 July 2018 to 30 June 2020) include:
 - The COVID-19 pandemic has reduced the provision of services, programs, events and activities to the community. This has increased social isolation and negatively impacted on mental health for many. The need for increased community based mental health supports and services have become more apparent as a result;
 - Homelessness has been increasing in recent years but significantly grew during the COVID-19 lockdown and resulted in a noticeable increase in rough sleeping. It is anticipated that homelessness will continue to increase due to the loss of employment opportunities, declining income and the lack of affordable rental accommodation for people on very low incomes. The need for greater investment in public housing, crisis accommodation and homelessness/housing supports will be crucial to supporting the more

vulnerable members of our communities in the immediate and longer term future; and

• As an area that typically experiences higher rates of unemployment than the national, state and metropolitan averages, the loss of employment in the region will continue to have a significant impact on the local community and economy for a long time, particularly as supplemental income support payments are scaled down and phased out. To combat this effect will require additional types of funding and supports to ensure that locally based businesses remain viable, employment opportunities are available, and local community members are supported to develop the necessary skills and qualifications to obtain employment.

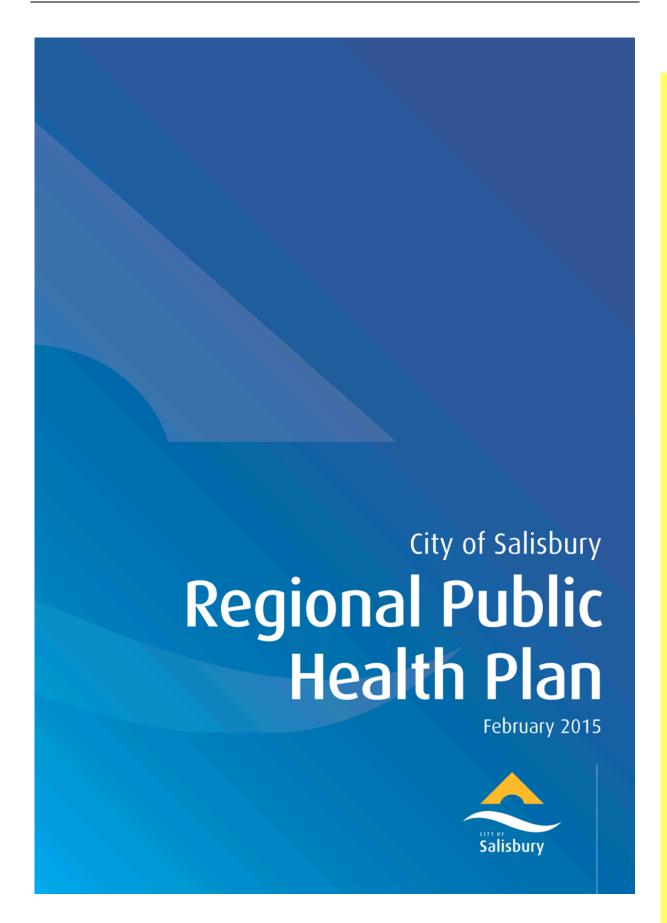
4. CONCLUSION / PROPOSAL

- 4.1 Council administration is required under the *South Australian Public Health Act* 2011 to deliver a biennial report to the Chief Public Health Officer providing a comprehensive assessment of the extent to which, council has succeeded in implementing its regional public health plan.
- 4.2 The attached Section 52 Report outlines the implementation of the City of Salisbury's Regional Public Health Plan (Attachment 2). It identifies that Council has implemented 41 of the 46 actions in the Plan; 30 of these actions are ongoing and embedded within Council business, 2 are in progress, and 9 have been completed as discrete projects.
- 4.3 Of those actions that have not progressed, 5 will not be progressed to full implementation stage for the reasons outlined in this report.

CO-ORDINATION

Officer: EXECUTIVE GROUP

Date: 14/09/2020





INTRODUCTION

"Health is a resource we all need for everyday life. When we are well connected and satisfied with our lives, our ability to work and learn expands, our quality of life improves, our families and communities are stronger and our community is safer"1.

The inaugural City of Salisbury Regional Public Health Plan (the Plan) is an important strategic document that will guide Council's work to improve the health and wellbeing of the Salisbury community into the future. The health and wellbeing of the Salisbury community has always been a high priority of the Council with Salisbury's commitment and roles reflected within Salisbury's City Plan 2020 'Sustainable Futures' and Salisbury's numerous action and business plans.

This plan for the first time brings together and recognises the significant contribution Council makes to the health and wellbeing of the community and strategically plans for enhancement into the future.



PUBLIC HEALTH PLANNING

Council is responsible for developing and maintaining a Regional Public Health Plan for the purposes of our operations under the SA Health Act 2011.

The Act recognises council as the Public Health authority in their area. This is in recognition of the contribution of councils towards their community's health and wellbeing through their influence on local environments. They are in the best position to lead public health actions in their own community.

While councils do not have prime responsibility for every public health issue identified within their community they are able to recognise and understand them within the context of other issues, needs and priorities.

The State Government is also required to develop a State Public Health Plan. The State and Regional Public Health Plans are interlinked; the State Plan needs to include issues from the Regional Plans and Regional Public Health Plans needs to be consistent with the State Plan where appropriate.

What is Public Health?

The South Australian Public Health Act 2011 defines public health as the following:

Public health means the health of individuals in the context of the wider health of the community.

Public health may involve a combination of policies, programs and safeguards designed:

- To protect, maintain or promote the health of the community at large, including where one or more persons may be the focus of any safeguards, action or response; and
- To prevent or reduce the incidence of disease, injury or disability within the community.

The Determinants of Health

The social determinants of health recognise that health is not just influenced by our genetics, lifestyle or behaviours. It is influenced by the circumstances in which people are born, grow up, live, work, age, and the systems put in place to deal with illness. These circumstances are in turn shaped by a wider set of forces; economics, social policies, and politic.

The Social Determinants of Health framework? identifies that to influence health outcomes we need to change environments that influence health. We cannot continue to simply deal with illness after it appears, or keep exhorting individuals to change their attitudes and lifestyles, when the environment in which they live and work gives them little or no choice or support.

The social determinants of health are mostly responsible for health inequities – the unfair and avoidable differences in health status across groups in society – are those that result from the uneven distribution of social determinants. People in lower socio-economic groups are more likely to experience chronic ill-health and die earlier than those who are more advantaged. Health inequalities also exist between different genders and different ethnic groups (see Figure 1).

City of Salisbury Regional Public Health Plan Development

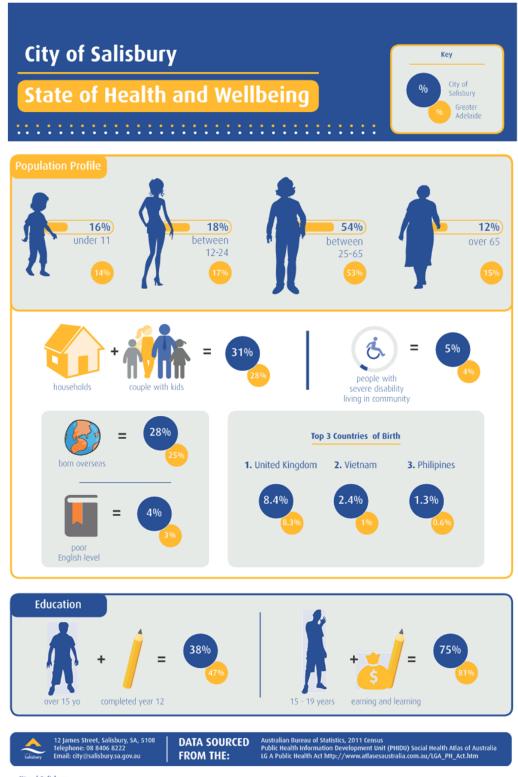
Council conducted an internal audit, research, population health analysis and internal consultation to form a strong evidence base for the development of the actions contained within the City of Salisbury Regional Public Health Plan. The audit and a Key Challenges and Trends for the City of Salisbury paper are contained in separate documents.

State of Health and Wellbeing

There is a large amount of data available to demonstrate the state of health and wellbeing in the Salisbury community. The following info-graphic provides a summary of a selection of key data for the Salisbury community:

FIGURE 1: SOCIAL DETERMINANTS OF HEALTH FRAMEWORK





Regional Public Health Plan adult daily recommended fruit high/very high psychological distress fair/poor self smokers physical inactivity consumption Median age at death 4 yo boys SEIFA AEDI children developmentally social vulnerable disadvantage score housing stress mortgage holders housing stress renters engaged in volunteer work median household income per week unemployed looking for work

Page 43 Works and Services Committee Agenda - 21 September 2020

12 James Street, Salisbury, SA, 5108 Telephone: 08 8406 8222 Email: city@salisbury.sa.gov.au

DATA SOURCED

FROM THE:

Australian Bureau of Statistics, 2011 Census
Public Health Information Development Unit (PHIDU) Social Health Atlas of Australia
LG A Public Health Act http://www.atlasesaustralia.com.au/LGA_PH_Act.htm

Priority Areas and Actions

The City of Salisbury undertakes many initiatives that contribute to the health and wellbeing of the community as outlined in the audit. However the Salisbury community continues to face a number of significant health challenges that we need to continue to recognise and consider as a part of our planning and deliverables into the future.

Ongoing implementation of Council's following plans will contribute to the community's health and wellbeing:

- Ageing Well Priority Actions for an Ageing Population
- Youth Action Plan
- · Learning Action Plan
- Beyond the Ramp Social Inclusion Planning Framework
- The Game Plan open space and recreation action plan
- · Sports Development Framework;
- Cultural Strategy
- Reconciliation Action Plan
- · Play Space Action Plan
- Safer Salisbury Strategy and Action Plan
- City of Salisbury Landscape Plan
- Building City Pride Strategy
- Drug and Alcohol Framework

Responses to the identified key issues and challenges facing the Salisbury community will be responded to during the development of the following plans and discussion papers currently under development or to be developed:

- Social Infrastructure Plan
- · Growth Action Plan
- · Integrated Transport Plan
- · Walking and Cycling Strategy



- Resilient Salisbury Environmental Action Plan
- · Ageing Action Plan next iteration
- New Arrivals and Culturally and Linguistically Diverse Population Discussion Paper
- · Learning Action Plan next iteration
- Digital Strategy
- · Affordable Living Strategy
- Families and Children Discussion Paper
- Food Security Action Plan

The identified key challenges facing the Salisbury community have been or will be addressed in the strategies, action plans and discussion papers outlined above however the following critical areas have been identified as key focusses over the next five years:

- Mental Wellbeing
- · Healthy Living, Healthy Eating and Being Active
- Early Childhood Development
- Healthy and Connected Built and Natural Environments
- Building Excellence Developing Capabilities

Key responses for each of these areas are outlined below.

MENTAL WELLBEING

Good mental health is a sense of wellbeing, confidence and self-esteem. It enables us to fully enjoy and appreciate other people, day-to-day life and our environment. When we are mentally healthy we can form positive relationships; use our abilities to reach our potential; and deal with life's challenges³.

Australia like most modern societies is facing serious mental health challenges:

- One in five people will experience a mental health problem or illness each year,
- 45% of people will experience a mental health problem or illness at some point during their lifetime and more than 75% of these people will have their first episode before 25 years of age; and
- Mental illness can affect men, women and children of all ages and cultural backgrounds⁴.

Mental illness has significant impacts on individuals, carers, families and the wider community as well as significant social and economic costs.

Social isolation is one of the most serious mental and physical health risks facing our community. Risk factors that have been identified which contribute to social isolation include health and disabilities, loss of a spouse, living alone, unemployment, ageing, transportation issues and societal adversity⁵. For example, studies of elderly people and social isolation concluded that those without adequate social interaction were twice as likely to die prematurely⁶.

Local government plays a role in the mental wellbeing of their communities. Roles include:

 The provision of attractive and well-designed open space and urban environments that support active living, physical activity and opportunities for social interaction which have been shown to reduce mental fatigue and stress; and The provision of services and programs that provide opportunities for community members to learn, interact, contribute to their community and keep their minds active.

STATE OF MENTAL WELLBEING IN SALISBURY

Data

- 13.8% of the Salisbury population reported that they had high or very high levels of psychological distress which is above metropolitan average
- 11.1% of males and 12.6% of females are estimated to have mental and behavioural conditions as a long-term condition which is above the metropolitan average
- There are notably more deaths from suicide before 75 years age compared to the metropolitan average
- Higher level of clients aged 18 years and over who were clients of government funded community mental health services which is 5% more clients than the metropolitan average
- Nine out of 10 people in Salisbury (90.5%) were estimated to be able to get support in times of a crisis which is consistent with the metropolitan average

Consultation Findings

- Mental illness was identified through the consultation as a key issue for the Salisbury community
- Increasing numbers of community members with mental health issues are being referred or self-referring to community centres to become actively involved in programs or volunteering
- Social isolation is identified as a significant factor facing many residents. The importance of Council's community development programs and service delivery in reducing this isolation were highlighted during consultation

City of Salisbury

7

- Squalor and hoarding were identified as emerging issues that require a cross agency response in the northern region
- Adult protection the lack of awareness and ability to respond to this emerging issue was raised during consultation

STRATEGIC CONTEXT

State Public Health Plan: SA: A Better Place to Live

- Strategic Priority 1: Stronger and healthier communities and neighbourhoods for all generations
- Strategic Priority 2: Increasing opportunities for healthy living, healthy eating and physical activity

City of Salisbury: Key Direction 3 - The Living City

- Objective 1: To have a community that embraces healthy and active lifestyles
- Objective 2: To have an engaged community with a strong sense of vitality, pride and belonging
- Objective 3: To have a city where quality of life is achievable
- Objective 4: To have a community that aspires to and embraces learning as a lifelong goal

POTENTIAL PARTNERS

State Public Health Plan: SA: A Better Place to Live

- Northern Community Mental Health
- · nc-21 (Northern Connections)
- · SAHMRI Wellbeing and Resilience Centre
- Centacare, Anglicare and other non-government organisations
- · University of Adelaide/University of South Australia

PERFORMANCE MEASURES

The actions outlined in the following pages will be evaluated individually to determine if successful outcomes are achieved.

The biennial Community Perceptions survey measures changing community views over a set period. The questions that are broadly related to the mental health of the community are:

- The proportion of residents who are involved in community activities,
- The level of satisfaction with the quality of life in the Salisbury Council area; and
- The level of satisfaction and dissatisfaction with particular aspects of quality of life.

POPULATION HEALTH AND WELLBEING

INDICATORS

The following indicators are long-term population indicators measured by the Australian Bureau of Statistics National Health Survey approximately every five years. These indicators will continue to be monitored however the results need to be taken with caution as they are influenced by a number of factors outside the City of Salisbury's control. The indicators include:

- Proportion of the population who had high or very high levels of psychological distress,
- Percent of males and females estimated to have long-term mental or behavioural conditions,
- Number of deaths from suicide before 75 years age,
- Levels of clients aged 18 years and over who were clients of government funded community mental health services; and
- Community connectedness and the ability to get support in times of crisis.

Objective 1: To deliver initiatives that will enhance the mental wellbeing of the Salisbury community				
Action	Council Roles	Responsibility	Resource	Timeframe
NEW RESPONSES 1. Improve the capacity of City of Salisbury's service delivery to appropriately refer and support the increasing number of people with mental health issues accessing Council's services 1. Delivery of staff and volunteer training to increase knowledge of mental health issues, referral pathways and appropriate responses within the parameters of their role 1. Build and foster relationships with other organisations and networks to share knowledge and build partnerships 1. Advocate for an increase in appropriate responses by other agencies and government departments	Advocate Facilitate Service Delivery	Community Development: Community Health and Wellbeing Libraries and Community Centres	Response development - existing operating budgets Response implementation - to be determined	December 2015
2. Build and measure the wellbeing of the Salisbury community to reduce mental illness, increase resilience and enable citizens to flourish. This is in response to the recommendations by Thinker in Residence Professor Martin Seligman as outlined in "Building the State of Wellbeing: A Strategy for South Australia" Collaborate with northern regional stakeholders and the SAHMRI Wellbeing and Resilience Centre to develop and deliver a community wide Northern Adelaide Resilience Program Develop a City of Salisbury response to deliver positive psychology initiatives to the community	Facilitator Leader Service Delivery	Community Development: Community Health and Wellbeing	Existing operating budgets New Initiative 2015/2016	2014/2015 & ongoing
3. Build the capacity of the City of Salisbury to respond to squalor and hoarding issues within the community Support the development of a cross agency northern squalor and hoarding taskforce Develop City of Salisbury and cross agency protocols	Facilitator Advocate	Community Development: Community Health and Wellbeing Division	Existing operating budgets	December 2014
4. Raise awareness and advocate for Adult Protection 5. Support the establishment of community networks for adult protection to promote education and awareness of abuse and the framework for responding to abuse 6. Support the development of a policy and legislative framework on adult protection at State Government level	Facilitator Advocate	Community Development Community Health and Wellbeing Division	Existing operating budgets	2014/2015

Objective 1: To deliver initiatives that will enhance the mental wellbeing of the Salisbury community					
Action	Council Roles	Responsibility	Resource	Timeframe	
EXISTING RESPONSES 5. Comorbidity Action in the North (CAN) research project in partnership with the University of Adelaide • Support the University to study barriers to accessing effective comorbidity care by both mental health and alcohol and other drug services in the northern region of South Australia	Partner	Community Development: Community Planning and Vitality	Existing operating budgets	2014/2015	
6. Building City Pride Strategy	Facilitator	Community	Existing operating	ongoing	
Delivery of the critical actions identified in the City Pride Strategy as outlined in the objectives to improve the amenity and visual appearance of the City; strengthen social networks and community cohesion and promote the merits of the City as a great place to live, work and play	Advocate	Development	budgets		
7. Continue to deliver the following City of Salisbury programs and services that support positive mental health:	Service Provider Leader	Community Development	Existing operating budgets and	Ongoing	
 Home and Community Care (HACC) social programs that operate from 3 Seniors Centres in Salisbury: Jack Young Centre located in Salisbury, the Para Hills Centre and Pine Lakes House at Parafield Gardens 	Facilitator		external funding		
 Delivery of the Cultural HACC Social Program. This program works with nine culturally and linguistically diverse (CaLD) communities to support their older members to receive appropriate community aged care services and meet in social settings 					
 City of Salisbury Volunteer Program engages approximately 575 volunteers to support the delivery of 25 programs across the City of Salisbury 					
Provision of the City of Salisbury's six community centres, Mawson Centre and Iwelve25. All play a vital role in supporting and developing social and educational life within the City. They do this by delivering lifelong learning opportunities that support social wellbeing, foster intellectual and personal growth, and provide pathways into further education, training and employment					
 Provision of the City of Salisbury's five libraries. Libraries provide places where people of all ages and nationalities meet, read, learn and access information 					

Objective 1: To deliver initiatives that will enhance the mental wellbeing of the Salisbury community				
Action	Council Roles	Responsibility	Resource	Timeframe
 Early childhood development programs including Books R4 Babies; Giggle Time; Family Literacy; ABC 30+3 and Story Time and the provision of Family Reading Centres. These programs have multiple outcomes for families and children including reduction in social isolation, development of cognitive skills (language, literacy, numeracy and cognition) and the development of strong relationships between parents and child. Studies have shown reading to children increases academic and life skills outcomes; demonstrating this early-life intervention is beneficial for the rest of the child's life Provision of recreation services through the City of Salisbury's three recreation centres. The centres provide health and fitness benefits and the opportunity for the development of community connections 	Partner	Community Development: Community Planning and Vitality	Existing operating budgets	2014/2015
B. The provision of quality and usable open space and recreation grounds Attractive well designed open space is restorative and reduces mental fatigue and stress and promotes opportunities for active living and opportunities for social interaction	Owner	Community Development, City Development & City Infrastructure	Existing operating budgets	Ongoing

HEALTHY LIVING, HEALTHY EATING AND BEING ACTIVE

Over the past two decades the number of people in the community who are overweight, obese and with insufficient levels of physical exercise has significantly increased. Being overweight, obese or physically inactive are major risk factors for many non-communicable conditions (such as type 2 diabetes, stroke, ischaemic heart disease and certain forms of cancer) as well as contributing to overall mortality. Chronic diseases are among the most prevalent, costly and preventable of all health problems and remain the major cause of death and disability among South Australian adults. This threatens our individual health and the productivity, vitality and eventually the prosperity of our community.

Excessive weight and sedentariness can be reduced by even small changes in how active we are and in what we eat. These changes may be a matter of personal choice but the choices can be greatly influenced by the opportunities available to us. Planning for healthier communities and neighbourhoods can boost opportunities for more physical activity as well as improving access to and availability of fresh, nutritious and safe food.

Access to Healthy Food

The accessibility and availability of healthy local food impacts on the choices that community members make. Factors that influence choices are the type and location of food outlets, affordability, knowledge of how to use healthy food and the availability of healthy choices. Healthy choices become easy choices because of the way people use good food products in their local community.

Urban Planning & Development

Our lifelong health and wellbeing and chronic disease rates are affected by the design of the built environment.

The way cities, towns and neighbourhoods are planned and designed impacts on people's opportunity to walk, cycle and use public transport, to access healthy food and to participate in community life.

STATE OF HEALTHY LIVING, HEALTHY EATING AND BEING ACTIVE IN SALISBURY

Data

- Fruit and vegetable consumption Less than half of the adult population and just over half of the children between five and 17 years in Salisbury met the daily recommended fruit consumption
- Physically inactive population health data has identified that a greater proportion of the Salisbury community are physically inactive than the metropolitan Adelaide area
- Salisbury has significantly higher levels of children and adults who are either obese or overweight than greater Adelaide. There is a high proportion of Salisbury community members who:
 - > Report their health as fair or poor,
- > Have types 2 diabetes; and
- > Have high levels of potentially avoidable hospital admissions.

Consultation Findings

- The City of Salisbury currently takes into consideration health implications in its planning and design of the built environment. However improvements could be made to develop a systematic approach to considering health implications in decision making, to seek synergies and to evaluate the outcomes and impacts of our decision making.
- Being active and healthy eating have been identified as critical preventative measures that provide significant health and wellbeing outcomes for the Salisbury community.

 Federal and State Government funding for preventative program delivery will be a critical for the ongoing delivery or development of programs into the future.

STRATEGIC CONTEXT

State Public Health Plan: SA: A Better Place to Live

- Strategic Priority 1: Stronger and healthier communities and neighbourhoods for all generations
- Strategic Priority 2: Increasing opportunities for healthy living, healthy eating and physical activity

City of Salisbury: Key Direction 3 - The Living City

- Objective 1: To have a community that embraces healthy and active lifestyles
- Objective 2: To have an engaged community with a strong sense of vitality, pride and belonging
- Objective 3: To have a city where quality of life is achievable

POTENTIAL PARTNERS

- SA Health
- Centacare, Anglicare and other non-government organisations
- · University of Adelaide/University of South Australia

PERFORMANCE MEASURES

The actions outlined in the following table will be evaluated individually to determine if successful outcomes are achieved.

The biennial Community Perceptions survey measures longitudinal changes. The questions that are related to the community's accessibility of opportunities to be physically active are:

- Satisfaction with the range of community groups and sports clubs,
- Satisfaction with access to parks and reserves,

- · Satisfaction with access to streets and walkways,
- Satisfaction with provision of recreation and community facilities,
- · Satisfaction with recreational areas; and
- Satisfaction levels with parks and reserves, walkways or trails.

The City of Salisbury undertakes an open space survey approximately every two years. The question that is related to the level of physical activity is:

 Frequency of visits to open space within the City of Salisbury.

POPULATION HEALTH AND WELLBEING

INDICATORS

The following indicators are long-term population indicators measured by the Australian Bureau of Statistics National Health Survey approximately every five years. These indicators will continue to be monitored however the results need to be taken with caution as they are influenced by a number of factors outside the City of Salisbury's control. The indicators include:

- Physical inactivity estimated number of people aged 15 years and over who reported being physically inactive,
- Obese and overweight estimated number of males/females aged 18 years and over reporting their height and weight at levels assessed as being overweight or obese,
- Self-assessed health as fair or poor estimated population aged 15 years and over reporting their health as 'fair or poor'; and
- Fruit consumption
 - Estimated number of children aged five to 17 years with a usual daily intake of two serves of fruit
 - Estimate number of people aged 18 years and over with a usual daily intake of two serves of fruit

Objective 2: To provide and increase oppor and be physically active	tunities to live l	nealthy lifestyle	s, have access to	healthy food
Action	Council Roles	Responsibility	Resource	Timeframe
NEW RESPONSES 1. Food Security Action Plan • Endorsement and implementation of a City of Salisbury Food Security Action Plan to improve access to quality healthy food that is affordable and appealing to the Salisbury Community	Leader Facilitator	Community Health and Wellbeing	Existing Operating budgets	Endorsement June 2016 Implementation ongoing
Develop and implement the draft City of Salisbury healthy catering policy. This policy will improve access to and availability of healthy food and drink choices for Council staff, Elected Members, volunteers, and communities	Leader	Business Excellence: People and Culture; Community Health and Wellbeing	Existing operating budgets	Endorsement June 2016 Implementation ongoing
2. Endorsement and implementation of a Walking and Cycling Strategy to guide future planning, development and programs for inclusion in the Integrated Transport Strategy that recognises the importance of walking and cycling for health benefits (either for leisure or as a mode of travel)	Leader Facilitator	City Development: Urban Planning and Development	Existing operating budgets New initiative bids for identified actions	December 2014
4. Continuation of successful key initiatives following the completion of the Healthy Communities Initiative a) Prioritise the behaviour change actions outlined in the Cycling and Walking Strategy. Including: i. Promotion of Greenways Trails Network via printed and digital media ii. Investigate the opportunity of a free bike hire scheme iii. Education – raising awareness of shared path etiquette for cyclists and walkers b) Investigate the possibility of opening a volunteer based "Bike Kitchen" in the Salisbury area to provide an opportunity for people to learn and share skills in bike maintenance in a supportive community environment c) Facilitate and support the establishment of a local Bicycle User Group (BUG)	Service delivery	Community Development: Community Health and Wellbeing	Existing Operating	December 2015

Objective 2: To provide and increase oppor	tunities to live l	nealthy lifestyle	s, have access to	healthy food
and be physically active				
Action	Council Roles	Responsibility	Resource	Timeframe
d) Develop a Community Garden information guide and policy framework to establish and define Council's position on Community Gardens in the City. e) Incorporate the role of Heart Foundation Walking Local Coordinator and Cycle Salisbury Coordinator into an existing council role	Service delivery	Community Development: Community Health and Wellbeing	Existing Operating	December 2015
5. Healthy Living, Healthy Eating and Physical Activity programs • Explore opportunities and advocate for	Facilitator Advocate	Community Development: Community	Existing Operating Budgets	Ongoing
the delivery of accessible and sustainable community based healthy living, healthy eating and being active programs. The majority of City of Salisbury's current program delivery is externally funded (OPAL and HCI). This action will consider the external environment including the State and Federal Government policies, funding opportunities and opportunities for partnership development		Health and Wellbeing		
EXISTING RESPONSES 1. Provision of quality and usable open space and recreation grounds	Leader Service Provider	Community Development: Community	Existing Operating Budgets	Ongoing
 Attractive well designed open space promotes opportunities for active living 		Planning and Vitality, City Infrastructure and City Development	buugets	
2. Continue to consider the health implications of the design of the built environment	Leader Service Provider	Community Development:	Existing Operating	Ongoing
• The way cities, towns and neighbourhoods are planned and designed impacts on people's opportunities to walk, cycle and use public transport; to access healthy food; recreate and to participate in community life.		Community Planning and Vitality	Budgets	
3. Ongoing delivery of the Sports Development framework action.	Leader Service Provider	Community Development: Community Planning and Vitality	Existing Operating Budgets	Ongoing

Objective 2: To provide and increase opportunities to live healthy lifestyles, have access to healthy food and be physically active					
Action	Council Roles	Responsibility	Resource	Timeframe	
4. Ongoing Delivery of recreation opportunities from the City of Salisbury's recreation centres	Leader Service Provider	Community Development: Recreation Services	Existing Operating Budgets	Ongoing	
5. Continue to provide City of Salisbury's volunteer program and deliver on the actions outlined in the Volunteer Strategic Management Framework	Leader Service Provider	Community Development: Community Health and Wellbeing	Existing Operating Budgets	Ongoing	
6. Continue to deliver positive ageing programs from the Community Health & Wellbeing division	Leader Service Provider	Community Development: Community Health and Wellbeing	Existing Operating Budgets	Ongoing	
7. Implementation of Council's declaration of smoking bans where junior sport is played under the Recreation Grounds (Regulations) Act 1931	Leader Service Provider	Community Development: Community Planning and Vitality	Existing Operating Budgets	Ongoing	

EARLY CHILDHOOD DEVELOPMENT

Research clearly links outcomes in adulthood to the support and opportunities provided in early childhood experiences. Relationships and attachments children make in the early years provides the context for all learning.

"When we invest wisely in children and families, the next generation will pay that back through a lifetime of productivity and responsible citizenship. When we fail to provide children with what they need to build a strong foundation for health and productive lives, we put our future prosperity and security at risk".

STATE OF HEALTH AND WELLBEING

Data

Salisbury has a higher population of families with young children than Greater Adelaide (16% compared to 14%).

Key challenges that have been identified in the population health data for Salisbury's families and children are¹⁰:

- Comparatively high levels of early childhood vulnerability in one or more domains of the Australian Early Childhood Development Index compared to the metropolitan average;
- Low levels of literacy and numeracy skills compared to the metropolitan average;
- Obesity in four year old girls and boys is markedly above the metropolitan average;
- Just over half of children between the age
 of five and 17 years were estimated to
 meet the recommended daily requirement for fruit
 consumption;
- The infant death rate in Salisbury (4.1 per 1000 live births) is markedly above (19%) the metropolitan average (3.4 per 1000 live births);

- Significantly higher rates of women smoking during their pregnancy (18.2%) compared to metropolitan average (13%); and
- Higher level of children (0-19 years of age) with a mental health issue who are clients of Child and Adolescent Mental Health Service (CAMHS) 18% higher than metropolitan average.

Consultation Findings

Consultation identified that the City of Salisbury currently does not have an overarching strategic direction that outlines councils' role in service and infrastructure provision, planning, advocacy and community development for children.

STRATEGIC CONTEXT

State Public Health Plan: SA: A Better Place to Live

- Strategic Priority 1: Stronger and healthier communities and neighbourhoods for all generations
- Strategic Priority 2: Increasing opportunities for healthy living, healthy eating and physical activity

City of Salisbury: Key Direction 3 - The Living City

- Objective 1: To have a community that embraces healthy and active lifestyles
- Objective 2: To have an engaged community with a strong sense of vitality, pride and belonging
- Objective 3: To have a city where a quality of life is achievable
- Objective 4: To have a community that aspires to and embraces learning a as a lifelong goal

POTENTIAL PARTNERS

- SA Health
- Salvation Army, Centacare, Anglicare and other Non-Government organisations
- · University of Adelaide/University of South Australia

PERFORMANCE MEASURES

The actions outlined in the following table will be evaluated individually to determine if successful outcomes are achieved.

POPULATION HEALTH AND WELLBEING INDICATORS

The following indicators are long-term population indicators measured by the Australian Bureau of Statistics. These indicators will continue to be monitored however the results need to be taken with caution as they are influenced by a number of factors outside the City of Salisbury's control.

- Percentage of children developmentally vulnerably in one of more domains of the Australian Early Childhood Development Index;
- · Literacy and numeracy levels;
- · Obesity rates in four year old girls and boys;
- Estimated number of children aged between five and 17 years recommended daily requirement for fruit consumption;
- · The infant death rates; and
- Level of children (0-19 years of age) with a mental health issue who are clients of Child and Adolescent Mental Health Service (CAMHS).





start to life Action	Council Roles	Responsibility	Resource	Timeframe
NEW RESPONSES 1. Develop Families and Children discussion paper to explore possibility of becoming a UNICEF recognised Child Friendly City	Leader Service Provider	Community Development: Community Health and Wellbeing	Existing Operating Budget	2015/2016
2. Explore the opportunities of developing a partnership with UniSA for the development of Healthy Kids research projects	Partner Facilitate	Community Development: Community Health and Wellbeing	Existing operating budgets	2014/2015
EXISTING RESPONSES 3. Early intervention and engagement programs through libraries including: Books R4 Babies; Giggle Time; Family	Service Provider	Community Development: Libraries and Community	Existing operating budgets	Ongoing
Literacy; ABC 30+3 and Story Time Family Reading Centres based in Len Beadell Library Learning to Read programs at Community Centres Library comes to your Community/		Centres		
Neighbourhood outreach programs 4. Deliver library comes to your Community/ Neighbourhood outreach programs	Service Provider	Community Development: Libraries and Community Centres	Existing operating budgets	Ongoing
5. Ongoing delivery of a variety of Recreation Centre programs targeting young people	Service Provider	Community Development: Libraries and Community Centres	Existing operating budgets	Ongoing
6. Ongoing delivery of Salisbury North Early Years Program based at Bagster Road Community Centre	Service Provider	Community Development: Libraries and Community Centres	Federal Government Funding	

Objective 3: To contribute to the healthy d start to life	everopment of S	salisbury to child	iren to give them	a nealthy
Action	Council Roles	Responsibility	Resource	Timeframe
7. Continue to deliver City of Salisbury's immunisation program	Service Provider	City Development: Environmental Health and Safety	Existing Operating Budget	Ongoing
8. Ensure the provision of quality Playgrounds and Open Space across the City of Salisbury	Owner	Community Development: Community Planning & Vitality, City Infrastructure & City Development	Existing operating budgets	Ongoing
9. Continue to deliver actions within the Sports Development Program	Owner	Community Development: Community Planning and Vitality, City Infrastructure & City Development	Existing operating budgets	Ongoing

HEALTHY AND CONNECTED BUILT AND NATURAL ENVIRONMENTS

Our lifelong health and wellbeing and chronic disease rates are all affected by the design of the built environment. The way cities, towns and neighbourhoods are planned and designed impacts on people's opportunity to walk, cycle and use public transport; to access healthy food; recreate; and to participate in community life. Some ways to make our communities more liveable, walkable and inclusive are by;

- · Improving access to parks and playgrounds;
- · Improving footpaths and street lighting;
- · Increasing cycle ways;
- · Improving transport plans;
- Increasing opportunities for social connectedness, volunteering and other forms of community participation;
- Developing and implementing community safety strategies; and
- Improving resilience and amenity of our urban environment to a changing climate.

Future planning and designing of our communities need to consider the impact of extreme weather events including heatwaves, bushfires and flooding. Ways to achieve this include:

- Better provision for shade and other cooling green infrastructure elements;
- Provision of social infrastructure to support the community in extreme heat events such as "cool refuges"; and
- Ensuring that our hard infrastructure such as roads, stormwater systems, rail lines and essential services (electricity, water supply) are designed to cater for the changing environmental conditions.

A key consideration for a healthy community is the affordability of living.

The costs associated with housing, living expenses including resource and transport costs and the affordability of activities are placing significant pressures on the community.

A need has also been identified for adaptable (universal) housing design to ensure a diverse housing stock to cater for changes in people needs and requirements throughout their life as well as having sustainable housing design to ensure internal living conditions have high amenity for habitants.

STATE OF HEALTHY AND CONNECTED BUILT AND NATURAL ENVIRONMENTS

The City of Salisbury currently takes into consideration health implications in its planning and design of the built environment. However improvements could be made to develop a systematic approach to considering health implications in decision making, to seek synergies and to evaluate the outcomes and impacts of our decision making.

Affordable living is increasingly becoming an issue for the Salisbury community. The costs associated with housing, living expenses including resource and transport costs and the affordability of activities are placing significant pressures on the community.

Housing has become increasingly unaffordable in Salisbury over the years, with prices escalating faster than the average income. Approximately 12% of mortgage holders and 28% of renters report that they live in housing stress – paying more on rent or mortgage than they can afford. This is higher than the greater Adelaide average.

STRATEGIC CONTEXT

State Public Health Plan: SA: A Better Place to Live

- Strategic Priority 1: Stronger and healthier communities and neighbourhoods for all generations
- Strategic Priority 2: Increasing opportunities for healthy living, healthy eating and physical activity

- Strategic Priority 3: Preparing for climate change
- Strategic Priority 4: Sustaining and Improving Public and Environmental Health Protection

City of Salisbury: Sustainable Futures Salisbury City Plan 2020

- Key Direction 1: The Prosperous City supporting the future prosperity of our city
- Key Direction 2: The Sustainable City providing built and natural environments that are sustainable and resilient
- Key Direction 3: The Living City encouraging and supporting a thriving and connected community

POTENTIAL PARTNERS

- Department of Planning Infrastructure and Planning
- Department of Environment, Water and Natural Resources

PERFORMANCE MEASURES

The actions outlined ahead will be evaluated individually to determine if successful outcomes are achieved.

The biennial Community Perceptions Survey measures longitudinal changes. The questions that are related to healthy and connected built and natural environments are the level of satisfaction and dissatisfaction with particular aspects of quality of life.

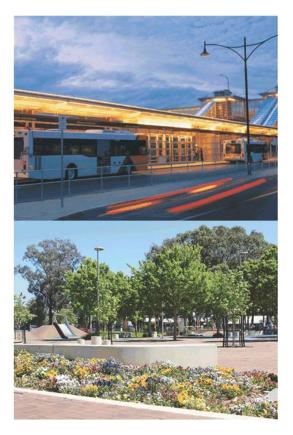
The City of Salisbury undertakes an open space survey approximately every two years. Questions that provide an insight into open space usage include;

- Frequency of visits to open space within the City of Salisbury;
- What people do when they visit a park or open space?; and
- How did people get to the open space?

POPULATION HEALTH AND WELLBEING INDICATORS

The following indicators are long-term population indicators measured by the Australian Bureau of Statistics Census of Population and Housing every five years. These indicators will be monitored however the results should to be taken with caution as they are influenced by a number of factors outside the City of Salisbury's control.

 Housing stress – a family or individual is considered to be in mortgage or rental stress if they are in a low income bracket and pay more than 30% of their income on mortgage repayment or on rent.



Objective 4: To develop healthy built and no community today and into the future	atural environn	nents that meet	the needs of Sali	sbury's
Action	Council Roles	Responsibility	Resource	Timeframe
NEW RESPONSES 1. Embed Healthy by Design SA and Streets for People Compendium principles into relevant policies, plans and procedures to ensure public realm environments are designed to support active and connected living	Leader Facilitator	City Development: Urban Planning and Development	Existing Operating Budget	Ongoing
Parks and Places Research Development of an implementation plan to ensure the outcomes of the Parks and Places research are incorporated into ongoing actions	Leader Facilitator	Community Development: Community Planning and Vitality	Existing operating budgets	Ongoing
3. Integrated Transport Plan Develop a plan to provide for the future planning of infrastructure and initiatives to facilitate the movement of people and goods in a way that sustains economic growth, is environmentally sustainable and enhances the quality of community life	Leader Facilitator	City Development: Urban Planning and Development	Existing operating budgets	December 2014
4. Natural Disaster and Extreme Weather Event Planning Develop a plan which considers how we need to redesign our communities for warmer conditions and extreme weather events. This includes: Provision of better shade and other cooling green infrastructure elements in urban development; and Ensuring our stormwater infrastructure systems and Bushfire Management Plans are able to cater for future weather events.	Leader Facilitator	City Infrastructure & City Development	Existing operating budgets	Ongoing
5. Affordable Living Strategy • Develop an Affordable Living Strategy that identifies the actions needed to make the City of Salisbury a more affordable and sustainable place to live. Affordable living incorporates the size and type of our housing, the resources we use, how we move around and our relationship with the environment. The strategy will aim to facilitate a society that is inclusive, improves wellbeing and sustainability and provides opportunities to all residents	Leader Facilitator	City Development: Urban Planning & Development	Existing operating budgets	July 2015

Objective 4: To develop healthy built and natural environments that meet the needs of Salisbury's community today and into the future				
Action	Council Roles	Responsibility	Resource	Timeframe
EXISTING RESPONSES 6. Continue to deliver the Play Space Action Plan. 1. The aim of this plan is to stimulate thinking about the importance of play and provides direction for the future provision and renewal of play spaces across the City for all ages	Leader Facilitator	Community Development: Community Planning and Vitality	Existing Operating Budget	Ongoing
 7. Game Plan - open space and recreation action plan. Continue to implement the principles outlined within the Game Plan for open space and recreation provision and management across the City for the enjoyment and guardianship of future generations 	Leader Facilitator	Community Development: Community Planning and Vitality	Existing operating budgets	Ongoing
8. City Landscape Plan Ongoing incorporation of the principles outlined in the City Landscape Plan to strengthen the unique characteristics of the City of Salisbury and ensure that Biodiversity, Water Sensitive Urban Design, Crime Prevention Through Environmental Design and Landscape Design principles are addressed in all public open space within the City	Leader Facilitator	City Infrastructure: Technical Services	Existing operating budgets	December 2014

BUILDING EXCELLENCE - DEVELOPING CITY OF SALISBURY'S CAPABILITY

The City of Salisbury makes a significant contribution to the health and wellbeing of the Salisbury community and reaches across many of council's day-to-day functions. However, to ensure what Council delivers has the best possible health and wellbeing outcomes for the community a number of improvements could be made to enhance our organisation's capabilities. This includes the development of a systematic approach to considering health implications in decision-making, to seek synergies and to evaluate the outcomes and impacts of our decision-making.

PERFORMANCE MEASURES

Achievement of the performance indicators in the following:

- Report to the State Government as a biennial reporting requirement of the SA Health Act 2011.
 The reporting framework is currently being developed by SA Health, the LGA and other councils; and
- Health and Wellbeing toolkit evaluation framework to be developed as outlined in the table below

POTENTIAL PARTNERS

- Heart Foundation
- · City of Playford
- · City of Port Adelaide Enfield
- · City of Tea Tree Gully

STRATEGIC CONTEXT

State Public Health Plan: SA: A Better Place to Live

- Strategic Priority 1: Stronger and healthier communities and neighbourhoods for all generations
- Strategic Priority 2: Increasing opportunities for healthy living, healthy eating and physical activity

 Strategic Priority 4: Sustaining and Improving Public and Environmental Health Protection

City of Salisbury: Key Direction 3 - The Living City

- Objective 1: To have a community that embraces healthy and active lifestyles
- Objective 2: To have an engaged community with a strong sense of vitality, pride and belonging
- Objective 3: To have a city where quality of life is achievable
- Objective 4: To have a community that aspires to and embraces learning a as a lifelong goal

City of Salisbury: Key Direction 4 - Achieving Excellence

- Objective 3: To deliver sustainable, creative and innovative solutions that enable excellent operations and service delivery
- Objective 5: To apply business and resource management that enables excellent service delivery and financial sustainability
- Objective 6: To provide our customers with excellent service that meets their needs



Objective 5: To improve the City of Salisbur	y's capacity to	deliver the best	possible positive l	health and
wellbeing outcomes to the community Action	Council Roles	Responsibility	Resource	Timeframe
NEW RESPONSES 1. Integration of Health In All Policies 2. Adopt a health in all policies approach to the development of all council policies, strategies and plans. A health in all approach is to systematically take into account the health implications of decisions, seeks synergies, and avoids harmful health impacts, in order to improve population health and health equity	Leader Facilitator	Community Development: Community Health and Wellbeing	Existing Operating Budget	Ongoing
2. Health and Wellbeing Toolkit and Evaluation Framework 4. Develop a Health and Wellbeing toolkit to enable staff to consider ways of having a positive impact on the health and wellbeing of the community. The toolkit will guide the development and implementation of strategies, plans and policies and the development and delivery of programs and services across the organisation. An evaluation framework will be developed and implemented to review the outcomes of the toolkit implementation. Include usage of existing toolkits such as the Heart Foundations - Healthy by Design guidelines and Streets for People Compendium - South Australia	Leader Facilitator	Community Development: Community Health and Wellbeing	Existing operating budgets	Ongoing
3. Community Health and Wellbeing Survey Investigate the possibility of undertaking a community Health and Wellbeing survey to measure the success of the Regional Public Health actions. To be delivered biennially in alternate years from the Community Perceptions Survey	Service Provider	Community Development: Community Health and Wellbeing	Existing operating budgets	First survey August 2015
4. Advisory Group Incorporate the existing Healthy Communities Initiative and OPAL advisory groups into a Health and Wellbeing Advisory Group to guide the delivery of public health across the community and organisation	Leader Facilitator	Community Development: Community Health and Wellbeing	Existing operating budgets	Ongoing

Objective 5: To improve the City of Salisbur wellbeing outcomes to the community	ry's capacity to	deliver the best	possible positive	health and
Action	Council Roles	Responsibility	Resource	Timeframe
 Strategic Partnerships Development of strategic partnerships to achieve health outcomes for the Salisbury community based on identified needs through the population health profile, stakeholder and community engagement and plan development 	Leader Facilitator	Community Development: Community Health and Wellbeing	Existing Operating Budget	Ongoing
Develop a business case for the implementation of a regional mosquito control program with the City of Port Adelaide Enfield, City of Playford and the State Government	Leader Facilitator Partner	City Development: Environmental Health and Safety	Existing operating budgets	December 2015
 Develop a business case for the implementation of a regional immunisation program with the City of Port Adelaide Enfield, the City of Playford and the City of Tea Tree Gully 				
 7. Environmental Health Emergency Management Plan Develop a plan as an annex to the Council's emergency management. The plan will include potential development of partnerships with adjoining councils 	Leader	City Development: Environmental Health and Safety	New Initiative Bid 2015/2016	December 2015
8. Advocate Advocate to the Federal and State Governments to maintain appropriate service levels of early intervention, community development and health prevention programs. This is in response to decreasing levels of service provision from both the State and Federal Governments, the lack of continuous funding for pilot 'one- off' or 'short term programs' which have been successfully implemented and the community expectation is that other bodies, local government, NGO'S and community bodies will fill the gaps	Advocate	Community Development: Community Health and Wellbeing	Existing operating budgets	Ongoing
 9. Evaluation Framework Develop a reporting framework in conjunction with SA Health, the LGA and other councils. Council is required to report on how it has succeeded in implementing its Regional Public Health Plan biennially as per the SA Health Act 2011 	Facilitator	Community Development: Community Health and Wellbeing	Existing operating budgets	December 2014 & Ongoing

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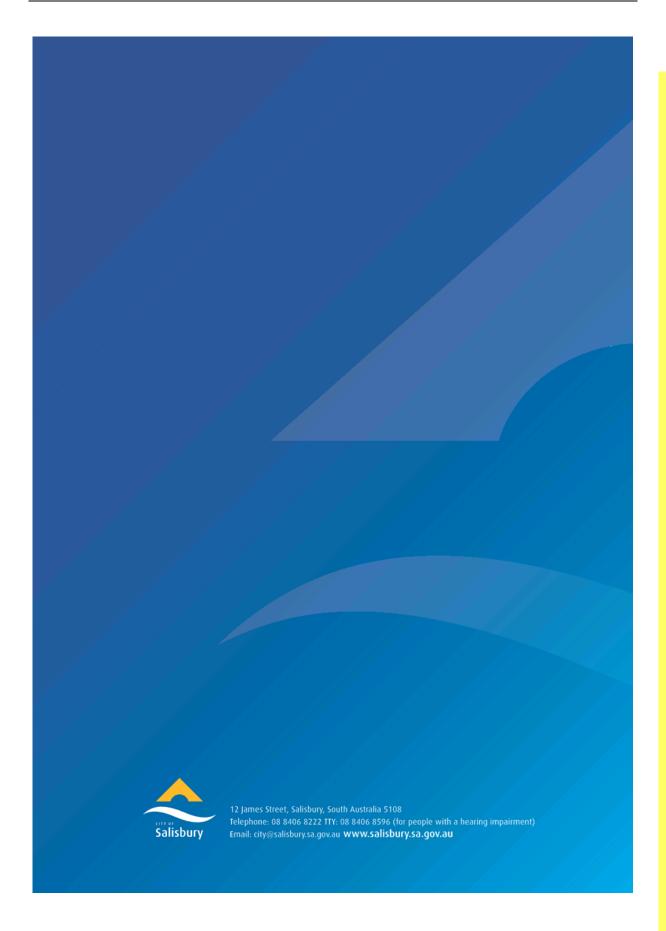
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"Public Health Information Development Unit (PHIDU). Social Health Atlas of Australia: LGA Public Health Act (online). At: http://www.atlasesaustralia.com.au/LGA_PH_Act.htm



Regional Public Health Plan – Section 52 Draft Report 01/07/2018 – 30/06/2020

1. PRIORITY/STRATEGY/ ACTION	ALIGNMENT				3. STATUS Please number according to one of the following 1. in progress	4. ACHIEVEMENTS (if deferred, or not commenced, please mark N/A)	5. PARTNERSHIP(S) ESTABLISHED OR SOUGHT TO ACHIEVE THIS COMMITMENT (if any) (if not applicable, please mark N/A)	6. ADDITIONAL COMMENTS ON STATUS (eg key enablers and challenges, unexpected benefits or impacts)
	PROMOTE: build stronger communities and healthier environments.	PROTECT: against public and environmental health risks and responds to climate change.	PREVENT: chronic disease, communicable disease and injury.	PROGRESS: Strengthen the systems that support public health and community wellbeing	2. completed 3. ongoing 4. deferred 5. will not be progressed			
pjective 1: To deliver initiatives that will shance the mental wellbeing of the Salisbury mmunity 1 Improve the capacity of City of Salisbury's					3		Volunteering	Kay Challes
rvice delivery to appropriately refer and support in increasing number of people with mental ealth issues accessing Council's services.						 Council's Libraries and Community Centres continue to offer a wide range of health and wellbeing programs that have a positive effect on mental health. Programs are designed to engage isolated and disadvantaged community members (including those with mental health issues) and connect them back into community through common interests and goals. Council partnered with SA Health to support development of Every Life Matters - Suicide Prevention Network, a community led program to raise suicide awareness and prevention. Council offered the following training to volunteers to assist in providing services for people with mental health issues, including: Accidental Counselling Child Safe Environments Aboriginal Cultural Awareness Cultural Awareness Mental Health Awareness Resilience and Wellbeing Training Well You(th) wellbeing program Relationships have been built with a range of organisations that provide services to Aboriginal and Torres Strait Islander people, people with disability, older people, young people, culturally and linguistically diverse people and others - enabling referrals, support and 	Volunteering promotion partnerships: Northern Volunteering Aged and Community Services Jack Buckskin Tauondi Aboriginal College Suicide Prevention Partnerships: SA Health Every Life Matters Inc. Premier's Advocate for Suicide Prevention Mental Health Services partnership: Headspace Homelessness partnerships: Northern Homelessness and Violence Against Women Collaboration SA Housing Authority Anglicare	Key Challenges: The COVID-19 pandemic has increased mental healt issues in the community, a reduced the social connect opportunities that have act as supportive and preventative strategies for many community member. Benefits: The COVID-19 pandemic has increased digital engagement amongst population cohorts with previously lower levels of uptake.

