



AGENDA

FOR POLICY AND PLANNING COMMITTEE MEETING TO BE HELD ON

18 MARCH 2019 AT 6:30 PM

IN THE COUNCIL CHAMBER, 12 JAMES STREET, SALISBURY

MEMBERS

Cr C Buchanan (Chairman)
Mayor G Aldridge
Cr M Blackmore
Cr L Braun
Cr B Brug
Cr A Duncan (Deputy Chairman)
Cr K Grenfell
Cr N Henningsen
Cr D Hood
Cr P Jensen
Cr S Ouk
Cr D Proleta
Cr S Reardon
Cr G Reynolds
Cr J Woodman

REQUIRED STAFF

General Manager Business Excellence, Mr C Mansueto
Chief Executive Officer, Mr J Harry
General Manager City Development, Mr T Sutcliffe
General Manager Community Development, Ms P Webb
General Manager City Infrastructure, Mr J Devine
Manager Communications and Customer Relations, Mr M Bennington
Manager Governance, Mr M Petrovski
Governance Support Officer, Ms K Boyd

APOLOGIES

LEAVE OF ABSENCE

PRESENTATION OF MINUTES

Presentation of the Minutes of the Policy and Planning Committee Meeting held on 18 February 2019.

REPORTS

Administration

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OTHER BUSINESS

CLOSE



**MINUTES OF POLICY AND PLANNING COMMITTEE MEETING HELD IN THE
COUNCIL CHAMBER, 12 JAMES STREET, SALISBURY ON**

18 FEBRUARY 2019

MEMBERS PRESENT

Cr C Buchanan (Chairman)
Mayor G Aldridge
Cr M Blackmore
Cr L Braun
Cr B Brug
Cr Adam Duncan (Deputy Chairman)
Cr K Grenfell
Cr N Henningsen
Cr D Hood
Cr P Jensen
Cr S Ouk
Cr D Proleta (*from 6.38 pm*)
Cr G Reynolds
Cr J Woodman

STAFF

General Manager Business Excellence, Mr C Mansueto
Chief Executive Officer, Mr J Harry
General Manager City Development, Mr T Sutcliffe
General Manager Community Development, Ms P Webb
General Manager City Infrastructure, Mr J Devine
Manager Communications and Customer Relations, Mr M Bennington
Manager Governance, Mr M Petrovski
Manager Economic Development and Urban Policy, Mr G Ratsch
Governance Support Officer, Ms K Boyd

The meeting commenced at 6.34 pm.

The Chairman welcomed the members, staff and the gallery to the meeting.

APOLOGIES

An apology was received from Cr S Reardon.

LEAVE OF ABSENCE

Nil

PRESENTATION OF MINUTES

Moved Cr K Grenfell
Seconded Cr J Woodman

The Minutes of the Policy and Planning Committee Meeting held on 21 January 2019, be taken and read as confirmed.

CARRIED

REPORTS

Administration

1.0.1 Future Reports for the Policy and Planning Committee

Moved Mayor G Aldridge
Seconded Cr S Ouk

1. The information be received.

CARRIED

Community Development

1.1.1 Minutes of the Youth Council Sub Committee meeting held on Tuesday 12 February 2019

The information contained in the Youth Council Sub Committee of the meeting held on 12 February 2019 be received and noted with respect to the following recommendations contained therein to be adopted by Council, and also noting that Cr M Blackmore was an apology for the meeting.

1.1.1-YC1 Appointment of Youth Council Sub Committee Chairperson and Deputy Chairperson - 2019

Moved Cr M Blackmore
Seconded Cr K Grenfell

1. Rebecca Etienne be appointed to the position of Chairperson of the Youth Council Sub Committee for 2019.
2. Mon Maya Chamlagai be appointed to the position of Deputy Chairperson of the Youth Council Sub Committee for 2019.

CARRIED

1.1.1-YC2 Future Reports for the Youth Council Sub Committee

Moved Cr M Blackmore
Seconded Cr K Grenfell

1. The information be received.

CARRIED

1.1.1-YC3 Youth Council Project Teams 2019

Moved Cr M Blackmore
Seconded Cr K Grenfell

1. The following project teams be endorsed to be undertaken in 2019 by the Youth Council:
 - a. Domestic & Family Violence Project Team
 - b. Life Beyond 18
2. Luke Hall be appointed to the position of Team Leader, Domestic & Family Violence Project Team.
3. Thomas Wood be appointed to the position of Team Leader, Life Beyond 18 Project Team.

CARRIED

1.1.1-YC4 Youth Programs and Events Update Jan - April 2019

Moved Cr M Blackmore
Seconded Cr K Grenfell

1. That the information be received and noted.

CARRIED

1.1.1-YC5 Salisbury North Skate Park Upgrade

Moved Cr M Blackmore
Seconded Cr K Grenfell

1. The information within the report be received and noted.
2. Staff to work with Youth Council members to develop a business case for social programs that focus on recreation and education, in alignment with and not isolation of other Community Development activities
3. The other listed upgrades (excluding maintenance) to Salisbury North skate park to be investigated after the development of a business case for social programs.

CARRIED

1.1.1-YC6 Judd Street Laneway Status

Moved Cr M Blackmore
Seconded Cr K Grenfell

1. That the information update be received and noted.
2. It is proposed that Youth Council provide input into the Salisbury City Centre re-development.

CARRIED

1.1.1-YC7 University Partnership Project Update

Moved Cr M Blackmore
Seconded Cr K Grenfell

1. That the information be received and noted.

CARRIED

1.1.2 Minutes of the Strategic and International Partnerships Sub Committee meeting held on Tuesday 12 February 2019

1.1.2-SIPSC1 Future Reports for the Strategic and International Partnerships Sub Committee

Moved Cr P Jensen
Seconded Cr J Woodman

1. The information be received.

CARRIED

1.1.2-SIPSC2 Appointment of Deputy Chair - Strategic and International Partnerships Sub Committee

Moved Cr P Jensen
Seconded Cr J Woodman

1. Cr Donna Proleta be appointed as Deputy Chair of the Strategic and International Partnerships Sub Committee for a term of two years.

CARRIED

1.1.2-SIPSC3 Background Context for Civic Relationships

Moved Cr P Jensen
Seconded Cr J Woodman

1. That this report be received and noted.

CARRIED

1.1.2-SIPSC4 Update on the 2018 Mobara Delegation

Moved Cr P Jensen
 Seconded Cr J Woodman

1. That the information report be received and noted.
2. Staff communicate with representatives of Mobara Delegates to investigate opportunities to change the cycle of visits to take place outside the year of our Local Government Elections.

CARRIED

1.1.2-SIPSC5 Linyi Background and Update

Moved Cr P Jensen
 Seconded Cr J Woodman

1. That this report be noted.
2. That Council take no further action on visiting Linyi this financial year but continue to liaise with Linyi regarding the direction of its international program to identify complementary opportunities.

CARRIED

SIPSC-OB1 Strategic and International Partnerships Sub Committee Terms of Reference Review

Moved Cr P Jensen
 Seconded Cr J Woodman

1. That staff review the Strategic and International Partnerships Sub Committee Terms of Reference for the purpose of providing a strategic focus that encourages and enables the identification of opportunities for the City of Salisbury to encourage knowledge transfer across economic, community, cultural and environmental themes, including any budget implications.
2. That staff identify preliminary opportunities for Sub Committee consideration with potential for further assessment and pursuit.
3. That a report be provided to the Sub Committee discussing these matters at its May 2019 meeting, and include advice on cost implications of any changed approach.

CARRIED

1.1.3 Project to Develop a Coordinated Local Government Sector Approach to Disability Access and Inclusion Planning

Cr D Proleta entered the meeting at 6.38 pm.