					linking between Council, service providers and community members. • Council worked collaboratively with a range of external stakeholders in 2020 to develop supports for people experiencing homelessness, particularly those with mental health issues. This resulted in the development of a Homelessness Strategy and commitment to develop an outreach service.	SA Police Australian Alliance to End Homelessness	
1.2 Build and measure the wellbeing of the Salisbury community to reduce mental illness, increase resilience and enable citizens to flourish.				3	Council delivers many programs, events and services that build community and individual wellbeing and reduce mental illness by enhancing social connection and supports. This includes: o Library programs and services o Community Centre programs and services o Twelve25 Youth Enterprise Centre programs and services o Seniors Centres programs and services o Council events o Polaris Centre business development programs and services. Council delivered the "Wellness & Well-being through Strengths Based Narrative Method" project in partnership with UniSA. The project aimed to increase resilience and enable older residents to flourish - and was delivered through Council's Jack Young Centre.	Wellness & Well-being through Strengths Based Narrative Method partnership: • University of South Australia	Eveloping measurement tools and/or processes with sufficient relevance and applicability to the broad range of functions, programs and services Council provides has presented significant challenges.
1.3 Build the capacity of the City of Salisbury to respond to squalor and hoarding issues within the community.	•		•	3	Since the demise of the Northern Squalor and Hoarding Taskforce Council continues to deal with squalor and hoarding issues, when that arise, under the Public Health Act regulatory framework. Council's Environmental Health Officers engage with a variety of support services tailored to the needs of residents to assist with squalor and hoarding issues. Council continues to offer twice yearly hard rubbish collection services to residents.	Hard Rubbish Collection partnership: • NAWMA	
1.4 Raise awareness and advocate for Adult Protection				3	Council hosts World Elder Abuse Day community information forums annually. Staff and volunteers in Council's Home and Community Services actively promote awareness of the rights of older people. The Adult Safeguarding Unit met with Salisbury Seniors Alliance to promote and educate elder abuse awareness. Relevant training offered to Council's volunteers included: O Accidental Counselling O Child Safe Environments O Aboriginal Cultural Awareness O Cultural Awareness O Dementia Awareness O Mental Health Awareness O Resilience and Wellbeing Training	Adult Protection partnership: • Aged Rights Advocacy (ARAS) and community members to promote World Elder Abuse Awareness and the rights of older people • Adult Safeguarding Unit Volunteering promotion partnerships: • Northern Volunteering • Aged and Community Services	Benefits: Increased awareness by older people and staff of their rights Engagement and capacity building of older people in the promotion of this message

1.5 Comorbidity Action in the North (CAN) research project in partnership with the University of Adelaide		2	 Council worked with the University of Adelaide to study barriers to accessing effective comorbidity care by mental health, gambling and alcohol and other drug services in the northern region of Adelaide. This project has been completed. 	CAN project partnerships: University of Adelaide SA Health SA Network of Drug & Alcohol Services (SANDAS) Aboriginal Health Council of SA Drug and Alcohol Services SA (DASSA) Adelaide North Division of General Practice	Benefits: • Development of a local directory of mental health, Alcohol & Drug Services and Gambling Services in the Northern Adelaide region
1.6 Delivery of critical actions identified in the City Pride Strategy to improve the amenity and visual appearance of the City; strengthen social networks and community cohesion, and promote the merits of the City as a great place to live, work and play.		3	 Maintaining and improving the public realm through: Feature landscape replanting initiatives, tree screen and irrigation renewal and reactivation to maintain high amenity at key locations across the City Improving the appearance and usage of the City's parks and open spaces through:	N/A	Benefits:• Improved visual amenity of the public realm• Provision of improved and contemporary community facilities• Increased social cohesion

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1.7 Continue to deliver the following City of Salisbury programs and services that support positive mental health: • Commonwealth Home Support Programme (CHSP) • Delivery of the Cultural CHSP Social Program • City of Salisbury Volunteer program • Provision of the City of Salisbury's Community Centres and Twelve 25 Youth Enterprise Centre • Provision of the City of Salisbury's Libraries • Early Childhood Development programs • Provision of Recreation Services through the City of Salisbury's Recreation Centres		3	 Council delivers a variety of services to support seniors and people who have disability to live independently at home and in the community through its Commonwealth Home Support Programme. Council delivers a range of social support activities to seniors from CaLD backgrounds through its Cultural Commonwealth Home Support Programme. A seniors Aboriginal Social Group has been established and features guest speakers and workshops on mental, physical and financial wellbeing. Council's Volunteer Program engages volunteers across its senior, youth and community centres, libraries, cultural and disability programs, graffiti removal and wetland teams supporting councils activities, programs, services and events. People with mental health conditions volunteer with the City of Salisbury. In 2018/2019 617 volunteers gave 73,019 hours and in 2019/2020 573 volunteers gave 54,777 hours. Provision of Council's Community Centres - From July 2018 to Jun 2020 there was a total of 266,608 visits to the Community Centres for a wide variety of courses, programs, and events in response to community needs. Provision of the Council's Libraries - From July 2018 to Jun 2020 there was 1,054,444 visits to Council's Libraries (541,812 in 2018/2019 and 512,632 in 2019/2020) for a range of programs and services including signing up for memberships, library loans, Justice of Peace Service, using the public computers and wireless internet connection Learning and Engagement programs - From July 2018 to Jun 2020 there was 37,397 people who attended the programs held at Council's Libraries (17,847 in 2018/2019 and 19,550 in 2019/2020). Programs included early literacy programs (Giggletime, Read Play Learn, Storytime, ABC30&3, Family Phonics, Sensory Storytime), English as a Second Language, employment pathway programs as well as STEM based youth activities. Belgravia Leisure continued to provide recreation services through Council's three recre	Recreation Service Delivery: • Belgravia Leisure	Volunteer Program Volunteers assist Council to deliver programs and services that support positive mental wellbeing. Actively participating as a volunteer can contribute positively to physical and mental wellbeing. Volunteering experience assists many people to demonstrate employability skills and supports people in obtaining paid employment. Key Challenges: Adapting service offerings to ensure that community members still have access to programs and services after the implementation of COVID-19 restrictions.
1.8 The provision of quality and usable open space and recreation grounds		3	 Council has endorsed principles for its new Place Activation Strategy (currently under development), which will inform future upgrades, levels of service and the provision of open space. The Place Activation Plan replaces Council's existing Game Plan and City Landscape Plan. A new Green Spaces policy position has been endorsed which increases the amount for irrigated open space across the City. 	N/A	Benefits: Increased irrigated green space for community use. Greater clarity of service provision in relation to open space and recreational space provision Key Challenges:

					 Council has funded the reactivation of dryland reserves with irrigation, to return sites to green refuges within the urban area. The Open Space network has been mapped across the City to determine current deficits and gaps to equitable distribution across the City. Council continues to renew its existing open space assets and develop new assets to facilitate physical activity and connection with nature to meet the needs and desires of the community, which includes commencing implementation of the Paddocks Masterplan and continued implementation of the St Kilda Masterplan 		The reduction in available private open space in contemporary housing design, combined with increasing housing densification, exerts pressure on available public open space to meet the diverse needs of the community.
Objective 2: To provide and increase opportunities for the community to be physically active and have access to healthy food							
2.1 Food Security Action Plan - Endorsement and implementation of a City of Salisbury Food Security Action Plan to improve access to quality healthy food that is affordable and appealing to the Salisbury Community		•		5	The Food Security Action Plan has not been progressed however Council's commitment to food security continues through the provision of community gardens, capacity building initiatives, fast and fresh food packs, frozen meals provision of meals at community and seniors centres.	N/A	
2.2 Healthy Catering Policy - Develop and implement a draft City of Salisbury healthy catering policy to improve access & availability of healthy food/drink choices for Council staff, Elected Members, volunteers, and communities		•		1	Background research has been undertaken and principles of healthy food and drink options are followed in Council events and catering.	N/A	
2.3 Walking and Cycling Strategy - Endorsement & implementation of a Walking and Cycling Strategy to guide future planning, development and programs for inclusion in the Integrated Transport Strategy that recognises the importance of walking and cycling for health benefits		•		2	 A focus on walking and cycling was incorporated into Council's Transport Strategic Action Plan, which was endorsed in 2017 and outlines key investments in infrastructure and initiatives over a five year timeframe. The walking and cycling focus of the Transport Strategic Action Plan aims to develop: Sustainable and resilient urban environments that promote safe and enjoyable cycling and walking Integrated cycling walking and public transport facilities. Council continues to liaise with State Government departments on the design and delivery of walking and cycling infrastructure, such as: The shared use path delivered in association with the Northern Connector project. Continued development and delivery of the City Wide Trail project, as a shared use off road commuter and recreational network. 	N/A	
2.4 Continuation of successful key initiatives following the completion of the Healthy Communities Initiative. a. Prioritise behaviour change actions outlined in the Cycling & Walking Strategy, including: i). Promotion of Greenways Trails Network via printed and digital media. ii). Investigate the opportunity of a free bike hire scheme.	•	•		3	Behavioural change actions undertaken include: o Greenways Trails continue to be promoted through Council communication mediums, including the Discover Salisbury publication and social media platforms. o Promotion of the Little Para Trails network online and in brochures. o Updating the trails web-page on the Council website. o Trail signage continues to be developed as an	Walking groups partnership: • Heart Foundation Trail promotion partnerships: • Bike SA • Trails SA • Walking SA	

cyclists and walkers.
b. Investigate the possibility of opening a volunteer
based "Bike Kitchen" in the Salisbury area to
provide opportunities for people to learn and
share skills in hike maintenance in a supportive

iii). Raising awareness of shared path etiquette for

community environment

- c. Facilitate and support the establishment of a local Bicycle User Group (BUG).
- d. Develop a Community Garden information guide and policy framework to establish and define Council's position on Community Gardens.
- e. Incorporate the role of Heart Foundation Walking Local Coordinator and Cycle Salisbury Coordinator into an existing council role

ongoing awareness strategy.

- · Council continues to deliver the City Wide Trail connectivity across the city. With linkages being established at key barrier locations (Mawson Lakes Interchange).
- · Directional and Wayfinding signage continue to be installed across the City, in association with the City Wide Trail project, which also raise awareness of shared use path etiquette.
- Continue to liaise with State Government to establish safe crossing points of State controlled roads such as Port Wakefield Rd.
- Council's Coordinator of Wellbeing Programs role incorporates the Heart Foundation Walking groups and the Cycle Salisbury Program, delivery includes:
- o 15 Heart Foundation Walking Groups are active in City of Salisbury.
- o 861 registered bike rides through the official Cycle Salisbury Social Rides Program.
- o Coordination and promotion of Heart Foundation park walks to promote walking and involvement by both Heart Foundation walker s and the general community.
- o Coordination of the Cycle Salisbury program
- o Maintenance of the 'Living Well' webpage on the council website and development and distribution of the "Living Well" newsletter on a monthly basis.
- A report on community gardens was prepared and considered by Council in 2019. Council is currently establishing a new community garden at Para Hills community hub and offers support funding for community garden development through the community grants program.

Community Gardens partnerships:

Wellbeing SA

2.5 Healthy Living, Healthy Eating and Physical	3	Health promotion initiatives are implemented through	N/A	
Activity Programs - Explore opportunities and		Council programs and events, including:		
advocate for the delivery of accessible and		o Salisbury Plays activation events promote		
sustainable community based healthy living,		consumption of fruit and vegetables		
healthy eating and being active programs.		o Salisbury Secret Garden provides primary school		
meditify eating and being active programs.		children with experiential learning opportunities, along		
		with performances encouraging children to eat well and		
		be active.		
		o A public art funding program has been developed to		
		improve the public realm.		
		Community Centres offer physical activity programs,		
		including:		
		o Walking groups		
		o Park Run		
		o Zumba		
		o Taekwondo		
		o Dance groups		
		o Cultural dance groups		
		o Men's Shed programs		
		o Men's meet up groups		
		o Mum's Exercise Group Australia (MEGA)		
		o Women's Health and Wellbeing		
		o Tai Chi		
		o Yoga		
		o Community Garden programs		
		o Easy fitness		
		Community Centre healthy eating programs include:		
		o Cafe17 on Bagster		
		o Fast and Fresh meal kits at Bagster Road Community		
		Centre		
		o Community Catering social enterprise at Bagster		
		Road Community Centre		
		o Food for Life		
		o Morella Community Centre Cooking Group		
		o Gardening programs support healthy eating		
		initiatives through the growing of vegetables and fruits.		
		initiatives through the growing of vegetables and fruits.		

2.6 Provision of quality and usable open space and recreation grounds		3	 Council has endorsed principles for its new Place Activation Strategy (currently under development), which will inform future upgrades, levels of service and the provision of open space. The Place Activation Plan replaces Council's existing Game Plan and City Landscape Plan. A new Green Spaces policy position has been endorsed which increases the amount for irrigated open space across the City. Council has funded the reactivation of dryland reserves with irrigation, to return sites to green refuges within the urban area. The Open Space network has been mapped across the City to determine current deficits and gaps to equitable distribution across the City. Council continues to renew its existing open space assets and develop new assets to facilitate physical activity and connection with nature to meet the needs and desires of the community, which includes commencing implementation of the Paddocks Masterplan and continued implementation of the St Kilda Masterplan 	N/A	Benefits: Increased irrigiated green space for community use. Greater clarity of service provision in relation to open space and recreational space provision Key Challenges: The reduction in available private open space in contemporary housing design, combined with increasing housing densification, exerts pressure on available public open space to meet the diverse needs of the community.
2.7 Continue to consider the health implications of the design of the built environment	•	3	 Healthy by Design, Universal Design, CPTED, age friendly and environmental and sustainable design principles are incorporated into the design of the built environment. Councils new Place Activation Strategy (currently under development) includes consideration of health implications and informs future design requirements across the city 	N/A	
2.8 Ongoing delivery of the Sports Development framework actions		3	 The Sports Development Framework continues to be implemented across the City of Salisbury. The Northern Sport and Recreation Network has been expanded to be delivered in partnership with the City of Tea Tree Gully, City of Playford, City of Port Adelaide Enfield, City of Charles Sturt and Town of Gawler. 	Northern Sport and Recreation Network partnerships: • City of Tea Tree Gully • City of Playford • City of Port Adelaide Enfield • City of Charles Sturt • Town of Gawler • Local sporting clubs	
2.9 Delivery of recreation opportunities from the City of Salisbury's Recreation Centres	•	3	Council's three recreation centres (Parafield Gardens Recreation Centre, Ingle Farm Recreation Centre and Salisbury Recreation Precinct) and the Little Para Golf Course continue to deliver recreation opportunities under the management of Belgravia Leisure.	Recreation Centre Management partnership: • Belgravia Leisure	

2.10 Continue to provide City of Salisbury's volunteer program and deliver on the actions outlined in the Volunteer Strategic Management Framework		3	The City of Salisbury Volunteer Strategic Management Framework has expired. However, council continues to engage volunteers to undertake activities that complement services provided by paid staff, providing support for council's activities, programs, services and events delivered to the community – while also providing volunteers with personal development and career pathways.	Volunteer partnerships: Volunteering SA and NT Inc Northern Volunteering SA Inc Office for Volunteers Local Government Volunteer Managers Network North Eastern Adelaide Mental Health Service Employment and Disability Employment Agencies Adelaide University University of South Australia Local Schools Tauondi Aboriginal College Local Radio Seniors Information Service ECH STATUS Salisbury Indigenous Network Tea Tree Gully Arts Centre RAAF Base Edinburgh	Key Challenges: • Keeping volunteers meaningfully engaged when volunteering opportunities have significantly reduced due to COVID-19 restrictions in many areas.
2.11 Continue to deliver positive ageing programs from the Community Health & Wellbeing division team		3	Council continues to coordinate and deliver a range of programs that support our diverse communities to live healthy, active and engaged lives, including: Brain Gym Tai Chi , Yoga & Meditation Fitness activities Walking and cycling groups Cultural groups Social and support groups Board and card game activities Bowls Theatre workshops Creative and craft activities – painting, writing, craft, music, dancing, wood Digital literacy Literacy and language classes Meals service Community Garden program Men's Shed program Disability social support program COTA talks on a range of topics Delivery of Salisbury Seniors newsletter to keep older residents aware of information, programs and services. COVID restrictions from March to June 2020 led to the adaptation of service offerings to ensure continued	Positive Ageing partnerships: COTA SA Active Ageing Australia Office for the Ageing (OFTA) Heart Foundation Parkinson's SA ARAS Uni SA Cancer council Dementia Australia ACSA (Aged & Community Services Australia)	Key Challenges: • Adapting service offerings to ensure that vulnerable and senior community members still have access to programs and services after the implementation of COVID-19 restrictions.

					access for community, this included: o Care packages delivered to vulnerable residents o Program expansion of Home Assist to all senior residents (including access to transport, meals etc) o COVID-19 inforamtion translated into diverse languages o Welfare checks on vulnerable residents o Provision of meal packs o Online programs to support continued participation in exercise, social support, craft activities, gardening, music lessons, games etc.		
2.12 Implementation of Council's declaration of smoking bans where junior sport is played under the Recreation Grounds (Regulations) Act 1931		•		3	Council works with clubs on an as needs basis to address smoking related issues if and when they arise.	N/A	
Objective 3: To contribute to the healthy development of Salisbury to children to give them a healthy start to life							
3.1 Families and Children's discussion paper to explore possibility of becoming a UNICEF recognised Child Friendly City	•			5	N/A	N/A	This action has not progressed beyond the background stage; however Council provides programs and services that support children and families, including: • early literacy programs • community centre programs • vacation programs • STEM based learning programs • recreation programs • community events • immunisation services • play space provision • recreation ground provision • open space provision
3.2 Explore the opportunities of developing a partnership with UniSA for the development of Healthy Kids research projects		•		5	N/A	N/A	This action has not progressed beyond the project exploration stage due to different UniSA and Council priorities.

2.2 Facility interpretation and engagement accounts	1 2	- Council provides cody literature as second including	Hoolth and wallbalas	1
3.3 Early intervention and engagement programs	3	Council provides early literacy programs, including: Circleting	Health and wellbeing	
through Libraries		o Giggletime	partnerships:	
		o Storytime and Sensory Storytime	Autism SA	
		o Read Play Learn	SA Kids Connect	
		o Family Phonics		
		o ABC30&3	STEM based program	
		 With a range of additional events celebrating early 	partnerships	
		literacy initiatives, including:	NOADE - Northern	
		o Children's Book Week	Adelaide eSports League	
		o National Simultaneous Storytime	Children's Discovery	
		Council supports STEM learning and incorporates its	Museum • Children's	
		principles, where appropriate, into early literacy and	University Australia	
		youth programs, including:	Chess School SA	
		o Robotics and coding	- chess sensor sh	
		o Minecraft Education		
		o Chess Club		
		o Animation and 3D Design		
		o Little Bang Discovery Club		
		o eSports		
		o Exploration of STEM based interest groups such as		
		LEGO club.		
		These programs support children through their alignment		
		with existing curriculums. The aim is to assist in		
		increasing school retention rates and create pathways to		
		tertiary education in STEM based careers.		
		As part of their digital inclusion strategy, Council's		
		Community Centres and Libraries continue to offer		
		programs for people with a disability, including:		
		o SA Kids Connect (assisting children with social		
		difficulties)		
		o What's the Buzz (assisting children on the Autism		
		spectrum and those with language disorders, specific		
		learning difficulties, Auditory Processing Disorder, ADHD,		
		anxiety or social disorders)		
		o Sensory Storytime (assisting children with Autism)		
		o Robotics and coding workshops for parents who		
		have struggled with assisting their children with projects		
		and homework in this area		
3.4 Deliver library comes to your	3	Council's Libraries continue to provide outreach	N/A	Key Challenges:
Community/Neighbourhood outreach programs		programs to various community sites with a focus on		Adapting service offerings
		those families who are isolated, disengaged and/or highly		to ensure that community
		disadvantaged.		members still have access to
		o ABC30&3		programs and services after
		o Home Library Service		the implementation of COVID-
		o Family Phonics		19 restrictions
		COVID restrictions from March to June 2020 led to the		
		adaptation of service offerings to ensure continued		
		access for community, this included:		
		o A Click and Collect service was adapted to allow		
		members to reserve items online for collection at		
		preferred library branches		
		o A Library to Your Door service was made available		
		to drop-off and pick-up items from the homes of people		
		who were unable to visit the library		

3.5 Ongoing delivery of a variety of Recreation Centre programs targeting young people				3	 Recreation programs continue to be delivered through the City of Salisbury's 3 Recreation Centres via Belgravia Leisure. Continued delivery of the Growing for Gold program which targets 3-16 year olds participation in free "come and try" sporting sessions Council's Twelve25 Youth Enterprise Centre offers a wide variety of recreation programs, including: Esports Jibba Jabba Radio Coding Learning to drive Car maintenance programs Council's Libraries and Community Centres offer a wide range of youth programs, including: Robotics and coding School holiday events Chess club Digital literacy projects Duke of Edinburgh scheme Council's Libraries offer a range of digital collections for youth, including:	Recreation Centre Management partnership: • Belgravia Leisure Growing for Gold partnerships: • City of Playford • City of Port Adelaide Enfield • Local sporting clubs Esports partnership: • Northern Adelaide Senior College Jibba Jabba Radio partnership: • PBA FM	
3.6 Ongoing delivery of Salisbury North Early Years Program based at Bagster Road Community Centre	•	•		2	Funding for the Salisbury North Early Years Program has now ceased. Programs and services informed by the program continue to be delivered through the Bagster Road Community Centre, including: o Parenting groups targeting specific areas of need and providing social support o Playgroups o Kids in the Kitchen program.	Early Years programs and services partnership: • Novita's COPE (Community Options Parent Engagement) Project	Key Challenges: • The availability and sustainability of funding to enable projects such as this to continue is an ongoing challenge for Council and Community Centres.
3.7 Continue to deliver City of Salisbury's immunisation program			•	3	Council continues to provide Immunisation Services as part of its ongoing operational commitments to provide childhood immunisation service clinics for eligible persons in accordance with the National Immunisation Program for the Childhood Immunisation Program for South Australia	Immunisation Service partnership: • Health and Immunisation Management Services School Immunisation program partnership: • SA Health	
3.8 Ensure the provision of quality Playgrounds and Open Space across the City of Salisbury	•	•		3	Council continues to deliver renewal of playgrounds and open space assets in alignment with community consultation, industry best practice for child development, and in accordance with existing plans. The Place Activation Strategy (currently being developed) will guide the future provision of formal and informal recreation destination locations. Council's intent is to have an equitable distribution of open space across the City, which is accessible to a broad range of the community Playspace development is considerate of the State Government Inclusive Play Guidelines.	N/A	

3.9 Continue to deliver actions within the Sports Development Program		•		3	The Sports Development Framework continues to be implemented across the City of Salisbury. The Northern Sport and Recreation Network has been expanded to be delivered in partnership with the City of Tea Tree Gully, City of Playford, City of Port Adelaide Enfield, City of Charles Sturt and Town of Gawler.	Northern Sport and Recreation Network partnership: • City of Tea Tree Gully • City of Playford • City of Port Adelaide Enfield • City of Charles Sturt • Town of Gawler • Local sporting clubs	
Objective 4: To develop healthy built and natural environments that meet the needs of Salisbury's community today and into the future							
4.1 Embed Healthy by Design SA and Streets for People Compendium principles into relevant policies, plans and procedures to ensure public realm environments are designed to support active and connected living	*			2	The preparation of Council's Better Development Plan modules has incorporated Healthy by Design and Streets for People principles. Where appropriate these principles are considered in Council's policies and plans, including: o Salisbury City Centre Urban Design Framework o Salisbury City Centre Development Plan Amendment o Main Roads Development Plan Amendment o Mawson Lakes Development Plan Amendment o Rural Aircraft Noise Development Plan Amendment.	N/A	
4.2 Parks and Places Research Development of an implementation plan to ensure the outcomes of the Parks and Places research are incorporated into ongoing actions	·			3	Parks and Places research is incorporated into the principles of Council's Place Activation Strategy (currently under development) and into the ongoing design of Council reserves and open space	N/A	
4.3 Integrated Transport Plan Develop an Integrated Transport Plan to provide for the future planning of infrastructure and initiatives to facilitate the movement of people and goods in a way that sustains economic growth, is environmentally sustainable and enhances the quality of community life	·			2	Council's Transport Strategic Action Plan was endorsed in 2017 as a strategic plan outlining key investments in infrastructure and initiatives over the next five years.	N/A	
 4.4 Natural Disaster and Extreme Weather Event Planning - Develop a plan which considers how we need to redesigning our communities for warmer conditions and extreme weather events. This includes: • provision of better shade and other cooling green infrastructure elements in urban development; and • ensuring our stormwater infrastructure systems and Bushfire Management Plans are able to cater for future weather events 			•	3	Council continued to implement actions in the Adapting Northern Adelaide - Climate Change Adaptation Plan, this included: o Stormwater management o Fire prevention o Playspace Asset Management Plan – incorporating shade elements o Continued review of Council owned land parcels to identify those with potential to create or maintain connected green spaces and corridors, particularly along rivers, creeks and coastal areas and where there are benefits for people and movement. • Continued commitment to the Northern Adelaide Zone Emergency Management Committee, established under the State Emergency Management Plan and responsible for regional emergency management planning, in partnership with neighbouring Councils. • Emergency Call Out team and process developed		

4.5 Affordable Living Strategy - Develop an Affordable Living Strategy that identifies the actions needed to make the City of Salisbury a more affordable and sustainable place to live. Affordable living incorporates the size and type of our housing, the resources we use, how we move around and our relationship with the environment. The strategy will aim to facilitate a society that is inclusive, improves wellbeing and sustainability and provides opportunities to all residents 4.6 Continue to deliver the Play Space Action Plan.	•	•			2	Drainage and flood protection pre event checklist process developed Business Continuity Plans developed and updated Participation in I-responda training Emergency Management Framework is currently being developed The Affordable Housing Implementation Plan was developed and endorsed by Council in March 2020. It identifies housing affordability issues affecting the City and provides guidance to help inform Council's priority actions and practical solutions that could contribute to increasing affordable housing supply and facilitate better housing outcomes for the Salisbury Community. Council first endorsed its 'Affordable and Community Housing Policy - Development of Surplus Council Owned Land' in 2012. It was reviewed and endorsed in May 2020, further strengthening Council's commitment in providing 15% of affordable housing at 10% below State Government's affordable housing price points through Council's strategic property development program. Council continues to fund capital renewal projects on	Builders and/or Community Housing Providers (where applicable) SA Housing Authority (where applicable) Council is a member of	Changing mindset of play and
The aim of this plan is to stimulate thinking about the importance of play and provides direction for the future provision and renewal and of play spaces across the City for all ages						an annual basis in alignment with assets renewal schedules in relevant Asset Management Plans. • Council has considered inclusive play and implemented a number of playspaces to facilitate inclusive play across the City	Play Australia's South Australia chapter	the implementation of play with risk for the development of children through play
4.7 Game Plan - open space and recreation action plan. Continue to implement the principles outlined within the Game Plan for open space and recreation provision and management across the City for the enjoyment and guardianship of future generations	•	•			3	Council is developing its Place Activation Strategy, which replaces the existing Game Plan and City Landscape Plan. Principles endorsed as part of the forthcoming Place Activation Strategy will inform future upgrades, levels of service and the provision of open space.	N/A	
4.8 City Landscape Plan - Ongoing incorporation of the principles outlined in the City Landscape Plan to strengthen the unique characteristics of the City of Salisbury and ensure that Biodiversity, Water Sensitive Urban Design, Crime Prevention Through Environmental Design and Landscape Design principles are addressed in all public open space within the City	•				3	Council is developing its Place Activation Strategy, which replaces the existing Game Plan and City Landscape Plan. Principles endorsed as part of the forthcoming Place Activation Strategy will inform future upgrades, levels of service and the provision of open space. Council continues to fund capital renewal projects on an annual basis in alignment with assets renewal schedules in relevant Asset Management Plans.	N/A	
Objective 5: To improve the City of Salisbury's capacity to deliver the best possible positive health and wellbeing outcomes to the community								
5.1 Integration of Health in all Policies - Adopt a health in all policies approach to the development of all council policies, strategies and plans. A health in all approach is to systematically take into account the health implications of decisions, seeks synergies, and avoids harmful health impacts, in order to improve population health and health	•	•	•	•	3	Where possible Council adopts a "health in all policies" approach into the review and development of its strategies, plans and policies.	N/A	

This action was not progressed as Council refers to the N/A

SA Health Public Health Emergency Management Plan &

· Further work has been initiated in 2020 to develop an

Councils Emergency Management Plan on matters

concerning Public Health.

Emergency Management Framework

15

5.7 Develop an Environmental Health Emergency

Management Plan as an annex to the Council's

include potential development of partnerships

Emergency Management Plan. The plan will

the City of Tea Tree Gully

with adjoining councils

5.8 Advocate to the Federal and State Governments to maintain appropriate service levels of early intervention, community development and health prevention programs. This is in response to decreasing levels of service provision from both the State and Federal Governments, the lack of continuous funding for pilot "one-off" or "short term programs which have been successfully implemented and the community expectation is that other bodies, local government, NGO'S and community bodies will fill the gaps	•	•			3	Council engages in advocacy across a broad range of issues to ensure the needs of the community continue to be addressed.	N/A	
5.9 Develop a reporting framework in conjunction with SA Health, the LGA and other councils. Council is required to report on how it has succeeded in implementing its Regional Public Health Plan biennially as per the SA Health Act 2011	•	•	•	•	2	SA Health and the LGA jointly been worked on the development of a reporting framework. Council staff contributed to the development of this framework.	Reporting Framework partnerships: • SA Health • LGA • Local Councils	

Section 2: EMERGING PUBLIC HEALTH ISSUES AND OPPORTUNITIES

If applicable, please provide a description of emerging public health issues that have been encountered, and opportunities that have been identified, during the current reporting period.

The COVID-19 pandemic has reduced the provision of services, programs, events and activities to the community. This has increased social isolation and negatively impacted on mental health. The need for increased community based mental health supports and services have become more apparent as a result.

Homelessness has been increasing in recent years but significantly grew during the COVID-19 lockdown and resulted in a noticeable increase in rough sleeping. It is anticipated that homelessness will continue to increase due to the loss of employment opportunities, declining income and the lack of affordable rental accommodation for people on very low incomes. The need for greater investment in public housing, crisis accommodation and homelessness/housing supports will be crucial to supporting the more vulnerable members of our communities in the immediate and longer term future.

As an area that typically experiences higher rates of unemployment than the national, state and metropolitan averages, the loss of employment in the region will continue to have a significant impact on the local community and economy for a long time, particularly as supplemental income support payments are scaled down and phased out. To combat this effect will require additional types of funding and supports to ensure that locally based businesses remain viable, employment opportunities are available, and local community members are supported to develop the necessary skills and qualifications to obtain employment.

ITEM 2.3.1

WORKS AND SERVICES COMMITTEE

DATE 21 September 2020

HEADING Western Catchment Library Services Study - Salisbury West

Library

AUTHOR Jo Cooper, Manager Community Capacity & Learning, Community

& Org. Development

CITY PLAN LINKS 1.5 Our community is resilient and adaptive to change

3.4 Our urban growth is well planned and our centres are active4.4 We plan effectively to address community needs and identify

new opportunities

SUMMARY This report provides the findings and recommendations from the

Western Catchment Library Service Study undertaken by consultants URPS, on the requirement for library services, and potential opportunities associated with the Burton Community Hub

project.

RECOMMENDATION

- 1. That a library service be created as part of the Burton Community Hub project to service the Burton and Salisbury West catchment that will address the co-location opportunities and existing service gaps.
- 2. That library services from the existing Salisbury West Library location be relocated to the Burton Community Hub.
- 3. That the services, programs and activities currently provided at Salisbury West Library be enhanced to address service gaps in the western catchment at the new Burton Community Hub.
- 4. That a communication program be undertaken based on the endorsement of recommendation 1 to this report (Works and Services 21/09/2020, Item No. 2.3.1).

ATTACHMENTS

This document should be read in conjunction with the following attachments:

1. URPS - Western Catchment Library Service Study

1. BACKGROUND

- 1.1 Burton Community Hub project presents an opportunity to consider the services to be included in the development of the community facility in the western catchment of the City as part of the adequate provision of social infrastructure which addresses both growth and demand changes.
- 1.2 In 2014/15 the future development of Libraries and Community Services was considered. (Item PRSC3 Program Review Sub Committee 10 Feb 2014, and PRSC2 Program Review Sub Committee 9 Feb 2015). As part of the program review, a paper was delivered which outlined contemporary social infrastructure trends which have been applied to the Community Hub developments at the Para Hills Community Hub, and more recently the Salisbury Community Hub.
- 1.3 On 18 Feb 2019, 'Future Directions Community Hubs' report was presented to the Policy and Planning Committee, Item 1.1.8. This report outlined the development of Community Hubs and the rationale for the staging of Community Hub development. The report provided an outline of the proposed social infrastructure framework and implications of population growth. It recommended that the Social Infrastructure provision summary be used to guide future planning provision and the any Community Hub development consider the diversification of service delivery models.
- 1.4 Council then passed a resolution (0090/2019) for Community Hubs to be developed as follows:
 - 1.4.1 2019/20 Concurrent concept development for Burton and Ingle Farm wellness centre investigations (as recommended in the Indoor Recreation Centres future directions paper (Policy and Planning 1.1.7, 18/02/2019)), and detailed design development of Burton.
 - 1.4.2 2020/21 Capital Delivery Burton and detailed design development Ingle Farm.
 - 1.4.3 2021/22 Capital Delivery Ingle Farm.
- 1.5 In August 2020, consultants URPS and Grassroots Consulting conducted the Western Catchment Library Services Study to research and to make recommendations on the requirement for library services, and potential opportunities associated with the Burton Community Hub project. This study is provided as an attachment and should be read in conjunction with this report.
- 1.6 The scope of the study explored a number of questions, which were addressed by the report:
 - Is a library required at the Burton Community Hub?
 - If so, what types of services or functions should the library perform?
 - If so, should library services as part of the Burton Community Hub be in addition to (or a replacement of) the existing Salisbury West Library located at Hollywood Boulevard?

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- 1.7 The report examined and investigated the data, existing service provision and future community and opportunities to conclude that:
 - A library service is required at Burton Community Hub;
 - Specific services and functions of a Burton Library Service should be determined through community consultation, having regard to need based of the library catchment and the broader delivery of the library services for City of Salisbury;
 - That a new library service is created as part of the Burton Community Hub project to service the Burton and Salisbury West catchment that will address the co-location opportunities and existing service gaps. This would relocate library services from the existing Salisbury West Library location to the Burton Community Hub.

2. CONSULTATION / COMMUNICATION

2.1 Internal

- 2.1.1 Branch Operations Officer Salisbury West
- 2.1.2 Team Leader Community Learning North
- 2.1.3 Team Leader Community Learning South
- 2.1.4 Team Leader Community Learning and Development
- 2.1.5 Senior Project Lead City Infrastructure
- 2.1.6 Team Leader Property

2.2 External

- 2.2.1 Community consultation and engagement 'Upgrade of the Burton Community Centre' conducted March/April 2020. This community consultation and engagement provided information on future library service provision at Burton Community Hub.
- Distribution of a hard copy replied paid post survey to 16,341 properties in the western catchment.
- Council website 'Have Your Say' online survey link
- Promotion of the online survey to social media pages, a sign established outside the Burton Community Centre, letter sent to stakeholders and hard copy available at library and community centre locations.

3. REPORT

3.1 In August 2020, consultants URPS and Grassroots Consulting conducted the Western Catchment Library Services Study to make recommendations on the requirement for library services, and potential opportunities associated with the consideration of the Burton Community Hub project. This study posed a number of questions to address in order to provide a recommendation to Council on whether to include development of library services as part of the Burton Community Hub project.

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- 3.2 The context of role of contemporary library services was examined through the review of recent reports produced by Hudson Howells (consultants) on the 'Value of Libraries Study in South Australia' (2020), and SGS Economics 'The Answer is Libraries: The Value of Public Libraries in South Australia (PLSA)' (2020). In consideration of these reports and an overview of the usage data for City of Salisbury it was noted that the library service is actively used by the community, and in ways that are evolving over time.
- 3.3 The study reviewed City of Salisbury's strategic documents and directions delivered through libraries and documented the relevant explicit and implicit references. Of the seven strategic documents reviewed there are five in which the library services is explicitly referred to as critical to delivery of objectives.
- 3.4 Overall City of Salisbury library service infrastructure and service standard performance was reviewed against the Australian Library and Information Association (ALIA) national standards and guidelines for public libraries. This recognized that the City of Salisbury consistently delivers and generally exceeds its strategic requirements on behalf of funding bodies, being the State Government and to the Salisbury community.
- 3.5 In reference to previous work undertaken on community infrastructure provision the study details the hierarchy, principles and characteristics of library provision as outlined in *'Future Directions Community Hubs'*; endorsed by Council in February 2019. This identifies that the footprint required for the Burton Community Hub to adequately service the community population base of approximately 32,000 would be a District Level community facility. A District Level community facility services a community population range of 15,000-50,000 persons. A District Level community facility description details (in part) that it:
 - Services district or group of suburbs
 - Co-located and/or clustered with other facilities
 - Adaptable and flexible in use
- 3.6 The study reviewed usage data to determine service level use for both the overall Salisbury Library Service and for Salisbury West Library. A snapshot of usage of programs and services for each library location is provided in the study. As expected the Salisbury Community Hub which is a Regional Level community facility is the highest utilised location, with usage then split across the other four library service locations.
- 3.7 The study analyses the socio-demographic data, socio-economic indexes and population characteristics of the western catchment. The community in this catchment area is relatively disadvantaged in comparison to Greater Adelaide and in comparison, to other parts of Australia. There are minor differences between Salisbury West and Burton local catchment areas. This concluded that neither local community have characteristics that requires greater investment in community infrastructure, however that there are compelling reasons to retain existing library service levels in the western catchment. It was also noted that there are potential points of opportunity for extension of program delivery.

4. SALISBURY WEST LIBRARY

- 4.1 Current Library Services in Salisbury West community were examined, including the provision of services, programs and activities from the building itself located on Hollywood Boulevard at Salisbury Downs. The footprint of the building and the strata arrangement is outlined in the study. Whilst structurally sound the building has an original 1992 interior fit out. In the 1990s fixed furniture and shelving layouts drove design choices. It is noted in the study that this interior fit out does not meet the required flexible, open gathering spaces, program delivery and high quality technology requirement of an innovative, contemporary library service.
- 4.2 As noted in the report, the option to refurbish or upgrade the facility would be difficult as there would be multiple barriers to be addressed. In summary there is a gap between the current footprint and desirable square meterage for the western catchment population. Therefore there is an opportunity for the Salisbury West Library to be included in the scope of the Burton Community Hub project that would provide for a broader range of activities in a new facility, rather than develop a contemporary library services from an existing and aging building.
- 4.3 The range of services, programs and activities offered at Salisbury West Library location are categorized into key outcome areas:
 - Early literacy, family literacy and reading for pleasure/entertainment
 - Digital literacy, digital divide, equity and access to online information
 - Adult learning, adult community education, lifelong learning opportunities
 - Culturally and linguistically diverse (CALD) communities, multicultural programs and resources
 - Health literacy, social wellbeing, community support
 - Places and spaces for the community to gather, meet, learn and recreate
 - Outreach programs and partnerships
- 4.4 This programs and services are well utilised by the community which is evidenced by the participation level and community feedback. Despite this there is a service gap in this location due to the limitations of physical spaces, and the ability to offer diverse meeting spaces for activities, events and community programs.
- 4.5 The study determined that Salisbury West library makes a contribution to the City of Salisbury strategic objectives across a number of areas, both as a stand-alone location and in conjunction with the wider service delivery. However, the building has a number of physical barriers both in its interior layout, current fit out and footprint.
- 4.6 Therefore the Burton Community Hub project presents an opportunity to consider the nature of services that could logically be location in the new community facility, including library services which would meet the needs of the western catchment.

- 4.7 The opportunities of relocation of Salisbury West Library to Burton Community Hub as outlined in the study are:
 - Convenience to local residents and businesses
 - Operational efficiencies
 - Environmental impacts
 - Community connections
 - Enhanced service provision
 - Capital savings
- 4.8 The risks of relocation of Salisbury West Library to Burton Community Hub are also outlined in the study:
 - Perception of reduced services or standard of services
 - New facility is under utilised
- 4.9 In consideration of the merits of the relocation of Salisbury West Library, the service gaps would need to be addressed in the design and construction of library services as part of the Burton Community Hub project. To mitigate the risk of perception of reduced services it would be assumed that the services currently provided at Salisbury West Library would be relocated to the Burton Community Hub into a larger offering and to maintain or enhance the existing service standard levels.

5. BURTON COMMUNITY HUB – CO-LOCATED LIBRARY SERVICES

- 5.1 As the Burton Community Hub project has been designated a district level facility there are a number of principles will be activated to achieve that project. These include location, accessibility, planning and design, technical and service provision. These principles would apply to the entirety of the Hub, and to the distinct services and general amenity.
- 5.2 Inclusion of library services is consistent with district level community infrastructure delivery and endorsed strategy of Council. To address the current service gaps and realise the benefits of co-location there are further principles to consider. These include universal design elements, technology infrastructure including high speed internet/wifi and flexible and adaptable design to maximize asset utilisation. These will be considered as part of the design process for Burton Community Centre
- 5.3 The study further outlines programming principles for the range of community services and activities.

6. CONCLUSION / PROPOSAL

6.1 The study researched and presented data to inform decision making regarding the option for library services to be included in the scope of the Burton Community Hub Project.

- 6.2 The result of the study is that a number of report considerations and a recommendation are made. These are:
 - An option is to retain library services for the western catchment at Salisbury West Library, noting that Council should consider enhancing the service offering to address the service gaps. However it is recommended based on the existing barriers and limitations of the footprint that services are relocated to Burton Community Hub.
 - 6.2.2 The second option is to consider alternative locations in the western catchment to address current service gaps. However the recommendation is that there is logic in re-locating library services to Burton Community Hub as an appropriate location, and therefore consideration of other alternative sites is unnecessary.
- 6.3 The recommendation from the study is that a library service is created as part of the Burton Community Hub project to service the Burton and Salisbury West catchment that will address the co-location opportunities and existing service gaps.
- 6.4 This recommendation from the study acknowledges the opportunities that community hubs provide is delivering high quality library and broader community services. It assumes that the services currently provided at Salisbury West Library would be relocated to Burton Community Hub to address these gaps.
- 6.5 That there is no requirement to duplicate library services in the western catchment by creating a new library service as part of Burton Community Hub, as well as retaining services at the current Salisbury West Library.
- 6.6 The recommendation from the study is made noting that full costing and relocation of current and enhanced library services and activities will be required to inform the overall project scope, inclusions, and budget and delivery timeframe.
- 6.7 The recommendation to relocate library services from Salisbury West to Burton Community Hub would require ongoing community engagement to communicate the rationale for, and the benefits of relocation of Salisbury West Library to the new Burton Community Hub. This would inform the community with balanced and objective information to assist them with understanding the decision of Council. This would keep the community informed through a number of public communication tools integrated in the Burton Community Hub communications plan.
- 6.8 Consideration of options would be required regarding the future of the existing building at Hollywood Boulevard post relocation.

CO-ORDINATION

Officer: GMCOD Executive Group Date: 04/09/2020 14/09/2020



A Burton Library Service

Principle 3: Simple and Intuitive Use

Use of the design is easy to understand, regardless of the user's experience, knowledge, language skills, or current concentration level.

Guidelines:

- 3a. Eliminate unnecessary complexity.
- 3b. Be consistent with user expectations and intuition.
- 3c. Accommodate a wide range of literacy and language skills.
- 3d. Arrange information consistent with its importance.
- 3e. Provide effective prompting and feedback during and after task completion.

Principle 4: Perceptible Information

The design communicates necessary information effectively to the user, regardless of ambient conditions or the user's sensory abilities.

Guidelines:

- 4a. Use different modes (pictorial, verbal, tactile) for redundant presentation of essential information.
- 4b. Provide adequate contrast between essential information and its surroundings.
- 4c. Maximize "legibility" of essential information.
- 4d. Differentiate elements in ways that can be described (i.e., make it easy to give instructions or directions).
- 4e. Provide compatibility with a variety of techniques or devices used by people with sensory limitations.

Principle 5: Tolerance for Error

The design minimizes hazards and the adverse consequences of accidental or unintended actions.

Guidelines:

- Arrange elements to minimize hazards and errors: most used elements, most accessible; hazardous elements eliminated, isolated, or shielded.
- 5b. Provide warnings of hazards and errors.
- 5c. Provide fail safe features.
- 5d. Discourage unconscious action in tasks that require vigilance.

Principle 6: Low Physical Effort

The design can be used efficiently and comfortably and with a minimum of fatigue.

Guidelines:

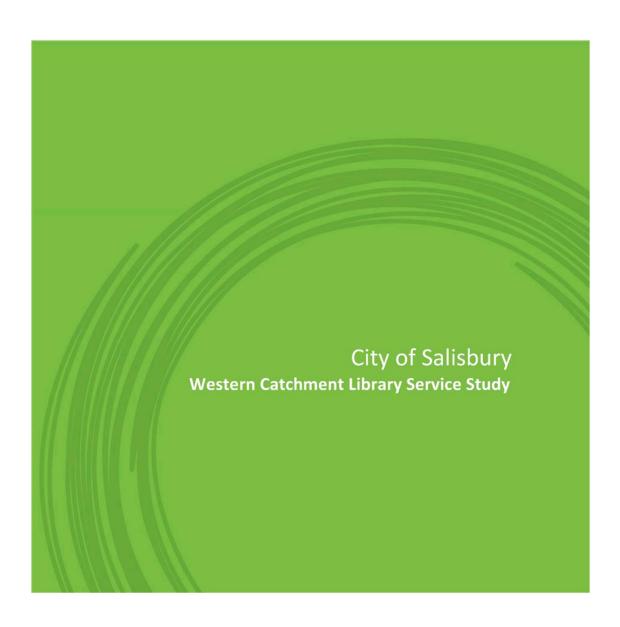
- 6a. Allow user to maintain a neutral body position.
- 6b. Use reasonable operating forces.
- 6c. Minimize repetitive actions.

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City of Salisbury 20ADL-0285 23 August 2020





Western Catchment Library Service Study

23 August 2020

Lead consultant URPS

In association with This report has been prepared by grassroots

consulting with support from URPS and the City of

Salisbury

Prepared for City of Salisbury

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Version 5	23.8.2020	СМ	GM	Updated to reflect additional Council inputs

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URPS
Western Catchment
Library Service Study

Introduction

1.0 Introduction

1.1 Background

In February 2019, City of Salisbury council administration proposed a strategic direction for the provision of community infrastructure for Council Member consideration¹. The Future Development of Community Hubs report noted the thirteen sites utilised by Council to provide library, recreation and community services to Salisbury residents. Best practice examples from other jurisdictions were cited to demonstrate the underlying business case and clear trend in local government across Australia toward the co-location of community infrastructure.

It was considered that consolidation of these separate facilities might realise new opportunities including the convenience of co-location for residents and local businesses, the achievement of multiple strategic objectives through focussed capital investment, enhanced service provision and operational efficiencies. The report concluded that, as opportunity arose, it would be prudent for Council to consider co-location for the provision of community infrastructure.

The City of Salisbury is currently undertaking the Burton Community Hub Project. This project presents an opportunity for Council to consider the nature of services that will be included in The Burton Community Hub, including library services. Under the guidance of City of Salisbury staff, this report addresses the following questions:

- Is a library required at Burton (e.g. in the planned Burton Community hub site)?
- If so, what type of services / function should the library perform?
- If so, should the Burton Library be in addition to (or a replacement of) the existing Salisbury West Library located at Hollywood Boulevard.

This report investigates data designed to assist Council in making decisions in relation to whether to include library services in the Burton Community Hub. The report concludes that:

- That a library service is required at Burton;
- Specific services and functions of a Burton Library Service should be determined through community
 consultation, having regard to need based of the library catchment and the broader delivery of
 library services for City of Salisbury.
- That the new Burton Library should replace Salisbury West Library.

1.2 Context – The Role of a Contemporary Library Service

The Local Government Association recently commissioned Hudson Howells to conduct a Value of Libraries' Study in South Australia (2020)². The study invited input from community members, library

¹ Webb, P. (2019) Future Directions Community Hubs. City of Salisbury Policy and Planning Committee Report, Agenda Item 1.1.8 18 February 2019

² Hudson Howells (2020) Value of Libraries Study: Final report. Local Government Association of South Australia, Adelaide



Introduction

managers and relevant state government agency representatives concluding that public libraries are highly utilised.

South Australian libraries are clearly an important amenity for South Australians with the vast majority of adults having used a public library service at some stage in their lives and more than half of all South Australian adults being members of a public library. This is further evidenced by just under a third of the community using a public library service at least monthly.

This high level of usage clearly demonstrates the dependence that the South Australian community has on public library services (Hudson Howells, 2020).

Approximately 20% of City of Salisbury residents were library members in 2018-19 (with home membership at a City of Salisbury branch) (City of Salisbury Library Service). However, many library users attend the library to participate in activity that does not require membership. In 2018-19, City of Salisbury libraries had 564, 312 physical library visitors and 1,279, 253 virtual visitors (via the City of Salisbury library service website (City of Salisbury Library Service). The City of Salisbury library service is actively used by the community, and in ways that are evolving over time.

The internet revolutionized the ways in which people connect with information (Zickuhr, 2013)³. Changes to contemporary society dominated by these new ways of connecting with information, technology and communication have created a rapid evolution in the ways in which libraries articulate their purpose and activity (Tirziman, 2018)⁴. Information remains available in physical library collections that are critical for community literacy, cultural history and regular social connection between community members. However, the growth in online communication, information sharing, and technologies has added a new suite of functions and services to the traditional role of libraries.

In addition to technological change, contemporary libraries have become gathering places; all inclusive, safe and friendly places offering a unique form of social networking known as the 'living room' experience (American Library Association, 2012)⁵. Book clubs, reading groups, pre-school story time and English classes are held alongside digital innovation labs and maker hubs (SGS Economics & Planning, 2020)⁶. A range of versatile spaces enable social interaction, digital connection, lifelong learning and rich cultural experience.

The South Australian Government recently acknowledged this continuing evolution of libraries in their strategic document 'Tomorrow's Libraries' (2019)⁷. Specifically,

In a rapidly changing world, libraries have always been able to respond to changes and modify delivery to fulfil their mission (p3).

https://www.libraries.sa.gov.au/custom/web/PLS/SAPLN tomorrows libraries digital edition 3.pdf

 $^{^3}$ Zickuhr, K. (2013) Books, libraries, and the changing digital landscape. University of Chicago, Chicago https://www.slideshare.net/PewInternet/books-libraries-and-the-changing-digital-landscape

⁴ Tîrziman, Elena. (2018) Contemporary Library and Its Role in the Community. University of Bucharest, Bucharest https://www.researchgate.net/publication/327640729 Contemporary Library and Its Role in the Community

⁵ American Library Association (2012) The library facility as a gathering place has value. American Library Association, Chicago. http://www.ala.org/tools/research/librariesmatter/library-facility-gathering-place-has-value

⁶ SGS Economics & Planning (2020) The Answer is Libraries: The Value of Public Libraries in South Australia. Public Libraries South Australia (PLSA), Adelaide

Public Libraries South Australia (2015) Tomorrow's Libraries

URPS
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Introduction

The City of Salisbury Library Service is continuously striving to offer a best in class library service to its community that reflects changing community need and the breadth of opportunities that this presents in terms of the provision of innovative infrastructure and service responses. This agility and commitment enables Council to deliver a range of strategic objectives through its library service.



Delivering Strategic Objectives through Libraries

2.0 Delivering Strategic Objectives through Libraries

2.1 Review of Strategic Documents

A review of seven City of Salisbury strategic documents provided by staff was undertaken in July 2020. The following documents were reviewed:

- City Plan 2035
- Annual Plan 2020- 2021
- Reconciliation Action Plan 2013-2016
- Age-Friendly Salisbury 2015-2020
- Intercultural Strategic Plan 2017-2027
- Youth Strategic Action Plan 2017-2021
- Regional Public Health Plan February 2015

The following questions were investigated:

- Are Libraries explicitly mentioned as a mechanism for achieving the strategic objectives of this plan?
- · Are Libraries implicitly mentioned as a mechanism for achieving the strategic objectives of this plan?
- Are Libraries critical to the implementation of strategic objectives in this plan?
- Are Libraries useful to the implementation of strategic objectives in this plan?