Moved Cr G Reynolds
Seconded Cr J Woodman

1. The Mayor, through the Greater Adelaide Region of Councils, requests the Local Government Association Board to support and resource the Disability Access and Inclusion Plan Project.
2. Staff apply for an internal LGA Research and Development Scheme grant for the Disability Access and Inclusion Plan Project in collaboration with other members of the Greater Adelaide Region of Councils.

CARRIED

1.1.4 Northern Workforce Blueprint

Moved Cr J Woodman
Seconded Cr K Grenfell

1. That this report be received and noted.

CARRIED

1.1.5 Safety in the City of Salisbury

Moved Cr B Brug
Seconded Mayor G Aldridge

1. That this report be received and noted.

With leave of the meeting and consent of the seconder Cr B Brug
VARIED the MOTION as follows:

1. That this report be received and noted.
2. That Council work with State and Federal Governments to identify appropriate funding for CCTV cameras.

CARRIED

1.1.6 City of Salisbury Events

Moved Cr B Brug

Seconded Cr N Henningsen

1. The Salisbury Plays event schedule for Ingle Farm in May 2019 be rotated each year between Ingle Farm and the Paddocks in alternate years to provide equitable access for residents and community groups across the City.
2. The Salisbury Plays event scheduled for Bridgestone Reserve in September 2019 and 2020 be relocated in 2021 to the Burton/Paralowie area to provide equitable access for residents and community groups across the City.
3. Note that a budget bid for \$30,000 for a White Ribbon event has been prepared for consideration.
4. Note that a funding application has been successful through the State Government for purchase of a Marveloo (a mobile accessible restroom catering for people with a severe disability and their carers) and a budget bid will be prepared for \$23,500 for operating costs.

CARRIED

1.1.7 Future Directions Indoor Recreation Facilities

Moved Cr K Grenfell

Seconded Cr J Woodman

1. The information be received.
2. A detailed feasibility study be undertaken to determine the future provision of indoor recreation wellness and aquatic facilities in the City of Salisbury which considers any unique selling proposition (wellness, rehabilitation, hydrotherapy), focusing on the Community Hubs (Burton and Ingle Farm).

CARRIED

1.1.8 Future Directions Community Hubs

Cr C Buchanan declared an actual conflict of interest on the basis of being Chair of Burton Community Centre. Cr Buchanan left the meeting at 7:06 pm.

Deputy Chair A Duncan assumed the Chair at 7.06 pm.

Cr Woodman declared a perceived conflict on the basis of being a member of the Burton Community Centre Management Committee. Cr Woodman left the meeting at 7:06 pm.

Cr D Proleta declared a perceived conflict of interest on the basis of being a member of the Burton Community Centre. Cr Proleta left the meeting at 7:07 pm.

Moved Cr K Grenfell

Seconded Mayor G Aldridge

1. The report provided for information and discussion be received.
2. Community Hubs be developed as follows:
 - 2019/20 - Concurrent concept development for Burton and Ingle Farm wellness centre investigations (as recommended in the Indoor Recreation Centres future directions paper (Policy and Planning 1.1.7, 18/02/2019)), and detailed design development of Burton.
 - 2020/21 - Capital Delivery Burton and detailed design development Ingle Farm.
 - 2021/22 - Capital Delivery Ingle Farm.

CARRIED

Cr C Buchanan returned to the meeting at 7:07 pm and resumed the Chair.

Cr J Woodman returned to the meeting at 7:07 pm.

Cr D Proleta returned to the meeting at 7:07 pm.

1.2.1 Approach to Supporting Business Networking

Cr B Brug declared a perceived conflict of interest on the basis of being a member of the Mawson Lakes Lions Club. Cr Brug left the meeting at 7:08 pm.

Cr M Blackmore declared a perceived conflict of interest on the basis of being considered for a “Friend of Rotary” position. Cr Blackmore managed the conflict by remaining in the meeting and voting in the best interest of the community.