This document review was undertaken to understand the ways in which City of Salisbury library services assist in delivery of Council's strategic objectives.

2.2 Strategic Objectives Delivered through Libraries

2.2.1 Explicit References

Of the seven strategic documents reviewed, five explicitly refer to City of Salisbury Libraries as critical to delivery of their objectives. These references are found under a Welcoming and Liveable City in the City Plan 2035, the Liveable City theme in the City of Salisbury Annual Plan 2020- 2021, the Reconciliation Action Plan 2013-2016, Age Friendly Salisbury 2015-2020 and the February 2015 Regional Public Health

City of Salisbury Libraries address the Liveable City theme through service and program delivery including but not limited to wi-fi access, e-book and audio book loans, reading, community room use, early literacy experiences, ESL classes, STEM education, digital literacy programs and school holiday programs.

City of Salisbury Libraries broker reconciliation between Aboriginal and non-Aboriginal community members through the availability of resources for children and young people that educate them about Aboriginal cultures and histories (City of Salisbury Reconciliation Action Plan 2013-2016 p12).

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Western Catchment
Library Service Study

Delivering Strategic Objectives through Libraries

Age Friendly Salisbury 2015-2020 notes that social and civic participation and employment for people who are ageing are enabled in City of Salisbury libraries. Finally, the Regional Public Health Plan articulates the range of health and wellbeing initiatives delivered to the Salisbury community through its libraries to enhance mental wellbeing and creating a healthy start to life for children and young people.

2.2.2 Implicit References

In addition to these explicit descriptions of the utilisation of libraries to deliver strategic objectives in the City of Salisbury, each of these documents, excluding the Regional Public Health Plan 2015, make implicit reference to the delivery of City of Salisbury strategic objectives through libraries. The City Plan acknowledges the community need and opportunity of an end to the strong and sustained history of manufacturing in the area.

Under the theme The Prosperous City, the City Plan 2035 aspires to 'build work readiness in our community so residents are aware of and can pursue job opportunities' (p18) by having, 'a community with the skills, knowledge and agility to participate in a rapidly changing economy... [and to] support workers and families affected by the closure of the automotive sector' (p47). ESL classes, STEM programming and wi-fi access activity can all be shown to prepare community members for employment and build individual agility to respond to employment opportunities (Department of Education, Skills and Employment, 2020)⁸

Further, health and wellbeing programming has been shown to build individual and community resilience specifically in relation to the end of manufacturing in northern Adelaide suburbs (SAHMRI 1)⁹ and also more generally (SAHMRI 2)¹⁰.

The Prosperous City theme in the City Plan 2035 also details multiple opportunities that can be achieved through libraries that will support local businesses. For example, the City Plan 2035 notes the City objective to, 'Be the place of choice for businesses to invest and grow within South Australia, nationally and internationally... (and) have a thriving business sector that supports community wellbeing, is globally oriented and creates job opportunities (p47). To achieve this Council has agreed to:

- Improve pathways to employment by providing programs for people whether they are unemployed, seeking to enter the workforce or looking to change careers
- Develop a creative entrepreneurial community
- Encourage new business start-ups and improve the growth aspirations, management capability and leadership of existing business owners
- Work with business to adopt digital technologies to improve productivity

Therefore, in addition to being explicitly named as attributing to Liveable City objectives in the Annual Plan, libraries can clearly be seen to contribute to economic development outcomes across the City,

⁸ Department of Education, Skills and Employment (2020) National STEM education resources toolkit. Australian Government, Canberra. https://www.education.gov.au/national-stem-education-resources-toolkit/why-stem-important-0 9 1 South Australian Health and Medical Research Institute (SAHMRI) (2014) Employment Transitions, SAHMRI, Adelaide. https://www.wellbeingandresilience.com/employment-transitions

¹⁰ 2 South Australian Health and Medical Research Institute (SAHMRI) (2020) Wellbeing and Resilience Centre. SAHMRI, Adelaide. https://www.wellbeingandresilience.com/



Delivering Strategic Objectives through Libraries

especially amongst community members made vulnerable by circumstance and with business seeking to start up or scale up in the City of Salisbury.

The City of Salisbury Reconciliation Action Plan 2013-2016 describes three relevant strategic actions that might be delivered through libraries:

- Delivering programs that seek to engage local Aboriginal community members, celebrate cultural heritage and develop educational and employment opportunities;
- Annual reconciliation and NAIDOC program of events across the City of Salisbury; and
- Art and craft exhibitions.

In relation to enabling older community members to flourish in the City of Salisbury, Council's role in the social participation domain is in the provision of accessible facilities, activities, events and initiatives to social and cultural groups. The goal is that the City of Salisbury:

fosters opportunities for our diverse community to connect and participate throughout their lives... by: strengthening the connections and participation of individuals and groups who previously have not accessed community activities and services; providing a range of affordable and accessible programs and initiatives; improving or creating accessible and supportive environments that encourage engagement, connectedness; and facilitating opportunities for lifelong participation in participation sport, recreation and other leisure activities (p10-11).

Further, under the civic participation and employment theme, Age-Friendly Salisbury 2015-2020 notes its provision of options for older people to continue to contribute to their communities through paid employment or voluntary work. It is considered very likely that these activities may be delivered within the scope of library services despite this not explicitly being stated in the Age-Friendly Salisbury 2015-2020.

City of Salisbury's Intercultural Strategic Plan 2017-2027 contains seventeen strategic directions to guide Council activity. Eleven of these Directions may be delivered by the library service. These are:

- Direction 1 Gather and disseminate information about the diversity of our community and its needs;
 Direction 3 Encourage intercultural exchanges
- Direction 5 Strengthen community group communication, engagement and participation;
- Direction 8 Welcome new residents and migrants
- Direction 9 Recognise achievements and contributions of diverse community groups and individuals;
 Direction 10 Promote and support intercultural celebrations and events
- Direction 6 Promote leadership opportunities among community groups and encourage diversity in leadership.
- Direction 7 Increase diversity in participation in City life and employment
- Direction 11 Plan and provide leisure, sporting, community and recreational infrastructure, facilities, services and programs that are inclusive
- Direction 12 Reshape programs and services to address priority needs; and
- Direction 16 Boost Council's image as an intercultural organisation.

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Finally, City of Salisbury's Youth Strategic Action Plan 2017-2021 articulates three areas in which opportunities for young people could be seen to be realised through the library service. Firstly, under the strategic theme of Jobs and Education, the focus on transitions from school to work and building on 'the success of Council's Youth Traineeships and Work Experience programs' (that offer early career development opportunities across Council business) 'to identify and develop inclusive work experience and traineeship opportunities for Aboriginal and Torres Strait Islander Youth, Multicultural Youth, and young people living with disability' is consistent with the inclusive mandate of libraries (State Library of Victoria, 2020)¹¹. Secondly, under the strategic theme of Active & Creative Lifestyles, four actions might be delivered through libraries:

3.1 Work with stakeholders to develop innovative programs and opportunities for digital leisure and lifestyles; 3.2 Advocate and work with partners to develop and promote active (sports) and creative (arts) programs that actively support the inclusion of diverse youth populations and vulnerable or atrisk youth; 3.3 Work with stakeholders to develop inclusive sports programs with learning outcomes; and 3.4 Work with stakeholders to explore joint-use opportunities for youth exhibitions, markets and performances (p13).

Lastly, a strategic action under the theme Youth Diversity guides Council to 'work with service partners and community groups to identify and develop opportunities to celebrate and showcase the skills and strengths of diverse youth populations (p14). The skills, strengths and knowledge of young people can be cultivated through community programs and services in libraries and community spaces such as libraries are useful venues for such celebrations.

2.2.3 Summary of Council's Strategic Objectives delivered through Libraries

In summary, this section of the Western Catchment Library Service study captures a review of seven core City of Salisbury strategic documents provided by staff for consideration in this study:

The City Plan 2035.

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- Annual Plan 2020- 2021.
- Reconciliation Action Plan 2013-2016.
- Age Friendly Salisbury 2015-2020.
- Intercultural Strategic Plan 2017-2027.
- Youth Strategic Action Plan 2017-2021.
- Regional Public Health Plan February 2015.

As documented here, the City of Salisbury library service currently delivers a range of strategic objectives on behalf of Council to the community in ways that are both explicitly and implicitly captured in Council's strategic documents. That said, the delivery of these strategic objectives is not explicitly tethered to a specific existing physical location of the City of Salisbury library service.

¹¹ State Library of Victoria (2020) Diversity and social inclusion action plan 2017–20 https://www.slv.vic.gov.au/sites/default/files/Diversity_social_inclusion-FINAL_DX.PDF



Delivering Strategic Objectives through Libraries

Therefore, closure of a library branch would not necessarily impact strategic delivery as long as existing service levels are maintained (as will be discussed further in this study). Conversely, a new library branch could be expected to contribute to strategic delivery, especially if particular opportunities and/or needs not currently being realised were addressed in creation of a new service offering.

Salisbury Library Infrastructure and Service Standards



3.0 Salisbury Library Infrastructure and Service Standards

3.1 Library Service Standards

The Australian Library and Information Association (ALIA) has national standards and guidelines for public libraries, the most recent of which were adopted in 2016¹². These standards are not compulsory but reflect the role and expectations of contemporary public libraries, taking into account local circumstances across eight Australian states and territories. These standards relate to:

- Library collections (physical and digital resources and content)
- Staffing numbers and levels
- Library building standards
- Budget (operational, salary and capital)
- Technology and other web-based services

In addition to standards, key performance indicators (KPIs) are measured capturing the library service's contribution to positive social outcomes in local communities and toward wider state outcomes. Standard outcome indicators for public library services enable consistent reporting and evaluation of impact. These are:

- Life-long learning (non-formal learning)
- Community engagement
- Early childhood development
- Technology/digital inclusion
- Economic and workforce development

Delivery of library services with reference to these national standards ensures that community expectations are consistently met regardless of the local government service area in which the person resides or accesses library services.

Governance of the South Australian Public Libraries Network is according to the *South Australian Libraries Act 1982 (the Act)*¹³. The Libraries Board of South Australia receives a State Government grant to administer *the Act* and is responsible for the development and implementation of library policy, administration of the State Library and oversight of a business unit of their Board known as Public Library Services (PLS)¹⁴. Activities under *the Act* are delivered according to standards of service captured in a Customer Service Charter¹⁵ and Strategic Plans.

¹² Australian Library and Information Association (ALIA) (2016) Guidelines, Standards and Outcome Measures for Australian Public Libraries. July 2016 https://read.alia.org.au/file/426/download?token=Ydzq17_q

¹³ State Library of South Australia (SLSA) (2020) Corporate Structure https://www.slsa.sa.gov.au/corporate-structure

La State Library of South Australia (SLSA) (2020) Libraries Board https://www.slsa.sa.gov.au/libraries-board
 State Library of South Australia (SLSA) (2020) Service Charter https://www.slsa.sa.gov.au/service-charter



In 2010, the Libraries Board of SA developed a business case to establish a single Library Management System for South Australian public libraries. The new Library Management System was designed to achieve efficiencies through delivering library services as a consortium, for the benefit of the community. Between 2012 and 2015, South Australian Public Libraries, including the City of Salisbury in June 2012 joined the One Card network.

Services provided by PLS from the State grant include the One Card network, state-wide courier service, free internet and Wi-Fi access, online databases, centralised procurement and contract management, interlibrary loans and community languages collection (Government of South Australia, 2019, p13). In 2015, a shared strategic vision was drafted to consolidate thinking around the ways in which the new One Card network would deliver services across the State and in local communities (Tomorrow's Libraries 2015)¹⁶.

In 2019, the Libraries Board of SA updated their 2015 vision for South Australian public libraries in the strategic plan Tomorrow's Libraries 2019 Edition (p8)¹⁷. Five key strategies for success as an interconnected and interdependent network are articulated:

- Connected community places
- 2. Creative content and knowledge centres
- 3. Innovation and digital hubs
- 4. Partnering with intent
- 5. Delivering a sustainable future (p8).

Thirty seven key actions are designed to deliver these strategies (p9) including:

- Involving communities in the design of libraries and shaping and delivering programs.
- Ensuring every South Australian has the digital access and skills needed to participate in the digital world
- Encourage the revitalisation of regional hubs to identify and solve local issues and share information and professional development opportunities.
- Establish a service network for co-located library services.

City of Salisbury Library Services are required to report contributions toward delivery of State Government's strategic direction for public libraries in order to acquit grant funding. As noted, earlier, contributions are reported as a whole Salisbury Library Service and are not required to be broken down into geographical delivery areas. The City of Salisbury consistently delivers and generally exceeds its strategic requirements on behalf of the State Government and to the Salisbury community.

https://www.libraries.sa.gov.au/custom/web/PLS/SAPLN_tomorrows_libraries_digital_edition_3.pdf

https://onecard.network/custom/web/PLS/Tomorrows Libraries 2019 edition.pdf

¹⁶ Public Libraries South Australia (2015) Tomorrow's Libraries

¹⁷ Public Libraries South Australia (2019) Tomorrow's Libraries 2019 Edition



3.2 Library Infrastructure Provision

The Future Directions Community Hubs report to Council (2019) referred to a hierarchy of community facilities in the City of Salisbury. The hierarchy has three types of service provision: regional, district and local. Each facility type has characteristics that relate to the nature of service provision from that site.

The tables below, referenced in the Council report, describe the principles and characteristics of each facility type.

Table 1: Principles and Characteristics of Library Provision

CATEGORY	DESCRIPTION	PRINCIPLES & CHARACTERISTICS
LOCAL	 Services local community/suburb Located within local neighbourhoods Location based on various considerations, including local pedestrian accessibility, community activism/demand, asset availability Generally, services the needs and priorities of local communities Local community involvement Single use or restricted multi uses Limited or constrained function for multiple activities or large events 	Neighbourhood based within walkable distance for local residents Accessibility Principles Accessibility and visibility dependent on local context Connected to local pedestrian and cycling networks Accessible by public transport DDA compliance (as minimum standard) Planning & Design Principles Single tenant Restricted Multi Use Design adaptability dependent on local context and historical legacy Provision of smaller capacity event space Provision of basic kitchen facilities Technical Principles Basic Internet availability Basic AV equipment Service Provision Principles Targeted to local needs and priorities



CATEGORY	DESCRIPTION	PRINCIPLES & CHARACTERISTICS
DISTRICT	 High profile facility Services district or group of suburbs Prominent and accessible location Located adjacent to activity centres and open/recreation spaces Multi-tenant and multi-use Co-located and/or clustered with other facilities Adaptable and flexible use Hi spec technology Contributes to public domain and sense of place Limited or constrained function for multiple activities or large events 	 Location Principles High profile site Located in activity centres Location to promote accessibility and visibility Adjacent to collector or distributor roads Adjacent to open space for related outdoor community events Accessibility Principles Accessible by public transport Connected to regional pedestrian and cycling networks Universal design (beyond DDA compliance) Planning & Design Principles Flexible and adaptable design to maximise asset utilisation Co-location or clustering with other facilities Multi-tenant Multi-use Provision of higher capacity event space(s) Provision of commercial grade kitchen Technical Principles Hi-speed internet and WiFi Hi spec AV equipment Assistive technologies utilised Service Provision Principles Promotes equitable access for all sections of the community Provides a broad range of community services and activities



CATEGORY	DESCRIPTION	PRINCIPLES & CHARACTERISTICS	
REGIONAL	 Highest profile facility Services entire LGA or region Prominent and centrally accessible location Located in proximity to major activity centres and open/recreation spaces Contributes to public domain and sense of place Multi-tenant and multi-use Co-located or clustered with other facilities Adaptable and flexible use Hi spec technology 	Location Principles Highest profile site Located in major activity centres Location to promote accessibility and visibility Adjacent to collector or distributor roads Adjacent to open space for related outdoor community events Accessibility Principles Close proximity to major public transport nodes Connected to regional pedestrian and cycling networks Universal design (beyond DDA compliance) Planning & Design Principles Flexible and adaptable design to maximise asset utilisation Co-location or clustering with other facilities Multi-tenant Multi-use Provision of high capacity event space Provision of commercial grade kitchen Provision of exhibition space Technical Principles Hi-speed internet and WiFi Hi spec AV equipment Assistive technologies utilised extensively Service Provision Principles Promotes equitable access for all sections of the community Provides a broad range of community services & activities	



The Future Directions report provides further guidance in relation to an appropriate footprint for each facility type. That report drew from a number of different sources to identify appropriate and relevant social infrastructure thresholds, based on population count and characteristics. These are, in order:

- Appropriate South Australian thresholds;
- Most agreed upon thresholds applied nationally;
- · Thresholds exhibiting the greatest detail (particularly in reference to site specifications); or
- The only thresholds located (p10)¹⁸.

The Table 2 Summary of Social Infrastructure framework for Provision Thresholds is a useful guide to understanding floor space requirements for the provision of various social infrastructure. For example, a District Level Community Centre servicing a population of 15,000- 50,000 people requires 1,000 sqm - 2,400 sqm. Other useful thresholds are the requirement of 630 sqm - 1,260 sqm for a Local Library branch and 1,200 sqm - 6,000 sqm for a Regional Library site. The Future Directions report notes that Community Hubs are designed in a way to promote flexible use of space and as a result these thresholds should not be read in isolation to the design and delivery principles for Community Hubs.

Table 2 from the Future Directions report is reproduced here for further reference.

Table 2: The Future Directions Community Hub Summary of Social Infrastructure framework for Provision Thresholds (pp 11-17) 19

Type of Program or Facility	Provision Benchmarks - Range	Site / Floor Area m² (where available) - Range	Current Council's Role in Provision (not always exclusive Council domain)
	Community Program	ms and Facilities	
Community Centre (<i>District</i>)	1:15,000 ^{@-} 50,000 ^{Δ‡}	Floor area = 1,000m ^{Δ+} 2,400m ⁺ Site area = 10,000m ⁺	Owner / custodian
Community Centre (Local)	1:5,000 [£] - 10,000 ^{Δ‡¥}	Floor area = 600 - 800m ^{Δ‡} Site area = 5,000m [‡]	Owner / custodian
Neighbourhood House	1:2,000-3,000 ^{Δ‡}	Floor area = 200- 300m ^{Δ‡} Site area = 500-750m [‡]	Owner / custodian
Neighbourhood House/Community Centre Programs	1:10,000 [¥]	Floor area = 200-600m [¥]	Initiator/facilitator Agent Part funder

¹⁸ Webb, P. & Douglas J. (2019) Future Directions Community Hubs. City of Salisbury Policy and Planning Committee Report

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¹⁹ Webb, P. & Douglas J. (2019) Future Directions Community Hubs. City of Salisbury Policy and Planning Committee Report



Community	1 x 200+ person		Initiator/facilitatas
Community Meeting Spaces	venue:20,000 ⁴		Initiator/facilitator
Wiccenig Spaces	venue.20,000		Owner/custodian
	1 x 1-200 person		
	v enue:8,000 [¥]		
	1 x 1-20 person		
	venue:4,000 [¥]		
Community Hall	1:10,000-30,000 [@]		Initiator/facilitator
			0 / "
	Arts and Cultural Progr	rams and Facilities	Owner / custodian
Arts/Cultural Centre (District)	1:50,000-150,000 [£]	Floor area = 1,250m*	Owner / custodian
Centre (District)		Site area = 2,750 [¥]	
Arts/Cultural	1:12,000-30,000 [@]	Site area = 800 [¥]	Owner / custodian
Centre (Local)	2.22,000 50,000	Site area = 000	Owner / Castodian
Performing Arts	1:30,000-50,000 [‡]	Min. Site area	No purpose built
Spaces	1.30,000-30,000	= 3,000m [‡]	facility/retro fitted
			youth centre
			space
Art Gallery	1:30,000-50,000 ^Δ	Floor area =	Owner / custodian
Art danciy	1.50,000 50,000	400- 1,500m ^{∆‡}	Owner / custodian
		Site area = 1 000- 5 000m [‡]	
Exhibition /	1:50,000-200,000 [‡]	TOOR SOMM	Advocate
Convention Centre			, 141.00010
Museum	1:30,000-120,000 [‡]		Advocate/funder
		[]	
Regional Library	1:30,000-150,000 ^{∆‡£}	Floor area = 1,200- 6,000m ^Δ	Owner / custodian
2		Floor area =	
Branch Library	1:15,000-30,000 ^{∆‡}	630- 1,260m [∆]	Owner / custodian
	Educational Service	es and Facilities	
Public Primary	1:6,000-6,500 (when	Floor area = 5,500m ²	Advocate
School	school aged children 12-	for 625 students [‡]	Advocate
	14% of population) [△]	3	
Dublic Co.	4.45.000.05.000	Floor	Ad
Public Secondary School	1:15,000-25,000 (Catchment of 4 Primary	Floor area = 16,870m ² for 1,500	Advocate
3011001	Schools p	students [‡]	
	·		
TAFE - District	1:50,000 [‡]	Site area = 3-12 ha [‡]	Advocate



Early Childhood Services and Facilities				
Early Childhood Centre	1:4,000-6,000 [®]		Advocate	
Early Childhood Services	1.6 centres:10,000 (0-6yr olds) [¥]		Advocate	
Kindergarten	1:7,500-10,000 [‡]	Floor area = 400m [¥] Site area = 1,500- 2,000m [‡] /0.8ha [¥]	Advocate	
Playgroup	1:5,000 [¥]		Advocate	
Childcare Facility	1:4,000-8,000 ^{Δ‡£}	75 place centre – 3.25m² indoor space & 7 m² outdoor (per child) + food prep, admin ^{Δ‡} Site area = 120 place:0.25ha [¥]	Advocate	
After School Care Facility &Vacation Care	1:4,000-6,000 ^{£@}	Combined play area + 15.25m ² p/child (3.25m ² indoor play space, 7m ² outdoor play area, additional 5m ² indoor/outdoor	Advocate	
Occasional Child Care	1:12,000-15,000 ^{£@}		Advocate	
	Health Service	es and Facilities		
Hospital	1:100,000 [‡]	Site area = 10-15ha [‡]	Advocate	
Community Based Health Care (Regional)	1:200,000-250,000 [¥]	Site area = 10-15ha [¥]	Advocate	
Community Based Health Care (LGA)	1:100,000-200,000 [¥]	Site area = 2-4ha [¥]	Advocate	
Community Based Health Care (District)	1:30,000-100,000 [‡]	Site area = 1ha¥	Advocate	

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Community Board	1.20.000 20.000 [‡]	Floor area =	Advanta
Community Based Health Care	1:20,000-30,000 ^{Δ‡}	2,000- 4,000m ^{∆‡}	Advocate
(Local)		Site area = 1.6ha [‡]	
Maternal & Child	1:16,000 [¥]	Floor area = 90-100m [¥]	Advocate
Health Service		V	
	Aged Care and Disability S		
Aged Care Nursing	40 beds:1,000 people 70+ vrs ⁺	Floor area = 4,000- 5,000m [¥]	Advocate
Home (High Care)	,	Site area = 5-10ha [¥]	
Aged Care Hostel	48 places:1,000 people	Floor area =	Advocate
Places (Low Care)	70+yrs⁺	4,000- 5,000m [¥]	
		Site area = 5-10ha [¥]	
Aged Care Service	1:20,000-100,000 [‡]	Floor area = 1,000- 1,500m [‡]	Advocate
/ Respite Service		Site area =	
(District)		3,000- 5,000m [‡]	
Aged Care Service	1:7,000-10,000‡	Floor area = 500m‡	Advocate
/ Respite Service			
(Local)		Site area = 1,500- 2,000m‡	
Aged Day Care	1:30,000-40,000£		Advocate
(District)			
			Agent
Aged Care Housing	1:10,000+		Advocate
Home &	1:40,000-60,000¥		Advocate
Community Care — Delivered Meals			
Dispatch Facility			
Seniors Centre	1:15,000-20,000@		Owner / custodian
(District)			
Seniors Groups	1:40,000-60,000¥	Floor area = 400m¥	Agent
(District)		400III#	Direct service provider
			Initiator / facilitator



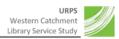
Seniors Groups (Local) Home & Community Care — Planned Activity	1:8,000-10,000¥ 1:40,000-60,000¥	Floor Area = 400m¥	Agent Direct service provider Initiator / facilitator Agent Direct service provider
Group			Initiator / facilitator
	Youth Services		
Youth Centre (District)	1:20,000-50,000 ⁴	Floor area = 600- 1,000m ^{4‡} Site area = 5,000- 10,000m [‡]	Owner / custodian
Youth Centre (Local)	1:10,000-20,000 ^{4#@}	Floor area = 200- 400m ⁴	Owner / custodian
	Emergency Servi	ces and Facilities	
Police Station	1:20,000-30,000 [‡]	Site area = 4,000- 5,000m [‡]	Advocate
Fire Station	1:25,000 and over [‡]	Auxiliary Station Site area = 3,000-4,000m [‡] Permanent Station Site area = 3,000-6,000m [‡] Permanent Station with Specialist Facilities Site area = 10,000-20,000m [‡]	Advocate
Ambulance	1:25,000+ [‡]	Site area = 3,000m [‡]	Advocate
State Emergency Service	1:109,000 [¥]	Site area = 0.25ha [¥]	Advocate
	Open Space and Recreation	Services and Facilities	
Aquatic Facilities (Regional)	1:150,000 [£]	50m pool – FINA competition standard [£]	Owner / custodian

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Aquatic Facilities	1:75,000 [£]	Aquatic Leisure	Owner /
(District)	1.73,000	Centre 50 m Pool -	Owner /
(District)		Floor area=6,000-	custodian
		12,000m [¥] (dependent on	Advanta
		component	Advocate
		elements)	
		Site area = 3-4ha [¥]	
		Aquatic Leisure Centre 25 m Pool - Floor area = 4,000- 6,000m [¥]	
		(dependent on component elements)	
Aquatic Facilities	1:30,000 [£]	25m and leisure pool [£]	Owner / custodian
(Neighbourhood)			
			Advocate
Sport/ Recreation Centre - Indoor	1:50,000-100,000 [£]		Owner / custodian
(Regional)			Advocate
Sport/Recreation Centre - Indoor	1 x 4-6 courts:40,000- 60,000 [¥]	Floor area = 4,000m [¥]	Owner / custodian
(District)		Site area = 1.2-1.8ha [¥]	Advocate
Sport/Recreation Centre - Indoor	1 x 2 courts:20,000- 30,000*	Floor area = 2,000m [¥]	Owner/
(Local)		Site area = 0.6ha*	custodian
Playspace	1:50,000 [£]		Owner / custodian
(Regional)			
Playspace	1:8,000-10,000 [£]		Owner / custodian
(District)			,
Playspace	1:2,000 [£]		Owner / custodian
(Neighbourhood)			
Active Open Space	1:250,000 [£]	Size dependent on	Owner / custodian
(Regional)		function but	
	2.43ha:1,000 ^θ	generally greater than 20ha to serve	
		a regional	
		population [£]	



Active Open Space (District)	2.43ha:1,000 ^e	1 x 3ha ^Ω Provided within 2kms of households served ^Ω	Owner / custodian
Active Open Space (Neighbourhood)	2.43ha:1,000 ⁶	$1 \times 0.5\text{-}1\text{ha}^{\Omega}$ Provided within 500m of households served $^{\Omega}$	Owner / custodian
Active Open Space (Local)	2.43ha:1,000 ^e	1 x 0.3ha ^o Centrally located in residential area, close to schools, shops & within 300m of households served ^o	Owner / custodian
Active Open Space Pavilions (District)	1:50,000 [¥]	Floor area = 600m [¥]	Owner / custodian Initiator / facilitator
Active Open Space Pavilions (Neighbourhood)	1:6,000 [¥]	Floor area = 400m [¥]	Owner / custodian Initiator / facilitator
Netball Facilities Outdoor (<i>District</i>)	1 x 8 court facility:50,000 [¥]	Site area = 7,200m ² for 8 courts (assumes 900m ² per court) ¥	Owner / custodian Initiator / facilitator
Netball Facilities Outdoor (Local)	1 x 2 court facility:16,000 [¥]	Site area =1,800m ² for 8 courts (assumes 900m ² per court) *	Owner / custodian Initiator / facilitator
Netball Facilities Outdoor (Neighbourhood)	1:3,500 (overall) ¥		Owner / custodian Initiator / facilitator
Basketball Courts	1:3,000- 4,000£ (indoor & outdoor)	4+ indoor courts for a Regional/Sub- Regional facility£	Owner / custodian Initiator / facilitator



Lawn Bowls (District)	1:40,000¥	1 facility = 4 greens¥ Floor area = 400m min¥ Site area = 1.5ha¥	Owner / custodian Initiator / facilitator
Tennis Courts (District/LGA)	1 x 24 court facility (with pavilion):LGA¥	Floor area = 600- 1500m¥	Owner / custodian Initiator / facilitator
Tennis Courts (Local)	1 x 6-10 court facility:25,000- 35,000¥	Floor area = 300m¥	Owner / custodian
Tennis Courts (Neighbourhood)	1 x 2 courts:25,000- 30,000¥	Site area = 0.2ha¥	Owner / custodian
Skate Park (Regional)	1:25,000- 50,000£		Owner / custodian
Skate Park (District)	1:10,000- 25,000£		Owner / custodian
Skate Park (Neighbourhood)	1:5,000- 10,000£		Owner / custodian

3.3 Usage Data

The City of Salisbury Library Service continuously collates and analyses usage data to determine service level use, review trends that may influence service provision and fulfil funding body acquittal requirements. Data is collated at the overall service level for Salisbury Library Service. Although data can be drilled down to an individual location for analysis it is important to note that service delivery is driven for the overall community rather than an individual site.

It is not possible to separate many statistics at an individual branch level as these services are not location based. The OneCard consortium enables community members to utilise services from any branch location within South Australia. Each customer has an allocated 'home location' in the customer record on the Library Management System but it is common for customers to use several branch libraries across Council boundaries which impacts statistical analysis in some areas.

In 2019, there were 524,750 visits to libraries in the City of Salisbury. There was a higher number of loans, more than 560, 000 in total, and 71,531 sessions on public computers. Salisbury Library Service staff note that the service has higher 'drop in' visitation rates compared to community centres for access to collections, use of spaces, services and programs.



Table 3: Salisbury Library Service usage snapshot 2019

Location	Salisbury West	Salisbury Community Hub/ Len Beadell*	Ingle Farm	MawsonLakes	Para Hills	Totals
Visitation	69,422	227,496	69,964	68,986	88,882	524,750
Public Computer Sessions	10,621	31,173	10,381	12,851	6,505	71,531
One Card Members (Home Location)	4,553	13,068	4,446	4,816	2,776	29,659
Loans	124,566	171, 885	118,644	81,329	66,812	563,236
Programs per Session	123	311	156	181	223	994
Program Attendance	1,408	8,886	2,409	3,013	3,596	19,312
JP Service		9,303		3,181	567	13,051

Note: The Len Beadell Library closed in November 2019. Salisbury Community Hub opened on 30 November & 1

December 2019 with 5,000+ attendance. The number of public computers increased from 10 to 20 in the new location, operating hours increased from 2 December 2019 by 5 hours/ week and programming increased with the move to Salisbury Community Hub.

Wi-fi usage is calculated by the number of individual sessions using the network and public computers rather than the number of individual customers. Regular customers may utilise computer sessions on multiple occasions.

Salisbury Library Service Users 2018-19

In 2018- 2019, there were 29,972 active service users of City of Salisbury Library Services. The greatest number of service users were aged in their thirties, in 30- 34 year or 35- 39 year age ranges. People in their twenties and early forties were the second most active service users.

Table 4: City of Salisbury Library Service Users by Age

0-4 years	212	0.5%
5-9 years	1,068	4%
10-14 years	2,235	7%
15-19 years	2,081	7%
20-24 years	2,369	8%
25-29 years	2,389	8%
30-34 years	2,763	9%
35-39 years	3,129	10%
40-44 years	2,502	8%
45-49 years	1,972	7%
50-54 years	1,538	5%
55-59 years	1,424	5%
60-64 years	1,351	4%

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Salisbury Library Infrastructure and Service Standards

65-69 years	1,376	5%
70-74 years	1,378	5%
75-79 years	881	3%
80-84 years	650	2%
85+ years	510	2%
*No age listed	144	0.5%

Through collaboration and partnership with other Local Government, State Government, commercial and non-for-profit organisations, many new initiatives have been developed. The Libraries Leadership Team regularly contribute to sector reform and state-wide projects, attracting national media coverage and awards.

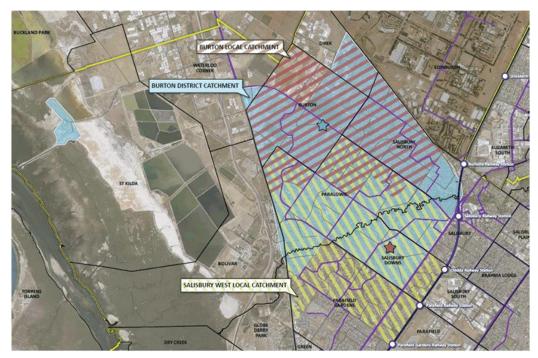


Salisbury West and Burton - Local Community Socio-Demographic Profile

4.0 Salisbury West and Burton - Local Community Socio-Demographic Profile

4.1 Geographical Catchments

This study analyses socio-demographic data according to the following geographical catchments, provided by the City of Salisbury and mapped by URPS (refer to Appendix A for complete version of map)



Map 1: Source of Catchmenst: City of Salisbury. Red hatch refers to Burton local catchment, yellow hatch refers to Salisbury West local catchment, blue shaded refers to Burton district catchment and purple solid lines refers to bus routes.

The Burton Local catchment consists of the following suburbs (or parts thereof): Burton, Paralowie, Salisbury North and the residential areas of Globe Derby.

The Salisbury West Local catchment consists of the following suburbs (or parts thereof): Salisbury West, Salisbury Downs, Parafield Gardens (to Salisbury Hwy), and Salisbury North with crossover with Burton Community Hub.

The Burton District catchment consists of the combined Burton and Salisbury West local catchments, listed above.

Western Catchment

Salisbury West and Burton - Local Community Socio-Demographic Profile

4.2 Socio-Demographic Data

4.2.1 Socio- Economic Indexes for Areas (SEIFA Index)

The City of Salisbury Socio-Economic Indexes for Areas (SEIFA) measure the relative level of socio-economic disadvantage and/or advantage based on a range of characteristics collected, in this case, by the 2016 Census of Population and Housing (Australian Bureau of Statistics, Census of Population and Housing 2016). The Index of Relative Socio-Economic Disadvantage (IRSD) captures disadvantage indicators such as unemployment, low incomes or education levels, lack of internet access) (Australian Bureau of Statistics, Census of Population and Housing 2016). A lower score on the index means a higher level of disadvantage.

The percentile column indicates the approximate position of Salisbury's 'small areas' in a ranked list of Australia's suburbs and localities, to enable a comparison of particular areas within the City of Salisbury in comparison to other areas across Australia. A lower number indicates a lower socio-economic status. For instance, a percentile of 28 indicates that approximately 28% of Australia's suburbs have a SEIFA index higher than this area, while 72% are lower (ABS 2016).

City of Salisbury SEIFA data shows that areas in the western catchment are relatively disadvantaged in comparison to other areas in the City. The western catchment is also more disadvantaged in comparison to Greater Adelaide and in comparison, to other parts of Australia.

Table 5: SEIFA Index Table

Area	2016 Index	Percentile
Gulfview Heights	1,062.4	83
Mawson Lakes	1,048.2	75
Salisbury Heights	1,029.9	63
Australia	1,001.9	46
Greater Adelaide	989.0	39
Para Vista - Valley View - Walkley Heights	988.2	39
South Australia	979.0	33
Para Hills	957.7	24
Ingle Farm	923.4	14
Salisbury East	917.4	13
City of Salisbury	917.0	13
Pooraka	910.9	12
Paralowie	910.1	12
Burton - Non Urban West	908.6	11
Parafield Gardens - Green Fields	895.3	9

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Salisbury West and Burton - Local Community Socio-Demographic Profile

Area	2016 Index	Percentile
Para Hills West - Parafield - Salisbury South	881.0	8
Brahma Lodge - Salisbury Park - Salisbury Plain - Elizabeth Vale	851.4	5
Salisbury Downs	849.9	5
Salisbury North - Edinburgh	800.9	3
Salisbury	793.3	3

4.2.2 Characteristics of Salisbury West and Burton local geographical catchments

According to the Australian Bureau of Statistics 2016, Census of Population and Housing, the Salisbury West and Burton communities have the following characteristics. This data is presented here with the caveat that, whilst it is the most recent data, it was published in 2016 and community characteristics may have changed.

Table 6: Total Population

	Burton Local Catchment	Salisbury West Local Catchment	Burton District Catchment
Total population (2016)	23,007	36,061	41,726

Table 7: Older and Younger Populations

	Burton Local Catchment	Salisbury West Local Catchment	Burton District Catchment
People aged under 15 (number)	5,399	7,676	9,281
People aged under 15 (% of total population)	23.5%	21.3%	22.2%
People aged over 65 (number)	2,089	3,698	4,183
People aged over 65 (% of total population)	9.1%	10.3%	10.0%

Table 8: Aboriginal and/or Torres Strait Islander People

	Burton Local	Salisbury West Local	Burton District
	Catchment	Catchment	Catchment
Aboriginal and/or Torrens Strait Islander population (number)	624	839	1049

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Salisbury West and Burton - Local Community Socio-Demographic Profile

Aboriginal and/or Torrens Strait Islander population (number) (% of total population)	2.7%	2.3%	2.5%
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Table 9: People Requiring Assistance with Core Activities

	Burton local catchment	Salisbury West local catchment	Burton district catchment
People who require assistance with core activities (number)	1,578	1,578	2,779
People who require assistance with core activities (% of total population)	6.9%	4.4%	6.7%

Table 10: People over 16 with Year 12 Completion

	Burton Local Catchment	Salisbury West Local Catchment	Burton District Catchment
People over 16 who have completed year 12 (number)	6,543	11,400	12,338
People over 16 who have completed year 12 (% of total population)	39.8%	42.7%	40.7%

Table 11: Employment Status

	Burton Local Catchment	Salisbury West Local Catchment	Burton District Catchment
People who are unemployed (number)	1,135	1,734	2,114
People who are unemployed (% of labour force)	10.9%	10.3%	11.1%

Table 12: Cultural Diversity

	Burton Local Catchment	Salisbury West Local Catchment	Burton District Catchment
Population born overseas (number)	7,249	12,895	13,853
Population born overseas (% of total population)	31.5%	35.8%	33.2%

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Salisbury West and Burton - Local Community Socio-Demographic Profile

Population that speaks a language other than English at home (number)	6,969	12,895	13,355
Population that speaks a language other than English at home (% of total population)	19.3%	35.8%	32.0%
Population that speaks English not well or not at all (number)	1,713	2,964	3,126
Population that speaks English not well or not at all (% of total population	7.4%	8.2%	7.5%

Table 13: Household Characteristics

	Burton Local Catchment	Salisbury West Local Catchment	Burton District Catchment
Lone person households (number)	1,574	2,711	3,122
Lone person households (% of total households)	18.4%	20.2%	19.8%
Households that do not access the internet from home (number)	1,284	2,041	2,452
Households that do not access the internet from home (% of total households)	15.0%	15.2%	15.6%
Households with no motor vehicles (number)	495	757	932
Households with no motor vehicles (% of total households)	5.8%	5.6%	5.9%

4.3 Comparison of Salisbury West and Burton Socio Demographic Profiles

There are only minor differences between the socio demographic profiles of Salisbury West and Burton local area catchments, although characteristics may have changed since publication of the Australian Bureau of Statistics 2016, Census of Population and Housing.

Salisbury West and Burton - Local Community Socio-Demographic Profile

As a percentage of the total population, there is a slightly higher number of people who require assistance with core activities in the Burton local area. The location of a community facility closer to their home may be beneficial to these residents as they may be more likely to use the facility to socialise informally, reducing their risk of social isolation.

More people in the Salisbury West local area speak a language other than English at home. The top three language groups spoken at home are Mon-Khmer, Iranic and Indo-Aryan (census online). As already established, library services can be important sites of developing English language ability, socialising informally and celebrating cultural identities. Moving forward, maintenance of service levels to culturally and linguistically diverse (CALD) communities might be a factor worth keeping in mind for Council service delivery.

Overall there are only minor differences between the local communities of Salisbury West and Burton in terms of socio-demographic profiles. Neither local community appears to have socio-demographic characteristics that would underpin greater investment in community infrastructure investment. However, the similarities support shared service delivery. For example, 59.3% of people over 16 in the Burton district catchment have not completed Year 12, 15.6% of households do not access the internet from home and approximately 20% of households across the district catchment are lone person households. Each of these are compelling reasons to retain existing library services levels to the western catchment and are potential points of focus for program planning.



Current Library Services in Salisbury West Community

5.0 Current Library Services in Salisbury West Community

5.1 The Building

Salisbury West Library is located on Hollywood Boulevard, Salisbury Downs adjacent to the Armada Hollywood Plaza shopping centre within the Para Ward. The building is part owned by City of Salisbury as part of a Strata Title. Salisbury West Library was established in 1993 after the relocation of library services in the western catchment from the suburbs of Parafield Gardens and Salisbury North.

Salisbury West Library occupies 690 sq. m (600 sq. m public and 64 sq. m staff/storage area). This footprint is half of the building. The other tenant is SA Health – Salisbury Primary Health Care Services. The foyer and public toilets are a common area shared between Salisbury West Library and SA Health. Salisbury Primary Health Care Services provides healthcare referrals, speech and language therapy, dietetic and maternal and child health. South Australian Dental Service (Salisbury) is located in an adjacent building.

City of Salisbury manages property maintenance with SA Health contributing 47% of these costs. The strata arrangement provides for shared access to common areas including the carpark, foyer and public toilets. The building is 25 years old and has had a recent upgrade of the air-conditioning system.

While structurally sound, the original 1993 interior fit out remains. An imminent building report will identify general maintenance requirements, including painting and carpeting. In addition to maintenance, spaces, fixtures and fittings are also outdated and do not reflect the needs of modern libraries. For example, in the 1990s fixed circulation desks, study carrels and shelving requirements drove design choices. Contemporary libraries require flexible, open gathering spaces, program delivery/ meeting spaces, pods of computers as well as specific areas for collections and staff. Reliable high quality internet access underpins all aspects of library service delivery, both in-person and virtual.

Further, if built today, this building would not meet Building Code of Australia compliance due to the inaccessibility of the main entranceway. The City of Salisbury and/or the strata corporation that administers the property is not compelled to increase physical access unless a decision is made to upgrade the facility (SA Planning reference). In this circumstance, South Australia's Development Act 1993 and Development Regulations 2008 'for upgrading access for persons with a disability when a building in being altered or extended' would need to be adhered to as a component of the upgrade project (SA Planning Reference). However, while not compelled to renovate the building to address these access barriers, the City of Salisbury's strong reputation for championing universal access and inclusion could be seen to be compromised as long as this site remains utilised for community service delivery.

In the case that the City of Salisbury decided to upgrade this building to improve access and still utilise it to deliver library services, it is difficult to see the ways in which access barriers could be addressed while current levels of library service are maintained at this site. The floor area required to make the building accessible would likely result in a loss of square metreage for the library collection and other library service uses. However, even without a loss of footprint in addressing access barriers, the current square

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Current Library Services in Salisbury West Community

metreage at the Salisbury West site does not meet best practice guidelines for library services delivery (NSW Guidelines reference)²⁰.

Public Libraries South Australia notes that the State Library of New South Wales document *People Places, a guide to designing and building libraries* 'has become the 'quasi' Australian standard for modern library buildings...' and '... is an excellent tool to assess the current state of a library building' (p16) ²¹

The guidelines uses data such as the number of residents in a service catchment and the size of the library collection to calculate the floor area required to deliver a library service. Calculations are divided into functions depending on the nature of services delivered in a particular location. That said, all library services require certain elements such as private staff areas and space for the collection.

City of Salisbury staff are calculating floor space requirements utilising these guidelines to determine provision requirements that reflect relevant industry standards and expectations for community infrastructure.

Preliminary investigations indicate that the gap between the current Salisbury West library service footprint and a desirable square metreage as outlined in the guidelines, is significant. An opportunity to relocate the Salisbury West library service to another location (e.g. Burton) that allows for a broader range of activities accessible to a greater number of the Salisbury residents and businesses in the western catchment could be seen to be preferable to attempts to continue to develop a contemporary library service from the existing building.

5.2 Library Programs

Salisbury West Library currently offers a range of services and programs. These are:

Early literacy intervention, family literacy and reading for pleasure/entertainment

- Read, Play, Learn program x 1 week
- Family Phonics program x 1 week
- Music and movement program x 1 week
- Children's Book Week event x 1 year
- School Holiday program x 4 year
- Children's collections picture books, series, easy readers, fiction, non-fiction and audio visual

Digital literacy, digital divide, equity and access to online information

- Public computers x 6
- Photocopying and printing
- Technology assistance email, printing, job search, account set up, banking, medical claims

²⁰ State Library of New South Wales (2019) People Places: a guide for public libraries in NSW, Third Edition. https://www.sl.nsw.gov.au/sites/default/files/people_places_0.pdf

²¹ Public Libraries South Australia (2019) Tomorrow's Libraries 2019 Edition.



Current Library Services in Salisbury West Community

- Online collections (service wide) digital library eBooks & eAudio Books, Press Reader (magazines & newspapers)
- Online Learning (service wide) IELTS (English Language Testing System), Road to IELTS, Lynda Learning, Ancestry.com

Adult learning, adult community education, lifelong learning opportunities

- Adult Learners Week x 1 year
- Family History (ancestry) centrally located at Salisbury West
- Adult collections fiction, large print fiction, non-fiction, large print nonfiction, magazines, newspapers, literacy and language tools, audio visual, sports equipment and reference

New Arrivals, CaLD communities, multicultural programs and resources

- ESL pre beginner classes (complements classes at community centres) x 1 week
- LOTE (Languages other than English) collections
- Youth activities, programs, youth enterprise, homework help and information literacy
- Youth online activities
- Youth collections fiction, nonfiction, comics, manga and graphic novels

Health literacy, social wellbeing, community support

- Community information
- Council information and referral online payments, feedback, complaints and compliments, website
 access, Council services, Council minutes and agendas
- Referrals and assistance with online services myGov (includes Australian Job Search, ATO, Centrelink, Child Support, Department of Health portal, Department Veterans Affairs, Medicare, My Aged Care, My Health Record, NDIS, National Redress Scheme), passport application, legal and financial assistance.
- Community programs ATO Tax Help, various NGO awareness programs, home energy took kits,
 Parents Next (locations and frequency varies according to demand/need)

Places and spaces for the community to gather, meet, learn and recreate

- Reading lounge
- Study spaces
- Case management & parenting order location (by negotiation)
- Various events
- Designated site for Code Blue and Code Red Housing SA
- Note there are no meeting rooms or function spaces located at SW. This is a service gap.

Outreach programs and partnerships

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Current Library Services in Salisbury West Community

- Home Library Services centrally located at Salisbury West Library x 5 days a week
- Early Learning Centre, Preschool, Primary School and Home-Schooling visits
- Outreach educational and school visits in the western catchment

City of Salisbury Library Service staff note that these programs are well supported and participation rates indicate that they are valued by the community. However, due to the physical limitations of the existing building, current programs offered at the Salisbury West library, to a degree, represent pragmatic choices dictated by the nature of the physical space. This branch has the lowest participation in community programs of any Salisbury Library Service branch despite having the third largest One Card Member Home Location membership, after Mawson Lakes and the Salisbury Community Hub (data provided by CoS staff).

Therefore, a current service gap for this location is the ability to offer diverse meeting spaces for activities and events and community programs. As noted earlier, contemporary libraries have flexible and creative layouts with an emphasis on the customer experience and have shifted to be utilised as gathering places where learning happens alongside literacy outcomes.

5.3 A Future Salisbury West Library Service

Current library services delivered at the Salisbury West library make a contribution to the City of Salisbury's strategic objectives across a range of areas. According to ALIA standards, the size and availability of the library collection and the ratio of library staff in comparison to resident population provides an appropriate service standard. Community members benefit from the range of programs and activities delivered as well as the opportunity to gather informally and create their own learning opportunities.

However, the Salisbury West Library building has physical barriers preventing access to some community members. The building is due for routine maintenance and would also benefit from a refresh of its interior fit out and amenity. Lastly, the building does not have sufficient floor space to host the range of services now delivered to communities by contemporary library services. Conclusions and the recommendation of this report take these current Salisbury West service gaps/ service limitations into account.



The Burton Community Hub Opportunity

6.0 The Burton Community Hub Opportunity

As noted at the start of this report, the current Burton Community Hub Project presents an opportunity for the City of Salisbury to consider the nature of services that could logically be co-located in this modern community facility, including library services. The map in Appendix A illustrates the geographical catchment of the Burton Community Hub district facility as well as existing Salisbury West and Burton local area catchments.

Inclusion of library services in the Burton Community Hub could realise a number of strategic opportunities.

6.1 Opportunities

Convenience for Local Residents and Businesses

Co-located facilities enable community members to plan trips to a single destination. This may save people time and reduce their transport costs. This is especially important for more vulnerable community members such as older people or youth, people experiencing unemployment and people with a disability who are more likely to be living on relatively low incomes.

The Burton Community Hub site is well-serviced by public transport with buses passing immediately outside the site.

Local businesses also benefit from co-location of community facilities. As users of community facilities, business owners/ operators experience the same benefits of residents in relation to the convenience of a single destination at which they can complete their activity. Business owners/ operators might be accessing digital learning training, studying a business course, researching business tools or developing their staff using local library services. As owners/ operators of businesses adjacent a community hub, the increased volume of traffic may increase business opportunities by, for example, increasing brand familiarisation and incidental sales.

Operational Efficiencies

Capital investment in community hubs may enable Council to achieve greater value for the community over time. Integration of work teams, shared facility maintenance budgets and centralised procurement all offer opportunities for operational savings worthy of investigation.

Environmental Impact

The Burton Community Hub site is located in a well defined public transport corridor. As well as consolidating trips to a single destination, community members are able to access public transport to make their trip. Transport oriented design of this kind is well established as a tool to increase ecological sustainability (as well as health and social equity outcomes) (University of Melbourne, 2020).

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The Burton Community Hub Opportunity

Community Connections

As previously noted, contemporary libraries have become community meeting places. Incidental community networking is enabled by co-location of library services with community centre, recreation, active ageing, local business, intercultural and youth services. Each service may attract different community cohorts. A hub at Burton could create a dynamic space for various groups within the community to meet, building community cohesiveness and resilience.

Enhanced Service Provision

The opportunity to relocate library services to a facility that is fit for purpose, with sufficient floor area to accommodate the essential elements of a library service in addition to space for flexible open areas to allow a wider variety of activities, would enhance current service offerings and align these more to those of a contemporary library service. Increased volume and breadth of community programming could deliver positive social outcomes to vulnerable community members. For example, training programs could utilise library communications and technology to improve work readiness; intercultural gatherings could promote understanding and community cohesion and accessible library spaces would enable broader participation of residents in community and civic life.

Capital Savings

Focussed investment in fewer, more strategic social infrastructure projects may deliver equivalent or enhanced services to the community than investment in a greater number of smaller facilities and/ or upgrade/maintenance of existing facilities. Improving the overall quality of Council's suite of social infrastructure assets, including addressing deficits that form barriers to current access and participation, may improve Council's long-term financial position.

6.2 Risks

Perception of Reduced Services or Standard of Service

There is a risk that community members would perceive a library branch relocation as a reduction in service levels. If Council did decide to close the Salisbury West branch it would be important to clearly, and proactively, message the limitations of the site and the opportunities of a new co-located library branch. It would be critical to ensure that there is no reduction to the library collection or floor area in any relocation of services and if at all possible that the floor area was increased to accommodate the elements indicated by the NSW Guidelines calculator.

New Facility is Under Utilised

While an unlikely risk, it is possible that co-located library services in the Burton Community Hub could be under- utilised. This risk could be mitigated using tactics to showcase the qualities of a new facility and invite community to explore spaces, activities and programs.

Report Consideration 3: The City of Salisbury considers the merits of construction of a library at the Burton Community Hub to service the Burton and Salisbury West catchments (i.e. the Salisbury Western Catchment) that will address existing service gaps. This position acknowledges the services gaps / service limitations of the existing Salisbury West library and therefore, assumes the services currently provided at Salisbury West will be relocated to the Burton Community Hub into a larger offering.

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7.0 A Burton Library Service

7.1 Co-Location of Library Services in a District Level Facility

The Burton Community Hub has been designated a district level facility according to the City of Salisbury hierarchy of community facilities, mentioned earlier. Accordingly, the district level facility principles will be activated to achieve that project. These are:

Location Principles

- High profile site
- Located in activity centres
- · Location to promote accessibility and visibility
- Adjacent to collector or distributor roads
- Adjacent to open space for related outdoor community events

Accessibility Principles

- Accessible by public transport
- Connected to regional pedestrian and cycling networks
- Universal design (beyond DDA compliance)

Planning & Design Principles

- · Flexible and adaptable design to maximise asset utilisation
- · Co-location or clustering with other facilities
- Multi-tenant
- Multi-use
- Provision of higher capacity event space(s)
- Provision of commercial grade kitchen

Technical Principles

- Hi-speed internet and WiFi
- Hi spec AV equipment
- Assistive technologies utilised

Service Provision Principles

- Promotes equitable access for all sections of the community
- Provides a broad range of community services and activities

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A Burton Library Service

7.2 Library Services for the Western Catchment

Inclusion of library services is consistent with a district level mode of community infrastructure delivery. While all of these principles are important, to address current service gaps and realise additional benefits of co-location of library services at the Burton hub, it is suggested that some should be paid particular attention.

7.2.1 Universal Design

The Centre for Excellence in Universal Design defines the concept in the following way: *Universal Design is the design and composition of an environment so that it can be accessed, understood and used to the greatest extent possible by all people regardless of their age, size, ability or disability.* An environment (or any building, product, or service in that environment) should be designed to meet the needs of all people who wish to use it. This is not a special requirement, for the benefit of only a minority of the population. It is a fundamental condition of good design. If an environment is accessible, usable, convenient and a pleasure to use, everyone benefits. By considering the diverse needs and abilities of all throughout the design process, universal design creates products, services and environments that meet peoples' needs. Simply put, universal design is good design²².

Seven principles guide universal design of environments, products and communications.

Principle 1: Equitable Use

The design is useful and marketable to people with diverse abilities.

Guidelines:

- 1a. Provide the same means of use for all users: identical whenever possible; equivalent when not.
- 1b. Avoid segregating or stigmatizing any users.
- 1c. Provisions for privacy, security, and safety should be equally available to all users.
- 1d. Make the design appealing to all users.

Principle 2: Flexibility in Use

The design accommodates a wide range of individual preferences and abilities.

Guidelines:

- 2a. Provide choice in methods of use.
- 2b. Accommodate right- or left-handed access and use.
- 2c. Facilitate the user's accuracy and precision.
- 2d. Provide adaptability to the user's pace.

²² National Disability Authority (2020) What is Universal Design. Centre for Excellence in Universal Design, Dublin, Ireland http://universaldesign.ie/What-is-Universal-Design/

A Burton Library Service

6d. Minimize sustained physical effort.

Principle 7: Size and Space for Approach and Use

Appropriate size and space is provided for approach, reach, manipulation, and use regardless of user's body size, posture, or mobility.

Guidelines:

- 7a. Provide a clear line of sight to important elements for any seated or standing user.
- 7b. Make reach to all components comfortable for any seated or standing user.
- 7c. Accommodate variations in hand and grip size.
- 7d. Provide adequate space for the use of assistive devices or personal assistance.

The purpose of the principles is to guide the design of environments, products and communications²³.

It is timely that the City of Salisbury's hierarchy of community facilities identifies Universal Design as a feature of district level facilities because the recent South Australian Disability Inclusion Act 2018 now has a legislative requirement that all State Authorities include the following in their Disability Access and Inclusion Plans (DAIPs). Section 16 (3) requires articulation in the authority's DAIP of

- Measures that the State authority intends to put in place to ensure that people with disability can
 access the mainstream supports and services provided by or on behalf of the State authority; and
- Must explain how the State authority proposes to give effect to the objects and principles set out in Part 2: and
- Must explain how the State authority proposes to give effect to the State Disability Inclusion Plan;
 and
- Must include strategies to support people with disability in the following areas: (i) access to built
 environs, events and facilities; (ii) access to information and communications; (iii) addressing the
 specific needs of people with disability in its programs and services;²⁴

7.2.2 Hi-Speed Internet and WiFi

In order to achieve the best possible outcome for both staff and public, the building should take into account current and future technology needs. The building should provide fast and reliable connections to the internet. It should have the ability to adapt over time to adjust to changing technology needs and it should have simple and accessible systems to empower the public to use the spaces and feel comfortable within the environment.

To achieve this consideration should be given to areas such as:

High speed Internet connections for both staff and public.

https://www.legislation.sa.gov.au/LZ/C/A/DISABILITY%20INCLUSION%20ACT%202018/CURRENT/2018.1.AUTH.PDF

²³ National Disability Authority (2020) The 7 Principles. Centre for Excellence in Universal Design, Dublin, Ireland http://universaldesign.ie/What-is-Universal-Design/The-7-Principles/

²⁴ The Parliament of South Australia (2018) South Australian Disability Inclusion Act 2018.



- Reliable connections for Staff PC's, RFID Kiosks, Public access PC's and Public Wi-Fi.
- Access to the council network for mobile staff members through wireless connections such as Orange Grove or VPN.
- Easily accessible, user friendly Audio Visual facilities for meeting rooms and function areas.
- Digital displays to help inform and guide visitors to the centre, which can also be used as a marketing tool.
- Public announcement systems to enable engagement with staff and patrons during events, programs and in case of emergencies.
- Enable space utilisation by providing device charging systems such as USB connections, induction chargers and power points.

7.2.3 Flexible and adaptable design to maximise asset utilisation

The flexible and adaptable design of district level facilities lends itself to contemporary ways of delivering library services. Architecture and Design consultancy, Raeco, notes the trend of library design to the creation of various 'zones' that are at once tailored to specific use of library spaces while also being adaptable enough to allow flexible use according to need at the time. Raeco notes that

Libraries have become adaptable spaces where zones allow users to work in their own space, individually or in groups, or create a space within a zone for their own use. Zones are often defined by furniture, soft seating and study booths²⁵.

Intention for district level facilities to incorporate flexible and adaptable design is also consistent with ALIA's Australian Library Design Awards criteria that showcases 'the best in contemporary library interiors and exteriors in Australia'. In relation to design, the Awards criteria are: including interior, exterior appearance, visual impact, flexibility, innovation, accessibility, and integration into/consideration of the local environment²⁶.

The City of Salisbury's objectives for district community facilities can therefore be seen to be aligned with best practice contemporary library service design making co- location of library services with other community services complementary.

7.2.4 Provides a Broad Range of Community Services and Activities

The City of Salisbury Community Programming Principles are:

- Prioritise equitable access and meaningful services according to economic status, ethnicity, ability, age, gender, language spoken.
- Respond to local strengths and need.

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²⁶ Australian Library and Information Association (2020) Australian Library Design Awards 2021 https://www.alia.org.au/awards/australian-library-design-awards-2021



- Build community wellbeing, resilience and connection through deliberate and incidental programming.
- Enable a broad range of activities and initiatives.
- Promote active citizenship and participation in community life and decision making.

These principles apply across the city and across delivery areas so that library service programs, positive ageing programs, intercultural programs and youth programs, for example, are all underpinned by these shared principles. There are therefore nearly endless opportunities for collaborative and/or shared service delivery to meet multiple community needs from a single Council facility, given adequate design and resourcing of that facility.

Examples of contemporary library programs that deliver particular value when co-located:

English Language (ESL) Classes

The location of ESL classes at libraries is helpful to attendees for a range of reasons. Libraries offer training in digital technologies, collections in languages other than English, free online and hard copy ESL resources for teachers and students and meeting spaces for classes to be held. ESL class attendees are therefore able to access multiple resources when they attend an ESL class at their library.

ESL classes delivered in a library that is co-located with other community services and activities facilitate participant connection to a wider range of opportunities. Access to shared, flexible spaces might lead an ESL class participant to initiate a community event, host a class or hold a meeting. They might stay for a yoga class or to chat informally with other locals about starting a fruit and vegetable swap.

Story Time

Story times are a much loved and well supported library activity. Reading from a young age is an influencer of a child's later success. Repeated positive early experiences of language, rhyme and stories strengthen connections in a child's brain²⁷.

Storytime enables children to access to important early literacy experiences Storytime also enables parents and other carers to share early literacy activities with their child and also to connect with other parents/ carers²⁸.

When co-located with other community activities, parents/ carers who attend storytime with their children will be able to see other activities that they may wish to access. For example, Council might program storytime to follow or precede a community immunisation service or showcase another activity to the storytime group. In this way, storytime might be a low barrier entry into community activity in their local area, overall, contributing to building wellbeing and connectedness in the community.

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²⁷ Raising Literacy Australia (2012) Building Foundations for Early Learning, Adelaide, Australia https://www.euread.com/raising-literacy-australia-south-australia/



Digital Hubs

The location of digital hubs in libraries enables residents to access wifi, training such as photography and maximising use of their software and activities such as family history research. Local businesses are able to deliver or access individual and group training. The use of libraries for generic and more specialised digital services is growing as the role of contemporary libraries evolves.

Co- location of digital library facilities with other community activities provides mutual benefit. Training sessions that increase business skill development and workplace readiness can be delivered more seamlessly in shared library/ community spaces. Economic development activity where local businesses meet to incubate shared strategies rely on both meeting space and reliable technology. Intercultural learning where, for example, a National Gallery of Australia exhibition launch is broadcast live via the internet in a shared community space followed by discussion or informal socialising is achievable in colocated library and community space.

The synergies between various community activities are strong and co-location at a district level site makes these connections more seamless for Council delivery and for community access. Enabling factors include adequate floor space for all activities including some permanently fixed spaces for essentials elements such a staff areas and the library collection, a variety of open and flexible spaces and reliable, high quality internet infrastructure and service and universal design. Community hubs designed according to these principles will support communities to thrive.

URPS Western Catchment

8.0 Recommendation

The City of Salisbury Western Catchment Library Service Study synthesises and presents a variety of data to inform decision-making regarding whether a library service should be included in the Burton Community Hub. Questions that guided these investigations were:

- Is a library required at Burton (e.g. in the planned Burton Community hub site)?
- If so, what type of services / function should the library perform?
- If so, should the Burton Library be in addition to (or a replacement of) the existing Salisbury West Library located at Hollywood Boulevard.

Taking into account the nature of contemporary libraries, best practice community infrastructure provision, the value of library services in the City of Salisbury's western catchment, gaps in current library service provision from Salisbury West, characteristics of the local communities of Salisbury West and Burton and the current opportunity presented by the Burton Community Hub project, the following considerations and recommendation are made:

Report Consideration 1: If the City of Salisbury retains library services in the local Salisbury West catchment, Council should consider enhancing the service offering to address existing service gaps.

> This report notes barriers to addressing these services gaps at this location due to building footprint and access barriers and recommends re-locating existing services to address the service gaps.

Report Consideration 2: The City of Salisbury should considers alternative library locations in the Salisbury West local catchment from which to deliver library services currently delivered from the Hollywood Boulevard site, but that also address current

> The scope of this study did not include an audit of alternative sites in the local Salisbury West catchment. However, the logic for co-location of library services in the Burton Community Hub that replaces and enhances existing library services in Salisbury West is considered appropriate and therefore, considerations of other potential alternative sites in Salisbury West is unnecessarily.

Recommendation:

The City of Salisbury creates a library at the Burton Community Hub to service the Burton and Salisbury West catchments (i.e. the Salisbury Western Catchment) that will address co-location opportunities and existing service gaps.

This recommendation acknowledges the opportunities that community hubs provide in delivering high quality library and broader community services to communities. The recommendation also notes services gaps/ service limitations of the existing Salisbury West library and assumes the services currently

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Recommendation

provided at Salisbury West will be relocated to the Burton Community Hub to address these gaps.

This recommendation is made noting that full costing of relocation of current and enhanced library services and activities will be required to inform project inclusions and a delivery timeline.

A library at the Burton Community Hub should reflect best practice local, national and international understandings of the function of contemporary libraries noted in this report. The library should continue to house a physical library collection as the core enabler of community literacy, cultural history and regular social connection between community members. The library should also function as a formal and informal meeting space, a business and digital hub, and a venue for libraries services that could include book clubs, reading groups, preschool story time, intercultural activity, work-readiness/ skill development training and English classes

Specific services will be determined in response to community need based on socio-demographic and community profile data noted in this report, within the broader context and integrated delivery of library services for City of Salisbury, with consideration of community consultation and according to the City of Salisbury Community Programming Principles.

Minimum requirements for service delivery will be achieved with opportunities to enhance service provision by drawing on the diversity of strengths and needs of the City of Salisbury Western Catchment resident and business community.

It is recommended that City of Salisbury continue to meet the Australian Library and Information Association (ALIA) standards for services and programs with the appropriate baseline or enhanced service delivery for collections, information technology, outreach services and programs for distinct target groups in the western catchment. These target groups include – indigenous Australians, culturally diverse community, people with disability and young and older people.

Concurrent consideration of all of these elements will be required to design a community infrastructure solution that will ensure that the City of Salisbury continues to maintain the high-quality provision of library services to which the Salisbury community has become accustomed.

The rational in relation to the nature of services that the library should deliver is that those responsible for programming library and other community services will decide those services that are most appropriate at any given time. Service standards should be maintained or enhanced through any transition, but particular services may look different to the way that they look today at Salisbury West. This will reflect a balancing of a variety of considerations listed elsewhere in the recommendation (annual budgets, hub design, strategic

Recommendation

priority etc). This report also acknowledges that the City of Salisbury requires the flexibility to respond to changing community need, as the Burton Community Hub is built, a new Census conducted in 2021, and as an emerging service evolves over time. It is our experience that prescriptive lists of services can quickly become obsolete and inadvertently lock an organisation into service delivery that has become an inefficient use of Council resources.



Conclusion and Next Steps

9.0 Conclusion and Next Steps

The City of Salisbury identified the opportunity presented in the Future Development of Community Hubs Council report (February 2019) to consolidate thirteen sites utilised by Council that provide library, recreation and community services to Salisbury residents.

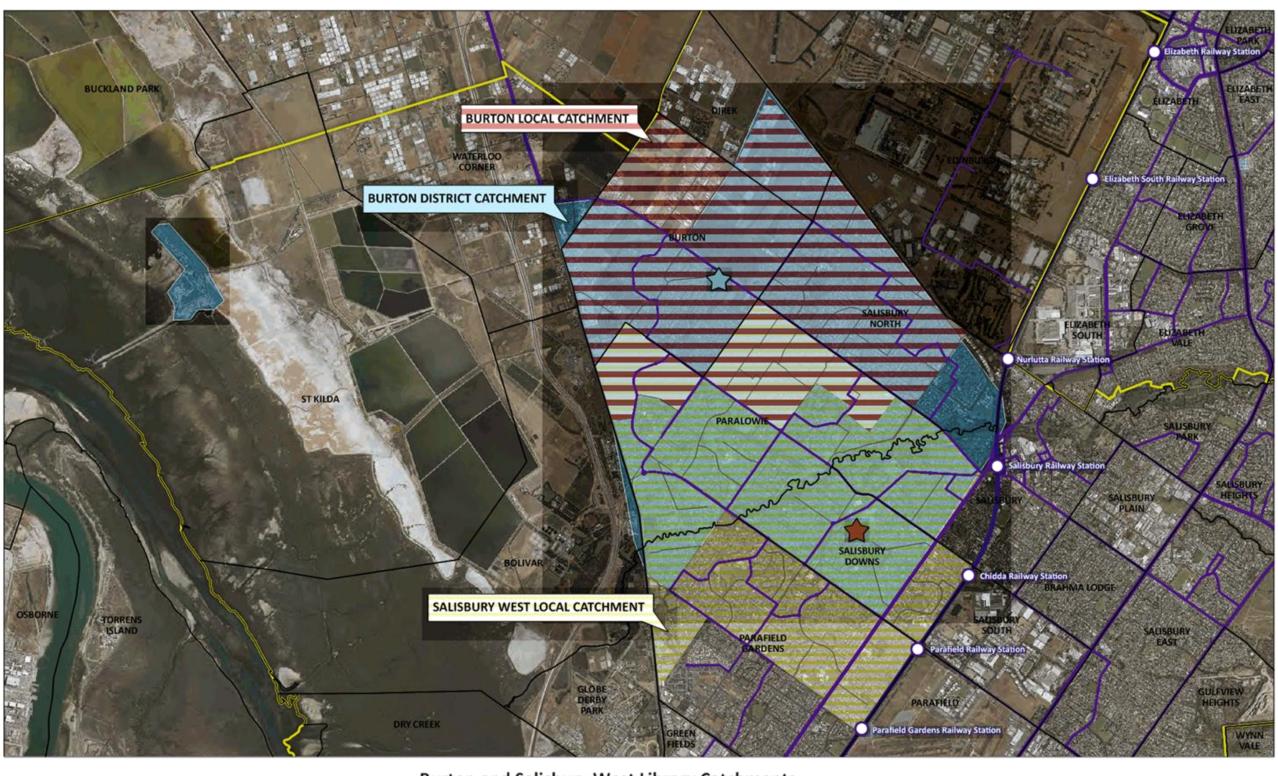
The current Burton Community Hub project presents an opportunity to deliver co-located community infrastructure. The City of Salisbury Western Catchment Library Service Study concludes that there is a strong case for inclusion of library services in the Burton Community Hub as long as existing library service levels can be maintained or enhanced at that site.

Appendix A: Catchment & Transport Map

Conclusion and Next Steps

Appendix A: Catchment & Transport Map

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Burton and Salisbury West Library Catchments

JOB REF. 20ADL-0285

PREPARED BY. MP

DATE. 28.07.20

SCALE: 1:40,000 @ A3

Burton local catchment

Suburb boundary

REVISION. 2

Salisbury West Library

Burton local catchment

Suburb boundary

Salisbury West local catchment

City of Salisbury boundary

ITEM 2.4.1

WORKS AND SERVICES COMMITTEE

DATE 21 September 2020

HEADING Motion on Notice - School Partnerships: Trees

AUTHOR Tamika Cook, Landscape Systems Officer, City Infrastructure

CITY PLAN LINKS 2.3 Our community, environment and infrastructure are adaptive to

a changing climate

2.1 Salisbury has a balance of green spaces and natural

environments that support biodiversity

SUMMARY Due to COVID-19, no events were held with school groups,

corporate groups or the general public in accordance with advice from State Government and Council resolving that no events were

to be held until January 2021.

There will be opportunities in 2021 to maintain partnerships as well as create new partnerships with local schools and pre-school communities to help embed sustainability principles into their learning and management practices whilst supporting Council's

environment and sustainability priorities.

RECOMMENDATION

- 1. That the information in this report be received and noted.
- 2. Staff continue to engage with schools to deliver tree planting programs and sustainable community events, in association with the State Government, through Green Adelaide Education staff hosted by Council.
- 3. Staff continue to provide a 6 monthly calendar, via the Elected Member Portal, of the proposed School Tree Planting and Sustainability programs and events, where possible 3 months in advance of commencement of the programs and events.
- 4. Parks and Open Space Assets team report via a half yearly update to Works and Services Committee, informing Council of the Sustainability Education Programs being undertaken throughout the City.

ATTACHMENTS

There are no attachments to this report.

1. BACKGROUND

1.1 In October 2019, Council resolved:

That staff bring back a report with a proposed program for local schools to partner with Council to plant trees at adjoining reserves and school grounds: Resolution 0310/2019.

- 1.2 In February 2020, Council then resolved:
 - 1. That the information in this report be received and noted.
 - 2. A 6 monthly calendar, be included, via the Elected Member Portal, of the proposed School Tree Planting and Sustainability programs and events, where possible 3 months in advance of commencement of the programs and events.
 - 3. Staff continue to engage with schools to deliver tree planting programs and sustainable community events, in association with NRM Education Team.
 - 4. Parks and Open Space Assets team report via a half yearly update to Works and Services Committee, informing Council of the Sustainability Education Programs being undertaken throughout the City.
 - 5. That Council note the Youth Council's newly formed environmental team, and include them in the tree planting program, sustainability events and program/event design consultation.

Resolution 0421/2020.

1.3 This report presents an update on current programs that are in place with local schools and provides information for future engagement with schools.

2. CITY PLAN CRITICAL ACTION

- 2.1 Our community, environment and infrastructure are adaptive to a changing climate
- 2.2 Salisbury has a balance of green spaces and natural environments that support biodiversity

3. CONSULTATION / COMMUNICATION

- 3.1 Internal
 - 3.1.1 Field Services
- 3.2 External
 - 3.2.1 Green Adelaide Education

4. REPORT

- 4.1 The Adelaide and Mount Lofty Ranges Natural Resources Management Board has been replaced by Green Adelaide on 1 July 2020, due to the decision of State Government to restricting of the board regions.
- 4.2 Green Adelaide has a focus on metropolitan Adelaide to increased knowledge and efforts to green and cool backyards, streets and neighbourhoods, enhance biodiversity and create open and healthy green spaces for everyone. Accordingly, what was known as Natural Resources Management Education is now called 'Green Adelaide Education'.
- 4.3 The Green Adelaide Education program has been operating in the former Adelaide and Mount Lofty Ranges Natural Resources Management Board region since 2010. The program is funded by NRM levy and managed by Green Adelaide Board.

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- 4.4 The program is delivered by staff who are hosted by various organisations across metropolitan Adelaide, with the City of Salisbury being one location. The team (2 staff) work with school and preschool communities, in the northern area of Green Adelaide to embed sustainability principles into their learning and management practices, linking them to the Australian Curriculum. This includes increasing their knowledge and appreciation for nature and their ability to take action to enhance natural systems.
- 4.5 The Education team support to schools and preschools is underpinned by the principles of Education for Sustainability (EfS), which is about learning for change and developing the knowledge, values and skills needed for leading sustainable lives while developing an appreciation for nature. Through EfS students explore real issues in authentic contexts, which includes taking action in their school and local community.
- 4.6 Participating schools and preschools access the following support from our Education Officers:
 - ongoing assistance for site sustainability initiatives
 - technical advice in regard to sustainability and the natural environment
 - a large number of locally focused resources developed on a vast range of sustainability and environmental subjects
 - tailored training sessions for education staff
 - mentoring and support for student environment groups to create change, such as the Salisbury Youth Council environmental team.
 - assistance to develop site environment management plans and set sustainability goals
 - support to connect students' and children's learning to various elements of the Australian Curriculum and related frameworks
 - access to grants
 - opportunities to link site initiatives with school families and local communities.

Green Adelaide Education in the City of Salisbury (CoS) in 2019;

- 35 registered schools and preschools in the CoS region.
- Supported and engaged with 31 CoS schools and preschools.
- Held 5 training events with 40 attendees (Teachers).
- Delivered 4 Youth Voice events.
- Delivered the Youth Environment Council of SA (YEC) program. The YEC is a 22 year old partnership between the Department for Environment and Water and the Department for Education. The program is coordinated across the state by the Green Adelaide Education program. It delivers peer learning, life-long skill building and opportunities through projects to improve the environment. The YEC in 2019 had 7 student representatives from 3 CoS schools.

- Delivered the inaugural Climate Ready Schools Salisbury program with 4 local primary and secondary schools. The program encourages schools to respond to climate change impacts in their schools and local community through a real-world, problem-based learning approach.
- Provided support to 6 successful schools who won (former) NRM grants to deliver projects that enable exploration of environmental sustainability in learning programs and management practices.
- Ran 10 education sessions on habitat and degradation as part of the Salisbury Secret Garden Adelaide Fringe event, with 205 students and 20 educators.
- Ran an educators professional development workshop at St. Kilda on the Adelaide International Bird Sanctuary as part of the Adelaide Dolphin and Shorebird Festival.
- Partner meetings with the CoS Reconciliation Officer to support the development of a Kaurna nature trail through Greenfields Wetlands and to discuss the planning of a Reconciliation Action Plan teacher professional development session.
- Supported CoS staff on an initiative that links to a Department for Environment and Water led project; the Yellowish Sedge Skipper Reintroduction Program. Two classes from Burton Primary School and 2 Burton Primary School YEC representatives planted 350 native plant species around Springbank Waters Wetlands. These Wetlands contain existing native vegetation species, Gahnia filum, (the Yellowish Sedge Skipper host). This project was completed July 2019.
- Presented information on climate change adaptation, water sensitive urban design, urban heat mapping and rising sea levels to an audience of seniors at the Jack Young Community Centre in Salisbury. This was conducted as part of supporting the CoS Community Development team and the Coordinator of the Well-being Programs, Jim Binder.
- 4.7 Due to COVID-19, staff have been unable to deliver events with schools in 2020 but have been able to continue to issue plant vouchers offering 50 free plants for education and community facilities (paid for by Council)which have been offered for a number of years now.
 - 4.7.1 Vouchers were available from Monday 4 May 2020 and the uptake has been consistent with previous years with staff issuing 19 vouchers so far in 2020.
- 4.8 There will be a great opportunity for school groups to be involved in the planting of 10,000 trees along the Little Para River catchment as per the successful grant funding through the Department for Infrastructure and Transport, Open Space/Places for People grants.
 - 4.8.1 This project involves the planting of 10,000 native plants along the Little Para River catchment to increase canopy cover, natural habitat, amenity and livability for the local community. It will also provide increased urban greening and provide a mitigation strategy which will contribute to climate change resilience.

4.8.2 Parks and Open Space Assets team are planning to involve school and community groups in this project. By engaging these groups in plant propagation workshops to grow the plants required for this project, along with planting during Autumn and Winter seasons in 2021 in conjunction with Green Adelaide.

5. CONCLUSION / PROPOSAL

- 5.1 The Council's Parks and Open Space Assets Team currently work with local schools and community groups on a range of sustainability initiatives, although efforts were significantly disrupted in 2020 due to COVID-19, particularly with respect to Planting Days.
- 5.2 Council continues to engage with schools to deliver tree planting programs and sustainable community events, in association with the State Government, through Green Adelaide Education staff hosted by Council.
- 5.3 The Parks and Open Space Assets team will provide a 6 monthly calendar, via the Elected Member Portal, of the proposed School Tree Planting and Sustainability programs and events, where possible 3 months in advance of commencement of the programs and events once this becomes an option next year.
- 5.4 It is proposed Elected Members are engaged directly, where interested in the delivery of the 10,000 tree planting project, with concept development and initial consultation to occur early next year.
- 5.5 Parks and Open Space Assets team report via a half yearly update to Works and Services Committee, informing Council of the Sustainability Education Programs being undertaken throughout the City.

CO-ORDINATION

Officer: GMCI Executive Group Date: 11/09/2020 14/09/2020

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ITEM 2.5.1

WORKS AND SERVICES COMMITTEE

HEADING Recommendations of the Strategic Property Development Sub

Committee meeting held on Tuesday 15 September 2020

AUTHOR Sharee Klein, Project Coordinator Strategic Development Projects,

City Development

CITY PLAN LINKS 1.4 We are proud of our strengths, achievements and cultural

diversity

1.5 Our community is resilient and adaptive to change

3.4 Our urban growth is well planned and our centres are active

SUMMARY The minutes and recommendations of the Strategic Property

Development Sub Committee meeting held on Tuesday 15 September 2020 are presented for Works and Services Committee's

consideration.

RECOMMENDATION

1. The information contained in the Strategic Property Development Sub Committee Minutes of the meeting held on 15 September 2020 be received and noted and that the following recommendations contained therein be adopted by Council:

SPDSC1 Future Reports for the Strategic Property Development Sub Committee

1. The information be received.

SPDSC-MWON1 Homelessness Strategy and Affordable Housing Implementation Plan

That a briefing be provided to Council at a forthcoming Informal Strategy on the interface between Council's Homelessness Strategy, the Affordable Housing Implementation Plan, the community housing sector, and potential opportunities to work with State Government.

ATTACHMENTS

This document should be read in conjunction with the following attachments:

1. Minutes Strategic Property Development Sub Committee - 15 September 2020

CO-ORDINATION

Officer: GMCID MG CEO
Date: 17.9.2020 17.9.2020



MINUTES OF STRATEGIC PROPERTY DEVELOPMENT SUB COMMITTEE MEETING HELD IN WITTBER & DR RUBY DAVY ROOMS, SALISBURY COMMUNITY HUB, 34 CHURCH STREET, SALISBURY ON

15 SEPTEMBER 2020

MEMBERS PRESENT

Cr N Henningsen (Chairman) Mayor G Aldridge (ex officio)

Cr K Grenfell Cr D Proleta Cr G Reynolds

OBSERVERS

Cr C Buchanan and Cr J Woodman

STAFF

Chief Executive Officer, Mr J Harry General Manager City Development, Mr T Sutcliffe Coordinator Strategic Development Projects, Ms S Klein

Manager Governance, Mr M Petrovski

The meeting commenced at 7.00 pm.

The Chairman welcomed the members, staff and the gallery to the meeting.

APOLOGIES

Apologies were received from Cr M Blackmore, Cr L Braun and Cr S Reardon.

LEAVE OF ABSENCE

Nil

PRESENTATION OF MINUTES

Moved Mayor G Aldridge Seconded Cr G Reynolds

The Minutes of the Strategic Property Development Sub Committee Meeting held on 10 June 2020, be taken and read as confirmed.

CARRIED

Moved Cr K Grenfell Seconded Cr D Proleta

The Minutes of the Confidential Strategic Property Development Sub Committee Meeting held on 10 June 2020, be taken and read as confirmed.

CARRIED

REPORTS

SPDSC1 Future Reports for the Strategic Property Development Sub Committee

Moved Cr D Proleta Seconded Mayor G Aldridge

1. The information be received.

CARRIED

CONFIDENTIAL ITEM

SPDSC2 Strategic Development Projects - Project Status Report

Moved Cr G Reynolds Seconded Mayor G Aldridge

- 1. Pursuant to Section 90(2) and (3)(b)(i) and (b)(ii) of the Local Government Act 1999, the principle that the meeting should be conducted in a place open to the public has been outweighed in relation to this matter because:
 - it relates to information the disclosure of which could reasonably be expected to confer a commer1`2cial advantage on a person with whom the council is conducting, or proposing to conduct, business, or to prejudice the commercial position of the council; and
 - information the disclosure of which would, on balance, be contrary to the public interest.
- 2. In weighing up the factors related to disclosure,
 - disclosure of this matter to the public would demonstrate accountability and transparency of the Council's operations
 - Non-disclosure of this matter would protect Council's commercial position as public disclosure may provide third parties with a commercial advantage

On that basis the public's interest is best served by not disclosing the **Strategic Development Projects - Project Status Report** item and discussion at this point in time.

3. Pursuant to Section 90(2) of the Local Government Act 1999 it is recommended the Council orders that all members of the public, except staff of the City of Salisbury on duty in attendance, be excluded from attendance at the meeting for this Agenda Item.

CARRIED

The meeting moved into confidence at 7.08 pm.

The meeting moved out of confidence at 7.18 pm.

MOTION WITHOUT NOTICE

SPDSC-MWON1 Homelessness Strategy and Affordable Housing Implementation Plan

Moved Cr N Henningsen Seconded Cr G Reynolds

That a briefing be provided to Council at a forthcoming Informal Strategy on the interface between Council's Homelessness Strategy, the Affordable Housing Implementation Plan, the community housing sector, and potential opportunities to work with State Government.

CITAIDNAANI

CARRIED

CLOSE

The meeting closed at 7.29 pm.

CHAIRMAN	• • • • • • • • • • • •	• • • • • • • • • •	• • • • • • • • • •	
DATE				

ITEM 2.5.2

WORKS AND SERVICES COMMITTEE

DATE 21 September 2020

HEADING Grant of Easement to SA Power Networks - Portion of Main North

Road (Central) Reserve

AUTHOR Lavinia Morcoase, Senior Property Officer, City Infrastructure

CITY PLAN LINKS 2.3 Our community, environment and infrastructure are adaptive to

a changing climate

3.2 Salisbury is a place of choice for businesses to start, invest and

grow

3.3 Our infrastructure supports investment and business activity

SUMMARY This report seeks Council's endorsement to grant an easement to

SA Power Networks over a portion of Council land known as Main

North Road (Central) Reserve.

RECOMMENDATION

- 1. Council grants to SA Power Networks an easement for the installation of Low Voltage Underground Cables over a portion of Main North Road (Central) Reserve identified as Allotment 53 in Deposited Plan 9572 as described in Certificate of Title 5532 Folio 728, and delineated in Attachments 1 and 2 to this report (Works & Services Committee, 21/09/2020, Item No. 2.5.2).
- 2. SA Power Networks to be responsible for all costs and pay a consideration amount of \$5,000 plus GST to the City of Salisbury in exchange for granting of the easement.
- 3. The Manager Property & Buildings is authorised to liaise with SA Power Networks in regards to the requested easement and arrange consent of the Letter of Agreement and Grant of Easement documentation.

ATTACHMENTS

This document should be read in conjunction with the following attachments:

- 1. Attachment 1 Location of Proposed Easement to SA Power Networks
- 2. Attachment 2 Location of Proposed Easement and SA Power Networks Cable Easement Requirements

1. BACKGROUND

- 1.1 The City of Salisbury owns Allotment 53 in Deposited Plan 9572 as described in Certificate of Title 5532 Folio 728 and commonly known as Main North Road (Central) Reserve.
- 1.2 This reserve borders local dwellings backing onto the reserve from Dexter Drive, Salisbury East on one side, and a portion of land known as 1467 Main North Road, Salisbury East, which is owned by the Department for Infrastructure and Transport (DfIT) on the other. The reserve abuts a small portion of Main North

Page 159 Works and Services Committee Agenda - 21 September 2020 Road service road, and connects pedestrian access along Main North Road for local residents.

- 1.3 DfIT are widening the existing intersection of Main North Road, Kings Road and McIntyre Road by adding additional lanes, upgrading the existing footpath and also upgrading the public lighting. These works will occur over DfIT land and are part of their major intersection upgrade program. DfIT wish to improve the general appearance of the intersection by removing the existing overhead infrastructure comprising of stobie poles which house Low Voltage (LV) cables and public lights, and replacing them with public lighting and underground cables in line with their new standards.
- 1.4 To facilitate the DfIT upgrades, SA Power Networks are seeking Council's agreement to grant a registered easement to SA Power Networks over a portion of Main North Road (Central) Reserve in exchange for a consideration amount of \$5,000 plus GST.

2. CONSULTATION / COMMUNICATION

- 2.1 Internal
 - 2.1.1 Business Excellence
 - 2.1.2 Community Development
 - 2.1.3 City Development
 - 2.1.4 City Infrastructure
- 2.2 External
 - 2.2.1 SA Power Networks

3. REPORT

- 3.1 Council staff have received a request from SA Power Networks for an easement to be granted across a portion of Allotment 53 in Deposited Plan 9572 as described in Certificate of Title 5532 Folio 728 known as Main North Road (Central) Reserve, to facilitate the installation of LV underground cables. The purpose of this installation is to remove the existing overhead cables which run along the parameter of Main North Road, Salisbury East, and relocate them underground.
- 3.2 SA Power Networks would generally install their LV cables in the road along a main arterial. In this instance, the new trench alignment is proposed to be located in the Council reserve due to the other services on the site and horizontal clearance requirements. Existing Telstra services, which accommodate critical Telstra/NBN routes and require a minimum 2.0m clearance, prohibit the installation of SA Power Network's LV cables along the main arterial.
- 3.3 The easement sought for the cables is 4m wide and approximately 60m long. Please see Attachments 1 and 2 to this report (Works & Services Committee, 21/09/2020, Item No. 2.5.2).
- 3.4 Council staff have been consulted and no objections have been received. Should Council resolve to grant the easement, SA Power Networks will be responsible for rectification of any damage or impact to existing footpaths and vegetation when facilitating the installation of the underground cables.

3.5 A consideration amount of \$5,000 plus GST has been negotiated in exchange for granting of the easement. This amount is the standard consideration paid to the City of Salisbury by SA Power Networks when granting negligible impact easement requests. SA Power Networks will also be responsible for all costs associated with the preparation and lodgment of necessary documentation, plans and issuing new titles.

4. CONCLUSION / PROPOSAL

- 4.1 No objections have been raised in relation to the granting of an easement for installation of underground LV Cables to SA Power Networks to replace existing overhead cables. It is proposed that the easement be granted on the proviso that SA Power Networks give due consideration to the existing footpaths and vegetation currently on the reserve.
- 4.2 It is therefore recommended that the Manager Property and Buildings be authorised to arrange Council consent to all necessary documentation granting an easement over portion of Allotment 53 in Deposited Plan 9572 as described in Certificate of Title 5532 Folio 728 and commonly known as Main North Road (Central) Reserve.

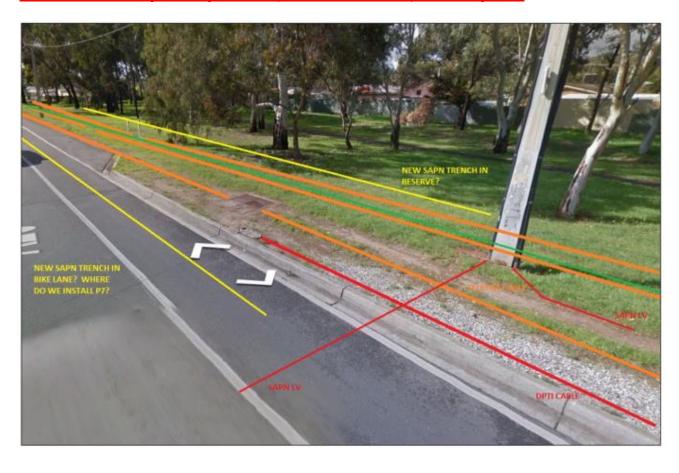
CO-ORDINATION

Officer: GMCI Executive Group Date: 11/09/2020 14/09/2020

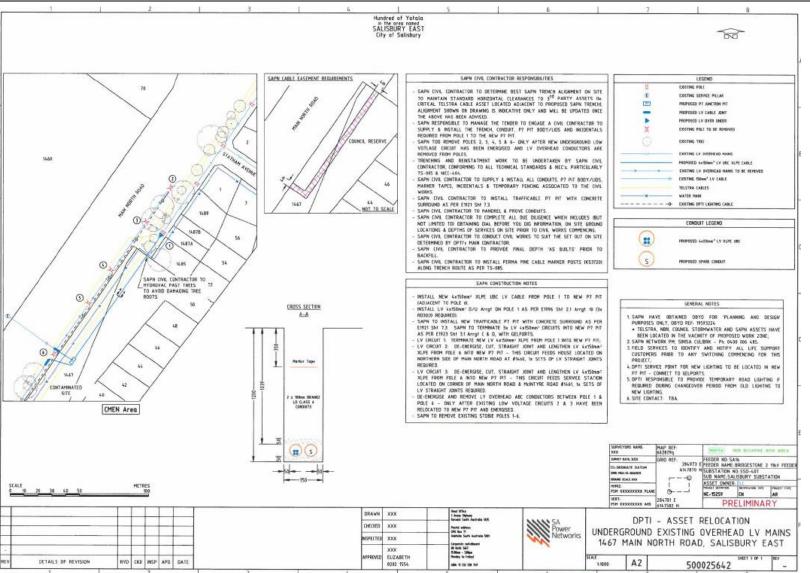
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<u>Attachment 1 – Location of Proposed Easement</u>

Main North Road (Central) Reserve, Main North Road, Salisbury East



Attachment 2 - Location of Proposed Easement and SA Power Networks Cable Easement Requirements



ITEM 2.5.3

WORKS AND SERVICES COMMITTEE

DATE 21 September 2020

HEADING Revocation of Portion of Prettejohn Gully, known as Allotment

827 in Deposited Plan 6755

AUTHOR Liz Lynch, Property Officer, City Infrastructure

CITY PLAN LINKS 1.2 The health and wellbeing of our community is a priority

2.3 Our community, environment and infrastructure are adaptive to

a changing climate

4.2 We deliver quality outcomes that meet the needs of our

community

SUMMARY This report recommends the revocation of Community Land

Classification on a portion of land owned by the City of Salisbury known as Prettejohn Gully, adjacent to Nelson and Kesters Road,

Para Hills that is required for construction of a roundabout.

RECOMMENDATION

1. The report be received and noted

- 2. A portion of Prettejohn Gully identified as Allotment 827 in Deposited Plan 6755 and described in Certificate of Title Volume 5550 Folio 512 be declared surplus to Council requirements and Council propose to revoke the Community Land Classification of this land as delineated on Attachment 1 to this report (Works and Services 21/09/2020, Item No 2.5.3), Aerial View Proposed Portion of Revocation to Prettejohn Gully measuring approximately 459.7 square meters.
- 3. The Section 194 Report contained in Attachment 2 to this report (Works and Services 21/09/2020, Item 2.5.3) be adopted for the purpose of Section 194 of the Local Government Act 1999
- 4. The Manager Property and Building is authorised to implement the public consultation program, comprising of a public notice in the Advertiser, the State Government Gazette, a notice be published on the City of Salisbury website A letter together with the attached Section 194 Report be sent to surrounding property owners affected by this proposal and signage to be erected in a clearly visible location on the site advising of the proposal.
- 5. A further report be presented to Council for consideration should any objections be received. In the event that no objections are received, the Manager of Property and Buildings be authorised to prepare and submit the necessary documentation to the Minster for approval.
- 6. Upon revocation, the Manager Property and Buildings be authorised to prepare a plan of division rededicating the subject land as portions of Kesters Road and Nelson Road, Para Hills.

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ATTACHMENTS

This document should be read in conjunction with the following attachments:

- 1. Aerial View Proposed Portion of Revocation to Prettejohn Gully
- 2. Section 194 Report
- 3. Aerial View Construction of proposed round about for Kesters and Nelson Road, Para Hills

1. BACKGROUND

- 1.1 The Intersection at Kesters and Nelson Road, Para Hills currently exists in a t-junction format. This intersection has been identified for upgrade to a three armed roundabout which is expected to address a number of safety issues at the site, as identified through an independent road safety audit.
- 1.2 A review of crash statistics data reveals that there have been a number of right angle and rear end crashes at the Kesters and Nelson Road T-junction which have resulted in personal injury. The frequency of risk taking behaviour displayed by motorists, as identified in the road safety audit report, is also of concern as is the observed high vehicle speeds through the T-junction particularly on Nelson Road, Para Hills.
- 1.3 The proposed upgrade from a T-junction to a roundabout is aimed at reducing crash rates and the consequence of a crash by reducing vehicle speeds as motorists approach and enter the roundabout and by reducing risk taking behavior. Council staff considered this advice and in order to address concerns have identified that an intersection upgrade is required.
- 1.4 Council have been successful in obtaining funding from the Department for Infrastructure and Transport (DfIT) for the 2020-2021 Australian Government Black Spot Program to upgrade the Kesters and Nelson Road, Para Hills Intersection to construct a roundabout.
- 1.5 To facilitate the intersection upgrade, it was noted that the roundabout couldn't be contained within the already existing road boundary and that the adjacent land would be required to facilitate the development.
 - 1.5.1 The Northern land parcel identified and delineated as "A" on attachment 1, Aerial View Proposed Portion of Revocation to Prettejohn Gully is a privately owned residential allotment. Purchasing a portion of this land would not be feasible as purchase costs and contractual fees were not attributed for in the Black Spot Funding.
 - 1.5.2 The Eastern parcels of land identified and delineated as "B" on attachment 1, Aerial View Proposed Portion of Revocation to Prettejohn Gully are privately owned residential allotments. Purchasing portions of this land would not be feasible as purchase costs and contractual fees were not attributed for in the Black Spot Funding.
 - 1.5.3 The Western land parcel identified and delineated as "C" on attachment 1, Aerial View Proposed Portion of Revocation to Prettejohn Gully is Council owned and classified as Community Land. This site is currently used as a Storm Water Management Corridor. This land has been

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identified as the preferred site to accommodate the additional land required to facilitate the proposed roundabout.

- 1.6 The whole Reserve, known as Prettejohn Gully measures approximately 7.66 hectares and is classified as Community Land. Prettejohn Gully is currently utilised as a Storm Water Management Corridor. The redevelopment of the required section of this Reserve for Road will not detrimentally affect the community's use of this land.
- 1.7 To improve the safety at the T-junction of Kesters and Nelson Road, Para Hills, it is proposed to construct a roundabout as delineated on attachment 3, Aerial View Construction of proposed round about at Kesters and Nelson Road, Para Hills.

2. CONSULTATION / COMMUNICATION

- 2.1 Internal
 - Staff from various divisions within Council
- 2.2 External
 - South Australian Power Networks
 - South Australian Water
 - APA Gas
 - Telstra
 - Department of Aboriginal Affairs and Reconciliation
 - Department of Transport, Planning and Infrastructure
 - Disability Access and Inclusion Network

3. REPORT

- 3.1 Prettejohn Gully is legally defined at Allotment 827 in Deposited Plan 6755 and described in Certificate of Title Volume 5550 Folio 512. The total site is approximately 7.66 hectares of land and is currently utilised as a Storm Water Management Corridor.
- 3.2 In order to facilitate the construction of the roundabout it has been identified that approximately 459.7 square meters of Prettejohn Gully would be required to have the Community Land classification revoked and this land rededicated as road.
- 3.3 Council Staff undertook an external consultation with service providers with no objections being received, however comments were provided from South Australian Power Networks, APA Gas and Telstra advising that their infrastructure does exist within the vicinity of the site proposed for revocation. Further investigations determined that this infrastructure is within the road reserve and does not impact the revocation proposal.
- 3.4 To facilitate the Community Land Revocation, public consultation must be carried out in accordance with the Council's Public Consultation Policy. A further requirement is the adoption of the section 194 report for the purpose of the Public Consultation and submission to the Minister for approval. Following the conclusion of these statutory processes and the Minsters approval, Council may then make a formal resolution to revoke the Community Land Classification.

3.5 In accordance with Council's Public Consultation Policy, consultation will consist of public notices appearing in the Advertiser and State Government Gazette as well as a notice to appear on Council's website, the attached Section 149 Report to be posted to property owners likely to be impacted by the proposal and signage be erected in a clearly visible location on the site advising of the proposal. Written submissions are invited to the proposal for Council's further consideration.

4. CONCLUSION / PROPOSAL

- 4.1 This report seeks Councils endorsement to revoke the Community Land Classification of approximately 459.7 square meters of land from Prettejohn Gully as identified in red on attachment 1, Aerial View Proposed Portion of Revocation to Prettejohn Gully. Upon revocation it is proposed to rededicate this land as road.
- 4.2 In the event that no objections are received, Council is requested to authorise the Manager Property and Buildings to prepare and submit the necessary documentation to the Minister for approval pursuant to section 194 of the Local Government Act 1999.

CO-ORDINATION

Officer: GMCI Executive Group Date: 11/09/2020 14/09/2020



PROPOSAL FOR REVOCATION OF CLASSIFICATION AS COMMUNITY LAND

Portion of Prettejohn Gully, adjacent to Nelson Road, Para Hills Contained in Certificate of Title Volume 5550 Folio 512

Section 194 Local Government Act 1999

REPORT

1. Reasons for the Proposal.

Council owns a significant number of properties throughout the city ranging from highly developed sporting complexes incorporating modern clubroom buildings, playing fields and supporting infrastructures, to single undeveloped allotments of land, most of which are classified as community land. Council has specific statutory management requirements in regard to its Community Land.

In South Australia it is regarded that 12.5% of the urban residential area is the optimal open space provision which is a much higher proportion than in other states or countries.

The land proposed for revocation and conversion to road is not regarded as usable open recreational space and currently forms part of a Storm Water Management Corridor. The conversion of this land to road does not have a detrimental effect on the balance of the reserve. The subject land is within easy walking distance of Para Hills Oval, Para Hills and Kentish Green, Para Vista providing adequate usable public open space for passive recreation purposes.

The portion of allotment 827 in Deposited Plan 6755 proposed for revocation has been identified as surplus to Council and Community needs, providing little public benefit as functional open recreational space. The maintenance required to retain this land in Council's ownership is an inefficient use of public assets. Council believe this land would provide greater community benefit as Road.

As a result of the above and to achieve the recommended equitable open space distribution and cost for service principles, Council proposes to revoke the community land classification of portion of Lot 827 in Deposited plan 6755, (See plan attached) to construct and facilitate a road. It is proposed that once the land is revoked of the community land classification a roundabout will be constructed and this land be declared as Road.

2. Statement of any Dedication, Reservation or Trust.

The subject property is identified as a portion of 827 in Deposited Plan 6755 as described in Certificate of Title Volume 5550 Folio 512.

The City of Salisbury was vested Allotment 827 of Deposited Plan 6755 as reserve in 1960 as a result of a sub division of Part Section 3009, laid out as portion of Township of Para Hills and delineated in Deposited Plan 6755

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The Land is classified as Community Land in accordance with the provisions of the Local Government Act 1999.

There is no dedication or trust.

3. Purpose of Proposal.

The purpose of the proposal to revoke the Community Land Classification is to rededicate as Road accommodate the construction of a roundabout.