Cr J Woodman declared a perceived conflict of interest on the basis of being an Honorary Member of Salisbury Rotary. Cr Woodman managed the conflict by remaining in the meeting and voting in the best interest of the community.

Mayor G Aldridge declared a perceived conflict of interest on the basis of being a member of Salisbury Rotary. Mayor Aldridge managed the conflict by remaining in the meeting and voting in the best interest of the community.

Moved Mayor G Aldridge
Seconded Cr A Duncan

1. That Council note this report
2. That Council support the proposed approach to supporting locally-focussed networking events.
3. That Council consider allocation of \$35k to support the establishment of a local business network program as part of the 2019-20 budget process.

Cr B Brug returned to the meeting at 07:15 pm.

CARRIED
UNANIMOUSLY

*Urban Development***1.3.1 Salisbury Community Hub - Civic Square Placemaking Lighting and Methodist Historical Cemetery Improvements**

Moved Cr K Grenfell
Seconded Mayor G Aldridge

1. That the Civic Square placemaking lighting concept provided as Attachment 1 (Item 1.3.1, Policy and Planning, 18/02/2019) be endorsed and the administration proceed to finalise the variation to the Contract Sum with Hansen Yuncken.
2. That a new initiative operating bid be prepared for the 2019/20 Budget for Phase 1 of the Salisbury City Centre Methodist Cemetery Improvement Project for Council consideration.

With leave of the meeting and consent of the seconder Cr K Grenfell
VARIED the MOTION as follows:

1. That the Civic Square placemaking lighting concept provided as Attachment 1 (Item 1.3.1, Policy and Planning, 18/02/2019) be endorsed and the administration proceed to finalise the variation to the Contract Sum with Hansen Yuncken.
2. That a new initiative operating bid be prepared for the 2019/20 Budget for Phase 1 of the Salisbury City Centre Methodist Cemetery Improvement Project for Council consideration.
3. That staff explore options and report back for reducing the annual maintenance costs for the cemetery.

CARRIED
UNANIMOUSLY

1.3.2 Mawson Lakes Indented Car Parking Bays and Trader Car Parking

Cr N Henningsen sought leave of the meeting to speak for a second time and leave was granted.

Cr B Brug sought leave of the meeting to speak for a third time and leave was granted.

Cr A Duncan left the meeting at 7:59 pm.

Cr A Duncan returned to the meeting at 8:01 pm.

Moved Cr L Braun
Seconded Cr B Brug

1. The information be received.

With leave of the meeting and consent of the seconder Cr L Braun
VARIED the MOTION as follows:

1. The information be received.
2. That staff provide information regarding permit parking in the further report on parking scenarios.

CARRIED
UNANIMOUSLY

OTHER BUSINESS

Nil

The meeting closed at 8.05 pm.

CHAIRMAN.....

DATE.....

ITEM	1.0.1
	POLICY AND PLANNING COMMITTEE
DATE	18 March 2019
HEADING	Future Reports for the Policy and Planning Committee
AUTHOR	Joy Rowett, Governance Coordinator, CEO and Governance
CITY PLAN LINKS	4.3 Have robust processes that support consistent service delivery and informed decision making.
SUMMARY	This item details reports to be presented to the Policy and Planning Committee as a result of a previous Council resolution. If reports have been deferred to a subsequent month, this will be indicated, along with a reason for the deferral.

RECOMMENDATION

1. The information be received.

ATTACHMENTS

There are no attachments to this report.

1. BACKGROUND

- 1.1 Historically, a list of resolutions requiring a future report to Council has been presented to each committee for noting.

2. CONSULTATION / COMMUNICATION

- 2.1 Internal
 - 2.1.1 Report authors and General Managers.
- 2.2 External
 - 2.2.1 Nil.

3. REPORT

3.1 The table below outlines the reports to be presented to the Policy and Planning Committee as a result of a Council resolution.