4. Affect of the Proposal.

The subject land serves no useful purpose in terms of recreational open space and considering the availability of larger recreational open space within easy walking distance, for example Para Hills Oval, Para Hills and Kentish Green, Para Vista the removal of a portion of the Prettejohn Gully will not have a detrimental effect on the residents in this locality

5. Owner of the Land

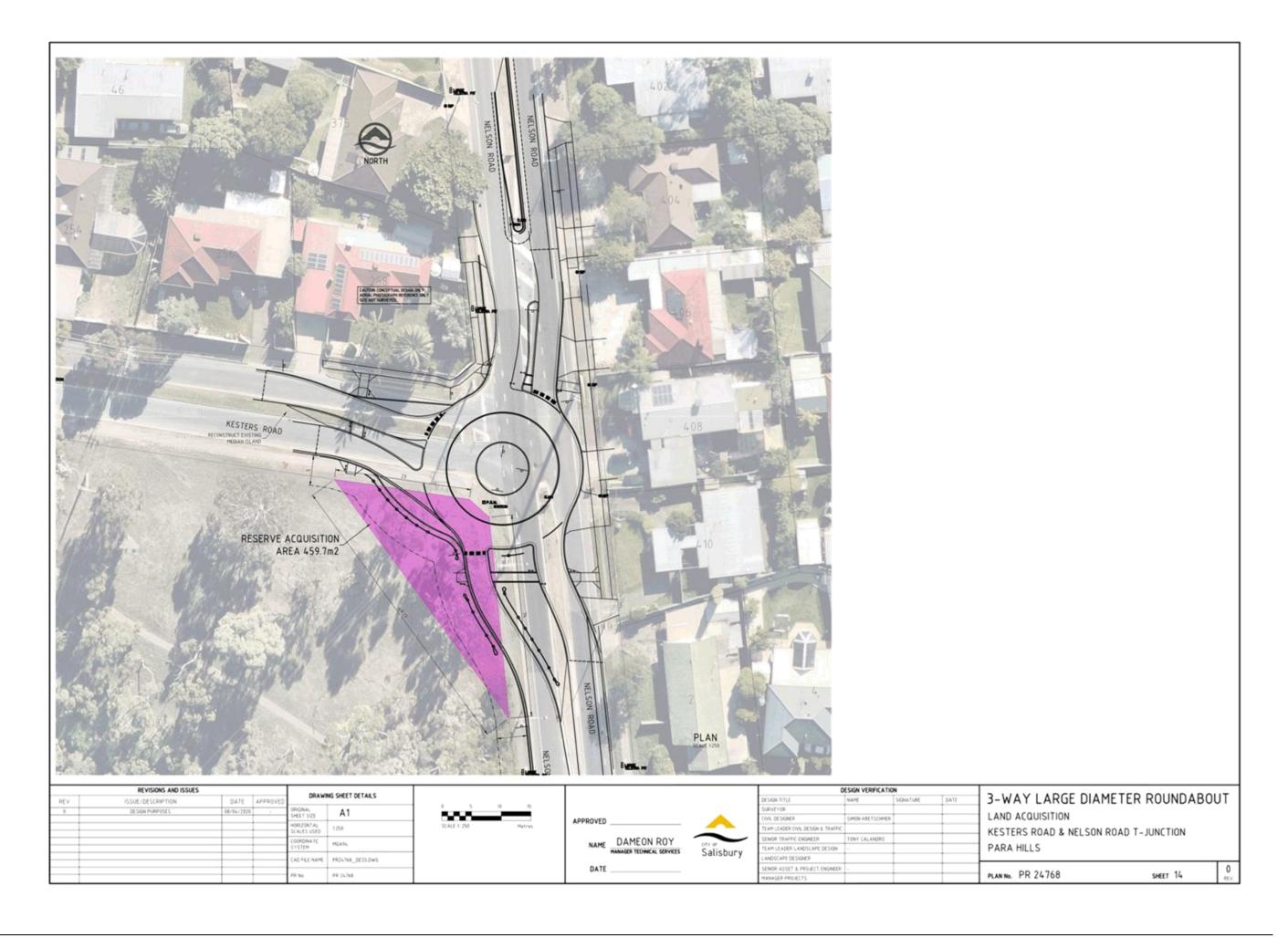
The subject land is owned by the City of Salisbury.

See Map Attached

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Works and Services Committee Agenda - 21 September 2020



ITEM 2.5.4

WORKS AND SERVICES COMMITTEE

DATE 21 September 2020

HEADING Revocation of Community Land Classification - George Street

Wetland Reserve

AUTHOR Liz Lynch, Property Officer, City Infrastructure

CITY PLAN LINKS 2.3 Our community, environment and infrastructure are adaptive to

a changing climate

3.3 Our infrastructure supports investment and business activity 4.2 We deliver quality outcomes that meet the needs of our

community

SUMMARY Having complied with all legislative requirements, consideration

can now be given to the revocation of the Community Land Classification of a portion of George Street Wetland Reserve identified as allotment 1 in Deposited Plan 75831 and described in certificate of title Volume 6006 Folio 373 measuring approximately

627 square metres.

RECOMMENDATION

1. The report be received and noted.

- 2. Pursuant to the provisions of Section 194(3) (b) of the Local Government Act 1999 and having complied with all the requirements, the City of Salisbury revoke the Community Land Classification over a portion George Street Wetland Reserve identified as allotment 1 in Deposited Plan 75831 and described in Certificate of Title Volume 6006 Folio 373 measuring approximately 627 square metres.
- 3. The portion of George Street Wetland Reserve identified as allotment 1 in Deposited Plan 75831 and described in Certificate of Title Volume 6006 Folio 373, as delineated in red on Attachment 1 to this report (Works and Services 21/09/2020 Item 2.5.4), Aerial View Portion of George Street Wetland Reserve be revoked of the Community Land Classification, be removed from the City of Salisbury's Community Land Register and be declared as Road.
- 4. The Manager Property and Buildings is authorised to prepare all necessary documentation for rededicating a portion of George Street Wetland Reserve identified as allotment 1 in Deposited Plan 75831 described in Certificate of Title Volume 6006 Folio 373 as road.

ATTACHMENTS

This document should be read in conjunction with the following attachments:

- 1. Aerial View Portion of George Street Wetland Reserve to be revoked of the Community Land Classification.
- 2. Community Land Revocation Letter, Ministerial Approval

1. BACKGROUND

- 1.1 At the Council meeting held 16 March 2020, (Item 2.5.3 Carried 0447/2020) Council authorised staff to implement the public consultation process pursuant to section 194 of the Local Government Act 1999 to revoke the Community Land Classification over a portion of George Street Wetland Reserve identified as allotment 1 in Deposited Plan 75831 and described in Certificate of Title Volume 6006 Folio 373, as delineated in red on Attachment 1 Aerial View Portion of George Street Wetland Reserve. This is to be revoked of the Community Land Classification so a roundabout can be constructed over that portion of land.
- 1.2 Council further resolved that an additional report be presented to Council for consideration of any objections should they be received. In the event that no objections be received the Manager Property and Buildings is authorised to prepare and submit the necessary documentation to the Minster for approval. As no objections were received, a report was prepared and submitted to the Minster in May 2020.

2. CONSULTATION / COMMUNICATION

- 2.1 Internal
 - 2.1.1 City Infrastructure Staff
 - 2.1.2 Business Excellence Staff
 - 2.1.3 City Development Staff
- 2.2 External
 - 2.2.1 SA Power Networks
 - 2.2.2 APA Pipeline Trust
 - 2.2.3 Telstra
 - 2.2.4 SA Water
 - 2.2.5 Letters posted to surrounding residents and property owners
 - 2.2.6 Minister of Planning, Transport and Infrastructure

3. REPORT

- 3.1 Council are now advised that the application to the Minster for the Revocation of the Community Land Classification over a portion of George Street Wetland Reserve identified as allotment 1 in Deposited Plan 75831 and described in Certificate of Title Volume 6006 Folio 373 was favorably received and approval was granted on 25 August 2020 as documented in Attachment 2, Community Land Revocation Letter, Ministerial Approval.
- 3.2 Council is now requested to make a formal resolution to give effect to the revocation.
- 3.3 In accordance with the report presented to Council on 16 March 2020 (Council Item 2.5.3, Carried 0447/2020), A portion of George Street Wetland Reserve identified as allotment 1 in Deposited Plan 75831 and described in Certificate of Title Volume 6006 Folio 373 be rededicated as road.

4. CONCLUSION / PROPOSAL

- 4.1 It is now requested Council make a formal resolution to give effect to the revocation of Community Land Classification over a portion of 627 square metres of George Street Wetland Reserve identified as allotment 1 in Deposited Plan 75831 and described in Certificate of Title Volume 6006 Folio 373 and to be rededicated as road.
- 4.2 The Manager of Property and Buildings be authorised to prepare all necessary documentation for rededicating the portion of revocated land as George Street and Belfree Drive.

CO-ORDINATION

Officer: GMCI Executive Group Date: 11/09/2020 14/09/2020



The Hon Vickie Chapman MP

20MPL0706

25 August 2020

Mr John Harry Chief Executive Officer City of Salisbury PO Box 8 SALISBURY SA 5108



Deputy Premier

Attorney-General

Minister for Planning and Local Government

GPO Exchange 10 Franklin Street Adelaide SA 5000

GPO Box 464 Adelaide SA 500 DX 336

Tel 08 8207 1723 Fax 08 8207 1736

Dear Mr Harry

Community Land Revocation — George Street Wetland Reserve, Mawson Lakes

I write in response to your letter seeking approval for the City of Salisbury's (Council's) proposal to revoke the community land classification of portion of Allotment 1 in Deposited Plan 75831 contained in Certificate of Title Volume 6006 Folio 373, known as George Street Wetland Reserve, Mawson Lakes.

I have considered the information provided to me by Council, and in making my decision I have taken into account the nature of the public consultation undertaken by Council.

After carefully considering the effect of the revocation on the area and the local community, I am of the opinion that, on balance, the revocation will be more positive than not in its effect. I approve Council's proposal to revoke the classification as community land of portion of Allotment 1 in Deposited Plan 75831 contained in Certificate of Title Volume 6006 Folio 373.

If Council wishes to proceed with the revocation it will need to pass a motion to revoke the community land classification pursuant to section 194(3)(b) of the Local Government Act 1999.

Yours sincerely

VICKIE CHAPMAN MEDEPUTY PREMIER

MINISTER FOR PLANNING AND LOCAL GOVERNMENT

ITEM 2.5.5

WORKS AND SERVICES COMMITTEE

DATE 21 September 2020

HEADING Bridgestone Athletics Centre - Management Model Update

AUTHOR Adam Trottman, Manager Community Planning & Vitality,

Community & Org. Development

CITY PLAN LINKS 1.2 The health and wellbeing of our community is a priority

1.3 People are valued and they feel safe, included and connected

SUMMARY Council has committed to operating the Bridgestone Athletics

Centre for a period of three (3) years. This report provides a draft Terms of Reference and requests Council to appoint a Ward Councillor to the Advisory Group noting the Chair of Sport,

Recreation and Grants Committee will also be a member.

RECOMMENDATION

It is recommended that

- 1. The Terms of Reference found in Attachment 1 to this report (Works and Services 21/09/2020, Item No. 2.5.5) for the Bridgestone Athletics Centre Advisory Group is endorsed.
- 2. Council appoints Cr _____ (Hills Ward) to the Bridgestone Athletics Centre Advisory Group.
- 3. A periodic report be provided on a six (6) monthly basis to Sport Recreation and Grants Committee regarding the performance of, and recommendations for, the management of Bridgestone Athletics Centre.

ATTACHMENTS

This document should be read in conjunction with the following attachments:

1. Draft Terms of Reference

1. BACKGROUND

- 1.1 In January 2020, Council made the following resolution (0385/2020):
 - a. A Council managed approach for Bridgestone Athletics Centre for an initial period up to three (3) years, subject to annual review through the Works and Services Committee;
 - b. A Bridgestone Athletics Facility Reference Group be established, including membership from Presidents from tenant clubs, the CEO's of Athletics SA and Little Athletics SA, and a representative from SA Athletics Stadium,
 - c. A periodic report be provided on a six (6) monthly basis to Works and Services Committee regarding the performance of, and recommendations for, the management of Bridgestone Athletics Centre; and

- d. A further report to be brought back to Council in April 2020 providing recommendations regarding operational and management guideline fees and charges, budget, and any license/lease arrangements for Bridgestone Athletics Centre.
- 1.2 Part a and part d have been actioned, and in April 2020 Council agreed on the set Fees and Charges for Bridgestone Athletics Centre with the following resolution (0502/2020):
 - a. The Fees and Charges for Bridgestone Athletics Centre 2020/21 as shown in Attachment 1 to this report (Item No. 2.5.4, Works and Services Committee, 20 April 2020).

2. CITY PLAN CRITICAL ACTION

2.1 Complete the Bridgestone Athletics Centre and maximize its use.

3. CONSULTATION / COMMUNICATION

- 3.1 Internal
 - 3.1.1 Manager, Governance
 - 3.1.2 Bridgestone Athletics Centre Project Board
- 3.2 External
 - 3.2.1 Salisbury Little Athletics Centre, Ingle Farm Little Athletics Centre, Northern Districts Athletics Club.

4. REPORT

- 4.1 A completion date for the Bridgestone Athletics Centre has yet to be confirmed. With a change in COVID-19 border restrictions on 28 July 2020, contractor staff critical to the completion (and certification of the track) are not able to enter the State.
- 4.2 Staff will continue to liaise with the contractor, clubs and State associations on this matter and provide a further update to Elected Members once a date has been confirmed.
- 4.3 A draft Terms of Reference has been developed for an Advisory Group in accordance with previous Council resolutions. A draft Terms of Reference is attached for consideration.
- 4.4 The Council resolution requires Council to appoint a Ward Councilor to the Advisory Group. This will be in addition to the Chair of the Sport, Recreation and Grants Committee.
- 4.5 The role is a non-paid position and requires attendance (either in person or online) at one meeting every two months.
- 4.6 Given that this arrangement is the first time that three athletics clubs will come together at one site, and given the State significance of this project, it is recommended that an independent chair be appointed for an initial 12 month period. It is proposed an expression of interest process be undertaken to identify a suitably qualified chairperson and given the level of experience that will be sought, an honorarium could be offered (\$300 per meeting including travel and preparation time).

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- 4.7 The Advisory Group will help to inform staff reports on a six (6) monthly basis.
- 4.8 Resolution 0385/2020 requires (inter alia):
 - 4.8.1 A periodic report be provided on a six (6) monthly basis to Works and Services Committee regarding the performance of, and recommendations for, the management of Bridgestone Athletics Centre;
- 4.9 It may be more appropriate that the periodic reporting be provided to the Sport, Recreation and Grants Committee of Council given that the Chair of that Committee will be a member of the Advisory Group, accordingly paragraph 3 of the recommendation has been framed in this way.
- 4.10 The first meeting will be scheduled once a Ward Councilor and Chairperson has been appointed.

5. CONCLUSION / PROPOSAL

- 5.1 A completion date for the Bridgestone Athletics Centre will be confirmed once border restrictions allow contract staff critical to the project to enter the State.
- 5.2 As per previous Council resolutions, an Advisory Group will be established to provide input and feedback on the operations of Bridgestone Athletics Centre. The Advisory Group will include the Chair of the Sport, Recreation and Grants Committee and a Ward Councilor.
- 5.3 It is recommended that the attached draft Terms of Reference be endorsed and Council appoint a Ward Councilor (from the Hills Ward) to the Bridgestone Athletics Centre Advisory Group.

CO-ORDINATION

Officer: GMCOD Executive Group Date: 11/09/2020 14/09/2020

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DRAFT

Terms of Reference

Bridgestone Athletics Centre Advisory Group

Name

Bridgestone Athletics Centre Advisory Group

Type

Advisory Group

Purpose

To provide input and feedback on the operations of Bridgestone Athletics Centre.

Scope

- · To provide feedback on how the centre can best serve the community
- · To identify future opportunities for the centre
- To review financial performance of the centre
- · To ensure the centre best serves the interest of the tenants

Authority

This is an Advisory Group, who will provide input into the operation of Bridgestone Athletics Centre and help to inform regular (six monthly) staff reports to the Sport Recreation and Grants Committee of Council.

Membership

Independent Chair

Two City of Salisbury Elected Members

- · Chair of Sports, Recreation and Grants Committee
- Elected Member from the Hills Ward (determined by Council)

A single representative from each long-term tenant of Bridgestone Athletics Centre:

- Salisbury Little Athletics Club
- Northern Districts Athletics Club

• Ingle Farm Little Athletics Club

Two staff members from the City of Salisbury Community Planning division.

One staff member to take minutes of the meeting.

Meeting arrangements

Meetings to be held bimonthly at Bridgestone Athletics Centre and/or online.

Agenda and minutes to be prepared by City of Salisbury administration team and distributed two weeks prior to the meeting by email.

A quorum of

- Chairperson
- One Elected Member
- · All tenants must be present
- · One City of Salisbury staff member

Reporting

The committee will report to the Manager Community Planning and a report will be provided to Sport Recreation and Grants Committee of Council every six (6) months.

Resources and budget

Meetings will take place at Bridgestone Athletics Centre and/or online.

Budget

- \$300 per meeting for independent chair (this includes travel and preparation time)
- \$600 per annum for incidental costs

Deliverables

To provide input to assist Council in achieving the best possible outcomes for the community and maximize the use of Bridgestone Athletics Centre

Review

Terms of Reference to be reviewed annually by the Manager Community Planning & Vitality

ITEM 2.6.1

WORKS AND SERVICES COMMITTEE

DATE 21 September 2020

HEADING Capital Works Report - August 2020

AUTHOR Christy Martin, Team Leader Project Support, City Infrastructure

CITY PLAN LINKS 1.1 Our City is attractive and well maintained

4.2 We deliver quality outcomes that meet the needs of our

community

SUMMARY The following monthly status report and requests for amendments

is presented to effectively manage the City Infrastructure Capital

Works Program.

RECOMMENDATION

- 1. Complete the irrigation reactivation at Damian Drive Reserve, Salisbury Heights, in 2020/21 as part of PR21456 Reserve Upgrade Program. Funding of this work can be covered from savings made in the funding allocated for the irrigation reactivation of Kings Road Reserve, Parafield Gardens & Bagster Road Community Centre, Salisbury North, which have been completed.
- 2. Include the capital replacement of change room flooring, Ingle Farm Clubrooms, Rowe Park Lower, Ingle Farm, within the 2020/21 Building Renewal Program, where currently there is sufficient funding to do so.
- 3. Approve \$70k non-discretionary expenditure budget allocation for unforeseen service relocations as part of the construction of a new roundabout at the intersection of George Street and Ryans Road, Greenfields, as part of PR13725 Major Traffic Program, to be included within the 2020/21 First Quarter Budget Review.

ATTACHMENTS

There are no attachments to this report.

1. BACKGROUND

1.1 City Infrastructure is responsible for the capital works, associated plant and fleet, building, traffic and civil engineering services, landscape and environmental works. Specifically, these works involve project management, design specification development, construction and recurrent maintenance. Service provision is undertaken by both internal resources and external consultants/contractors. City Infrastructure provides periodic progress reports for these projects.

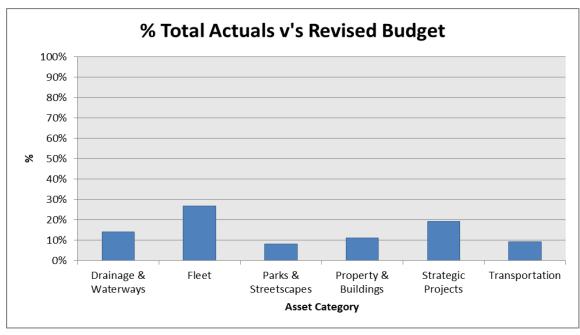
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2. CONSULTATION / COMMUNICATION

2.1 As part of the management of the City Infrastructure Capital Works Program, communication of the program occurs on a monthly basis via the Works and Services Committee. In addition, a current program of works is available via the City of Salisbury internet site, with highlights included in the periodic publication *Salisbury Aware*, and social media.

3. REPORT

- 3.1 The planning associated with the delivery of the 2020/21 Capital Works Program is now well advanced. This involves consideration of the tasks required to achieve the project objectives and how best these can be scheduled to achieve optimum efficiencies with minimal inconvenience to the community.
- 3.2 As part of this, in excess of 60 project briefs have been completed which document and define the objectives of the projects and how the delivery is proposed to occur.
- 3.3 Community engagement has commenced for a selection of playground renewals to inform the proposed scope of works.
- 3.4 Detail design is in progress in relation to the Building Renewal and Upgrade Programs. Simultaneously, procurement planning for these programs is occurring. Upgrade works at Pooraka Farm Community Centre is currently proposed to commence first over the Christmas shut down period, pending approvals and successful tender award.
- 3.5 The construction of the new cycle and pedestrian bridge at Mawson Lakes, adjacent Waterbrook Court and Ridley Street, is expected to commence in October once the waterway is dry. This forms part of the important link for residents through to Mawson Interchange and central Mawson Lakes.
- 3.6 At the end of August 2020, financially the Capital program was tracking as follows which is typical for this stage of the financial year;



NB: Total Actuals = Actual Spend + Commitments

3.7 Coordination and monitoring of the Capital Works Program is ongoing, partly to ensure it best meets the needs of the community whilst maintaining infrastructure condition. As a result, the following changes are requested;

Program Amendment

PR21456 Reserve Upgrade

Program priority changes are requested this month as part of the Reserve Upgrade Program, specifically in relation to irrigation reactivation. The reactivation of irrigation is a program of works which is progressively delivered in alignment with budget availability. The works required to activate an inactive irrigation system can vary and has an element of unknown due to majority of infrastructure residing below surface levels. Damian Drive Reserve, Salisbury Heights, was not able to be completed last financial year due to insufficient funding available and is requested to now be delivered as part of the 2020/21 program. This can be achieved within existing budget as Kings Road Reserve, Parafield Gardens and Bagster Road Community Centre, Salisbury North, were able to be activated with minimal work by Field Services and associated operating budgets; therefore the \$56k capital funding allocated for these two sites in 2020/21 is sufficient to cover the activation of Damian Drive Reserve where a larger quantum of work is required. Other irrigation reactivation sites which remain on schedule for delivery in 2020/21include Camberwell Rise Reserve, Salisbury East; Kara Crescent Reserve, Gulfview Heights; Gulfview Circuit Reserve, Gulfview Heights; Ravel Avenue, Ingle Farm; Direk Reserve, Salisbury North and Beadell Street, Burton.

<u>Recommendation</u>: Include the delivery of the irrigation reactivation at Damian Drive Reserve, Salisbury Heights, into 2020/21 from 2019/20, as part of PR21456 Reserve Upgrade Program, where funding of this work can be covered by the funding allocated for the irrigation reactivation of Kings Road Reserve, Parafield Gardens & Bagster Road Community Centre, Salisbury North, which have been completed.

Impact: Priority changes which can be achieved within available budget

PR18097 Building Renewal Program

The change room floors within the clubrooms at Rower Park Lower, Ingle Farm, were schedule to undergo general maintenance. Upon further investigation, it has been determined that its best to actually replace with new flooring and therefore approval is sought to include this work within the 2020/21 Building Renewal Program. This work can currently be accommodated within the 2020/21 Building Renewal Budget. As the entire program progresses and tenders are awarded, the split between capital and operating budgets will be reviewed to ensure they align with the works delivered. Should any adjustments be required, a further update will be provided for inclusion within the following Quarterly Budget Review.

<u>Recommendation</u>: Include the capital replacement of change room flooring, Ingle Farm Clubrooms, Rowe Park Lower, Ingle Farm, within the 2020/21 Building Renewal Program, where currently there is sufficient funding to do so.

<u>Impact</u>: Additional program scope that can be funded within the 2020/21 Building Renewal Program

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Amendment to Budget

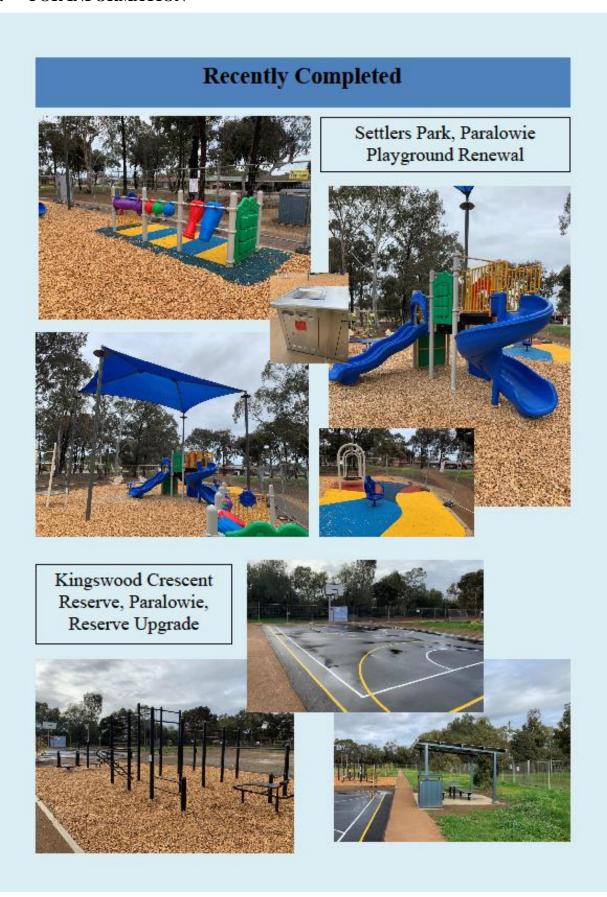
PR13725 Major Traffic Program

As part of the Major Traffic Program, a new roundabout at the intersection of George Street and Ryans Road, Greenfields, has commenced construction. Whilst investigations occurred and dial before you dig exercise was undertaken as part of the design process, upon commencement of construction services were found in alternate locations and not at the required depths. As a result, unplanned service relocations have been encountered. This includes relocating existing aged infrastructure to new depths. An additional \$70k is requested to cover this unforeseen expense to ensure this project can be effectively delivered. This \$880k project has \$337k of grant funding from the Special Local Roads to Recovery Program.

<u>Recommendation</u>: Approve \$70k non-discretionary expenditure budget allocation for unforeseen service relocations as part of the construction of a new roundabout at the intersection of George Street and Ryans Road, Greenfields, as part of PR13725 Major Traffic Program, to be included within the 2020/21 First Quarter Budget Review.

<u>Impact</u>: Additional funding due to unforeseen issues with services

4. FOR INFORMATION



Recent Completion

Prettejohn Gully Reserve, Para Hills Inclusive Playground















5. CONCLUSION / PROPOSAL

5.1 This summary report regarding the City Infrastructure Capital Works Program be received.

CO-ORDINATION

Officer: GMCI Executive Group Date: 11/09/2020 14/09/2020

ITEM 2.6.2

WORKS AND SERVICES COMMITTEE

DATE 21 September 2020

PREV REFS Works and Services 2.6.3 20/04/2020

Committee

Works and Services 2.6.3 21/10/2019

Committee

HEADING Church and John Street Upgrade - Public Toilet Facilities

AUTHOR Jarred Collins, Manager Infrastructure Delivery, City Infrastructure

CITY PLAN LINKS 1.1 Our City is attractive and well maintained

3.3 Our infrastructure supports investment and business activity 3.4 Our urban growth is well planned and our centres are active

SUMMARY This report provides an update with regard to potential inclusion of

a public toilet facility within the Church and John Street Upgrade.

RECOMMENDATION

1. That the information be received.

- 2. Council notes the existing availability of public toilets throughout the Salisbury City Centre, and that this level is considered to be adequate.
- 3. That at present no additional toilet facilities be established in the Salisbury City Centre.
- 4. Staff to continue to liaise with Stakeholders during the detailed design phase for the Church Street and John Street upgrade.

ATTACHMENTS

There are no attachments to this report.

1. BACKGROUND

1.1 In April 2020, Council endorsed the "Church and John Street – Community Consultation Findings"

2.6.3 Church and John Street - Community Consultation Findings

Moved Cr G Reynolds Seconded Cr D Proleta

- 1. That the information be received.
- 2. That the project proceed to detailed design and construction, consistent with feedback received during the community consultation process.
- 3. That the Administration investigate the installation of an additional public toilet, and the report be brought back

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- during the detailed design stage with preferred options, suggested locations, and current requirements for business and landholders to provide facilities.
- 4. That further consultation occur with key stakeholders, including SBA and key landowners, during the detailed design phase.
- 5. That Council note the project has been submitted within the current round of grant funding for "Open Space and Places for People" for an increased scope of works.

CARRIED 0505/2020

1.2 The Council resolution requested a further report be brought back with regard to the inclusion of additional public toilet facility

2. CITY PLAN CRITICAL ACTION

2.1 Enhance the Salisbury City Centre by upgrading Church and John Streets and attracting investment by the private sector into surplus Council sites

3. CONSULTATION / COMMUNICATION

- 3.1 Internal
 - 3.1.1 Manager Infrastructure Management
 - 3.1.2 Senior Building Assets Officer
 - 3.1.3 Manager Property and Buildings
 - 3.1.4 Team Leader Building
 - 3.1.5 Manager Economic Development
 - 3.1.6 Ward Councilors
 - 3.1.7 Team Leader Parks and Open Space Assets
 - 3.1.8 Senior Social Planner
- 3.2 External
 - 3.2.1 Salisbury Business Association During the Community Consultation
 - 3.2.2 Major land owners in the Salisbury City Centre During the Community Consultation

4. REPORT

4.1 During the Community Consultation some feedback was provided with regard to the inclusion of a public toilet facility within the proposed upgrade specifically for businesses.

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4.2 As part of the John Street early works some potential sites were identified being;

Judd Place Laneway

- 4.2.1 Judd Place Laneway is located between the Judd Place carpark and John Street. The node provides a link between John Street and the carpark and business to the east of the City along Wiltshire Street.
- 4.2.2 The site presents various CPTED (Crime Prevention through Environmental Design) issues, notably;
 - A lack of Natural Surveillance and Natural Access Control.
 - Provide a location for **Territoriality Issues**.
 - Located in an area that could be **Vulnerable**.

Sexton Carpark

- 4.2.3 The Sexton Carpark is owned by the City of Salisbury and is surrounded by James Street, James Place and Church Street.
- 4.2.4 The site has been identified in the Salisbury City Centre Renewal Strategy as a potential future development site.
- 4.2.5 Any construction of public facilities in the Sexton Carpark could limit the opportunity to maximise the potential of the development site.

John Street in front of Cash Converters

- 4.2.6 The footpaths in this location on either side of John Street provide room for the installation of a toilet facility, leaving adequate space to provide a continuous path of travel.
- 4.2.7 The location also more closely aligns to the principles surrounding CPTED providing an open area with Natural Surveillance and Access Control.
- 4.2.8 The site is located close to existing public toilet facilities provided in Parabanks and the Salisbury Community Hub.

Current Requirements for Businesses and Landholders

- 4.3 The National Construction Code sets out the current requirements for Business and Landholders to provide toilet facilities in recently developed or upgraded buildings, all development is required to be undertaken and operated in accordance with the properties relevant Development Approval, in summary;
 - 4.3.1 All businesses are required to provide suitable facilities for their employees.
 - 4.3.2 Restaurants and Cafés where seating capacity exceeds 20 patrons are required to provide suitable toilet facilities for their patrons.
 - 4.3.3 Department Stores and shopping centres exceeding 600 patrons are required to provide suitable facilities

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Current Public Toilet Facilities

4.4 The Salisbury City Centre, currently has a number of public toilet facilities provided by a variety of organisations/vendors; a summary of the toilets and operating hours are below,

4.5 Salisbury Community Hub

- Monday 8.30 am 5.30 pm
- Tuesday 8.30 am 5.30 pm
- Wednesday 8.30 am 5.30 pm
- Thursday 8.30 am 5.30 pm
- Friday 8.30 am 5.30 pm
- Saturday 9.30 am 3.30 pm
- Sunday Temporarily Closed (Due to COVID-19)

4.6 Parabanks Shopping Centre

- Monday 6.00 am 9.00 pm
- Tuesday 6.00 am 9.00 pm
- Wednesday 6.00 am 9.00 pm
- Thursday 6.00 am 9.00 pm
- Friday 6.00 am 9.00 pm
- Saturday 6.00 am 5.00 pm
- Sunday 11.00 am 5.00 pm

4.7 Salisbury Interchange Public Toilets

- Monday During operating hours 6.00 am 12.00am
- Tuesday During operating hours 6.00 am 12.00am
- Wednesday During operating hours 6.00 am 12.00am
- Thursday During operating hours 6.00 am 12.00am
- Friday During operating hours 6.00 am 12.00am
- Saturday During operating hours 6.00 am 12.00am
- Sunday During operating hours 6.00 am 12.00am

4.8 Pitman Park

- Monday 6.00 am 8.00 pm
- Tuesday 6.00 am 8.00 pm
- Wednesday 6.00 am 8.00 pm
- Thursday 6.00 am 8.00 pm
- Friday 6.00 am 8.00 pm
- Saturday 6.00 am 8.00 pm
- Sunday 6.00 am 8.00 pm

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4.9 Salisbury Oval

•	Monday	7.00 am - 8.00 pm
•	Tuesday	7.00 am - 8.00 pm
•	Wednesday	7.00 am - 8.00 pm
•	Thursday	7.00 am - 8.00 pm
•	Friday	7.00 am - 8.00 pm
•	Saturday	7.00 am - 8.00 pm
•	Sunday	7.00 am - 8.00 pm

Homelessness Strategy, Community Safety & Inclusion Strategy

- 4.10 Council has recently endorsed a Homelessness Strategy. Part of this strategy includes consideration of the facilities Council will provide for the homeless.
- 4.11 Council's community Safety Strategy identifies priority actions to improve community safety across Salisbury. Based on experience across Salisbury and other council areas, public toilets can be a focus for potential anti-social behaviours. Consequently, the design process includes consideration of these factors to mitigate the associated risks.
- 4.12 Council has developed a draft Inclusion Strategy and has recently reinforced the need to consider universal design principles in key public spaces. Consequently, if a new public toilet is to be provided in the city centre the degree of inclusiveness will be considered, particularly as the Community Hub provides high standard inclusive toilet facilities.

Toilet Design Options

- 4.13 Toilets need to be fit for purpose and should incorporate the following guidelines;
 - 4.13.1 Equity of access
 - 4.13.2 Safety of the public and staff
 - 4.13.3 Ease and economy of maintenance
 - 4.13.4 Environmental sustainability.
- 4.14 For the provision of any new public toilet facility within the Salisbury City Centre the most suitable option would be an Exeloo fully automated 2 unit system.
- 4.15 The Exeloo system key points include;
 - 4.15.1 Improved hygiene standard;
 - 4.15.2 Reduced vandalism opportunities;
 - 4.15.3 Safety for users;
 - 4.15.4 Compliant Disabled access;
 - 4.15.5 Self-cleaning availability;

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- 4.15.6 Sustainability water and power usage, use of recyclable materials in design;
- 4.15.7 Unisex facilities cubicles large enough for a parent to take their child to the toilet.
- 4.16 Budget Estimates for a fully automated Exeloo toilet facility would be as follows;

Toilet Supply and Installation	\$220,000
Electrical Service Provision	\$25,000
Hydraulic Service Provision	\$20,000
Footings	\$7,500
Contingency	\$27,000
Project Management	\$3,000

Total \$302,500

4.17 In addition to this, we would estimate that the additional operating cost of this facility would be in the order of \$15-20k (excluding any vandalism)

5. CONCLUSION / PROPOSAL

- 5.1 The Salisbury City Centre has a good coverage of public toilet facilities provided in many locations and operating for various hours over 7 days.
- 5.2 At present there is no need to increase the amount of additional public toilet facilities within the City Centre.

CO-ORDINATION

Officer: GMCI Executive Group Date: 11/09/2020 14/09/2020

ITEM 2.6.3

WORKS AND SERVICES COMMITTEE

DATE 21 September 2020

PREV REFS Works and Services 2.1.1 21/10/2019

Committee

HEADING Burton Community Hub - Community Consultation Findings and

Options

AUTHOR Jarred Collins, Manager Infrastructure Delivery, City Infrastructure

CITY PLAN LINKS 1.2 The health and wellbeing of our community is a priority

1.3 People are valued and they feel safe, included and connected4.1 Members of our community receive an exceptional experience

when interacting with Council

SUMMARY The report gives an overview of the community consultation

undertaken for the Burton Community Club and addresses the feedback as a result of the engagement which was undertaken in

July and August 2020.

RECOMMENDATION

- 1. That the information be received.
- 2. That Council endorse Option A, as set out in paragraph 4.22 and Attachment 4 to this report, and the project proceeds to detailed design in accordance with the feedback received during the community consultation process.
- 3. That a further report be brought back to Council in November 2020 with a project update and cost analysis.

ATTACHMENTS

This document should be read in conjunction with the following attachments:

- 1. Attachment 1 Burton Community Hub Engagement Report
- 2. Attachment 2 Consultation Catchment Area
- 3. Attachment 3 Precinct Plan
- 4. Attachment 4 Option A
- 5. Attachment 5 Option B

1. BACKGROUND

1.1 In January 2019, Council approved the development of a Community Hub at Burton. The City of Salisbury has a strong record of integrated service delivery through Community Hubs with existing sites at Mawson Lakes, Ingle Farm, Para Hills and most recently the Salisbury Community Hub.

- 1.2 Community consultation was undertaken from the 13th July 2020 to the 5th August 2020
- 1.3 The key objectives of the consultation were to;
 - 1.3.1 Gather data to inform design development of the Community hub and immediate surrounding areas such as car parks, soccer club rooms, shopping centre and play areas
 - 1.3.2 Ensure stakeholders and community are informed about the concept plan's directions, timeframes and objectives
 - 1.3.3 Build community ownership of the site's future and form long term relationships with community and stakeholders
 - 1.3.4 Understand what people value about the site, and to identify issues and opportunities to be addressed by the concept plan
 - 1.3.5 To manage stakeholder expectations and concerns
 - 1.3.6 Understand community priorities and expectations to inform Council decision making.

2. CITY PLAN CRITICAL ACTION

2.1 Upgrade community hubs at Burton and Ingle Farm

3. CONSULTATION / COMMUNICATION

- 3.1 Internal
 - 3.1.1 Executive Group
 - 3.1.2 City Infrastructure Staff
 - 3.1.3 City Development Staff
 - 3.1.4 Community and Organisational Development staff
 - 3.1.5 Burton Community Hub PCG Group
- 3.2 External
 - 3.2.1 URPS
 - 3.2.2 Dash Architects
 - 3.2.3 Key Stakeholders
 - 3.2.4 The broader community through the community engagement process

4. REPORT

- 4.1 The extent of the Burton Precinct is shown in Attachment 3 Precinct Plan. The Precinct includes the regional level soccer facilities, commercial area, Waterloo Corner Road, playground, western edge of the Kaurna Wetlands, and the community centre.
- 4.2 Council has endorsed the following budget for the construction of the new hub portion of the precinct.
 - 4.2.1 FY20/21 \$3,000,000
 - 4.2.2 FY21/22 \$2,000,000

- 4.3 In addition, the following budgets have been endorsed to complement the precinct and surrounds in the current financial year.
 - 4.3.1 Local Flooding Waterloo Corner Road \$150k
 - 4.3.2 Waterloo Corner and Kings Road Safety and Amenity Improvements \$500k
- 4.4 Any further consideration of budgets, that may be required to enhance the precinct will need to be reviewed separately to the project.
- 4.5 In alignment with the endorsed consultation plan, the consultation period for the Burton Community Hub was undertaken from 13th July 2020 to the 5th August 2020. The catchment area for the community consultation can be seen in Attachment 2 Consultation Catchment Area.

Consultation Methods and Key Themes

- 4.6 During this period a variety of engagement activities were undertaken (as highlighted in attachment 1 Burton Community Hub Engagement Report) which consisted of;
 - 4.6.1 Online Survey
 - 4.6.2 Mail out to 16,341 community members.
 - 4.6.3 Social Media Campaign
 - 4.6.4 Project Signage
 - 4.6.5 "Have your say" City of Salisbury Website
 - 4.6.6 Stakeholder Workshop
- 4.7 A total of 239 responses were received
- 4.8 The detailed findings can be seen in attachment 1 "Burton Community Hub Engagement Report"
- 4.9 The Key themes which resulted from the engagement as expected were as follows:
 - 4.9.1 Flexible indoor spaces
 - 4.9.2 Welcoming outdoor spaces
 - 4.9.3 Access and infrastructure
 - 4.9.4 Service and activities

Flexible Indoor Space

- 4.10 Overall the community articulated their desire to have a hub that incorporated flexible spaces, fit for community use and events inclusive of appropriate kitchen and catering facilities.
- 4.11 Further indoor suggestions included;
 - 4.11.1 Coffee and tea facilities
 - 4.11.2 Children's area
 - 4.11.3 Change rooms
 - 4.11.4 Computer rooms

- 4.11.5 Quiet spaces
- 4.11.6 Storage spaces
- 4.11.7 Teaching and learning spaces
- 4.11.8 Meeting rooms
- 4.12 These suggestions are consistent with the spaces provided in other community hubs in the council area.

Welcoming Outdoor Space

- 4.13 A welcoming outdoor space rated highly with the respondents, with a sense to; bring the inside outside, with a high degree of integration and synergy of the spaces.
- 4.14 81% of respondents indicated that the inclusion of outdoor seating and shade was a priority, as well as incorporating the natural environment and surrounds into the design.
- 4.15 There was also a consistent theme to incorporate the surrounds into the design, including the playspace and Kaurna Parks.

Access and Infrastructure

- 4.16 It was identified that to maximise the potential of the precinct, people would like to see parking improvements, with more parking close to the Hub and improved design of the parking layout.
- 4.17 Pedestrian access also focused highly amongst respondents with a general desire to see improved linkages and walking trails into and around the destination.
- 4.18 Further suggestions included;
 - 4.18.1 Adequate internet services
 - 4.18.2 Safe well-lit areas
 - 4.18.3 Wayfinding and signage

Service and Activities

- 4.19 The top 10 services which had the strongest community requests were;
 - 4.19.1 JP Services (Justice of the Peace)
 - 4.19.2 Health or Fitness classes
 - 4.19.3 Library Services
 - 4.19.4 Art and craft activities
 - 4.19.5 Localised entertainment
 - 4.19.6 Children's activities
 - 4.19.7 Venue hire
 - 4.19.8 Community garden groups
 - 4.19.9 Computer and technological training
 - 4.19.10 Council customer services

Design Options

- 4.20 The following council resolution (0297/2019) was made in October 2019;
 - 1. That Council notes the report and supports the appointment of a consultant to engage an Architect subject to the following amendments:
 - (a) that the Ward Councillors are included in the project governance model and play a leading role in the consultation/communication framework and the implementation plan
 - (b) Architect to provide a minimum of two different design options for Council to consider. One design to include the utilisation of existing building and linking to the adjacent soccer precinct in its design. The other design to reflect a new stand alone community hub, which may include using existing building. Designs to also include principles outlined in paragraph 3.4 Stage Precinct Plan.
 - (c) Stage 3 the functional brief will be predicated on the architect presenting a further report on the feedback from the community consultation to the Works and Services Committee.
 - 2. That development of a management model be considered as part of a review of community hub models, including the Paddocks Hub by the Innovation and Business Development Sub Committee to be reported to the sub committee by April 2020.

CARRIED 0297/2019

- 4.21 In alignment with the resolution, a series of design options were investigated to maximise the best use and opportunity of the site, these included single and multistory facilities with the final options being;
 - 4.21.1 Option A Two story facility connected to the existing Burton Park soccer facility (attached).
 - 4.21.2 Option B Single story facility connected to the existing Burton Community Centre (attached).
- 4.22 A design options analysis was undertaken to review the benefits of each solution;

Analysis	Option A Attached to Soccer Club	Option B Attached to Community Centre
Staging Required	×	✓
Community Centre remains in operation through Construction	✓ ✓	✓
Soccer Club remains in operation through Construction	✓ / x May be interruptions	✓ ✓
Ground Floor Development	✓	√√
First Floor Development	✓	×
Development meets Car parking Requirements	✓	×
Street Prominence to Waterloo Corner Road	×	×
Potential Land Sale	✓	×
External breakout Spaces linked to building	√ √	√√
Pedestrian Link to Shopping Centre	✓	√√

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Pedestrian Link to Soccer Club	///	✓
Pedestrian Link to Playground & Southern Areas	√ √	√ √
Functional Link to Soccer Club Building	√√ √	✓
	✓✓	
Development attached to Soccer Club Building	Ground & First floor	××
	connection	

4.23 Through consultation with the Architect, Project Team, PCG (Project Control Group and reviewing the options analysis, the preferred option to enhance the community experience in the precinct is "Option A".

5. CONCLUSION / PROPOSAL

- 5.1 In alignment with the endorsed community consultation strategy a community engagement program was conducted for the Burton Community Hub from the 13th July 2020 to the 5th August 2020.
- 5.2 Feedback received indicates string support for the new Burton Community Hub, and the benefits it will provide for the western catchment of the City.
- 5.3 Option A is the preferred location for construction of the New Community Hub.
- 5.4 Staff will continue to develop the detailed design in alignment with the feedback from the community consultation.
- 5.5 Further consideration will include the Operating Model and how this aligns to the new building.
- 5.6 A project update and cost analysis is to be brought back to Council in November 2020

CO-ORDINATION

Officer: GMCI Executive Group Date: 11/09/2020 14/09/2020

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URPS

Burton Community Hub Engagement Report

Appendix B - Verbatim survey comments

- Activities for children and places for young people such as homework clubs, computers, dinning areas. sport centre. As there are a number of families with children in this suburb.
- Advertisement
- Advertisement of services
- Advertisement on social media, i.e Instagram. This is because a lot of people use this app nowadays so it would get more attention.
- Advertising of the activities going on there. I've only ever seen it closed.
- Advertising, making sure people read, social media notices in council hub, Libraries. If you are going to make this hub work, people have to know what's available.
- Advertising/invitations of services or events available. A library and technology services. And a makerspace
- Affordable activities especially for those on low incomes. Parking, direct public transport access including a local community bus. Access for people with disability and the elderly.
- Affordable activities and programs. A community gardens project. Suitable rooms for hirer at
 affordable prices. A community bus service to assist the community to access the centre. JP
 services. Health and immunisation services. A space where young and teenage children could
 come and access facilities that encourage outdoor activity. Suitable spaces for local students to
 come and study. The current natural outdoor environment trees, grassed areas with fences so
 parents know there children are safe. Affordable facility hire fees. Maintaining current structure
 of a Centre Coordinator, Management Committe and Collaboration with City of Salisbury.
- Affordable activities for kids like dancing, football, taekwondo, ping-pong.
- As explained in item 12 we need more community help with the disadvantaged, possible training programs for the unemployed, etc.
- As mentioned, the whole area could be improved with library and council facilities. The
 population of this area has increased in 5-10 years. The Council needs to cater for every age
 group.
- BBQ and picnic spots Public toilets Wayfinding signs
- BBQ area
- Better advertising
- Better advertising monthly schedule of what's on Letter box drops (schedule)
- Better advertising and program
- Better facilities with toilet areas e.g. disability and unisex
- Better parking and signage
- Better signage and more promotion in Springbank shopping centre.
- Better signage of what is available
- Better signage so people know it is there More lighting at night for safety
- Better technology support. No support at all since that young bloke left, Luke I think?
- bigger areas to use
- Bigger size Open space / natural light More car park and bike racks
- Brochures delivered to all homes to specify what is there, costings, etc.
- By letting people know what activities are available & when, in a monthly news bulletin.
- Capable and experienced staffing to ensure access to information, services/referrals and both one-off and longer term programming. Welcoming ambience that offers quiet and noisy spaces.

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City of Salisbury 19ADL-0590 September 2020





Burton Community Hub Engagement Report

1 September 2020

Lead consultant URPS

In association with Dash Architects

Prepared for City of Salisbury

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shaping great communities



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Background

1.0 Background

The City of Salisbury is developing the upgrade of the Burton Community Centre and surrounds into a Community Hub.

Community Hubs are flexible spaces that provide for a diversity of services and respond to changing demands at one location.

The City of Salisbury has a strong record of integrated service delivery through Community Hubs with existing sites at Mawson Lakes, Ingle Farm and most recently Para Hills and the Salisbury City Centre. The Burton Community Centre is the next location proposed to be upgraded to a community hub.

The Burton Community Centre site has been selected because the Northern Connector will likely increase the movement of people entering the city from the western entrance (from the western section of Burton to Waterloo Corner). This will make the Burton precinct a significant future entrance way for population growth and movements into and out of the City of Salisbury.

The Burton Community Hub site is located on land under the care and control of Council (and some rights of way over privately owned land), which includes the Community Centre, car park, an adjacent parcel of land (previous pre-school site), a playground and playing fields and club rooms.

Directly adjacent to the Hub site is the Springbank Plaza Shopping Centre. There is currently poor connectivity between the shopping centre and the Hub site and the development of the Community Hub presents an opportunity to improve this connectivity.

The surrounding neighbourhood is predominantly residential but also includes significant sites such as the Kaurna Park Wetlands, Estia Health Burton aged care facility, Paisley Park Early Learning Centre, Burton Primary School, Castle Street Reserves and Heyne's Wholesale Nursery. There is a desire for the design of the Burton Community Hub to consider the needs of residents, the accessibility to the site from the neighbourhood as well as being cognisant of the future needs or uses of the significant sites.

Council is committed to engaging with the community and stakeholders to obtain their input into the development of the plan for the Burton Community Hub.

This report presents a summary of the engagement undertaken and the key themes of feedback received.

Engagement approach

2.0 Engagement approach

2.1 Purpose of the engagement

The purpose of the engagement was to engage with the local community and key stakeholders to inform the development the Burton Community Hub and its immediate surrounds.

The design of the Community Hub needs to consider both the land and built form as well as how people would like to use it and the services they would like to access.

Primarily, the engagement with the community and stakeholders focused on understanding the values, issues and opportunities for the hub site. What do people value about the site and how they use it? What issues do people experience? What opportunities or ideas do people have for the future use of the site?

Specifically, the objectives of the engagement were to:

- Gather data to inform design development of the Community hub and immediate surrounding areas such as car parks, soccer club rooms, shopping centre and play areas
- Ensure stakeholders and community are informed about the concept plan's directions, timeframes and objectives
- Build community ownership of the site's future and form long term relationships with community and stakeholders
- Understand what people value about the site, and to identify issues and opportunities to be addressed by the concept plan
- To manage stakeholder expectations and concerns
- Understand community priorities and expectations to inform Council decision making
- To meet the engagement requirements of the project brief.

2.2 Engagement activities

The COVID-19 pandemic influenced how engagement could be undertaken to address public health and government restrictions. It was not possible to hold a large community open day to gather wider feedback from the community.

The engagement ran from Monday 13 July until 5pm Wednesday 5 August 2020. It included 2 activities:

- 1. Community survey
- 2. Workshop with Community Centre and Soccer Club staff and volunteers.

2.2.1 Community survey

A community survey was established online using survey monkey and linked to from Council's website. The survey asked a series of questions to better understand:

- How people currently use and value the site
- What spaces or services people would like to see at the future hub
- Any issues with the current functioning of the site.

Engagement approach

The survey was printed in hard copy and distributed to a wide catchment of 16,341 properties with reply paid envelopes to encourage people to complete the survey.

The survey was also promoted on Council's social media pages, a sign established outside the Burton Community Centre and in a letter sent to stakeholders.

A copy of the survey and the hard copy delivery catchment is provided in Appendix A.

2.2.2 Community Centre and Soccer Club staff and volunteer workshop

This workshop was originally intended to be for both stakeholders (eg. local education, aged care and community service providers) and Burton Community Centre and Soccer Club staff and volunteers. However, due to little interest received from stakeholders, it was just held for Burton Community Centre and Soccer Club staff and volunteers.

The workshop was held on Wednesday 5 August from 3pm to 5pm at the Burton Community Centre. At that time COVID-19 restrictions allowed indoor workshops that maintained spacing of 1.5m between participants. A COVID Safe plan was prepared for the event by Council staff, participant attendance and contact details were collected, hand sanitiser was provided, and workshop stationary was allocated to each participant to prevent sharing of resources.

The workshop was facilitated by Zoe Hambour from URPS and included a presentation from Council staff about community hubs and three activities to gather input from Burton Community Centre and Soccer Club staff and volunteers. The workshop was also attended by DASH architects and elected members Cr Julie Woodman and Cr Chad Buchanan.

Activity 1 - Values, issues and opportunities

In small groups around tables participants were asked to discuss and write down on post it notes:

- What do they value about the site?
- Are there any issues with the site?
- What opportunities (eg. spaces or services or activities) should the future hub consider?

The post it notes were stuck onto a poster of an aerial map of the Burton Community Hub site.

A whole group debrief was then held and key points summarised on a white board.

Activity 2 - Opportunities for collaboration

In small groups around tables participants were asked to identify what opportunities there were for collaboration in services and activities at the future hub. They were asked to nominate a scribe to write their ideas down on a poster, including what the activity was and who the partner should be if known.

A whole group debrief was then held and key points summarised on a white board.

Activity 3 - Big bright idea

Participants were asked as individuals to identify if there was one thing the Burton Community Hub could have or do to make it a great place, what would it be?

Participants were asked to write their idea on a post it note and to stick it on a communal poster.



3.0 Community survey results

This section summarises the feedback received through the community survey. Verbatim comments provided to questions with comment boxes are provided in Appendix B.

3.1 Survey participation

In total, 239 survey responses were received. 68% of survey respondents were female, 27% male and 5% did not respond or preferred not to provide their sex.

The age of survey respondents is illustrated in Figure 1 and shows a good response from older people however a low response rate from people aged under 25.

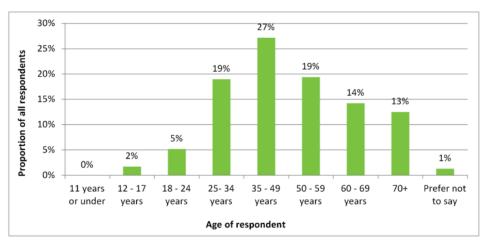


Figure 1 Age of survey respondents

Of the 93% (223) of respondents that provided their post code, 55% (103) were from 5108 (Paralowie, Salisbury, Salisbury North, Salisbury Downs) and 41% (78) from 5110 (Bolivar, Burton, Direk, Globe Derby Park, St Kilda, Waterloo Corner). Only 9 respondents indicated that they lived outside these two post code areas.

3.2 Local activity

Q4. Tell us about what you do in the area (prior to COVID-19 social distancing limitations).

The community was asked to select what they do in the area from a list of 9 options. Multiple responses were possible and 97% (232) of survey respondents answered this question. Figure 2 shows the distribution of responses. 93% of respondents lived in the area, 58% of respondents visited parks or reserves in the area and 38% visited family and friends in the area. Only 13% (30) respondents identified as a user of the Burton Community Centre, however in the following questions 30% of respondents (65 people) indicated that they visited or used the Burton Community Centre. This variation suggests that survey respondents may not have selected all options applicable to them for this question (Q4).

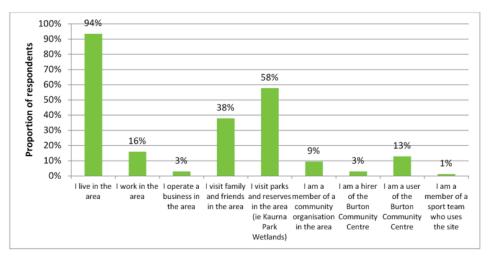


Figure 2 Respondents activity in the area

Q5. What Council locations and facilities do you currently visit/use?

The community was asked what Council locations and facilities they currently use from a list of 7 options. Other facilities were identified by respondents. 90% (215) respondents answered this question and multiple responses were possible (see Figure 3).

55% (118) respondents indicated that they use the Salisbury Hub Community library. 31% visit or use the Salisbury West Library, 14% visit or use the Mawson Lakes Library and 4% visit or use the Para Hills library.

30% (65) respondents indicated that they visit or use the Burton Community Centre, with 10% and 9% (22 and 19) visiting the Bagster Road or Morella Community Centres respectively.

44 respondents (20%) identified other Council locations or facilities including the swim centre, Para Hills Community Hub, council offices, parks and reserves, walking trails and recreation facilities such as the Parafield Gardens Recreation Centre.

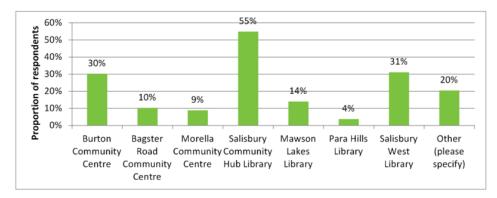


Figure 3 Use of Council facilities

3.3 Current use of Burton Community Centre

Q6. How often do you visit the Burton Community Centre?

228 people responded to this question and 108 of these (47%) indicated that they visited the Centre. This is higher than responses to previous similar questions which may indicate that less frequent users do not see themselves as a "user" or "hirer" of the Centre.

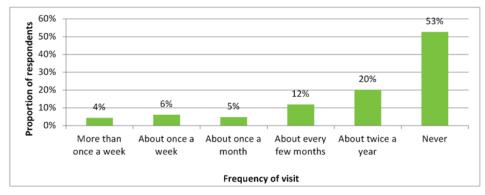


Figure 4 Frequency of visitation of Burton Community Centre

Q7. What top three things do you value about the current Burton Community Centre site now?

The community was asked to identify the top three things they valued about the current Burton Community Centre site. All respondents answered this question, although many of the respondents that completed hard copy surveys selected more than 3 things. The online survey limited responses to 3 things.

To assess the impact of this, the responses have been split by response method (ie hard copy or online). The 83 online responses are shown in Figure 5. The top three things valued were programs and classes, rooms to hire/functions and the playground.

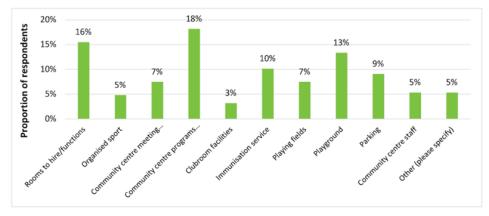


Figure 5 Burton Community Centre valued aspects (online responses)

The responses to this question from the 156 hard copy survey are shown in Figure 6. The top three things identified were the same as for the online surveys although there were numerous other responses provided including just over 20 people who ticked more than three boxes.

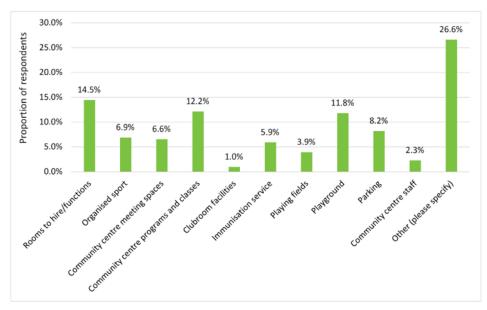


Figure 6 Burton Community Centre valued aspects (hard copy responses)

Respondents were provided with the opportunity to provide additional comments in relation to question 7. 44 respondents provided comments and the feedback was variable. Positive responses mentioned the friendly and helpful staff, the playground, immunisation and central location. Negative responses mentioned the run-down condition of the Centre, the cost to hire, need to upgrade the playground and provide additional car parking and poor promotion of Centre activities. A number of respondents identified activities they would like to see at the Centre including indoor sports, exercise programs, yoga, Zumba and art classes. The verbatim responses to question 7 are provided in Appendix B. A number of representative responses are provided below:

- All the services provided there are important and you never know what you're going to need as a resident or local worker making referrals
- Facilities provided suit us perfectly, staff are welcoming and very helpful
- I believe it is important that the proposed new Burton Community Hub retains its natural
 attraction of secure fenced areas suitable for young children's birthday parties, the trees, the
 community gardens space. The current Centre Coordinator and the current volunteers are pivotal
 to the ongoing success of the community centre and its programs and activities.
- I think it is important to maintain open spaces with natural environments as part of any proposed building. Things like communal gardens and playgrounds that have open access for the hirers and general public are important, more important i think than high-rise fancy buildings and sporting club specific activities.
- I'm fairly new to Burton but I've never seen any events advertised at Burton community centre.

Community survey results

- Our group has a lockable storage cupboard to store essential tools and materials. This is
 important as it would be difficult to carry these items to our craft classes each week. Very
 important and valued, but these cupboards are old and at capacity. But there is insufficient space
 in the storeroom for more equipment to be added.
- We love seeing the nurses for our kids' immunisations. Both my children frequent here and even though it is a small centre, we love it. They deserve a new upgrade and it would be nice to see them offer similar to what Ingle Farm rec centre offers.

3.4 Future Burton Community Hub

Q8. What features would you like to see in the future Burton Community Hub?

The community was asked about the features they you like to see in the future Burton Community Hub, and to rank the importance of 16 features a scale from 1 (not important) to 5 (very important). 230 respondents answered this question (Figure 7).

All but two of the identified features (change rooms/club facilities and public art/exhibition spaces) were identified as being important or very important to more than 50% of respondents. The highest-ranking features identified as very important or important were outdoor seating and shade (81%), complementary services (health (immunisation), employment, public advice) (78%) and BBQ or picnic spaces (75%).

Respondents were given the option to suggest other features they would like included. Responses are grouped by theme below:

- Landscaping and outdoor areas dog park, model boat lake, playground
- Outdoor recreational facilities basketball, volleyball, gridiron, tennis courts, walking trails
- Indoor facilities work shed / men's shed, maker space, dining room, kitchen, indoor sport area, exhibition spaces, gym, skate rink
- Activities kinder gym, fitness classes, choir, yoga, walking club, Zumba, art classes
- Services community support groups such as Alcoholics Anonymous, Domestic Violence, council
 payments, dentist, occasional care (child care), playgroup
- Café.

Respondents were given with the option to provide additional comments in relation to on question 8. 48 respondents provided comments. These were along similar themes to the features identified above with additional support for the Centre upgrade. Additional ideas included:

- Landscaping and outdoor areas sensory garden, beautiful gardens,
- Outdoor recreational facilities swimming pool, bike repair station, accessible play spaces, outdoor lawn bowls,
- Indoor facilities basketball, meeting rooms with whiteboards, social club/community club, computer facilities,
- Activities craft activities for all ages, repair café, taekwondo, indoor bowls, dancing,
- Services library, carer support groups.



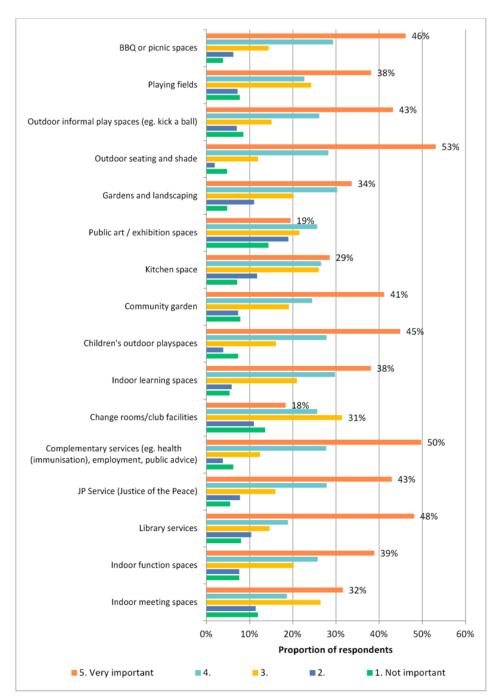


Figure 7 Future features for the Burton Community Hub

Community survey results

The verbatim responses to question 8 are provided in Appendix B. A number of representative responses are provided below:

- A more attractive area where there is nice grass and playing grounds for kids, the bark and Eucalyptus trees make it look dreary and scary to go to, its not bright and happy. I'd love to see some football goals and basketball courts there, and make it look pretty, the areas are all sad looking, it would be nice to brighten it up.
- The new hub should maintain a sense of community and community centre type feel about it, not
 just look and behave like a big business concrete space for sports people. We do not need more
 concrete spaces with dodgy parking, we need family friendly, people focussed spaces that are
 easy and welcoming to access in a natural environment.
- There is currently nothing available for local artists nowhere for the display of work made by local artists.
- We need a community centre for learning and social purpose.

3.5 A library at Burton Community Hub

Q9. If library services are provided from the Burton Community Hub what would you like to use?

Respondents were asked if library services were to be provided from the Burton Community Hub which of a range of services would they use (selecting all that applied). 219 respondents (92%) answered this question and the responses are show in Figure 8.

72% of respondents (158) would like to be able to do photocopying and printing, making it the most popular service suggestion. 62% of respondents (136) indicated that they would like to browse and loan books, magazines and DVDs, an activity that cannot occur outside the library environment. 52% (113) would like to be able to access computers and internet, and 46% (101) are interested in computer training.

Only 7 people provided other comments, including a closed off reading area and ability to compliment other library services.

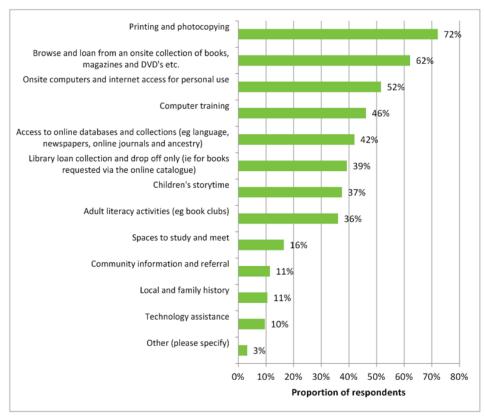


Figure 8 Use of potential library services at Burton



3.6 Getting to the Burton Community Centre

Q10. How do you currently access the site?

232 respondents answered this question (Figure 9). The majority (67%) of respondents access the site by private vehicle, with a third also walking to the site. Access by public or community transport was very low.

The majority of comments in the other field generally related to people's visitation of the site at the same time as the nearby shops.

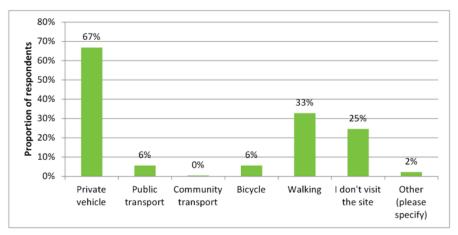


Figure 9 Accessing the Burton Community Centre

Q11. How could access to the site be improved?

Respondents were provided with a range of options to select to from for how access to the site could be improved (selecting all that they agreed with). 82% of respondents (197) answered the question (Figure 10). More than half of respondents identified additional parking, improved footpaths and crossings and improved lighting as ways to improve access. All other options were supported by around 30% of respondents.

Where respondents ticked "other", ideas specified included:

- Area for wheelchair accessible taxi to park and load/unload passenger
- · Community Bus or shuttle for older people
- Footpaths from bus stop leading directly to the Centre for clients who don't drive
- More disabled access parking
- More public transport within and out of Salisbury North and Burton
- Security CCTV
- Solar lighting to keep costs low.

URPS

Community Survey results

Burton Community Hub Engagement Report

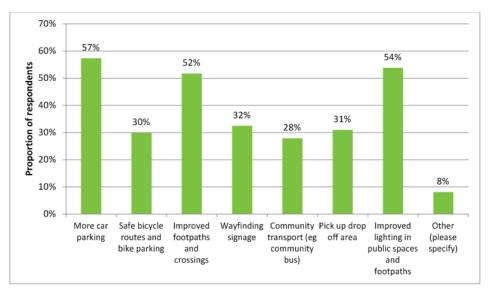


Figure 10 Ways to improve access to the Burton Community Hub

Respondents were given with the option to provide additional comments in relation to question 11. 28 respondents provided comments including (summarised by theme):

- Parking more parking close to the centre, well designed parking
- Linkages link walking trails between destinations,

The verbatim responses are provided in Appendix B. A number of representative responses are provided below:

- Centre needs to be accessible for community and disability no stairs, easy access, offices for staff and a reception area not open spaces, people need to see staff when they enter building.
- It is so dangerous when walking towards the hub on Waterloo Corner Rd from Bolivar Rd roundabout, there's no lighting after dark, no kerbs if a car should veer off the road, no lighting at Bus stops.
- Link footpaths and crossings to Kaurna Wetland
- Link community transport to programs for aged/people with disabilities
- The whole area needs to be updated and improved. Car parking and bus service could benefit area, especially if the shopping and playing fields patrons use the common car parking
- To enable the residents residing in the St Kilda/ Glob Derby areas I believe it is time the council
 gave strong consideration and provided a community bus service.

3.7 Future activities or services

Q12. What activities or services would you like to be able to access at the Burton Community Hub in the future?

Respondents were asked which of a number of activities or services they would like to be able to access at the Burton Community Hub in the future. Multiple responses were possible and 227 respondents (95%) answered this question (Figure 11).

The top five activities or services were a JP service (70%), health or fitness classes (66%), library services (62%), art or craft activities (53%), localised entertainment (48%).

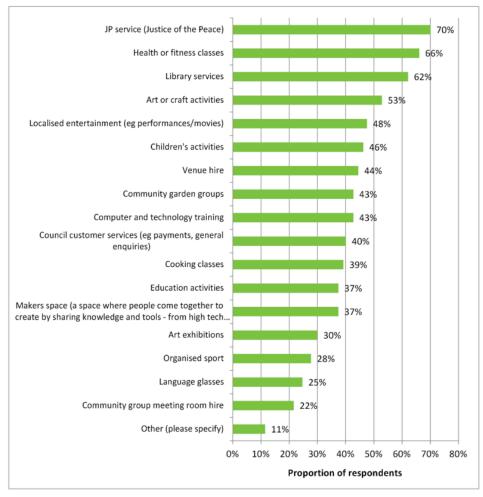


Figure 11 Services or activities desired for Burton Community Hub

Community survey results

26 respondents identified other ideas. These included (summarised by theme):

- Activities volleyball and chess club, Seniors Club, activities for adults with intellectual disabilities, cake decorating/making, choir, cyber safety lessons for parents, lego activities, self-defence lessons for women and kids, dog training, health/fitness, line dancing, sewing classes, meditation, yoga, scouts, scrabble club, card/board games, children's school holiday programs, boxing, and martial arts.
- Facilities exhibition space, basketball rings, lawn bowls, men's shed, nature play and water play spaces for children/families.

Respondents were given with the option to provide additional comments in relation to question 12. 36 respondents provided comments, and these were along similar themes to the features identified above. Other ideas for the Hub included (summarised by theme):

- Activities gridiron team, playgroup, badminton, tai chi, language lessons, community sports,
- Facilities- meals for sale, space to teach classes eg jewellery making, indoor bowls, sharps disposal
- Services community outreach.

The verbatim responses are provided in Appendix B. A number of representative responses are provided below:

- The most important requirement for Burton (and has been for many years) is a social centre such as Parafield Gardens and Para Hills Community Club, where locals can meet and enjoy a meal or beverage. The lack of such a Centre adds greatly to the feeling of isolation that Burton has endured since its conception. Also urgently lacking is a Men's Shed or similar, as there are many lonely, bored, etc., locals who would benefit greatly by attending such a venue.
- I would like to see, possibly a bike track for youth i.e. like the Findon Skid Kids program which has been run for many successful years? Basketball, Youth Centre, Reach Out programs i.e. Help Centre where youth can go to get help! Where homeless can go to receive help, food bank, sponsors like Drakes Supermarket (SA owned)
- I used to attend aerobics at Burton Community Centre and it was fantastic. It was such a shame when it stopped. A library at Burton would be amazing!!
- Would be good to have groups and activities especially for people with disabilities. Also a
 community lunch program like the ones at Unley and Burnside Community Centres. Do not need
 another sporting facility at Burton hub there are enough facilities already established in the

3.8 Library convenience

Q13. If a library was provided at Burton would it be more convenient for you than other Salisbury Council libraries?

224 respondents (94%) answered this question. 79% indicated that a library at Burton would be more convenient (Figure 12).

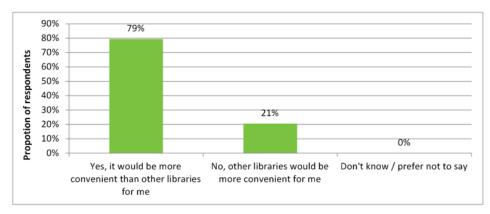


Figure 12 Burton library convenience

If a library at the Burton Community Hub would be more convenient for you, which libraries would be LESS convenient?

165 respondents (69%) answered this question. The Mawson Lakes and Para Hills libraries were identified as being less convenient (Figure 13).

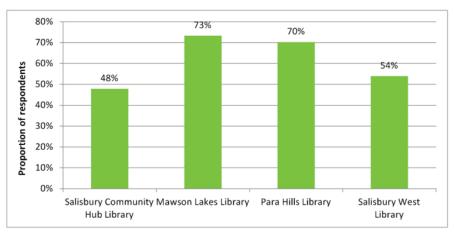


Figure 123 Less convenient libraries

If a library at the Burton Community Hub would be less convenient for you, which libraries would be MORE convenient?

Only 17% of respondents answered this question (Figure 14), suggesting that the majority of respondents thought a library at Burton would be more convenient for them. The majority of respondents identified Salisbury Community Hub and Salisbury West libraries as more convenient, consistent with the answers in the previous question.

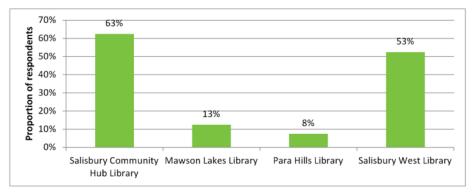


Figure 14 More convenient libraries

3.9 Future use of Burton Community Hub

Q14. If all your choices were provided in the new Burton Community Hub, how often do you think you would visit it?

The community was asked how often they would use the Burton Community Hub, selecting from a frequency scale from more than once a week to never. 224 respondents (94%) answered this question and the majority (71%) indicated they would visit once a week or more. Only 4% thought they would not use it. (Figure 15)

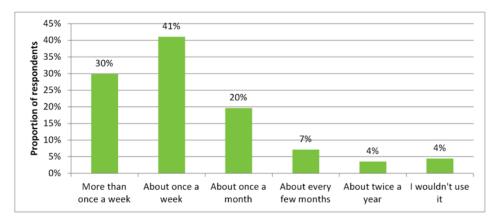


Figure 15 Future Burton Community Hub visitation

Community survey results

Respondents were given with the option to provide additional comments in relation to question 14. 39 respondents provided feedback. Many of the comments referred to their use being related to the activities or services that are provided in the future.

The verbatim responses are provided in Appendix B. A number of representative responses are provided below:

- It would depend on what activities, facilities, and social support networks were offered.
- I would not only visit, but I would volunteer at the Community Centre if it was upgraded.
- I would also recommend it to my friends and relatives in the area for a closer more convenient means of a library.

Q15. What do you think would encourage more people to use the Burton Community Hub?

170 respondents (71%) provided feedback about what would encourage more people to use the hub. Key themes of feedback included:

- Well promoted and advertised activities and services
- A range of affordable activities for all ages dancing, cooking classes, meditation, art and craft, fitness, yoga, Pilates, language classes, bingo, homework club, football, ping-pong, carpet bowls, card games, men's shed, kids club, basketball, volley ball, netball, badminton, playgroup, debating, Zumba
- Attractive, safe and welcoming outdoor places picnic/BBQ areas, playground, bike track, grassed areas, natural areas, nature play, water play, skate park, connection to nearby parks and wetlands
- A range of services access to printing, photocopying, computers, internet, JP services, immunisation, programs for unemployed, social support, counselling, financial advice, parenting advice. library.
- Café or meal facilities
- Access for people with disability and the elderly
- Transport improved parking and access, bike racks, walking paths
- Staffing capable and experienced staffing with different skills eg IT, people of other ethnic/cultures working there.

The verbatim responses are provided in Appendix B. A number of representative responses are provided below:

- A focus on both families and the elderly elderly often looking for community connections families are often isolated from community connections - "it takes a village" principles
- By letting people know what activities are available and when, in a monthly news bulletin.
- For me it would be interesting and challenging activities at an affordable price, especially for the stay at home mums, pensioners and unemployed.
- I think having a community hub in Burton should be about the community and not about being a sports club/pub and it would not make any sense to have them all the same. so I think this one should be about learning new skills having a fun mix in little bit sports but no pubs but still have the room hires upskilling like a normal community centre. Make this one unique
- If there is a good Burton Community Hub, it will create good traffic for people and also create
 either casual jobs or small business for the community. It will really help the place grown
 economically and put its market value more.



- More classes, activities and services that would benefit the broader community. not just Burton.
 Salisbury North and Paralowie and Settlers Farm need to be involved. If you look at Morella
 Community Centre it is always busy and people from the surrounding suburbs attend these.
- The more you offer the more people will come
- Skate Park every community area should have one, I'm not sure the council understands how
 vital for activity this is! More than 50% of kids and teenagers attempt skating or own a
 scooter/skateboard.

3.10 One big idea

Q16. What is your one big idea for the Burton Community Hub?

148 respondents (62%) answer this question. Respondents suggested a diversity of ideas, that can be summarised into the following key themes:

- Specific spaces within the hub including a library, maker space, men's/youth shed, café or licenced restaurant, drop-in space, technology suite, meeting rooms for use by groups, study spaces, large function space
- · A new playground or improvements to the playground- bigger, better, BBQ, lots of equipment
- More activities for children and mums
- A welcoming community space for everyone, including:
- > Community meals
- > All ages (inc. intergenerational activities, youth groups, seniors) and cultures
- > Drop-in spaces for people to come and have a chat and a cuppa and meet other locals
- > Activities including art, craft, board games, music and dance lessons, fitness
- > All abilities (including physical access and mental health inclusion)
- > Spaces for community groups to book and use and hire
- > Community information and service referrals
- Sport and recreation ideas including soccer, basketball, tennis court, organised sport (eg. for little
 kids or gridiron), volleyball, hire by clubs (eg Tae kwon do), roller skating, swimming pool, all
 weather indoor sport facility, outdoor exercise equipment, group fitness, kids cycling and road
 rules training area, walking groups
- Public toilets
- Markets and local community goods
- Art including public art, mural, sculpture, working with local artists, gallery space
- A new or upgraded building, including modern, bright, colourful, big, multi-story
- Gardens and landscaping including community garden, flowers, grass areas, paths, walking trails, seating, shade and sun
- Better promotion of what's on offer
- A few comments to "leave it as it is".

Community survey results

The verbatim responses are provided in Appendix B. A number of representative responses are provided below:

- A day out once a month for the elderly ask for young people to volunteer connect the community or a night of music relevant to their generation - a jazz band and dancing. I would definitely bring my nan along and would encourage my mates to do the same.
- A local library and a nice outdoor garden area.
- A makerspace. Alongside library and function centres. Having a makerspace in this area of Salisbury would encourage all people to visit. There's a bit of everything in one spot. Shops.
 Service station. Sporting. Library and a makerspace with tools and arts/crafts for people to access who cannot do so within their own home
- A more children's focus mums groups, playgroup, craft, dance, sport indoor too, etc. Café! the
 one at Springbank is full of smokers outside so we don't use it
- A drop-in centre for lonely people. Many of us have lived in the area for many years. My husband died last year. I would like to make new friendships in the local area as I don't drive.
- Community garden with herbs and fruit trees.
- Improve the park and playground for the kids. Provide facilities or equipment for all peopleyoung and old to have workout. Install an indoor/outdoor swimming pool for young and old.
- Tennis court
- a place of learning for the whole family, a place to hire a meeting room or hall a homely place that will fit in to what our community really needs
- I would love health/fitness clubs or teams to be a thing i.e. gym programs as I love working out regularly.
- Indoor sports facility encourages activity all year round regardless of the weather.
- A community focused, accessible, flexible, attractive, multi-use centre with sporting facilities for all age groups, and spaces for activities and functions
- A place where people can meet and organise events as well as a place where people can chill, exercise and bond. It would also be nice to showcase local goods and culture of Adelaide people and products.
- Community Dinners
- Men's and children/youth shed space Mentoring program with older to younger people knowledge sharing (how to change a tyre, check oil, build basics) perhaps even linking into the local Dad and Kids playgroup run by Novita at Lake Windemere School and Parafield Gardens Kindy
- To have a place for people to go and feel safe and learn/create, assist, and better the community. Let people know what you do there as I live in Burton and didn't know these events exist. A café would be great for people on there own to communicate with other people for mental health, and support. Especially now during harrowing times!!
- An art gallery/exhibition space/cultural centre (like the one at Marion Cultural Centre) And also a
 Youth Hub with programs for people 12-25 to keep them off the streets and become involved in
 the community.
- I would love to see a function room big enough to hold significant birthdays and occasions.
- I've always wanted the Burton community hub to be a two-story building or more, like the new Salisbury community hub building. That way, people would have more facilities to access and there will be much more space.
- Look and feel of the new Salisbury Hub (multi-level and open space). I love that space now.
- Upgraded and modern with great services
- Leave it as it is. The area is not growing anymore and is good enough as it is.

Community survey results

3.11 Improving the attractiveness of the Burton Precinct

Q17. What three things do you think would improve the attractiveness of the Burton precinct in general as a place to visit, shop, do business and work?

160 respondents (67%) answered this question. The responses suggest some may have confused the Burton precinct in general with the Burton Community Hub site. However, the following were raised by respondents as key themes:

- More attractive landscaping and greening including gardens, trees, flowers, community gardens, shade, seating, BBQ
- Community safety and cleanliness including lighting, managing drug use in the wetlands, keeping the area clean and well maintained
- Recreation and fitness including a swimming pool, exercise equipment, walking and cycling trails, ovals, team sport, group fitness classes
- More car parking including undercover
- · Promotion of what's on at the centre, including signage
- More artwork, colour, public art, art gallery, Aboriginal ar, local artist involvement
- · Family friendly cafes watch the kids play and have a coffee or something to eat
- · Fetes, markets, farmers markets, multicultural festivals
- Improving traffic and pedestrian safety including a round-about, better footpaths, pathways and crossings
- A community bus and improved public transport
- Opportunities for young people including playgrounds (theme parks), skate park, children's activities, creche, kindergarten, kindergym, study spaces
- More shops, for example another supermarket, Kmart type store, fast food
- Community activities and events in the day and night time that meet community needs (inc. young people and seniors) and bring people and families together
- Library
- Upgraded modern building with more spaces for community to use but still a community and welcoming feel.

The verbatim responses are provided in Appendix B.

3.12 Making the Burton Community Hub a great place

Q18. Do you have any other comments about how to make the Burton Community Hub a great place?

108 respondents (45%) answered this question. The lower response to this question may be that people already felt they had provided feedback elsewhere in the survey. The following key themes of suggestions were raised by respondents as to how hub can be made a great place:

Suggestions about the internal spaces

- · Bigger space with larger rooms, high ceilings, light and airy, flexible spaces
- Comfortable areas to sit and chat that are also safe for children so parents can socialise, and children can play.

Community survey results

Suggestions for the outdoor spaces

- Bins located to easily access in area
- Garden area with a community garden
- BBQ and playground areas
- Rainwater catchment.

Making it an inclusive and welcoming space

- Be more inclusive of working/non-working residents
- Make it accessible, easy to access and welcoming to the community
- Embrace all diversities/cultures
- Increase marketing and advertising to increase usage
- Current staff are lovely, ensure that future staff are informed, friendly and helpful great staff supported by enthusiastic volunteers is a top priority
- · Hire rooms out at reasonable prices.

Concern over the cost to Council

• Too expensive. Better to use rate money on other infrastructure and facilities.

Improving safety and security

- Security cameras and screens
- · Good outdoor lighting
- Manage community safety (eg. appropriate checks of staff, security around centre)
- Improve cleansing to reduce broken glass and rubbish.

Improving parking, pedestrian and traffic management

- Ensure there is an adequate amount of parking (eg. shaded)
- Improve public transport connections
- · Improve traffic issues in the surrounding area
- Clear signage from Waterloo Corner Road
- Improve bike paths and pedestrian crossings and footpaths.

Activities, sports and services

- Make it feel like a community space.
- Activities and clubs: darts, model railway, slot car racing, walking group, scone making, arts and
 crafts, yoga, exercise class for over 40s, guest speakers, youth group or homework centre,
 language classes (including sign language), computer and tablet courses, short courses
- Sports facilities: tennis courts, basketball courts, volleyball courts, playgrounds, skatepark
- Services: café, makerspace, hairdresser, small shops, market days, upgraded and larger Library, and social welfare services particularly for young mothers and families.

The verbatim responses are provided in Appendix B.

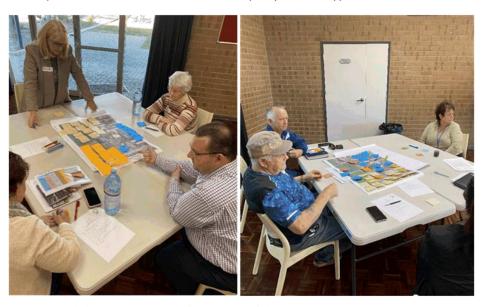


Community Centre and Soccer Club staff and volunteer workshop

4.0 Community Centre and Soccer Club staff and volunteer workshop results

The workshop was attended by 10 participants that were either current staff volunteers or board members of the Burton Community Centre or the Burton Park Football Centre - Steve Jarvis Park and Salisbury United Football Club.

The following section summarises the key themes of feedback received through each of the three workshop activities. Verbatim notes from the workshop are provided in Appendix C.



4.1 Activity 1 - Issues and opportunities

A clear positive desire was expressed for increased **collaboration between the soccer club and the community centre**, including better connection, sharing of spaces, the kitchen and programs. In particular, it was mentioned that both organisations have a desire for a larger space that could be shared to accommodate bigger events/gatherings to meet club needs (400 people at soccer presentation nights), community requests and provide hire income (eg. weddings wanting joined inside and outside spaces). There was also willingness to share the large commercial kitchen within the soccer club.

The participants expressed that appropriate infrastructure is needed to support the functioning and use of the hub. The need for more car parking was raised as this is currently an issue at the site (there can be 500-1000 people at games days), as is the need for increased internet speeds. Appropriate pedestrian and traffic management infrastructure (eg. safe paths and crossings, roundabout, traffic calming, carpark and loading bay safety) was suggested to address current safety and access concerns. Public toilets were also suggested to better support oval and playground usage. A community bus was suggested to assist people in the local area to attend.



Community Centre and Soccer Club staff and volunteer workshop



It was expressed that it is important for the Hub to maintain a **welcoming and community feel** that isn't "sterile". Key to this was having a **greeting space** at the entrance and a visible area for people to **drop-in, sit and have a "cuppa and a chat"** and find out more about what is on offer. It was also considered of community importance to keep hire and opportunities **affordable**.

The idea of including a **library** within the hub was supported with participants acknowledging that library services are very complementary to those of a community centre.

It was expressed by the community centre staff that they require spaces and infrastructure to **support all current community centre activities**. A schedule of activities was provided by a participant and is included with the verbatim comments in Appendix C.

Regarding internal building features, the following ideas were suggested:

- Storage spaces for use by groups
- Maker space
- Computer area
- Teaching facilities (eg. whiteboards, folding tables and chairs)
- Large room with moveable dividers
- Large industrial kitchen
- Site and chat "café" space
- Greeting area

Community Centre and Soccer Club staff and volunteer workshop results

- Small meeting rooms (eg for JPs)
- Prayer room that also could be used as a quiet space or de stress/sensory room
- Art gallery/exhibition space
- Children's area (eg. associated with library space)
- Secure outdoor space
- Area for community meals
- Gym facilities for the soccer club but that could also be used by the community (eg. seniors, youth, mum's groups)
- Disability access throughout
- Fit for purpose floor surfaces –surfaces that can be mopped and support a variety of use (eg. functions, dance, yoga).

Outdoor opportunities for families and young people were raised as important to support families attending soccer games as well as families and young people in the area more generally. Suggestions included upgrading the playground with undercover seating, BBQ and shade, and providing safe surfaces (not bark chips). It was suggested that an outdoor fenced and gated area connected to the accommodate be established to enable groups to hire a room for parties and have a bouncy castles/hobby farms set up outside. It was also suggested to include ½ court basketball or cricket nets on the site for youth.

Other suggestions for outdoor features included:

- Community garden
- Sensory garden
- · Trees, nature, birds.

The soccer club raised the issue of the need to **realign the pitches** in a north south instead of an east west orientation so that players don't get the sun in their eyes. They provided a sketch (see Appendix C) of an alternative arrangement of the pitches that also utilises the "waste land" to the east of the site to accommodate the realignment whilst also providing more car parking. The alignment of the pitches are being reviewed by Council outside of this project.

4.2 Activity 2 – Opportunities for collaboration

Building a closer working relationship and sharing of spaces and resources between the **community centre and the soccer club** was recognised as a key focus for collaboration at the future hub.

Another key area of focus for collaboration suggested by participants was in **health services**. Suggestions included blood donation (eg. Red Cross), pathology services, Cancer screening (eg. Cancer Council), immunisation, dentists, health information and domestic violence assistance.

Youth education was also suggested as an area for focus. This could include police education as well as sexual health. It was commented that young people in the area need to build more positive relationships with the police and that previous sexual health services in the area have gone and a gap now exists.

Community Centre and Soccer Club staff and volunteer workshop

Supporting **training and employment pathways** was also acknowledged as a collaboration opportunity. Suggestions included hospitality training through the use of the industrial kitchen and "community café" area and Job Pathways education and training.

Other community services or programs suggested to be supported through use of the hub included:

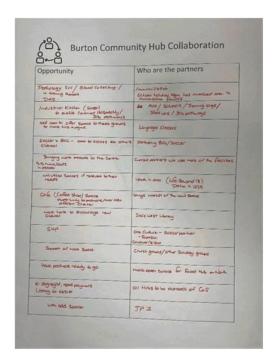
- A Food Hub (through Food Bank)
- IPs
- Space for church groups
- Relationships Australia
- Tax help
- Art and craft (eg. scrapbooking, quilting)
- Language classes
- Aged care groups
- Homeless support groups
- Disability groups
- · Soccer programs (eg. with Afghan community, schools, One Culture soccer program)
- Youth programs (eg. Life Beyond 18)
- The Lions Club (eg. for providing training in a makers space).

It was also suggested that other **Council services** could be provided through the hub including payments (eg. rates, dog registration) and moving the Salisbury West Library.

Again, the need for a **community bus** was raised as necessary to support those without transport to access the hub.



Community Centre and Soccer Club staff and volunteer workshop



4.3 Activity 3 - Big bright idea

The following ideas were identified by participants as their top ideas for making the hub a great place:

- Youth activities and engagement
- Socializing for isolated people
- Increased community engagement to increase participants and volunteers
- Increased service
- Keeping the true spirit of the community open spaces, environment of trees, garden, atmosphere, welcoming space, greeting area/front counter
- A hall (large area)
- More functional space, a truly functional facility
- Domestic violence (scoop)
- Grounds
- Parking
- Toilets
- · Collaboration.



The community's brief

5.0 The community's brief

Based on the feedback received through the survey and workshop the following has been developed as the "community's brief". It doesn't intend to be a prescriptive list but provides an indication of the types of qualities, services and spaces that the community are looking from the Burton Community Hub.

Indoor spaces Large flexible space for large functions and club and community events Library Meeting rooms Classroom space Greeting area Space to drop-in sit and have a chat and a cuppa Community information display Café Children's area Industrial kitchen (for café, functions and cooking classes) Maker space Change rooms Indoor exercise (eg. group fitness, pool, volleyball, gym equipment) Computer area (community use and training) Quiet spaces (eg. prayer room, sensory room) Storage space	Outdoor space Gardens and landscaping More seating and shade BBQ and picnic areas (near playground) Upgraded/new playground (near café) Soccer fields Community garden Sensory garden Areas for youth (eg. ½ basketball, cricket nets) Fenced outdoor space connected to the hub building Public toilets	 Types of services and activities: Large functions Classes (eg dance, language, group fitness, art and craft, community education) Children's and youth activities Community dinners Movie nights Soccer presentation nights (400 people) Printing and photocopying Library JP Complimentary health (eg. immunisation) Council payments Art exhibitions Activities for all ages, cultural backgrounds, means and abilities Staffed centre for pop-ins 	
Access and infrastructure	Built form		
 More car parking (500-1000 at game days) High speed internet Safe, well-lit pathways and crossings Traffic calming/management Wayfinding and promotional signage Community bus 	 A modern functional building Welcoming community feel Greening, colour and art Accessible and inclusive 		



Appendix A - Community survey & delivery catchment

Appendix A – Community survey & delivery catchment



Appendix B - Verbatim survey comments

Appendix B - Verbatim survey comments

Q7 - What top three things do you value about the current Burton Community Centre site now?

- What happens at the center is not well advertised
- All the services provided there are important and you never know what you're going to need as a resident or local worker making referrals
- Burton Community Centre has had a mostly positive 32 years with many staff and volunteers coming and going. When I arrived in 2015 it was perhaps at one of its only real lows. With the loss of a Treasurer and Coordinator, it was run by the volunteers and an A03 level staff member and was running at a loss financially. Whilst part time in the role from 2015-2019 I worked alongside the A03 to build the centre up to what it is today. It is now the vibrant 95% occupancy and profitable centre it should be. It has a range of community stakeholders hiring through the week and a huge following of community hiring for parties of all kinds on Saturdays. We have evening hirers and this alongside the programs coordinated through various funding opportunities makes this part of 'the living city', meeting council business and strategic visions. The Centre is well known for its outdoor, secure area and this would be one of its main features. Weddings, Engagement Parties, 1st Birthdays with jumping castle and hobby farm activities all happen in this secure area. The 1st Birthdays are our largest defined hire with weddings growing due to the back vard (country, relaxed feel) It is the essence of what a community centre is defined as. Stakeholder engagement has been a large focus and today we now enjoy many different partnerships because of the ground work some 5 years ago. My one big ask is to keep a portion of the gardens as I have been able to build up the interest in the community gardens again and with the inbuilt sprinkler system and garden shed established, it suits some of the hirers coming to the centre now specifically for garden projects. The trees in the back yard add a special feel to the area, although I understand some may have to go, focusing on one specific area to remove would be appreciated. The bird life, adds value to the disability groups that attend weekly, when they are having a low moment, they go outside and enjoy the calmness and listen for the birds. Certainly there needs to be some permanent seating out near the playground for parents to enjoy a cuppa and watch their children at the playground. Opportunity to benefit from the Kitchen and function space would be a wonderful addition to our hire space and programming opportunities. With the centre now full through the week, I could guarantee with a few more rooms (spaces) including 'maker space' vs Mens Shed I could fill those additional rooms easily. The continued hire interest from community and stakeholders for their own programs and services is high.
- Catching up with Community Centre staff, use the centre for the people of the community to get together for activities with rooms to use with furniture in them.
- · Facilities provided suit us perfectly, staff are welcoming and very helpful
- Friendly atmosphere Kitchen Community building Non Corporate Centre is for community use, not so corporate as make it inflexible for community use for their needs and learning styles
- How much money is this survey costing me as a rate payer?
- I believe it is important that the proposed new Burton Community Hub retains it natural
 attraction of secure fenced areas suitable for young children's birthday parties, the trees, the
 community gardens space. The current Centre Coordinator and the current volunteers are pivotal
 to the ongoing success of the community centre and it's programs and attivities.
- I do enjoy walking past and seeing the sport played

Appendix B - Verbatim survey comments

- . I do not know what they do there. I thought it was for children only.
- i have been to one small gathering. Parking was an issue due to shops & soccer game.
- I look at the notice board regularly but find it has 1. Very little of interest to men and nothing of interest to men over 50
- I think it is important to maintain open spaces with natural environments as part of any proposed building. Things like communal gardens and playgrounds that have open access for the hirers and general public are important, more important i think than high-rise fancy buildings and sporting club specific activities. The services provided by the community centre are integral to this area and have had a long history of community connection even prior to the shops and sport club being built. Any new building needs to have areas that safe ways to get involved, either with others or for quiet time alone, but need to have appropriate parking spaces in the amounts required for the people expected to attend. There is already an issue of parking and safety of the car parks, and any building needs to make sure this does not get worse.
- I was/am unaware of services available not much advertising currently
- I would like to Zumba classes on weeknights and weekends. Also would love to see Art classes weeknights or twice a week.
- I would visit the Hub more often if they had other facilities there that I was interested in.
- I'm fairly new to Burton but I've never seen any events advertised at Burton community centre; hence never having been there.
- If you build bigger comunity center at burton, where are people going to park, theres already
 not enough parks to go shopping some days, im interested to see your traffic management plan?
- It would be nice to make the playground nicer by putting that spongy foam floor instead of the bark, this is dangerous being bark there because in the past there has been broken glass buried in there which you can't see. At least if there was that spongy thing on the playground area you can see what's on the floor. I don't visit this playground anymore because of it also because there are no football goals there.
- It would be really good if we could have an exercise program (in the mornings) for over 55s at the Centre. "Low cost"
- Its old and run down so we currently drive to Salisbury or Mawson Lakes
- · Its very central for everyone living in the area
- I've been there once in my life for immunizing, I honestly thought that's all the building really did
 wasnt aware of much of the other things
- · Last time we considered using the space it was too expensive
- Our group has a lockable storage cupboard to store essential tools and materials. This is
 important as it would be difficult to carry these items to our craft classes each week. Very
 important and valued, but these cupboards are old and at capacity. But there is insufficient space
 in the storeroom for more equipment to be added.
- Playground need to be upgrade. A lot of kids going around and play, even older people going for a
 walk there too. The ground need to change paving.
- should have indoor sport such as badminton..., so people can do anytime.
- Staff are very helpful and lovely
- The services and programs at the community centre would always be the top reasons for me to walk in a community centre.
- the upgrade of the burton hub is not required, spend money on getting the basics done. I think
 one Hub in Salisbury is enough and that one cost a lot of money.

Appendix B - Verbatim survey comments

- There used to be a yoga program available around 6 or 7pm but only once a week. Otheriwse
 during the day and I was never able to attend due to work
- They don't have any programs that I'm interested in at the moment.
- Unfortunately there's no services I need to use there currently.
- upgrade the play equipment. Something comparable to the park on Lavender Drive next to Aldi.
 We commute there because there are no decent parks in Burton. Not even this one and it is new.
- We love seeing the nurses for our kids immunisations. Both my children frequent here and even though it is a small center, we love it. They deserve a new upgrade and it would be nice to see them offer similar to what ingle farm rec center offers.

Q8 - What features would you like to see in the future Burton Community Hub?

- A helicopter landing pad would be nice.
- A library similar to the Hollywood (NW) would benefit the influx of residents in the area. Not
 everyone can pay on-line council rates, etc. could be paid over the counter
- Already have upgraded hub with function rooms, library and JP
- As there is no sport centre near us, we really need one. Something such as a swimming pool, volleyball. gym.
- Bigger playground, walk path for elderly people going for walks. Bike track, bike repair station.
- Bike hirer If courts are being added sports equipment to hirer Yoga sessions for locals -Mindfulness Sensory garden, tactile things Wheelchair playground / access
- Canteen/coffee area/meet & greet
- Craft activities for kids and adults Boxing ring or martial arts
- Dog Parks
- Elderly residence can still contribute to the community at large by repairing toys or furniture or any other portable household items for the elderly.
- Have no use for it.
- . I don't currently use the Centre but may do if I could take the grandkids there for some activity
- I feel Burton is lacking in support services for individuals mental and physical wellbeing.
- I have 4 children, 1 at high school, 1 at primary school who would benefit from a library and twins
 aged nearly 2 yrs, they would benefit from Play groups, Kinder gyms, story telling and sporting
 activities
- I have been wanting to write to council regarding a more attractive area where there is nice grass and playing grounds for kids, the bark and Eucalyptus trees make it look dreary and scary to go to, its not bright and happy. I'd love to see some football goals and basketball courts there, and make it look pretty, the areas are all sad looking, it would be nice to brighten it up. I live on Castle drive and drive to the pines since their upgrades, I also have a paddock across the road from me in which there are shaded seating but no one uses them because its ugly and full of prickles. It will be nicer if it was a nice grassed area not sure why they wasted money putting in such a good idea with shaded benches if its yucky three corner jacks. Such a nice street apart from that paddock, lots of rye grass which is horrible in Summer, my daughter is highly allergic to.
- I just want a place nearby where I can play volleyball and read.
- I teach Taekwondo, not many places around in this area!
- I would visit the centre more often if above features are met.
- Ideal Centre for large residential area especially for those without transport

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Appendix B – Verbatim survey comments

- If there was a small meeting room I could meet with participants 1:1, and others easy to book and
 free or low cost, I'd work from there maybe one day a week. I loved having that option at the
 Salisbury Hub before Covid, though being able to book would be good. Also larger spaces for
 group workshops would be useful for me when I can go back to that activity.
- I'm gathering plans will combine Centre and Sports Centre/Oval. Please include white boards as
 well as IT in classrooms. A smart board or 2 would be great. Class areas not to be totally visible
 to all as many students like some privacy. Some glass of course c/rooms Munno Para library
 good example
- Indoor basketball court (could be shared space as at Parafield Gdns)
- · Indoor/outdoor lawn bowls centre
- It would be a very good place for BBQ as well
- It would be great for isolated people to have some form of socialising.
- It would be great if the facilities were upgraded.
- · Make it a place folk want to be at a beautiful garden, BBQ area, park, rotunda, walking trail
- May have some rooms for the clubs to hire to carry out some activities, like taekwondo, dancing etc..
- More art or other programs for people with mental health issues can attend to, so they can meet other people wigh same issues.
- · more play areas for children please
- My daughter has mental illness: could you please provide info for Carers etc? Grow groups I could go to??
- · Needs a community dentist Needs more buses
- Not into sports LOL
- One Community Hub is one too many No more!!
- Our area lacks somewhere to have a drink, a dinner and a social club. A community club like Para
 Hills and Parafield Gardens Community Clubs would be a huge benefit and draw card for Burton
 and surrounding areas... Salisbury North, Paralowie. The Men's Shed is also something that
 would be good
- Parking (extra) needs to be considered. as it is when soccer is on it is pointless even trying to go
 to the shops or anything in that area.
- Somewhere to have a light meal and a coffee.
- Special areas for disabled kids
- The Burton Community Centre programme is dismal. it needs many more classes of different varieties offered.
- The Hub needs to be built for community use and make it feel friendly, warm welcoming and accessible for disability people in the community.
- The kitchen needs to be larger than currently existing due to our very popular Pathways to
 Hospitality partnership with Bagster Rd CC, as well other interest would flow with a larger space needs to be equipped to train at least 10 students at one time. Currently we overflow in to the
 outside kitchen area (in the passage) to accommodate this when required.
- The new centre needs to have computing facilities for public use. To support this the council
 would need to improve the current internet situation. Also further technology made available for
 the purpose of meeting facilitation.

Appendix B - Verbatim survey comments

- The new hub should maintain a sense of community and community centre type feel about it, not
 just look and behave like a big business concrete space for sports people. We do not need more
 concrete spaces with dodgy parking, we need family friendly, people focussed spaces that are
 easy and welcoming to access in a natural environment.
- the playground and sporting facilities in the area compliment each other well and well used
- There is currently nothing available for local artists nowhere for the display of work made by local artists.
- This hall is multi-functional. Sports such as volleyball, basketball and fencing, can be rented/hired by organisations and for events.
- We need a community centre for learning and social purpose. Personally, I am not comfortable to walk in a sport-focused community space for my personal benefit.
- Would love to see some more modern and functional playgrounds for the kids to play at
 especially for toddlers as the playgrounds and play areas around burton at present are for older
 kids and mostly are full of rubbish and damaged

Q10 - How do you currently access the site?

- Woolworths shopping
- After shopping visit
- I am disabled
- I do shop at springbank
- . I only use it when I have a M.H client that lives nearby and wants to check out what's available

Q11 - How could access to the site be improved?

- A community bus from nursing homes would be very beneficial; get them out of the house. They
 can also use the shopping facilities at the same time.
- A safe environment is paramount, good lighting and pathways, even security i.e. personal, cameras, no skate boarding or riding push bikes in the common area.
- Better light area esp along Waterloo Cnr Road.
- Centre needs to be accessible for community and disability no stairs. easy access, offices for staff
 and a reception area not open spaces. people need to see staff when they enter building.
- close proximity of parking to the centre as we often have a lot of heavy tools and materials to carry in 50 class
- Courses First Aid, Education, Craft
- I hate car park (shop) People don't know how to drive in area ie give way, park car, use mirror
 and shoulder that why people don't use shop Burton CC is not advertise and what's for offer
- I have no idea what is the current community Hub is being used for apart from the Soccer fields.
- I shop at the centre, from what I can see there is very little parking, pick up/drop off area?
- It is so dangerous when walking towards the hub on waterloo crn Rd from Bolivar Rd roundabout, there's no lighting after dark, no kerbs if a car should veer off the road, no lighting at Bus stops, I am petrified to walk from my home or back after 5pm. I am a 40 yr. old female who doesn't drive but lives within walking distances to the hub, but find it too unsafe to do that.