Meeting Item	Heading and Resolution	Officer
19/12/2016 P&P-OB1	<p>RAAF AP-3C Tailfin for Purposes of Display That staff prepare a report working with Salisbury RSL to obtain an AP-3C Tailfin from RAAF for purposes of display within the Salisbury Council area, potentially as part of the Salisbury Oval Precinct upgrade.</p> <p>Due: March 2019 Deferred to: June 2020 Reason: It is still unknown when the tailfin will be made available to the RSL.</p>	Adam Trottman
24/04/2017 1.3.2	<p>Privately Funded Development Plan Amendments Policy Review 2. That a review of the Privately Funded Development Plan Amendment Policy be conducted when relevant details of the Planning Reforms under the Planning, Development and Infrastructure Act are known.</p> <p>Due: March 2019 Deferred to: April 2019 Reason: To be incorporated into the update report on the Planning Reforms and Draft Planning and Design Code phase 1.</p>	Peter Jansen
24/04/2017 1.3.1	<p>Salisbury, Mawson Lakes and Ingle Farm Car Parking Review Salisbury City Centre Study Area: (d) Retain the current exemption from car park contribution for small business with a further review in two years.</p> <p>Due: June 2019</p>	Peter Jansen
26/03/2018 6.4.2	<p>Budget Bids 2018/2019 - Budget Bids requiring further clarification and or reports as detailed in paragraphs 3.4 and 3.5 be brought back to the relevant Committee meeting for further consideration, with these bids being:- - PSN000159 Mawson Lakes – Skate, Bike, Basketball Facility – Regional Facility West of the City and Rage Cage at Unity Park (to be considered in May as an element of the Game Plan)</p> <p>Due: March 2019 Deferred to: June 2019 Reason: Subject to budget bid processes</p>	Adam Trottman

23/07/2018	Basketball Court - Cascade Estate, Mawson Lakes	Adam Trottman / Craig Johansen
MON1	1. That a report be brought forward, which investigates the appropriateness and feasibility of establishing a 'half court or full court' basketball court in the Cascade Estate at Mawson Lakes, and other suitable locations within the City of Salisbury. Due: March 2019 Deferred to: April 2019 Reason: To be considered with the Place Activation Plan	
28/05/2018	Reconciliation Action Plan Status Report and Next Iteration Draft	Julie Kalms
1.1.3	4. That Council investigate and report back by February 2019 on possible costs and suitable sites/venues for a tourism and cultural centre in Salisbury showcasing the culture and heritage of Indigenous people of the Northern Adelaide Plains. Due: May 2019	
28/05/2018	Cities Power Partnership Program	Andy Le Grand
1.2.1	1. That Council re-consider becoming a partner of the Cities Power Partnership program once the City of Salisbury's Energy Management Plan has been finalised and endorsed during 2018/19. Due: May 2019	
25/06/2018	Community Art Program	Adam Trottman
1.1.3	4. Note that a further report regarding the Public Art Framework will be brought back to Council in February 2019. Due: March 2019 Deferred to: April 2019 Reason: To allow for the Cultural Advisory Committee report to be included in this report	
25/06/2018	Cultural Advisory Committee	Adam Trottman
MWON2	That Staff provide a report to Council regarding the benefits and requirements for reforming the Cultural Advisory Committee (or similar) to provide advice and recommendations in regards to artworks to be undertaken by the City of Salisbury. Due: March 2019 Deferred to: April 2019 Reason: To be incorporated into the Community Arts Program report	
23/07/2018	The Paddocks Masterplan	Clint Watchman
1.5.1	3. That a scoping study of works be brought back to Council with an implementation plan for year three onward. Due: April 2019	
27/08/2018	Recognition of Benefactors of Salisbury Oval	Adam Trottman
MON7.10	2. A report be brought forward to the February 2019 meeting of Council advising the outcomes of this	

	consultation, including the list of suggestions from both clubs, along with any suggested by the administration, and recommending an appropriate way to recognise those benefactors for this gift to the City of Salisbury.	
Due:	April 2019	
25/02/2019	Salisbury Community Hub - Civic Square Placemaking Lighting and Methodist Historical Cemetery Improvements	Chantal Milton
1.3.1	3. That staff explore options and report back for reducing the annual maintenance costs for the cemetery.	
Due:	July 2019	
25/02/2019	Mawson Lakes Indented Car Parking Bays and Trader Car Parking	Peter Jansen
1.3.2	2. That staff provide information regarding permit parking in the further report on parking scenarios.	
Due:	April 2019	