URPS

Burton Communi

Burton Community Hub Engagement Report

Appendix B - Verbatim survey comments

- It's quite crowded area
- Kids activities holidays & school term.
- Link footpaths and crossings to Kaurna Wetland Link community transport to programs for aged/people with disabilities
- More buses around the area of Burton.
- More information when moving to the Burton Area as I never knew it was there.
- No interest
- Parking for any buildings needs to accommodate the existing service attendance and increase to make sure there is enough park space that is safe to use and minimises crash risk.
- Parking is tight more lighting along foot path on Waterloo Cnr Road.
- · People had told me it's a bit hard to find
- safe walking e.g. pedestrian crossing
- Tell us where it is!
- The first time I visited the centre was a quiz night awhile ago. Hoon driver did burn outs in the car park and my car suffered a broken window plus paint chips.
- The whole area needs to be updated and improved. Car parking and bus service could benefit
 area, especially if the shopping and playing fields patrons use the common car parking
- · There are not enough places to park to do this
- To enable the residents residing in the St Kilda/ Glob Derby areas I believe it is time the council
 gave strong consideration and provided a community bus service.
- When the soccer players are there it is hard to find car parks.
- When there is a match at the adjoining soccer club every carpark is taken by those attending, making it hard to attend the Centre, particularly if a function or fete, etc. coincides with a soccer match.
- Yes improved parking

Q12. What activities or services would you like to be able to access at the Burton Community Hub in the future?

- · A gridiron team for the northern suburbs
- A playgroup or time for parents of young children to meet and chat over a coffee. Some basic meals and drinks for sale at lunch or dinner (even just a few days per week).
- · All of the above would be relevant in a new community hub if they don't already occur.
- All of these activities should be available and properly advertised.
- Although I live outside the area I would visit for things ticked above
- Art and crafts groups community garden computer training
- Card games e.g. Gin rummy, Euckre Scrabble or any other board games with an older age group many people still like to play these sports or games.
- Community sports as currently have to travel 20 mins approx. to Woodville YMCA for training.
- I like learning French

Appendix B - Verbatim survey comments

- I may possibly use the above more when I retire in 4 years. Some clients I have would use more
 too. It would be good to have a library here as an alternative to Salisbury West or Salisbury as I
 often go past Burton
- I used to attend aerobics at Burton Community Centre and it was fantastic. It was such a shame when it stopped. A library at Burton would be amazing!!
- I was involved with Burton Community Centre from its conception in 1990. I was there on the
 very first day and we had all the services apart from council customer services that I have ticked
 above which no longer seems to be the case.
- I would like to see, possibly a bike track for youth i.e. like the Findon Skid Kids program which has been run for many successful years? Basketball, Youth Centre, Reach Out programs i.e. Help Centre where youth can go to get help! Where homeless can go to receive help, food bank, sponsors like Drakes Supermarket (SA owned)
- if we build a indoor lawn bowls club. It will be the only one in metro. Can get state and international players. Also can be used all year round.
- I'm a local jewellery artist (qualified) and would like somewhere close to home to teach jewellery making techniques.
- · It could be a good place for all the community
- Libraries and community centres can work well together and perhaps share resources to share costs
- Makers space note I would love to see a men's and children hub for this where knowledge can be shared and mentoring with good male figures can be encouraged safely
- Meetings with Council workers and Politicians meeting there for talks on our area.
- More buses around the area and bus stops More shops Dentist for public patients Cinema
- Most of the above would help the area improve I currently use the NW library as shopping is convenient. Burton would be easier.
- My kids have enjoyed dancing and school holiday crafts there and would likely come again if times suited. My teenage son would probably enjoy a maker space or repair cafe type set up. I'd love fitness classes but currently working FT make a it hard to get there
- Needs to be advertised better to residents what is available. Ive lived in salisbury north for 10
 years and have never received an invitation for what is available at the current community centre
- Offering tutoring services like Kuman but affordable for the middle-lower class people that live in the Burton catchment.
- Rotunda in a park/garden setting be great for outdoor bands, etc. We have no desire to fight for car parking in Salisbury for "to do" stuff Garden Club - I'd love to be involved in Public shower, toilet, for homeless people to use No TVs like Salisbury - wasted tax payer money
- School holiday activities and performers. Definitely a library service Promoting the services available to residents.
- Sharps disposal is currently only available at Salisbury Community Hub as a diabetic (insulin dependent) I fill a container quickly
- Tactile / sensory things Wheelchair accessible activities / playground
- The most important requirement for Burton (and has been for many years) is a social centre such as Parafield Gardens and Para Hills Community Club, where locals can meet and enjoy a meal or beverage. The lack of such a Centre adds greatly to the feeling of isolation that Burton has endured since its conception. Also urgently lacking is a Men's Shed or similar, as there are many lonely, bored, etc., locals who would benefit greatly by attending such a venue.

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- There is not a lot for children or adults. To do so a community feel can be achieved. Anything
 that helps community spirit and betterment of self is always appreciated.
- Walking group Tai Chi
- Would be good to have groups and activities especially for people with disabilities. Also a
 community lunch program like the ones at Unly and Burnside Community Centres. Do not need
 another sporting facility at Burton hub there are enough facilities already established in the
 area.
- Would be nice to take the grandchildren to an activity in the school holidays.
- Zumba class, Art classes and Badminton.

Q14. If all your choices were provided in the new Burton Community Hub, how often do you think you would visit it?

- A local place where I can take the kids.
- As a staff member this would be a welcoming place to work.
- At least once a week
- At my old country town I was huge community person
- Between one a week and once a month depending on availability between working. As child (currently 3) develops our needs may change.
- Dependant on programs, etc.
- Depends on services
- · Depends on whats on offer, when it is on offer (day/ evening, we're not all Stay at home mums)
- · Depends what's available at the end
- Depends when and how often classes run.
- Especially in the winter
- Every couple of weeks, sometimes each weekend.
- I buying my house money could be spent elsewhere Drainage more storm drain in street so roads don't flood Kings Road updated
- I have children & a community hub with a library and community garden would be well received.
- I live outside area but have used for English classes and could in future
- I would also recommend it to my friends and relatives in the area for a closer more convenient means of a library.
- I would be there for different things.
- I would like to have some sort of keep fit class that I could use, also some computer classes. I love
 to loom now skills.
- I would love to walk down to a beautiful bright park with a range of different activities. I have two
 young kids who could use the playground, a six year old too that would use it and older son who
 could play bball or footy. Lots of beautiful parks around Mawson lakes, it's a shame we can't have
 something as pretty as they do. I would use these things more than twice a week if not everyday.
- I would not only visit, but I would volunteer at the Community Centre if it was upgraded.
- If activities were suitable, I could bring clients regularly.

Appendix B – Verbatim survey comments

- If there were exercise classes i.e., yoga, I would visit once a week. Also if there was a café I would
 use it regularly.
- it would be great to see if they think that it is for the community of Burton and surrounding area, you make it look inviting for the community, not people asking what is it.
- · It would depend on what activities, facilities, and social support networks were offered.
- · maybe every couple of weeks
- · Maybe more than ticked, depending on needs
- · more depending on activities and facilities available
- more during work holidays or if a course/class lasts weeks
- More often when I retire or if there was more offered for people with disabilities that don't have NDIS
- or more if interests apply
- Please leave all libraries in their existing format. They are an essential service to the community. I
 probably wouldn't use the Burton Community Hub as I have moved out of the council area.
- The more things the more visits
- This depends on services offered, if they were of interest.
- Use for fitness Depending on exhibitions, performances, etc.
- We usually borrow from the public library at Salisbury West every 2-3 weeks. If fitness classes became available again I would attend 2 times per week.
- Why wouldn't you!

Q15. What do you think would encourage more people to use the Burton Community Hub?

- 1. a range of cooking classes from budget to more unusual eg Thai 2. Tibetan meditation 3. Rock and roll classes 4. A low light dance area for young and old (maybe separate) with up to date current music where families can dance together
- A cafeteria for lunches. A place to set up stalls for w/e markets
- A focus on both families and the elderly elderly often looking for community connections families are often isolated from community connections "it takes a village" principles
- A friendly and welcoming environment Exercise class which residents can attend as gym fees are high.
- A mix of art/craft sessions Fitness classes (yoga/Pilates) Educational classes Guest speakers on varied topics A seniors club for over 60s to meet Bingo afternoons
- A safe space to enjoy the outdoors with the family, (picnic/bbq shelter, playgroung, bike track, and grass for kicking a ball)
- A variety of programs for all ages
- A whole lot more advertising Not only for people that work. How about some things for people whop work fulltime??
- · Access Programs for kids / marginalised groups Parking
- · Access to printing and photocopying Sending Faxes Specially having a JP on site.
- Access vie pathways parking Knowledge of programs provided cafe style environment

Appendix B - Verbatim survey comments

Design incorporates practical use (privacy - not all walls glass, not all open space) that is adaptable to be fit for purpose. One-off social programs across arts/culture to capture time-poor working families reduced ability to connect with their community. Youth events and programs. Social support programs addressing hardship in the area. greater promotion and new initiatives connecting the whole of the community to Aboriginal history and sites on the doorstep of the Hub. Real input from users/potential users that reflect in end design.

- Car parking and weekend events
- Carpet bowls Card games
- catering to a broader range of activities
- Coffee club Walking group Playgroup Board/Card games Table tennis
- Comfortable area to meet have a coffee Local people bringing their home produce, flowers, veggies, fruit, jams, cakes etc. to sell or barter
- · Community Centre Library Children's activities
- Community club Men's Shed More choices of activities and recreation pursuits for all ages and genders
- · Community inclusion activities. eg. community dinners, meet and greet activities.
- · Complete refurbishment
- Convenient, more entertainment for others to use. All people can gather and get to know each
 other, more classes available for people to learn. More kids go out to playground to play instead
 of staying at home to play electronic devices.
- do more events
- Easier to locate contact details. I had no idea it existed.
- Easy access and a variety of activities.
- Enjoy library and other facilities Peaceful environment to relax after shopping
- Ensuring feral vandals cannot access
- Entertainment services
- Everything is good
- Family friendly events and knowledge of what is going on.
- Family friendly. Activities for children. Better playground. Get rid of the junkies who use the toilet near playground.
- Family spaces nature play, water play, Library Storytime, cafe
- Family's with young children e.g. school holidays
- Fast food outlets. A hub like Settlers Farm or Salisbury. There is nothing down this end of town.
- Fitness classes and a cafe would be great. Fitness classes could also include mum's and bubs classes, Pilates, yoga etc. A place to meet to have a coffee would also be valued.
- Fitness classes for older people like 'Strength For Life'
- For me it would be interesting and challenging activities at an affordable price, especially for the stay at home mums, pensioners and unemployed.
- · Great childrens activities.
- Having a nice upgrade and having newsletters or pamphlets handed out about the community hub and what it provides.
- having more services and activities to bring the community together as accessing Mawson lakes and Salisbury can be to busy sometimes

Appendix B – Verbatim survey comments

- · Having more things for older people to do
- · Having more things to do
- · Having more varied services available, and having adequate information for what's offered there.
- Having training facilities available, gardens area with seating and cover. Full access to the area (not so limiting so everyone can use it)
- I honestly wouldn't know because people are all different, different ages, cultures and such.
 Everyone has interests and hobbies which means no matter what you do there will be people who wouldn't go. But I believe once the expansion is done, you will most definitely be seeing more people. Also on the day it is open make sure its advertised well e.g. On Facebook, Local Newspaper & such :)
- I see no draw card at all.
- I think a new, modern hub with lots of activities for kids & adults including school holiday
 activities, cooking & technology classes, performances like those kids and families will enjoy plus
 art exhibitions like those at Mawson Lakes hub.
- I think having a community hub in burton should be about the community and not about being a sports club/pub and it would not make any sense to have them all the same. so I think this one should be about learning new skills having a fun mix in little bit sports but no pubs but still have the room hires upskilling like a normal community center Make this one unique
- I work and I forget about the Burton Community Hub. But last time I was driving past to get shop
 there was a sign about karate that made me pull over and take a photo. Maybe sign about what
 you offer so we can see them, when we go to the shops. News letter with council rates Once a
 year Open Day show off what you do. It's about reminding people as we are flooded with
 information
- If a Library/council services were available.
- If it looks like a place that people would like to visit to meet their friends so it has to be friendly
 and inviting to all. don't spend lots of rate payers money to make it BIG and expensive.
- If it was accessible Advertised more Opening hours suited to schools, etc. Open on weekends
- If it was pretty and green and maybe advertised so people could see what they have to offer. I believe if it looks nice it will bring people in, no one likes to go places that are dull and boring, it makes you depressed. Something bright, fresh, green, well looked after will bring people in.
 Before I was married I lived at the pines (off of Andrew Smith Drive) not many people using the area now I have noticed as I often take kids to the park. In the past two years since there is football goals there, in the more recent times since there is a new playground, exercise equipment and new courts its very busy and I feel safe esp. knowing there are lots of families around.
- If there is a good Burton Community Hub, it will create good traffic for people and also create
 either casual jobs or small business for the community. It will really help the place grown
 economically and put its market value more.
- If there was a greater variety of sport/ reason for people to use the Hub. Currently only soccer is
 using the oval/pitches. If there was an increase in practicality such as learning new skills.
 General: uses if more activities and functions were present in the Hub.
- If there was more on offer. Also if it was a bigger space at the moment there really isn't enough space for much. Being able to join in classes and have a community area where we can go and meet people and plan what else we can get involved in.
- If they knew about it

Appendix B – Verbatim survey comments

- If they provide more information regarding classes: meditation, yoga and other fitness classes.
 Also some AA meetings: grow groups for me being a carer of my 25 year old daughter with mental illness.
- If you had a variety of different things and advertise it. Let people know what's going on and when.
- Improved facilities and more options
- Improved services as listed above. More promotion via social media etc. i.e. promoting events
 etc.
- In retrospective make it a more chill environment,
- Inclusion of the features under (8). Community functions Range of programs meeting needs and
 interests of community (a based needs/interest survey) Holiday programs for kids Café ** Able
 to book appointments for JP, Financial advice, Domestic violence advice, Counselling, Parenting
 advice, Computer help, Interpreter's service, Centrelink advice Shared dinner nights once a term?
 Youth social programs Playgroup Social functions for ethnic groups
- Inclusive and SAFE
- Indoor organised sport the local population is mostly families who have to look further afield for sport facilities, particularly basketball, volleyball, indoor mixed netball, badminton, etc.
- Indoor Sports Facilities
- Information leaflets placed in local shops, offices, medical rooms, library etco
- Informing the community what is available to them as i doubt atm most of the community even know it's there.
- Interesting free or low cost activities and entertainment.
- Knowing that it is there. Unless you are a long term resident you think the current community centre might be part of the sporting club or shops because you cannot really see it. People are not always interested in sport and so do not think it is for them. Better signage is needed and promotion of activities that attract families and people from all backgrounds and all ages. Having a safe space to take your young family that is not 'super busy' all the time is also attractive, as some people do not always want to fit in with a crowd. Maintaining a community feel, and a community centre feel I think would be more important than large open purpose built spaces, a place where we can all feel welcome and not look clinical, or just for sports people or big business like. Welcoming social space with lots of seating, trees and natural space to meet with family and friends, or learn/get involved with community programs.
- Knowing the facilities that are available. I have lived in the area for 6 years and thought it was just sports fields and club rooms.
- Knowing what's available. perhaps flyers delivered to houses in the area letting people know what's on, when, time, costs etc.
- Knowledge it's there!!!! Playgroups run not only in the early morning but an afternoon session 1-2.30pm. Something for mums and toddlers/babies to do before school pick ups.
- Letting people know what will be there (flyers or internet)
- Library for sure, and community markets for locals to sell handmade products. More school holiday activities, fitness classes.
- library services will offer closer to home convenient as myself I have always visited the tea tree
 gully library because that library offers everything I would wish we would have in area of burton.
 Having a library will offer more community promotion of groups out there that people might not
 know about, libraries are a indispensable resource and every community needs one.
- Library, Children's Groups, Ageing Groups

Appendix B – Verbatim survey comments

- Library/ancestry Learning activities Community Gardens Sports
- Local flyers Notice in Springbank Centre Notice in Community Centre
- · Looked more inviting Felt safe being there/in the area
- lots of free stuff they don't pay for because they are on welfare and therefore not contributing but consuming.
- Lower charges after all we pay rates Interest groups Beautiful gardens/orchards/entertaining area Free BBQ (there are free ones near Old Spot Hotel but long way and very little parking)
 Water park Friendly committee's people Meet and greet groups - games, cards, ?? Outdoor basketball Table tennis tournaments
- Mail outs and more community information about what's on
- Make the hub more people and community-friendly. Make sure it is still community and humanfocused rather than sports.
- Maybe more opportunities, such as: different facilities, more space availability, clubs (language clubs and book clubs etc).
- More activities for 16-18 year olds particularly in arts e.g. Anime and other drawings
- More activities for all Advertise what is done at the hub.
- More activities within the venue
- · more activities, cultural events, art exhibitions, physical activity classes, out door events
- More advertisement for services and open times
- More advertising on what is available and when.
- · More awareness of what services are available flyers, Facebook, advertising or similar groups
- More classes, activities and services that would benefit the broader community. not just Burton.
 Salisbury North and Paralowie and Settlers Farm need to be involved. If you look at Morella
 Community Centre it is always busy and people from the surrounding suburbs attend these.
- More Family/children orientated activities and things to do. Maybe a café would be great.
 Somewhere to sit and have a coffee/something to eat whilst you are there, I think would attract more people. Plenty of shaded areas, people like to have somewhere to sit also.
- More inclusion for the elderly i.e. transport
- More information in letterboxes, perhaps a leaflet sent out with the rates notice.
- More information of what's available, I often shop at Springbank Plaza and knew the soccer club was there but not the community hub.
- more knowledge of what goes on at the hub and when it is open. A wide range of activities for all
 ages, genders, cultural groups.
- More light fitness classes like restorative yoga and tai chi and also mental health facilities and meditation classes
- More local advertising
- More male orientated activities
- More organised programs with a bigger advertising budget to create greater awareness. Too
 many programs have ended due to lack of interest, eg exercise classes. I believe this is due to
 lack of promotion. In the past, term programs were distributed in letter boxes in local area, which
 drew a greater interest. Our group has been going for about four years and yet no new members
 from the community. All new members are from our own contacts.
- More rooms for classes. We are a Art class of 20 members and would like to have classes there 1 day a week

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- More services and facilities to residents in the area Easier access to local residents
- More services that help the community develop skills
- More services, cheap food, free room.hire to community groups would mean more people at the Hub who would then stay for other activities or buy things
- More shade and nicer gardens
- More things and convenience
- More things to do there's only a few programs not for me Friendlier staff (not older volunteers) More services for children, playgroups, dance, craft, books, etc. Have things for the average working Australian. I feel a lot of services are for people needing help with languages
- More to choose. Lawn bowls club.
- More variety of shops Roller skating Public Dentist More buses and bus stops around Burton Cinema Job Employment Agency
- More Zumba classes and indoor sports like Badminton and also Art classes.
- New and improved building, it's small and it's a building in between sports and shopping buildings. It's lost with in the bigger buildings.
- New facilities. Better up to date program
- No
- Outdoor play area off of hall hire Lower hall hire cost Regular activities ie Cooking, Craft
- Perhaps monthly market Expanded playground Shaded garden/park
- · picnic (bbq), playgrounds and library service
- · Playground for children Playgroup for children
- Probably if it was advertised more, as I did not know it was there.
- Safe and friendly environment Signage in different languages People of other ethnic/cultures working there Neat and tidy appearance
- Safety lighting and clean and friendly premises
- School holiday programs After school programs, bring back disco's Cafe
- See what niches are not well supported buy other centres and develop those. Look at age, demographics and interests of municipality.
- Skate Park every community area should have one, I'm not sure the council understands how
 vital for activity this is! More than 50% of kids and teenagers attempt skating or own a
 scooter/skate board.
- Some of suggested activities
- Sporting Hub Indoors
- Sports teams School excursions Political debates / Debating club
- The facade of Burton Community Hub is old and off putting to young parents, families and individuals. It is unclear what services are provided there, if any. So an update to the overall appearance and a more active online presence would be ideal.
- The more you offer the more people will come
- The soccer club to increase their own parking, this can cause problems
- The things ive mentioned, the secure outdoor space for young children and families, the
 proximity of playground is advantageous, the additional space for more programs and activity,
 the exhibition space, BBQ and picnic spaces, Community Gardens, Maker Space, the connection

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through appropriate crossing facilities to Kaurna Wetlands makes the two sides more connected although still with road between. Accessibility is key. Working alongside the Soccer Club and together, as well with the Salisbury West Library will make this precinct something to showcase and be proud of at this end of the City of Salisbury.

- They must be made aware of the benefits that they will get from using the Burton Community Hub.
- This Q hard to answer without judgemental so Men sport bar without wife nagging (downtime)
 Female meet and greet coffee talking (downtime0 Family 1 on 1 time after school craft 4 to
 6pm, mum and kid cook class make tea note kid in area will be feed Kid craft, sport, learn to,
 movie night, dance club, BBQ night, Pizza night i.e. Movie and Pizza night Baby baby gym
 exercise balance coordination Myself Salisbury council waste money on things we don't need
- . To be able to walk to it and do an exercise (with weights) class for older people at no or low cost
- To continue to have it as is with an upgrade but not to make it too business like. This will put
 people off as they participate in a more friendly user environment.
- upgrade not required
- Variety of activities and facilities More community based events.
- Variety of offering more services as already mentioned previously in survey.
- Visible signage (sign board) to locate Burton Community Hub
- · Wayfinding signs BBQ and picnic spots Public toilet
- Youth drop in centre More adult activities More kid activities after school or weekend or school holidays

Q 16. What is your one big idea for the Burton Community Hub?

- An arts and crafts/learning hub in the North.
- A bike track with lanes, lights and pedestrian crossings, so children can learn road rules and road safety in a non threatening environment.
- A Community CLUB
- A community focused, accessible, flexible, attractive, multi-use centre with sporting facilities for all age groups, and spaces for activities and functions
- a community garden
- A Community Hub that involves all ages, not with a main focus on sports.
- A day out once a month for the elderly ask for young people to volunteer connect the
 community or a night of music relevant to their generation a jazz band and dancing. I would
 definitely bring my nan along and would encourage my mates to do the same.
- A drop-in centre for lonely people. Many of us have lived in the area for many years. My husband died last year. I would like to make new friendships in the local area as I don't drive.
- A gridiron team the northern suburbs need one
- A large playground / community area Walking trails
- A licensed community club similar to Parafield Gardens family friendly.
- A local library and a nice outdoor garden area.
- A makerspace. Alongside library and function centres. Having a makerspace in this area of salisbury would encourage all people to visit. Theres a bit of everything in one spot. Shops.

Appendix B - Verbatim survey comments

Service station. Sporting. Library and a makerspace with tools and arts/crafts for people to access who cannot do so within their own home

- A Mens shed
- A more children's focus mums groups, playgroup, craft, dance, sport indoor too, etc. Café! the
 one at Springbank is full of smokers outside so we don't use it
- A nice play space for the children would be fantastic, Something similar to the playground that was built up at civic park. Modbury.
- A once a week lunch get together (soup kitchen) for less disadvantaged. And a meeting
 afternoon for people to make friends of all ages in the area for lonely people.
- a place of learning for the whole family, a place to hire a meeting room or hall a homely place that will fit in to what our community really needs
- A place students can gather to learn and study a place people can meet for group meetings and education sessions
- A place where people can meet and organise events as well as a place where people can chill, exercise and bond. It would also be nice to showcase local goods and culture of Adelaide people and products.
- A safe friendly environment for carers to bring disability clients for them to learn skills, have fun
 and be involved and engaged in their community.
- A space which captures who the community are and the creation of shared learning within the community.
- Adevertising
- Amazing options for kids. I'd love to see play groups, kinder gyms, reading clubs. Mum group
 catch up areas. Mums and bubs catch up group time, coffee available. Beautiful outdoor seating.
- An art gallery/exhibition space/cultural centre (like the one at Marion Cultural Centre) And also a Youth Hub with programs for people 12-25 to keep them off the streets and become involved in the community.
- An indoor sports area e.g. For basketball, netball, volleyball and such.
- As above family friendly park/play area encouraging appreciation for nature.
- as per above lots of green social spaces that are open and some enclosed for young families, with multiple seating areas in shaded and sunny spaces. Garden spaces, not just garden beds.
- · AsWhat I've mentioned above a space where everyone feels welcomed. Community Spirit
- BBQ area and garden
- BBQ facilities, Park & Playground for families.
- Beautiful spot proud to be a part of the area Meeting sport from gatherings Something similar to South Terrace Gardens Adelaide with easier access
- Big playground, not one of those nature playgrounds, but a playground with more than two swings
- Bring back Luke and have library services
- Card or board games centre. These activities are socially active, but not needing physical activity, but can be mentally active. Also any age group, gender, or race can be actively playing.
- · Children focused Children are our future.
- Close it down, save money
- Community Centre

URPS

Burton Community Hub Engagement Report

Appendix B - Verbatim survey comments

- Community Dinners
- Community garden
- Community garden and gardening classes
- Community garden with herbs and fruit trees. Accessed only by members. Also a good well
 collections.
- Community markets! 3-4 times a year, would bring so many people to the hub, and would support local people making goods.
- Craft groups sewing, crafting
- Create a big hub that is modern, clean & will attract clients.
- Crossing over sport and community in a greater way using sporting facilities for community
 programs, supporting volunteer recruitment/training for sporting clubs, raising awareness of
 administrative and governance volunteer opportunities within both community and sport that
 offer pathways to employment through on-the-job experience and increased community
 connection (who you get to know leading to employment).
- Depends on the size of the facility, an area for concerts, performances. Heated food! Nice garden with seats.
- Do what was proposed in the first place.
- Establish a new Scouts group there
- Fitness/ Cooking class for parents & kids to do together
- Flower garden
- · Fortnightly board games gathering like the abbg
- Free or cheap and easily hired meeting rooms for community groups and workers so we can get out of our offices and into th3 community
- · Good looking flower gardens
- · Good play space for kids Organised sports for little kids
- Guitar lessons
- Has anyone talked about moving the sport bit down to the free space. Then the building that
 there could be the library with the park next to it. More trees for shade, when summer comes for
 play area and picnic spots for family togetherness Outside toilets The big green bit left could be
 used to hold events. food trucks, family day, car show, water fountain in Park.
- Have a community club like Para Hills where meals can be bought and a bar.
- Having a learning centre as such. Having library services, classes, spaces for people to come and study.
- Having a safe place for people to go
- Having some beautiful statues or structures around the hub that's eye catching
- Having support groups for people with mental illness, art etc
- Hold special community days like a run/walk day at the park or a community fair, advertise and
 publicize more modernise it abit. I've lived in this area a few years and alot of people didnt know
 burton had a community centre.
- I just think would be good idea to be able to get out in community, meet and support neighbours
- I think if you put a name wall, as in surname and a year dates underneath showing the year that
 the family name became connected to the community at some stage of the family's life,
 completely, voluntary and optional, option being a flyer similar to this survey could be put in

Appendix B - Verbatim survey comments

everyone's letterboxes asking if families would like to become part of the surname wall and maybe instead of having to include a reply paid envelope with the flyer perhaps get them to register there interest via SMS or email. Names could be put on the wall with a sign writers stencil and spray paint, that could be done by youths wanting something to do after school hrs, I would donate \$100 to put towards the things required to make the wall happen, just a suggestion.

- I would love health/fitness clubs or teams to be a thing i.e. gym programs as I love working out regularly.
- I would love to help organise art exhibitions classes for all ages. Mandala Art, ceramics 0413147853 Singing/Music/Meditation/Healing
- I would love to see a function room big enough to hold significant birthdays and occasions.
- I would love to see more grass, take away the yuck bark on the playground. Nice picnic area even a bbq there too, lovely to see a toddler area and basketball court (doesn't have to be huge either, nice under cover seats, perfect football life area for us to use there too. I know that if this was to happen I'd love to go down there a few times a week. Exercise equipment too. I'd feel safer seeing families coming here and I'm sure it will bring more people in if its done and re-vamped. We always end up with yucky things down this side of the area, so it will be nice to show off our northern suburbs to people and how nice to can be.
- I wouldn't mind bringing my Taekwondo club there, I have currently 45 students that train twice a
 week
- I've always wanted the Burton community hub to be a two story building or more, like the new Salisbury community hub building. That way, people would have more facilities to access and there will be much more space.
- Improve the park and playground for the kids. Provide facilities or equipment for all people young and old to have workout. Install an indoor/outdoor swimming pool for young and old.
- · Improvement to standard as in other Council area
- Indigenous art/sculptures and information on local mobs who occupied the area. It's the easiest
 way to inform...! Education leads to understanding *We don't know enough
- indoor lawn bowls.
- Indoor playground for children Outdoor swimming pool
- Indoor Sports Facilities
- Indoor sports facility encourages activity all year round regardless of the weather.
- International meeting groups i.e. Aussies meet with other nationalities to form friendships and mutual assistance
- It would be great to have a 'social gathering' place in the area
- It would be nice to have a Rec centre like Ingle Farms. Basketball, squash etc.
- Just to expand what they are doing now.
- Lawn bowls club. Indoor rinks for all year play.gardens tidied. Bushes trimmed. Cant see petrol
 price sign because of bushes.
- Leave it as is and build it elsewhere where theres room to park
- Leave it as it is. The area is not growing anymore and is good enough as it is.
- Library book & dvd borrowing
- · Library and Line Dancing classes if possible
- Library or things catering to children/families as there's a lot more young families in Burton now.
- Library service

URPS Burton C

Burton Community Hub Engagement Report

Appendix B - Verbatim survey comments

- Library. Playground bigger, walking track for exercise. Playground change to grass instead of twigs.
- · Library/room hire for study
- licenced venue
- Look and feel of the new Salisbury Hub (multi level and open space). I love that space now.
- Lots of activities for all ages. Bringing the community together!
- Meetings such as C.W.A. where one could be involved and taught.
- Men's and children/youth shed space Mentoring program with older to younger people knowledge sharing (how to change a tyre, check oil, build basics) perhaps even linking into the local Dad and Kids playgroup run by Novita at Lake Windemere School and Parafield Gardens Kindy
- Messenger programs online that pop up on FB as interest for all to click on or leaflet drop offs Bus trips
- Model boating facilities close to car parking
- Model railway and slot car racing for kids and adults alike
- Monthly market
- More activities and clubs involved to get people together.
- More classes
- My idea is having those things as said above would be advantage to me and partner.
- My one big idea is to make the Community Centre as it was in 1990 onwards as I feel that this
 would attract many more people from surrounding suburbs there which would bring them to the
 Community Hub. As it is there is very minimal there apart from Springbank Plaza which has
 Woolworths and a few shops. Not appealing to a lot of the broader community as they can't
 afford to shop there and not much else to go there for as there is now a new petrol station on
 Waterloo Corner Road.
- New and improved with better access as the sports and shopping centre parking gets full
- No
- no comment
- Oops that's tough because our needs are met 100%
- Partner dancing Knitting
- Peoples try to help everyone for everything they need
- Playground upgrade and garden / BBQ area
- playground, outdoor play
- playground.
- · Reach out for the community program
- Regular Kinder gym with café to socialize with others.
- Remember it's a hub for the use of the Burton Community not a sports club. some thing they are
 proud of and know that their council rates won't go up because of it
- retaining and working with the current Salisbury United Football club, for many families it is the
 first contact they have in the community. Offering education classes while juniir training is on
 could be a benefit for families
- Roller skating

Appendix B - Verbatim survey comments

- Signals and advertising to create awareness of what is available and encourage more locals to use facility
- Similar program / organisation set up like the Jack Young Center plus Children Activities especially programs available for children with Autism
- Socialising
- Something like "new council hub in Salisbury" or the light community centre in lights view. I
 really like them as they are new and there are lots of opportunities for young people.
- Somewhere where all can use Open day and night Coffee shop inside/outside area (coffee talk
 no smoke) Smoke area with seating and cover Function room with kitchen bar and toilet change
 room Craft rooms/meeting rooms/movie room/classes Sport change room Kitchen room public to use Staff room Storage room Baby room kitchen and toilet Wheel chair friendly
 toilet, door, ramps, other
- Sports Hall/Gum. It will be able to allow clubs to form such as badminton club, volley ball club, basketball club et. Thus will result in more frequent visits for training and games. If possible a seating area for the parents/observers. Will also enable gym/hall to be used for hire such as martial arts introducing new culture to the community. Gym can be used by everyone. For both young & elderly in the community. Benefits are increase in health and jobs to hire trainers.
- · Technology suite where people can engage and learn how to use a variety of new technologies
- Tennis court
- The renovated venue and facilities.
- To be a place of connection to many services, activities, programs, educational and personal
 development. A place to come and sit and enjoy a cuppa in a relaxing, almost country feel
 environment with the soccer fields one side and the spaces created by the Burton Hub. If your
 feeling lonely you come to us to connect, if you need information, you come to us to receive this,
 if you need support, we have a range of referral avenues and support available. The One Stop
 Shop for all your daily living needs.
- To cater for ALL age groups and help with the older age group
- To cater for the older generations as well as families.
- To have a place for people to go and feel safe and learn/create, assist, and better the community. Let people know what you do there as I live in Burton and didn't know these events exist. A café would be great for people on there own to communicate with other people for mental health, and support. Especially now during harrowing times!!
- To have a welcoming local hub for social activity catering to a diverse range of individuals.
- To have fitness and well being classes included like Zumba class, art class and badminton.
- To keep it going
- To maintain the playground area and the gardens as this allows people to enjoy the outside area with children when hiring the hall. They are able to put a jumping castle as well
- To make it known to people living in the Salisbury Area. Have more interesting programs, cooking classes (vegan/vegetarian), yoga/meditation Hub etc.
- To make it look relaxed for all cultures and not intimidating. Having tea, coffee, biscuits, somewhere to sit and look around, volunteers to help on arrival, friendly atmosphere.
- upgrade not required
- Upgraded and modern with great services
- Venue for Parties Weekdays groups children ageing Library weekdays and Sat am\Place to get info from in Community



Appendix B - Verbatim survey comments

- Walking groups
- Watching girls and Boys playing soccer with facilities that cater for spectators, seating and food services.
- We are shortage of indoor facilities, so it is very important to have one.
- Welcoming environment Everyone is welcomed. Salisbury resident or not.
- Well landscaped Safe Secure from Vandals Well lit
- Where people come together to have a friendly chat and also learn different skills for everyday life
- Yoga
- · Youth workers and people who have been trained to connect with the young and vulnerable

Q 17. "What three things do you think would improve the attractiveness of the Burton precinct in general as a place to visit, shop, do business and work?"

1	2	3		
Close to other facilities, shops, etc.				
Art work - outdoor - maybe artist in residence - maybe someone local				
Building a bigger car park either acro	ss the road or on vacant land for	the soccer so you can get a car park		
during the weekend				
	NA	A nice outdoor area that is visible		
More parking	More advertising of what's on at the front	from the front of the building with a small cafe		
Gardens area with seating (at the none	a sitiali care		
communities garden)	Playground area	Larger kitchen for our classes		
More classes	Outdoor activities	And a nice area to visit		
Get the druggies out of the wetlands				
Add exercise equipment and				
apparatus to existing playground to		More lighting at playground to		
improve fitness of teens and adults	a BBQ area	improve safety at night		
		Planning for fitness activity -		
Shade and gardens	Cafes	walking trails/bike trails, exercise - outdoor gym spots, ovals		
Playground for kids	Activities for kids	More shops		
A farmer's market	Swimming pool	Wore strops		
Planting	Paths	Seating areas		
More trees	Patris	Seating areas		
	artwork inside and outside	in diana and and a		
improved gardens	Signage that is colourful and	indigenous artwork		
	changeable so you know what Seating, shading and non-concr			
PARKING	is on spaces that are easy access			
lighting	playground			
dedicated car parking	outdoor seating			
	A round about to improve			
	flow of traffic at the entrance			
Refreshed signage, still have old	of Springbank Shopping Plaza	Community Burn		
signage on Waterloo Corner Road	and Waterloo Corner Road	Community Bus		
Lose the shade cloth				

Appendix B - Verbatim survey comments

1	2	3	
Build a skate park near by. Could			
then encourage parents to be able			
to use it more often as they would			
be able to drop their children off to			
keep them busy and active whilst			
using the hub.	Upgrade the playground near b	y.	
garden/landscaping	face lift of the building	outdoor seating	
Family friendly cafe with outdoor sea			
	Large Under cover entrance		
Ease of access for all abilities	that extends to the car park	Bus stop for community bus	
	This would remove the	Bringing features that the	
More promotion via the internet	"stigma" associated with the	community wants to see - uniting	
and social media	northern suburbs.	families together	
		give others access to them at	
		nominal cost to the Coucnil. Council	
Imporve the soccer pitches	Turn them	controlled	
	A major update of the		
Another Supermarket	Community Centre	A large variety store such as K Mart.	
Whoever organises it - to think			
broadly than their own unique	This survey - input from the		
circumstances	broader community	Monthly event - BBQ/Fun Day	
	Landscaping and gardening	People need enticing to come &	
A new more productive building	maybe get the community	join so advertising what's available	
with easy access.	involved in this.	- leaflet drops.	
Verge clean up - trees and native			
plants are really messy and hold	Bubbish slass us askallausiasa	harranta ataua wahishiah in farant	
too much rubbish, thay're a fire hazard.		homes to store rubbish in front	
nazard.	yards for long periods of time. A fenced in area outside to sit Signs perhaps a competition for the		
Planty of parking and shade More	when it's warm, wheel chair	public to make signs look different	
Plenty of parking and shade. More disability parking		and attractive.	
,, ,	access.		
Landscaping - make it look inviting	more car parking	more play equipment for kids	
	Better shopping facilities.		
	There are no news agencies, fresh fruit vendors,		
Better playgrounds	hairdressers, cafes.	Library	
Better playgrounds	Hall dressers, cales.	Program that meets the needs of	
		the community and coarse at night	
Parking	Creche	too	
raikilig	Bookable areas for students	100	
Safety	to study	Library/kids events	
More community / children based	to study	More awareness of services to local	
services available	Library	residents	
		Landscaped playground and bbq	
Landscaped carpark	Landscaped gardens	area	
Shop	Business	Work	
More colour - introduction of		Better walkways (most only 1 side	
outside art - murals and sculptures	Good lighting	of the road)	
Indigenous art work - murals,	Seating, lots of it! Preferbly	Good lighting - solar, safe transit	
sculptures, History signae - of	made by local business	when walking or cycling.	
scarptures, mistory signae - or	made by local business	which walking or cycling.	

 $Appendix \ B-Verbatim \ survey \ comments$

1	2	3		
indigenous movement around the				
area.				
	Better landscaping - too much			
	rubbish around, more bins			
Better lighting	provided	More health & fitness options		
Attractive shade trees (not gum)				
e.g. ornamental plum, jacaranda,	Drought hardy			
plane tree	landscaping/paved area	Vandal proof benches and seating		
		rt including a Community bus which		
Street lighting and improved roads.	includes all community centres	T		
New modern buildings	Cafe	Interactive facilities		
	Renovate/upgrade the dirt			
	path between the Waterloo			
	Cnr Road sports field. Replace	Signs: bright family friendly signs		
Aesthetics: improve colour	with greenery/bark with	indicating the hub is in through this		
scheme/theme of the building.	trees/flowers.	turn.		
Facility Cofe	-	ctivities to service the community,		
Feeling Safe	not personal power trips and agendas. ent colour, make it stand out, it gets lost in the background.			
paint the Burton Centre in a different	t colour, make it stand out, it gets	_		
Garden	Lights	Parking		
Computer & tech training 5 days a we	eek			
		Fine people on motorbikes in		
Improve car Park - Pedestrian		wetlands and dogs off leads / not		
Crossing Signs	Remove smokemart/giftbox	picking up after them.		
		Art gallery where locals can hang		
	A Aboriginal Theme Park (if	their work for sale accompanied		
	the Aboriginal People are	with a retail section selling all		
	interested) could change	mediums of art equipment.		
	throwing of the ball at the	Partitioned off down the centre		
	skittles to throwing	with an opening to a 60s snackbar scene with memorabilia of flower		
A Blinky Bill Theme Park (for	boomerangs, shooting ducks to throwing spears at a	power, scooters, flair trousers,		
tourist)	crocodile etc.	Beetles - Rolling Stones etc.		
		-		
Size	Promotions (What's on)	Signage		
Updated	more inviting	more things to do		
Public screen projecting the piblic roa				
Keep as many trees and a Com	Additional rooms for more	Affordable prices to hire and or		
garden space	activity	attend classes and programs		
better signage	bigger better buildings	more services especially the library		
	Residents keep yards clean /	Council to keep verges mowed and		
Fix footpaths	mowed, etc.	edged (more oftern)		
		More outside seating and garden		
Cleanliness (rubbish, dirt)	Parking!	areas		
		Maybe set up a coffee place with a		
		few tables and chairs and sell to the		
Create a grouping such as heritary	Mana signaga ta advanti ti	public while they are at the shops.		
Create a grouping such as having a	More signage to advertise the	Community Hub		
bbq or open days for public to see.	precint is there.	Community Hub.		
It will bring more people to the shops and make more business - for them				

Appendix B – Verbatim survey comments

1	2	3
1	Ban goatee beards & mullett	3
Ban cigarettes	hair & holden commodores	Ban bogans
Better car park - not so destructive	More businesses e.g. gift sho	
and hard to park	Colour and overall look	cafe, etc.
A nice relaxing coffee shop next to	Have a shuttle to/from	,
the library	Salisbury Community	To provide interesting programs
To pop in and have a coffee/meal	Advertising what courses are av	vailable
General improvement of streetscape	-	
Smithfield Plains		
		Secondhand items donation bin or
Fete, Markets, Boot Sales	Pet Friendly Groups	Opp Shop
Fast Food Hub		
	Incentives for home owners	
Up keep of surrounding areas ;	to remove "rubbish" from the	
grass mowed, trees pruned, streets	front of thier homes and	No more market gardens, those
swept would be major key to	punish those dumping	lands with olive trees on Bolivar
improvement	rubbish on the curbside	Road is an eyesore
Larger building	More signage	
New library	Council facilities	More carparking and drop off area
Homeowners should be encouraged	to clean up messy neglected fron	t yards and council verges
	Better accessibility for seniors	
	(eg. community & craft &	Kindy (playgroups) activities, story
STEM course (youth)	courses suited for them)	reading times (babies)
	Parking: sports takes up the	
Improve the Centre (upgrade,	parking more than the	
extension)	shoppers to the Centre	Give it its own eye catching factor
	Fun maintained playgroung -	
Green Grass	unbroken	Install good cameras for security
Hollywood Plaza revamp	Better garden	Playground upgrade
More greenery	Less litter	Re-done footpaths
No gumtrees - they are ugly. When		
we visit other council areas such as		
TTG, Burnside & City of Charles		
Sturt they look beautiful because	There is always furniture and	
they plant evergreen trees, have	electrical goods left on kerbs	We have lived in Details Class for O
manicured lawns and no excess	for mothhs. If council did 2-3	We have lived in Rateki Close for 9 years and the council has still not
ugle overgrown vegetation (eg. at the end of Castle Dr & Clement	hard waste pick ups per year for FREE, this may reduce this	landscaped the verges and 80% are
Grove Burton).	from occurring as it's ugly.	just weeds.
More trees	occurring as it s ugiy.	just recusi
More trees		Ongoing sports like Community Fun
		Run for young and old. Provide
	Install Swimming Pool with	prizes for winners from sponsors
Provide BBQ facilities	slides	like Milo and other energy drinks.
Bigger building	Newer facilities	More shops in the shopping centre
More options	Better playgrounds	, , , , , , , , , , , , , , , , , , , ,
Garden, trees and water fountain	Park lights	Cafe and restaurant
Garden, trees and water rountain	1 dik lights	care and restaurant

Appendix B – Verbatim survey comments

1	2	3	
_	Painting and upgrading - so		
Plants and flowers and trees (not	buildings look nice and		
gum!!)	approachable.	Less concrete - more planting!!	
Keeping it clean and tidy - we have			
some very untidy litter laying			
around the playground all the time.			
It never looks inviting.	Maybe some cameras for secur	ity	
Childrens Activities	Fitness	Craft	
		A Hub that puts us on the map	
Variety of more Shops, some bigger		properly instead of very little in the	
known shops.	More activities provided	area to do.	
	A place for entertainment		
	with music & alcoholic drinks	Improve the roads especially	
Mana assessable	available - we have no 'local'	Waterloo Rd - have shaded areas	
More carparks	hotel in the area	for BBQs	
Parking	Playground	Footpaths / Gardens	
na de	+==ff:=	make the hub homely but modern	
roads	traffic Neat simple gardens, not taking	and clean	
		et its needs first and then landscape	
Planted or landscaped footpaths	where possible and where need		
No. of activities		Multicultural festivals	
Shops are good to attract people to	Parking area	Library - an area for people to	
go to the precinct.	Fast food restaurant	socialise	
More attractive. Lots of ugly gum tre			
greenery upgrade the whole area, do			
bark will brighten it up so much and	. , , ,	0 0	
the shops. The swings are too close t	_		
none	none none		
	Activity of community to	More people outside playing than	
People friendly	gather together	inside.	
	open space with seating and		
not hidden by the car park	landscaping	access to computers and internet	
A model boating lake or duel use faci	lity for wind, electric or streams	models with parking close to the	
water			
Trees and open parks			
I think it is a lovely shopping			
centre, I do my grocery shopping			
there and love the fish shop. Go to			
the chemist also. Shame the cheap			
shop has gone.	Definitely need a fruit and veg shop		
More food shop	Swimming centre	Tennis court	
		Water playground (I think Playford	
		has one) for summer? (6 months of	
	Bike riding trails that	year here) - be great idea for St	
Gardens, shade	teenagers would desire to use - ask teenages for ideas	Kilda using recycled sea-water like Darwin does	
Playground for the children. Shade	A cafe (somewhere to sit and	Dai Will does	
and toilets	eat)	Plenty of places to park	
and tollets	cacj	Fielity of places to park	

Appendix B - Verbatim survey comments

1	2	3	
		Cost effective, supported by local	
		business, local and state	
Inviting	Safe	governments	
		Friendly staff and a board where	
		jobs ar epinned up, so if people are	
	More than one level, that way	looking for jobs, it could help them	
Quiet study areas for students or	you can add more areas to	by applyong at the places pinned	
workers It's currently hidden and over	suit peoples interests	on the board.	
shadowed by the shops and			
sporting facilities (plus appears			
closed and not welcoming).	Could do with a facelift to make	e it more modern and welcoming	
ciosca ana not merconnig.	Better advertisement of	l l l l l l l l l l l l l l l l l l l	
Better roads leading to Springbank	programs available and	Open entraneway that is	
Plaza (Waterloo Corner Road)	signage	eyecatching and welcoming	
The light for people walking	Children's activities	Help everyone for JP	
Restaurants , I have never been to			
a restaurant in Burton. I eat from			
the local fish & chips, pizza but no			
place to dine. There is enough			
space at Springbank to have a			
restaurant at the moment.	Playgroups	Library	
	Activities for children to do in		
	the School holidays eg.		
Having activities for families to do	cooking classes, arts and	A I	
together	crafts	A learners permit course	
	Wheelchair friendly (toilet,	Function room (kitchen, bar, toilet), Sport field (change room, canteen),	
Listen to what the public want not	ramp, other), Baby friendly	BBQ area public to use (seating and	
what the council thinks they need.	(kitchen, change table, toilet	kitchen area), Meeting rooms for	
We have Salisbury Hub what I	kids area), relax atmosphere,	art and craft, Movie night, Learn to	
didn't want	Coffee shop, Playground	do	
	A medical place/community		
		where people can go and have the	
	A place to have small	assistance from govment at the	
A good place of parking for people	businesses and culture be	comfort of their place or	
to gather and organise events.	showcased.	subdivision.	
Play space	Parking at Burton Center		
Easier car parking, current carparking	g at Springbank Plaza a little too t	ight	
Car Parking is very tight and not a lot	of disability parking		
Public toilet at kuarna park	Picnic/BBQ place		
Picnic spot / BBQ place	Public toilet near Kaurna Park		
A library	Organised sports	Good signage and lighting	
	Sport Centre (also swimming		
	pool). A big and equipped		
Library and study area and	place to be borrowed by	Playground for kids/dining places:	
homework club with computers	other big clubs e.g. volleyball,	cafe, restaurants with	
and internet for students.	basketball (for young people).	green/garden spaces (view).	

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1	2	3
Pamphlets to encourage more	Social media : Facebook,	
people to come to it	Twitter, etc.	out
More advertising of services	A cafe/nice indoor- outddor sp	ace
Safe environemnt	Roller skating Boxing ring	
	Children's Centre which	
	includes for instance	
	Kidergarten, day care and	Upgraded and advanced youth
Bigger Library	health services.	space.
Change the council		
	Maintain surrounding roads	
BBQ and picnic space	to visit Kaurna Park	Public toilet facility in Kaurna Park
footpaths & street scapes can be		
improved	better shops	Kings Rd traffic suboptimal
Carpet bowls	Card games	Movies
Not sure		
Safe play grounds for under 5	Coffee/cafe play area	Kinder gym
Beautification of the area	Signage	Bike trails
Community garden, maybe some		
sculptures of art	Lights and seating and shade	Make it more colorful
Offerings and times of activities	The service station almost seen	ns in the wa/ entrance there could be
varied	improved	
	Leisure and Downtime	
Changing & Businesses	facilities (playgrounds +	Con months
Shopping & Businesses the springbank shopping center's	football fields)	Car parks
facade is unappealing and there		
really is nothing there	Playground	Advertisement on whats on offer
better footpaths		The Control of the Co
better rootpatris	Public transport service	Improved children's Outdoor play
Lighting for safety at Kaurna Park	improved	area
Greenery	Plenty of parking	Ease of access
Greenery	Therity of parking	Greater choice of activities for
Better parking facilities	Easier access to the Hub.	people.
More frequent and better public	More shady community play	More variety of shops e.g. Kmart
Transport.	areas	and Aldi
a local pub	movie nights	
	Landscaping - street frontage	
	(from Waterloo Corner Road)	Community (led-and-run but
	- more significant and looking	supported by Council) Garden - I
	like it's designed not this is	work with many community
	what has happened as all the	gardens and there is huge examples
Constant to the state of	efforts have been made on	of gardens as an avenue for
Signage - clear, bold - listing	inside on-site properties.	community connection and growth
current and upcoming events and	Current street presence is a	(addressing so many individual and community needs).
programs	roads to make it easier to in	community needs).
	and out of the hub atm it can	
	be pitiful trying to get out of	more shops clustered together like
landscaping	the shopping carpark	Salisbury hub
<u> </u>		

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1	2	3	
Zumba class	Badminton	Art class	
Landscaping	Modern architecture		
As above.			
Continued improvemeny of outdoor spaces, playgrounds, trails	Ensuring we limit and tidy up dumping and other unsociable		
etc.	elements quickly		
More trees	Change the people :)		
Playground upgrade	Community garden with share fruit etc.	picnic space	
Modern/aesthetically pleasing architecture	Flowers	Good/clean space (access to water, toilet, like usual necessities.	
Better Gardens and foot paths	Cleaner shops	Better shops	
	Painting the exterior brick or covering it with a veneer.		
Floor to ceiling windows on the	Whites and greys being the	A stronger online presence	
exterior allowing an abundance of natural light.	most inviting accompanied by white window frames.	surrounding what benefits the hub offers to the community.	
Improved shopping experiences	Food eateries	Safe environment	
Better parking, the shopping centre car park is inadequate and manic.			
Signage	More attractive building		
	Outside paint job of the	Join it onto the shopping centre	
	building, attractive & soft	and maybe have an access point	
More outside plants/garden	colours	from inside the centre too	
Cleanliness	flower planting	better footpaths	
Looks fine now			
More impacting signals so people know	ore impacting signals so people know the centre exists		
New building	Vibrant Community events	Something for everyone	
Tidy up around the place.	Up date playground make it a nature playground.		
Better car parking design	More desirable activities	More inviting building	

Q18. Do you have any other comments about how to make the Burton Community Hub a great place?

- A balance between garden space and concrete pathways with a connection to the Soccer Building
 to brig together two great services, and welcome the Salisbury West Library should this happen
 as a valued addition to this growing area.
- A cafe
- A lot of people don't know it's there or think its just part of the clubrooms or shopping centre.
- A nice garden area, like a community garden would be fantastic. I would definitely take my son there.
- Access to this end of town with the choking and narrowing of roads eg. Bolivar Road 1
 lane.....really? Choked to 1 lane roundabouts. Salisbury Council's insistence on reducing and
 choking traffic flow in growing areas is ineffable. Heading to this area causes a great reluctance by
 sheer inadequacies of the main arterial roads servicing them. The bike tracks are ridiculous, I
 have used them. it doesn't even run up one side of Bolivar Road, having to cross over in peak

Appendix B - Verbatim survey comments

hour traffic. Bagsters & Martins Road - take your life in your own hands riding them, with expanding housing estates - open & wide roads.

- Activities clubs ie Darts, Model railway, Slot car racing, male orientated activities
- Adding activity places for young people makes a community attractive. Sometimes a small
 change such as a lift or beautiful view makes it interesting for others. Adding a second/third floor
 to a building give more spaces to a building.
- Affortable stall fees for the business to carry on.
- · Apart from expanding, it's a great place already.
- As a Counselling student (qualified by the end of 2020) I see a gap in services offered surrounding social welfare. I have noticed a need amongst young mothers and families specifically.
- As mentioned in question 17, include a skatepark close by. I think outdoor physical activity is just
 as important. Kids can make friends, it's good for them to be outdoors, socializing; not on
 computer games all day. Parents would also benefit as also making new friends and also be more
 encouraged to use the hub. We also need more skate parks, not enough around. The new one at
 St Clair Woodville is always packed.
- BBQ and playground areas A place for all ages to enjoy
- Be more inclusive of working/non-working residents and have some monthly events to get more people in.
- Better funding!! Staff can only do so much with the time and budgetthey have.
- Big rooms, high ceilings, light and airy, flexible spaces, great internet and tech
- Bigger space with more activities/classes available for the community.
- Bins located to easily access in area. Good Lighting outside Security screens on external windows.
- Burton is a wonderful place to live but it lacks so much in the way of offering things to do, it lacks shops; they are so limites. There is not enough bus stops and buses. It needs a complete shopping complex and community hub with many ages allowed for.
- Business hours coffee shop, for parents & elderly guardians taking children to the area. Speaker -Audio & Music from local 5PBA-FM (Salisbury)
- By placing 1 visible big sign board to see Burton Community Hub Making good looking garden around the Community Hub
- Cafe and seating area with playground
- Café??? Walking group? Maybe a off-road camping area for motor homes (space of 6 cars, etc.)
 This is very common in Scotland. Free 'stay over spots' they didn't have toilets. So it could be part of a carpark (for corner from road) You could even maybe design bike tracks to join up with other bike tracks Please consider drop toilets, rubbish bins for along bike tracks. NSW does this brilliantly! With rainwater catchment, roof and solar lighting
- Cameras, better security and asking police to do background checks on staff members sorry for the bad spelling)
- Christian and her volunteers are amazing and makes burton community center, burton community center. Please DON'T make changes to Christians position as you will lose a lot of clients and customers if she is replaced she is the heart of the center...
- Cleaner area
- Community classes are so important in helping to improve not only skills but also the sense of community. To help build friendships in the Burton area

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- Currently it's just a house building between the soccer club and the shops. To make it great it
 needs to be eyecatching and welcoming and well known locally.
- Do what people says the more idea when you get from our survey!!!
- Dog park with track for dogs to race along see photo page 1 (of paper survey). Track only needs
 to be 3 mts wide but long so the working dogs can get a good speed up Move practice soccer
 pitch as indicated by arrow (see photo page 1). This leaves a more useful shape for future park or
 building and increase parking area
- DONT MAKE IT LIKE THE SALISBURY OR PARA HILLS HUBS. Make it more accessible, easier to
 access and more welcoming to the public, not just service clinical.
- Don't skimp on the parking spaces and provide shade for cars. Ideally the shade would comprise solar panels for power generation similar to those at Elizabeth Shopping Centre
- Don't waste money too expensive. I pay council rates and council waste my money. Go via schools in area - ask them what needs are needed i.e. kids, no more council Note: I'm not lonely just bored and that why I fill out this survey
- Embrace all diversities/cultures stories.
- Focus on the People!!
- Fun, safe, secure
- Get a few Council Staff out of the office, walk around the Offices club just to see how much they
 are used, save money on more wasted space, think of the rate payers.
- Get rid of the soccer club and pitches. It has added zero to the area. The building and surrounds
 could be put to a far better use to the locals. The area is far too important to be wasted by this
 club. Council demolished the kindy precinct in its quest to acquire a small area of land which has
 turned into carpark spaces, when the obvious answer was staring them in the face. This soccer
 club has not supplied one asset to the Burton Precinct and will not in the future.
- Get the community involved like this form. it's wonderful that you are asking us all our opinions.
- Good staff Lots of programs for working people too Guest speakers? Printing we can do ourselves, volunteers not computer literate sometimes
- Great staff supported by enthusiastic volunteers is a top priority Activities and functions to bring
 people in Youth group / Homework centre Comfortable areas to sit and chat that are also safe
 for children so parents can socialise and children can play *Clear signage from Waterloo Corner
 Road
- · Have nice helpful staff
- Hope to visit the Hub soon
- I am excited to see what will come. Thank you
- I have been a resident of Burton now for 27 years. I take pride in my area. I am actively involved with the Burton Community Centre as a Committee Member and Volunteer. I would have to say that I am currently concerned that our Councillors and Council aren't really listen to the residents and have their own agenda and have already decided what they will build for the new Burton Community Hub. I pray that it is not what was presented the the residents of Para Hills.
- I have many ideas for the Community Hub. Many around the Community Centre. As I have already stated I was involved in the Centre from it's conception until 1997. I first volunteered there after attending many classes offered. I then became secretary, then treasurer, involves with the community and school. I was on the committee, alarm and I then went back to school, got my Community Fitness Leaders Certificate and taught classes at not only Burton but Morella as well. If you would like any further information please email me at the address provided.
- I like it being so close to where I live and look forward to it opening.

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- I love that your trying to make it better, this community definitely needs something a little more modern and public.
- I think a little shop would be great, and also make sure the items sold in the thrift shop were
 donated so that any benefit obtained by them goes directly to the Burton Community Hub!! and
 that the items sold for no more than \$5 regardless what it is, maybe also help if someone in the
 community that has regular input comes into hard times then they could have some help.
- I think I have said it all!!!
- I think offering language classes is a good idea. I'd like to learn sign language but don't want to travel far to do so.
- Improve the sporting side of the hub
- Informed and friendly, helpful people running it.
- Install tennis courts, basketball courts, volley ball courts. Organise swimming contests and all
 kinds of contests contestants come from those who shop at the shopping centre, and others
 interested. Prizes come from sponsors of products sold at the shopping centre.
- Invest more in the adjacent wet land areas to make more welcoming, green, generally more cleaner looking
- It needs to feel less council and more community... to do that we need community club, community organised functions such as street corner bbq's, meet your neighbours, Burton Walking group
- It needs to stand out, maybe build 2 story? because of the small space where it is
- It's hard to say, given the current climate, what will encourage people to use a space in the future.
- Just improve playground for many kids to go out and play, since I see a lot of kids riding around
 and playing but complain about the park too small and all twigs inconvenient when they play.
- Keep it to looking friendly and inviting to the Community and the disability Community. plenty of signage as to what it is, plenty of safe parking for everybody plus disable parking.
- · Keep the existing staff, they are lovely
- Landscaping and beautifying the surroundings possibly outdoor cinema
- Learning from what works from a community perspective, not just theoretical knowledge or "a
 great idea", and ensuring design is fit for current purpose with the ability to grow in future
 directions. Experienced leadership, management and operational staffing will play a significant
 role in building a community space that is fully utilised across the whole of the community. And
 air conditioning that works... And ease of parking... And maybe a few shiny objects to capture
 attention along the way...
- Lots of activities to do Short courses Friendly Staff keeping fit Activities
- make it accessbible for all in the community, not just the elderly, the unemployed and the stay at
 home parents, but everyone. I find that most community services only occur between business
 hours and never on weekends, making it very hard for working people to access the services, yet
 they're the ones paying the rates
- Make it more appealing cosmetically, e.g. add flower beds, more seating under orange shade area
- Make it more friendly for diverse population (cultural, disabled)
- Makerspace. Library. And better public transport between burton/salisbury north and the rest of the north and adelaide
- Maybe more interaction/Collab with the sports centre next door.

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- Modern design, lots of community classes and a library. Also a function room to hire with kitchen facilities. A community garden would also be great.
- More computer and tablet courses
- More marketing and advertising
- More signage More advertising More activities groups
- More tennis court More basketball court
- Needs improvements
- Needs to be clean. Always find broken glass and rubbish. Footpaths are all uneven. Maintenance needs to be done.
- None at all. Stop spending the payers monies in these times and give concessions to pensioners a discount on these huge rates, currently unaffordable.
- Nope, not really! I'm excited to see what the council will come up with!

- Not really, I will leave that to you guys:)
- Promoting local people to get involved with activities i.e. running market days where people are drawn to Complex local clubs showcasing what they do! Inviting - getting local churches involved in Reach Out programs
- Refresh and brighten the place. Something new and exciting will make it a great place. We need a variety of things here so it will be great to come here if its nice, neat, tidy, bright, fresh & green.
- Room hire at reasonable prices
- Sail cover for the car parks.
- Sort out traffic surrounding it.
- Sporting hub that kids and adults can be proud of.
- Thank you for giving us the opportunity to put some ideas forward. Best Wishes .
- To continue offering the warmth and friendliness as is offered at present
- upgrade not required, spend money on fixing roads, paths, lighting, planting trees and concentrate on not raising council rates for a few years.
- Upgraded and larger Library
- Wayfinding signs Improve road crossing Build pedestrian walk to the Community Hub Good
- Wayfinding signs Improve road crossing Good garden Pedestrian Walk to the Community Hub
- We do not consent to this new HUB you propose. As we are residents in the area of Burton and this Hub will increase the flow of traffic/parking in the area. City of Salisbury is not the Government, but tries to act as it is one and therefore tricks the resident's to pay rates and charges, it's a private entity corporation of non-living people and illegally charging residents these rates and charges for many years, people have woken up to your Illegal scam. The builders that establish a new housing development areas have paid all relevant cost involved for that new housing development in the present time and for the future. You charge residents rates and charges which is illegal and we are speaking out to all residents of Burton not to pay your illegal rates and charges for now on. As to the rubbish bin collections you provide, we will organise this ourselves at a cheaper costs to all residents. You do not provide us an itemised bill where all our money goes which you illegally collect these taxes from the residents and send all this money to your off shore accounts to avoid tax. You're not the Government and the residents have spoken!!!
- weekly activities ie. scone making, arts and crafts for old/young yoga/exercise class for 40.

Appendix B - Verbatim survey comments

- What about a hairdresser
- When renovations/improvements are made, have a promotional event inviting, friends and families including a lunch/food for purchase. Event could include a game of sport between professional team & State team e.g. Adelaide United players vs State Club soccer.
- YES my main concern is that it will bring the wrong people into the area and the crime mite spike with break in and more drugs - in the area
- You are spending all this money on Burton Hub, what about Camelot Reserve, dead trees, weeds in winter, three corner jacks in Summer. It's a disgrace. We asked for a dead tree to be pruned and you said no, no children play in the reserve, only in our court. We asked for two small signs to warn motorists you said no, we were promised a playground you said there is no money. The 43 million dollars on your Council Chambers and you can't spend a dollar on kids in the area. I am sick of phoning up and being told to no all the time, we only want a fair go. 0417847663 if you can help us out.
- You have a great bunch of volunteers working hard at the soccer club, consult with them involve
 them and see how the site can benefit the community while retaining and growing the club. Its
 such a diverse club and caters for children from 4 to 18 and adults from all cultures and religions.
 Such a great snapshot of the local community already bisecting the site after hours.



Appendix C – Verbatim workshop comments

Appendix C – Verbatim workshop comments

Activity 1 - Issues and Opportunities:

- Training in function centre for hospitality
- Parking
- Storage for groups
- Library
- Large community hall
- Computer area
- · Reception with coffee and café style tables. Café?
- Wet area can be used for dance (appropriate flooring)
- Connection to sports precinct
- Teaching facilities. White boards, folding tables, stackable chairs
- Child friendly area possibly in the library
- Wet area floor coverings and water available
- Area to greet casual visitors. Lounge area.
- Garden BBQ area, community garden
- Small meeting areas. JP's etc.
- · Possibility for art gallery provision
- Pedestrian crossing traffic lights Waterloo corner road
- Secure outdoor area
- Justice of the Peace
- Larger kitchen area and facilities
- Roundabout outside Caltex driveway
- Maker space instead of men's shed
- Weddings, 1st-50th birthdays. One off events that need both indoor/outdoor space
- Improved connection to soccer club group "work together, share spaces"
- Many opportunities for training/development through function space "etiquette classics"
- Everything we have we need more. Library and more space, connectivity to sport precinct, community garden, open spaced, link to playground, fencing, outdoor party hire, wet area
- Space for jumpy castles and hobby farm space. Access to playground. Enclosed
- Larger hall
- Better internet access
- All the space and more
- Community garden space and sensory garden
- Outdoors, trees, birds, natural environment to destress and relax
- Prayer room also used as quiet room for mental health and disability cohort

URPS

Burton Community Hub Engagement Report

Appendix C - Verbatim workshop comments

- Partner ½ other job pathways agencies for apprentice jobs through club/alcohol RSA license
- Club room for local evening meals, soup kitchen, job pathway programs etc.
- Not a concrete jungle
- Links to road crossing to connect Kuarna wetlands
- Industrial kitchen and playground URGENT
- Cricket nets ½ and basketball
- · Gym facilities for soccer club, Mum groups, elderly, youth
- · Traffic management i.e. roundabout access to hub
- Improved safety in carpark between Hub and Woolworths Springbank
- Cafeteria facilities
- Seating to be undercover and attached to playground
- Connection (walkway) between Hub and soccer facilities
- Libraries services, JP
- Community bus
- Feel face to face reception area
- Adequate disability services, ramps, alarms (duress)
- Maker/craft room
- Larger hall
- Ensuring the new hub is still appropriate for existing community groups
- Outdoor cricket nets
- · Maintaining the natural outdoor environment
- · Crossing for Kaurna Wetlands. Improve Kaurna Wetlands carpark
- Sharing kitchen (commercial) facilities with the soccer club
- Health services immunization, health education
- Computer space, adequate NBN
- Outdoor ½ basketball court
- More carparking
- Enclosed playground, open area for children when Hall is booked and for a jumping castle
- Larger areas, rooms with space for activities and training
- Safety issues around loading bays at shops
- Club rooms can be used in the daytime by the community
- Toilets upstairs and down
- Realignment of main north-south pitch
- Waste ground east side
- Safe entry traffic condition
- · Affordable/free use of meeting rooms
- 400 max people at club for soccer presentation nights
- 500-1000 people at game day
- · Garden area for activities, gardening and planting, BBQ area

Appendix C - Verbatim workshop comments

- Seating area undercover and open
- Hub large function room on same level as existing soccer club. Advance 200 each room 400
- Greeting space
- Not a fan of Para Hills model too clinical, not welcoming
- Keep current volunteers and community feeling welcome
- 300 + 300 playing at home games
- · Safe access to wetlands across Waterloo Corner Road
- Traffic Study!
- Large hall with divider

Activity 2 - Opportunities for collaboration

Opportunity	Who are the partners (if known)
For adults to communicate a love of coffee	
Tax help	
Lions Club	
Cancer screening	Cancer Council
Red Cross	
Blood donations	
Specialist area for information on health	
Youth health education	
Police education	
Community bus	
Ongoing services for aged, intellectual groups	
School connection re soccer	
Afghan community engagement re soccer	
Gym facilities for warm yoga	
Bionics beading	
Aged care groups	
Homeless groups	
Relationships Australia	
Scrapbooking	
English lessons	
Quilting	
Fun on Wed/Fri	
Intellectual client's communication	
Arts and crafts	
Pathology SVC/blood collecting and training	Immunisation
support	
DRS	

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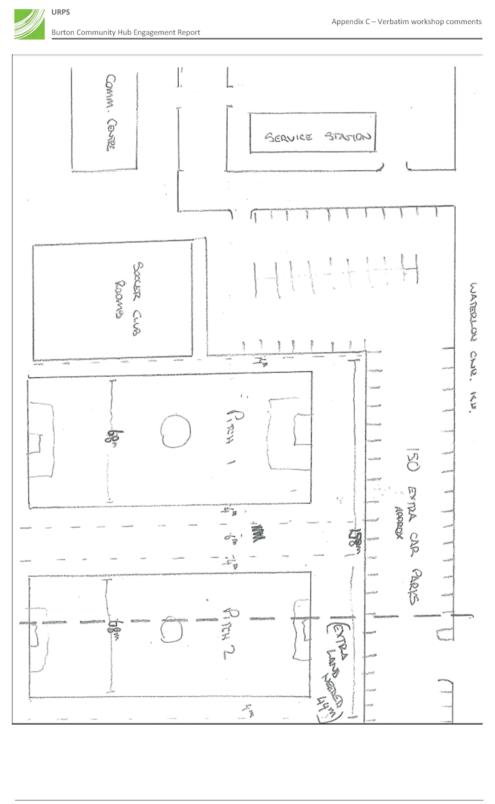
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Appendix C - Verbatim workshop comments

Opportunity	Who are the partners (if known)
Industrial kitchen (soccer) to enable continued hospitality/job pathways	Ace/schools/training organisations/start-ups/job pathways
Add opportunities to offer space to both these groups to more hire and programs	Language classes
Soccer and BCC – opportunity to access each other's clientele	Partnering BCC and soccer
Bringing more people to the centre 9-5 Mums and Dads in estate	Current partners will use more of the facilities
Will utilize spaces is relevant to other needs	Youth in area (Life Beyond 18, Partner % 1225)
Café (coffee shop) space Opportunity to promote/market different clientele	Brings interest of the new space
Move here to encourage new clientele	Sailis West Library
SHP	One Culture – Soccer partner – Footsal Computer/Basketball
Support of no space	Church groups/other Sunday groups
Have partners ready to go	More open space for Food Hub on North
Dog regist, rates payments Library to assist	All hubs to be outreach of CoS
With odd space	JP's

Activity 3 – Big bright idea

- Youth activities
- Socializing for isolated people
- Increased community engagement to increase participants and volunteers
- Increased service
- Keeping the true spirit of the community open spaces, environment of trees, garden, atmosphere
- More functional space
- Domestic violence (scoop)
- · Truly functional facility
- Grounds
- Parking
- Toilets
- Hall
- Collaboration
- Assist youth in all ways
- Front of counter welcoming of the community, warmer acknowledgements than walk in only



N:/Community Centres/Burton/ /Hall hire/Term 3, 2020 Weekly Hire Under COVID-19 Restrictions at 270720



Appendix C – Verbatim workshop comments

				EXCLUSIVE EVENING HIRE	EXCLUSIVE EVENING HIRE		
	NO EVENING HIRES	NOT AVAILABLE DUE		GKR Karate Class Spm-7pm Hall	Ohristadelphian Church Spm to late Hall		
			In Planning Hall and outside 10.00-11.30am (Alternate with FF excursion schedule)			Oppo-1430 Xitchen and Computer Room From Tue 1/9/20	
	89		Ladies Self Defence	constitution	Note that the control	Ace Pathways to	
			Aust HomeCare Svc Altg Rm 2 & Com Gardens 09.00-3.00pm	SHP Allocation Afternoon Afternoon Meeting Room 2 LEAVE THIS SPACE FOR PROCESSANS	RASA Cooking Class Relationships Aust 1000-1300pm Computer Rm & littchen & Com Gardees	Aust HomeCare Svc Mtg Rm 2 & Com Gardens 09.00-3.00pm Date TBA	Acc Pathways to Hospitality 2000-5400 Raches and Computer Roces 729/20
	Ē	*	Barkuma 11:00-2:00pm Computer Rosm	Bionic Program Mtg Rm 2 10,00-12,00moon (4 week block worksheps)	Immunisation Clinic 0900-1200 FREE Mtg Rm 2,3 and foyer From 26/8	Non Interest Loan Scheme 12.00 – 4.00pm Free Meeting Room 3	International Clinic Lines (Cinic Lines (Cinic Lines)) May Sen 3.3 and Foyer Emm. 24 July (P) 3.0 (F)
			Resume writing and MyGov support By appointment	Social Circle Weekly 10.12noon Meeting Room 1	English Second Language (11.30-1.00pm) Mg Rm 1 Not in School holidays	English Second Language (ESL) 130-330 Hall Not in School holidays	Helping Hand Groups 0530-1230 & 1230-330pm Hall Fortnightly
Term 3 SCHEDULE DURING COVID19 Phase 3 Restrictions Current as at Monday 030820	NO OTHER BOOKINGS ABLE TO BE TAKEN		Fun Friday 12 + 3 carers 9.00am-3.00pm (1pm during COVID) HALL	Resume writing and MA/Gov support By appointment	Computer Room The Community is welcome to use our Centre Computers during the day (call to check for availability)	Tax Help With Jennifer From 21/7/20 – 27/10/20 Mtg Rm 3	Bantu Group 0000-1130 Mkg Rm 3
	Christad elphian Church Group ALL DAY HIRE	NO HIBING AVAILABLE TO COVID-19	Beading Class 9:30am-11,30am Meeting Rm 1	Quilting & Fatchwork 10.00am-12.00neon 12.30pm-2.30pm Half	STARS Program Hall 12 + 3 cares 9-230pm Weet/Dunit Lvall Mc Mens Group return (fortnightly 10.00-11.30)	Scrapbooking 9.00am-12.00eoon \$7pp Hall	Digital Diseracy Computer Room 1.00-2.00pm *May juggle room space once Hospitality class starts back
	YADNUS	SATURDAY	FRIDAY	THURSDAY	WEDNESDAY	TUESDAY	MONDAY
						BURTON PROGRAM SCHEDULE	94

BURTON COMMUNITY HUB

Wester Catchment Facilities and Services

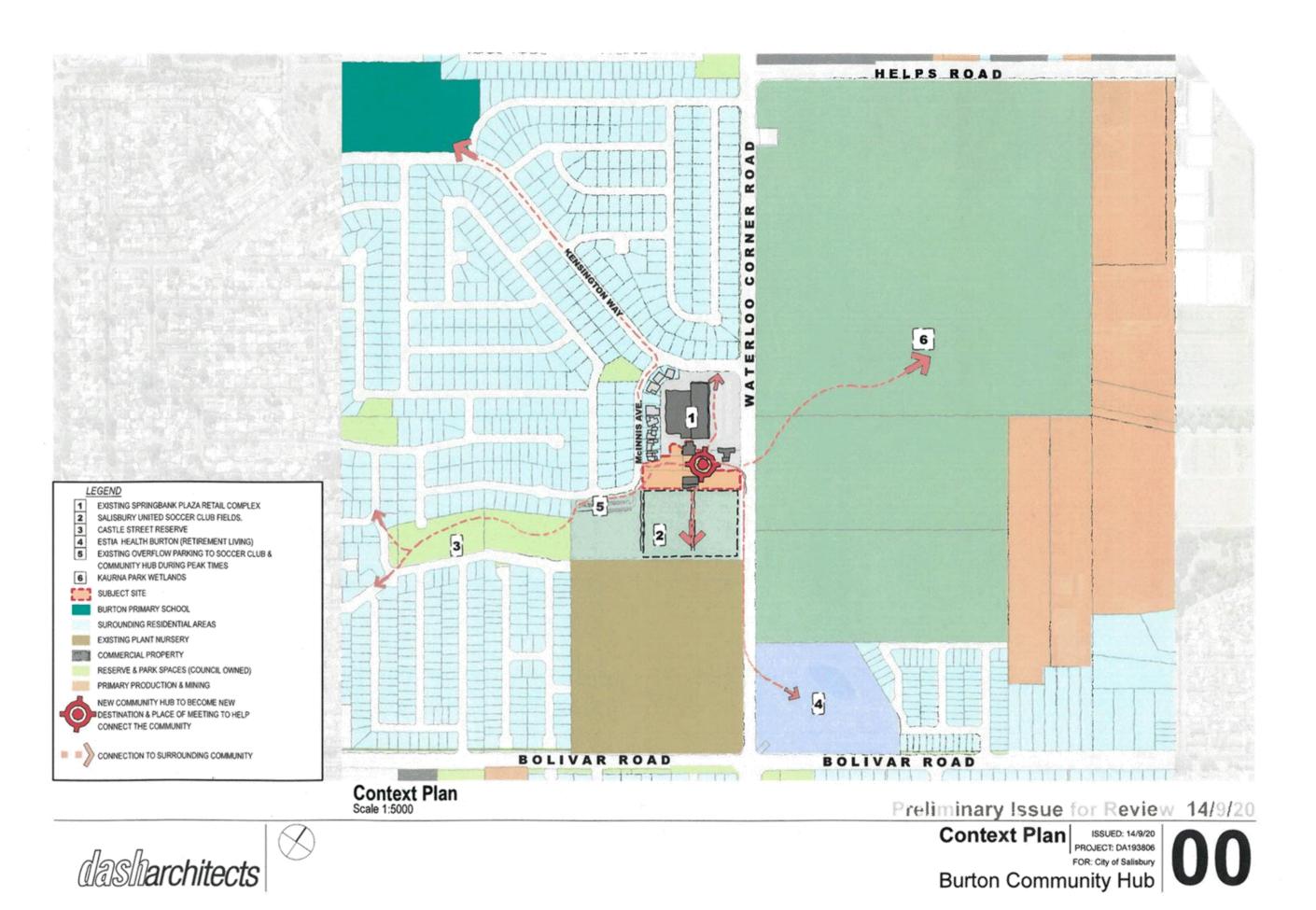
- 1. Burton Community Centre
- 2. Bagster Road Community Centre
- 3. Salisbury Recreation Precinct
- 4. Salisbury West Library
- 5. Parafield Gardens Recreation Centre
- 6. Morella Community Centre

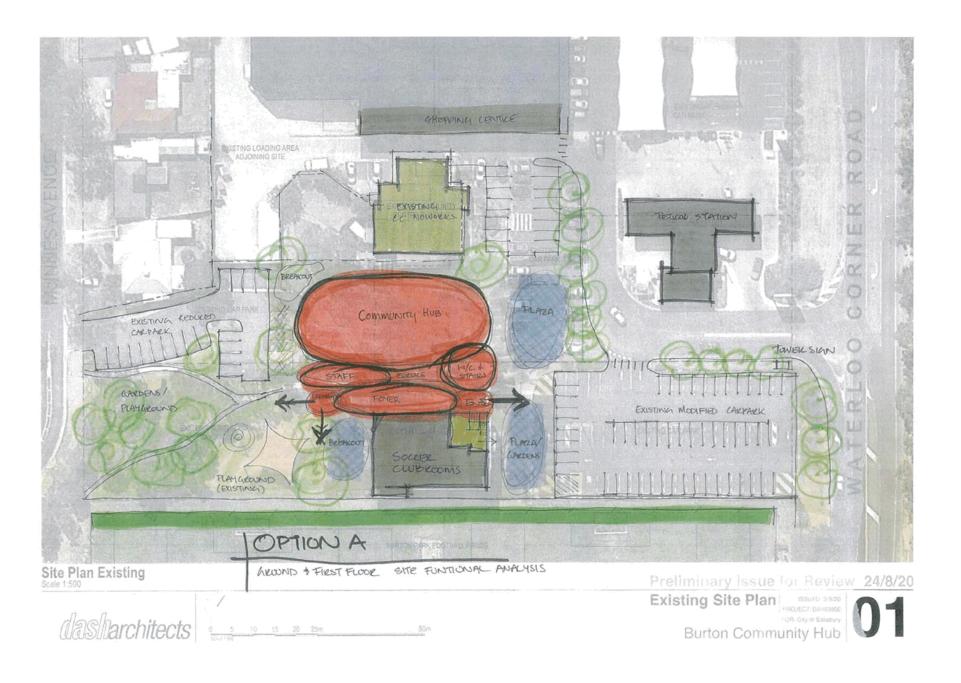


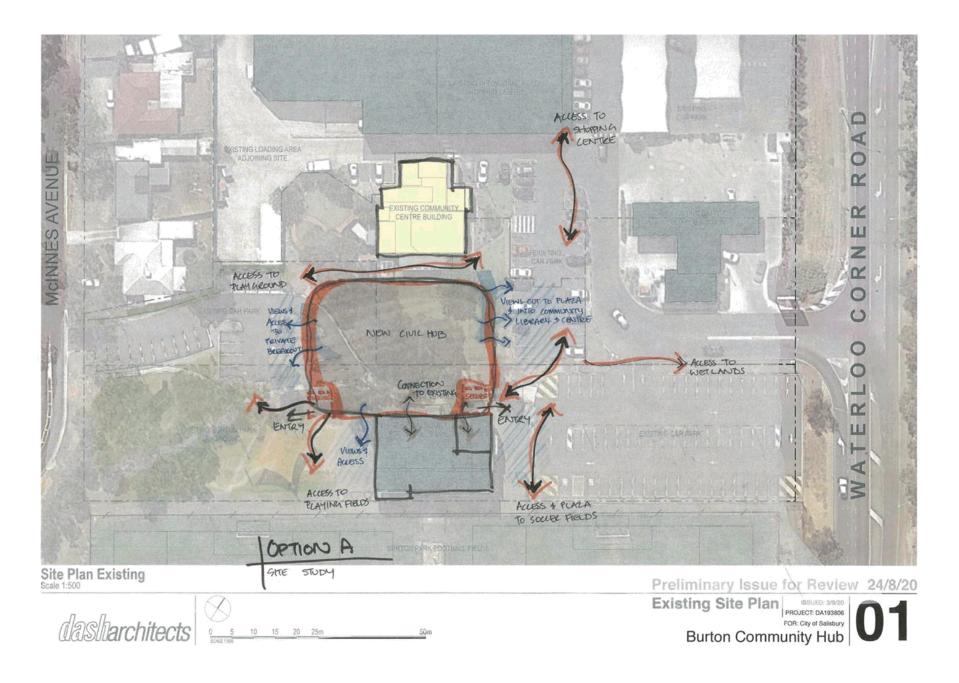
Torrens island

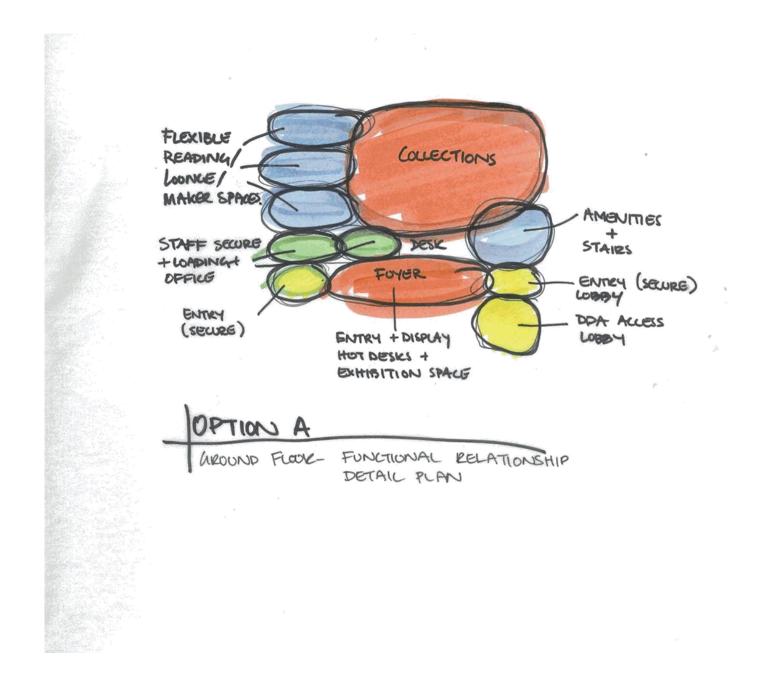


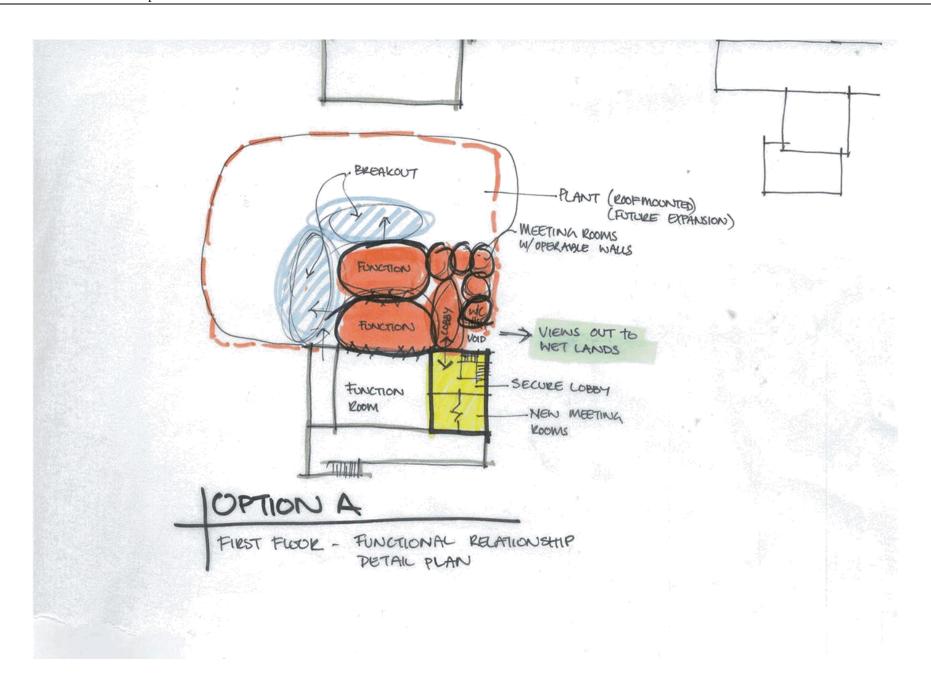
May 2020

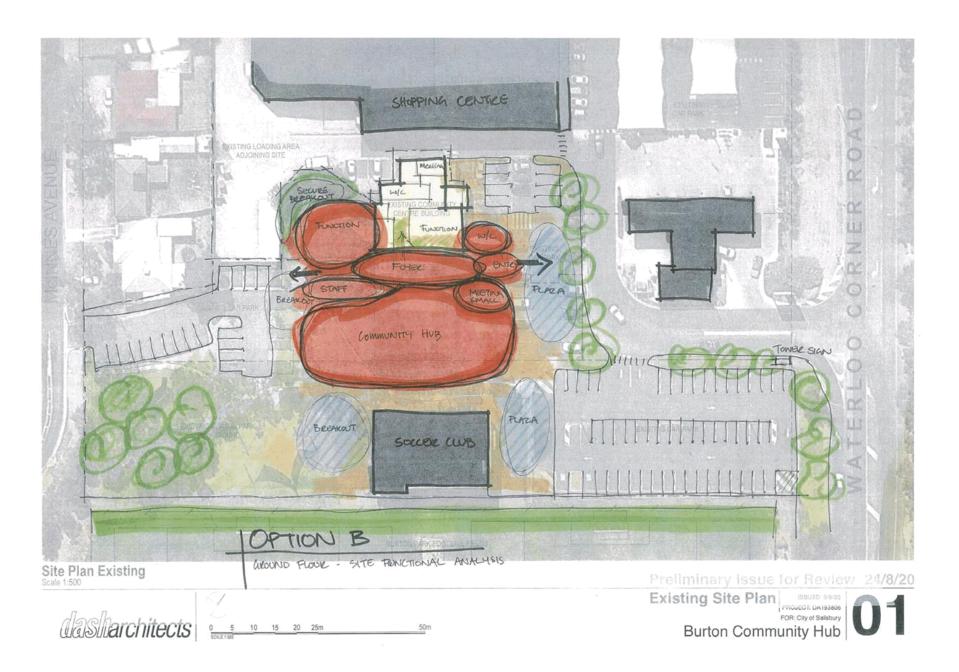


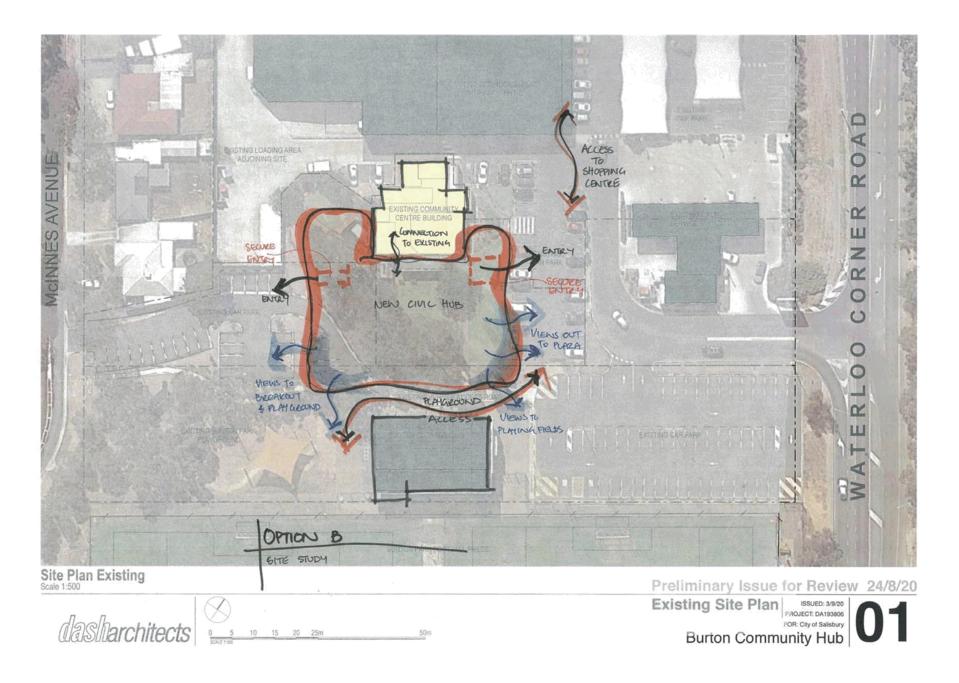


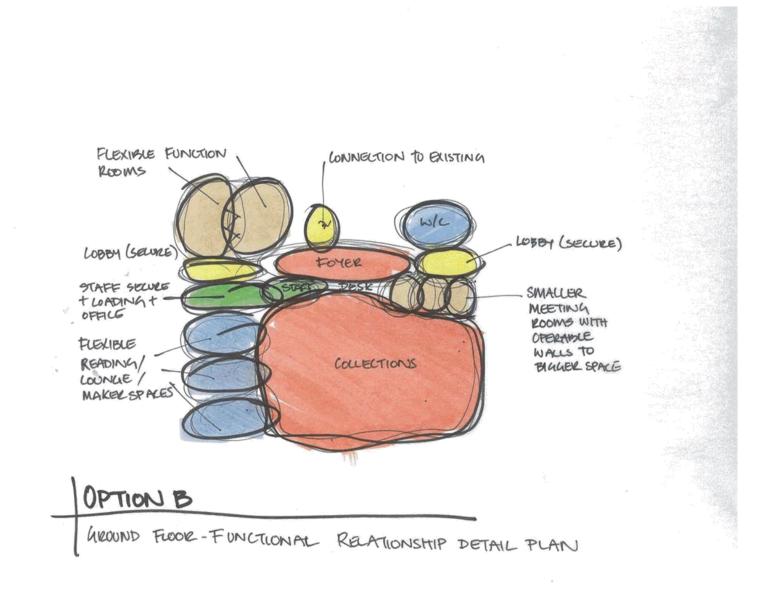












ITEM 2.7.1

WORKS AND SERVICES COMMITTEE

DATE 21 September 2020

HEADING Restrictions of Heavy Vehicles - Mawson Lakes

AUTHORS Tony Calandro, Senior Traffic Engineer, City Infrastructure

David Boothway, Team Leader Civil & Transport Assets, City

Infrastructure

CITY PLAN LINKS 3.1 Salisbury's businesses are successful and part of our community

3.3 Our infrastructure supports investment and business activity4.2 We deliver quality outcomes that meet the needs of our

community

SUMMARY This report provides information with respect to the review of the

need to provide measures to restrict heavy vehicles entering the

residential streets in Mawson Lakes.

RECOMMENDATION

- 1. Council notes that the inclusion of "Load Limit" signage and/or "No Trucks" signage is not required throughout Mawson Lakes following analysis of traffic data which shows that commercial vehicle activity is normal for roads in this area.
- 2. Council staff continue to monitor traffic volumes and types of vehicles across Mawson Lakes to determine any abnormal commercial vehicle activity.

ATTACHMENTS

There are no attachments to this report.

1. BACKGROUND

1.1 At its June 2020 meeting Council resolved as follows:

MWON12.1 "Restrictions of Heavy Vehicles Mawson lakes

"That a report be prepared for consideration at the Works & Services Committee at its meeting in September 2020, providing advice and recommendations to Council about measures available to restrict heavy vehicles entering the residential streets in Mawson Lakes".

Resolution No. 0607/2020

1.2 According to the information provided by local residents, there has been a recent increase in the number of articulated heavy vehicles travelling along the local roads network within the south-western residential area of Mawson Lakes.

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Works and Services Committee Agenda - 21 September 2020

2. CONSULTATION / COMMUNICATION

- 2.1 Internal
 - 2.1.1 City Infrastructure.
- 2.2 External
 - 2.2.1 Offending heavy vehicle company.

3. REPORT

- 3.1 The Technology Park and the collector roads in Mawson Lakes have been designed for 19m long vehicles, such as trucks, buses and refuse collector trucks.
- 3.2 These vehicles regularly travel on bus routes and service the commercial centre of Mawson lakes. The refuge collector trucks operate on all streets.
- 3.3 A standard 19m Semi-Trailer Truck which is a General Access Vehicle (GAV) can travel along the road network within Mawson Lakes.
- 3.4 The Council 2019 traffic count shows there are 5800 vehicles per day that travel along this section of Mawson Lakes Boulevard, which is typical for regular 2-way traffic flow along a major collector roadway. Within this volume there are approximately 380 medium rigid vehicles (like trucks and buses).
- 3.5 The traffic count also shows there approximately six 19m Semi-Trailer Truck movements on Mawson Lakes Boulevard on a daily basis, and no large 25m B-Double trucks. (This shows that large trucks do not normally travel in Mawson Lakes).
- 3.6 Mawson Lakes Boulevard was originally designed to function as a major collector road within the overall roads hierarchy and as such this value for commercial vehicles is considered as being acceptable for this type of road.
- 3.7 The analysis of the traffic count data indicates that normal commercial vehicle activity is occurring on the other collector roads in Mawson Lakes.
- 3.8 It appears the spike in illegal truck activity may be linked to trucks delivering material to the large construction developments in Technology Park.
- 3.9 As part of this general traffic inquiry, residents of Mawson Lakes have provided Council with photographic evidence of a 25m long B-Double trucks travelling along the southern end of Mawson Lakes Boulevard from the signalised T-Junction at Montague Road. This event has occurred on three separate occasions during May & June 2020.
- 3.10 Council staff have contacted the relevant Heavy Vehicle Transport Company regarding this matter. The company's management advised staff that their Restricted Access Vehicle should not have been travelling along Mawson Lakes Boulevard and that drivers have been made aware of this.
- 3.11 Mawson Lakes Boulevard is not a Restricted Vehicle Access route.
- 3.12 According to the Development Applications the companies in Technology Park have all planned to use 19m trucks as a maximum. This is the maximum acceptable vehicle in Mawson Lakes. (similar in length to articulated buses).

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3.13 The inclusion of "Load Limit" signage and/or "No Trucks" signage is not required as the traffic counts show the commercial vehicle activity is normal for the collector roads in Mawson Lakes.

4. CONCLUSION / PROPOSAL

- 4.1 The analysis of the 2019 traffic count data indicates that normal commercial vehicle activity is occurring on the collector roads in Mawson Lakes.
- 4.2 The recent appearance of a few 25m B-double trucks has been driver error and is not the norm according to the traffic data. The truck drivers had taken an illegal route. The Truck Company has been contacted and they are following this up internally.
- 4.3 The inclusion of "Load Limit" signage and/or "No Trucks" signage is not required at present as the traffic counts show the commercial vehicle activity is normal for the collector roads in Mawson Lakes.

CO-ORDINATION

Officer: GMCI Executive Group Date: 11/09/2020 14/09/2020

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ITEM 2.7.2

WORKS AND SERVICES COMMITTEE

DATE 21 September 2020

HEADING Bike Paths - Louisa Road at Paralowie

AUTHORS Tony Calandro, Senior Traffic Engineer, City Infrastructure

David Boothway, Team Leader Civil & Transport Assets, City

Infrastructure

CITY PLAN LINKS 1.1 Our City is attractive and well maintained

3.4 Our urban growth is well planned and our centres are active4.2 We deliver quality outcomes that meet the needs of our

community

SUMMARY This report provides information with respect to a bike path being

installed on Louisa Road at Paralowie to allow for a safer path for

riders of any age and ability.

RECOMMENDATION

- 1. A shared-use path, for pedestrians and cyclists of any age and ability, be installed along Louisa Road between Bolivar Road & Fairbanks Drive, as shown on the plan in Attachment 2 to this report (Works and Services 21/09/2020, Item No. 2.7.2).
- 2. The design and installation of the road upgrade and off-road shared-use path to be undertaken during the 2020/2021 and 2021/2022 financial years.
- 3. Further consultation with directly affected residents along both Louisa Road and Deal Court be conducted as a part of the design process.

ATTACHMENTS

This document should be read in conjunction with the following attachments:

- 1. Locality Plan
- 2. Layout of Shared-Use Pathway along Louisa Road.

1. BACKGROUND

- 1.1 As part of changes to the Department for Infrastructure and Transport's (DIT) metropolitan road network, Old Kings Road was down-graded by DIT and renamed "Louisa Road" when handed over to Council.
- 1.2 Both Louisa Road (formerly the Old Kings Road alignment between Bolivar Road & Fairbanks Drive) and Deal Court (formerly Melvina Road North) are located within the residential area of Paralowie.
- 1.3 Louisa Road was "vested back" to the City of Salisbury by the Commissioner of Highways during 2018 following DIT's major upgrade at the Bolivar Road & Kings Road T-Junction with the installation of large 3-Way Roundabout for the re-alignment of the western end of Kings Road between Bolivar Road &

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- Fairbanks Drive as part of early works for the Northern Connector Motorway Project.
- 1.4 Louisa Road (which was part of the old alignment of Kings Road) requires a significant upgrade in Level of Service (LoS) from being a DIT maintained main arterial road. Louisa Road has no kerb & gutter, drainage, street trees and footpaths. These were expected by residents, along Louisa Road & Deal Court, when these roads were handed back to Council.
- 1.5 Based on feedback from these residents as part of a general consultation during late 2018, this major road upgrade project would include new cycle ways and footpaths for improved connectivity to public places. These services provide safe and continuous accessible path of travel for pedestrians and cyclists of any age & ability.
- 1.6 This major road upgrade project would also include local area traffic management (LATM) for improved road safety.
- 1.7 The installation of LATM Type Treatments that are suitable for these low-volume roadways will be designed to reduce or discourage "rat running" and undesirable vehicular activity, whilst maintaining connectivity for traffic generated by the residents along Louisa Road & Deal Court.

2. CONSULTATION / COMMUNICATION

- 2.1 Internal
 - 2.1.1 City Infrastructure.
- 2.2 External
 - 2.2.1 Local residents
 - 2.2.2 DIT

3. REPORT

- 3.1 The major upgrade of Louisa Road and Deal Court at Paralowie is required as the roads were "truncated" by the re-alignment and upgrade of the western end of Kings Road between Bolivar Road & Fairbanks Drive during 2016/2017 as part of early works for DIT's Northern Connector Motorway Project.
- 3.2 Louisa Road (formerly the Old Kings Road alignment between Bolivar Road & Fairbanks Drive) has now been "down-graded" to a typical local road with an Annual Average Daily Traffic (AADT) Volume of less than 1000 vehicles per day. It has a poor quality road surface and is without kerbing, drainage, footpaths and landscaping/vegetation.
- 3.3 Deal Court which is formerly the northern end of Melvina Road also requires a major road upgrade.
- 3.4 The City of Salisbury has endorsed the delivery of the major upgrade of Louisa Road & Deal Court with a total project cost of \$1.6m over 2020/21 and 2021/22.
- 3.5 This staged major upgrade will include the following features:
 - 3.5.1 An off-road shared-use path for pedestrians and cyclists on Louisa Road.

- 3.5.2 An upgrade of the drainage systems along both Louisa Road and Deal Court.
- 3.5.3 Installation of kerb & gutter and verge understorey irrigation to aid in landscaping of the verge.
- 3.5.4 Because Louisa Road and Deal Court are now roads with local area traffic flow they are to be reduced in road width (typically 7.0 metres wide between kerb to kerb).
- 3.5.5 A default urban 50 km/h speed limit will be applicable along both of these local roads
- 3.5.6 Proposed indented parking bay treatments to be installed along one (1) side of Louisa Road
- 3.6 The off-road shared-use path along Louisa Road will connect into the overall footpath/cycleway network.
- 3.7 There will be linkages between this new off-road shared-use path to the Northern Connector Motorway shared-use pathway.
- 3.8 The Louisa Road off-road shared-use paths linkages are designed to complement the network of pathways between the local roads network for the residential area of Paralowie, and the Bolivar Interchange for the Northern Connector Motorway.
- 3.9 Council is currently working to prepare a Transport Strategy with DIT, with a focus particularly on the East/West Connections, such as Kings & Waterloo Corner Roads. This study will also enable Council to review options for the extension of the Shared use path along Kings Road to the Little Para Green Trail, particularly with respect to the alignment of the path, relative to any duplication of Kings Road. It is expected that this project will be delivered in the 2022/23, with design in 2021/22.

4. CONCLUSION / PROPOSAL

- 4.1 As part of the overall streetscape for the major upgrade of Louisa Road and Deal Court at Paralowie, Council will install an off-road shared-use path along one side of Louisa Road.
- 4.2 The off-road shared-use path as shown on the attached plan is designed for a safe and continuous accessible path of travel for pedestrians and cyclists of any age and ability.
- 4.3 The project will be undertaken during the 2020/21 and 2021/22 financial years.
- 4.4 Extension to the shared use path along Kings Road, to Whites Road (Little Para Green Trail) will be undertaken in future years, once Council is clear with respect to the duplication of Kings Road, and the alignment of the shared use path.

CO-ORDINATION

Officer: GMCI Executive Group Date: 11/09/2020 14/09/2020

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