4. CONCLUSION / PROPOSAL

- 4.1 Future reports for the Policy and Planning Committee have been reviewed and are presented to Council for noting.

CO-ORDINATION

Officer: EXEC GROUP
Date: 12.03.19

ITEM	1.0.2
	POLICY AND PLANNING COMMITTEE
HEADING	Minutes of the Tourism and Visitor Sub Committee meeting held on Wednesday 13 March 2019
AUTHOR	Mechelle Potter, Administrative Coordinator - Business Excellence, Business Excellence
CITY PLAN LINKS	4.3 Have robust processes that support consistent service delivery and informed decision making.
SUMMARY	The Tourism and Visitor Sub Committee meeting held on Wednesday 13 March 2019 did not proceed for want of a quorum.
RECOMMENDATION	
	1. The information be noted.
ATTACHMENTS	
	This document should be read in conjunction with the following attachments:
	1. Minutes Tourism and Visitor Sub Committee - 13 March 2019
CO-ORDINATION	
	Officer:
	Date:



**MINUTES OF TOURISM AND VISITOR SUB COMMITTEE MEETING HELD IN
COMMITTEE ROOMS, 12 JAMES STREET, SALISBURY ON**

13 MARCH 2019

Due to the unavailability of members resulting in a lack of quorum, this meeting did not proceed.

ITEM	1.0.3
	POLICY AND PLANNING COMMITTEE
DATE	18 March 2019
HEADING	Tourism and Visitor Sub Committee Independent Members
AUTHORS	Michael Bennington, Manager Communications & Customer Relations, Business Excellence Joy Rowett, Governance Coordinator, CEO and Governance
CITY PLAN LINKS	4.3 Have robust processes that support consistent service delivery and informed decision making.
SUMMARY	This report provides an update regarding the Sub Committee's Independent Member selection process and seeks Policy and Planning Committee's recommendation for appointment.

RECOMMENDATION

1. The information be received.
2. Mr Lindsay Virgo be appointed to the Tourism and Visitor Sub Committee for a term of two years.

ATTACHMENTS

This document should be read in conjunction with the following attachments:

1. Tourism and Visitor Sub Committee Terms of Reference
2. Nomination - Mr Lindsay Virgo

1. BACKGROUND

1.1 Council endorsed the establishment of the Tourism and Visitor Sub Committee at its meeting on 26 November 2018 (Resolution 0016/2018)

1.2 At the same meeting it was resolved:

1. *That Cr M Blackmore be appointed Chairperson for a period of two years.*
2. *That the Deputy Chair be appointed by the sub committee at its first meeting.*
3. *That the membership of the Tourism and Visitor Sub Committee be determined at the Policy and Planning Committee.*

Resolution 0020/2018

1.3 At the December 2018 meeting Council resolved:

1. *That expressions of interest are sought for members of the Tourism and Visitor Sub Committee for the following positions:*
 1. *Local Commercial Tourism Representative*
 2. *Local History Club Representative*

3. *Business Community Connected with the City of Salisbury Representative (x2)*
4. *Kaurna Representative from the RAP working group*
2. *That the Terms of Reference for the Tourism and Visitor Sub Committee be amended by removing the State Government representative from its membership noting that input from the State Government will be sought as required.*
3. *Elected Members appointed to the Tourism and Visitor Sub Committee will comprise:*
 - *Cr M Blackmore (Chairperson as resolved by Council 26/11/18)*
 - *Cr K Grenfell*
 - *Cr S Reardon*
 - *Cr J Woodman (Deputy Chair)*
 - *Cr D Proleta*
4. *The Mayor be appointed as an ex-officio member of the Tourism and Visitor Sub Committee.*
5. *That the Terms of Reference be amended to reflect five (5) Elected Members instead of four (4), and that the Policy and Planning Committee has appointed the Deputy Chair.*

Resolution 0045/2018)

- 1.4 The Terms of Reference for the Sub Committee have been amended and are attached to this report for information.

2. CONSULTATION / COMMUNICATION

2.1 External

- 2.1.1 Expressions of interest has been advertised

3. REPORT

- 3.1 Expressions of interest have been sought for members of the Tourism and Visitor Sub Committee for the following positions:
- 3.1.1 Local Commercial Tourism Representative
 - 3.1.2 Local History Club Representative
 - 3.1.3 Business Community Connected with the City of Salisbury Representative (x2)
- 3.2 The nomination process calling for expressions of interest to be members of the Tourism and Visitor Sub Committee was sent to Tourism and Visitor community groups within the City of Salisbury.
- 3.3 To date only one nomination has been received by Mr Lindsay Virgo for one of the Business Community Connected with the City of Salisbury Representative positions.
- 3.4 Mr Lindsay Virgo's nomination is attached for review.
- 3.5 The nomination process will remain open until all positions have been filled.

- 3.6 Staff will consult with the RAP working group to identify a Kaurna Representative.

4. CONCLUSION / PROPOSAL

- 4.1 It is proposed that Mr Lindsay Virgo be appointed to one of the Business Community Connected with the City of Salisbury Representative positions for a period of two years.

CO-ORDINATION

Officer:

Date:



Tourism and Visitor Sub Committee

- Terms of Reference -

Endorsed by Council: 26 November 2018 (0016/2018)
Amended 17 December 2018
(0045/2018)

Review Date: November 2022

1. Purpose

- 1.1 The Tourism and Visitor Sub Committee has been established to:
- Promote and facilitate tourism and visitor opportunities for the City of Salisbury.
 - Identify and advise Council on tourism opportunities
 - Develop and maintain professional relationships that support the implementation of Councils Tourism and Visitor Strategy.
 - Identify linkages and opportunities to leverage benefit between the Tourism and Visitor Strategy and other state and local government plans and strategies.
- 1.3 The Sub Committee will adopt a risk management focus in its considerations, delivery and recommendations to Council. The advice to Council will reflect both the risk and opportunities of the issue to enable Council to act as an informed and responsible decision maker representing the interests of the community.

2. Status and Term of the Committee

- 2.1 The Sub Committee is formed under section 41 of the *Local Government Act 1999* as an advisory committee to the Policy and Planning Committee for the purpose of providing advice to Council in regard to the areas listed in section 1 above.
- 2.2 This Sub Committee will exist for the term of the Council.

3. Meeting Details

- 3.1 The Sub Committee meets as required, but no less than 3 times per year.
- 3.2 Meetings of the Sub Committee will be held in the Committee Rooms, City of Salisbury, 12 James Street Salisbury.
- 3.3 In accordance with Section 87 of the *Local Government Act*, a minimum of three clear days' notice of an ordinary meeting will be provided to members of the Sub Committee.



Tourism and Visitor Sub Committee

- Terms of Reference -

Endorsed by Council: 26 November 2018 (0016/2018)
Amended 17 December 2018
(0045/2018)

Review Date: November 2022

- 3.4 Public notice of meetings will be given through publication of the annual meeting schedule on the City of Salisbury website. A copy of the Notice of Meeting and Sub Committee Agenda will also be displayed at 12 James Street Salisbury.
- 3.5 Members of the public are able to attend all meetings of the Sub Committee, unless prohibited by resolution of the Sub Committee under the confidentiality provisions of section 90 of the *Local Government Act*.

4. Membership

- 4.1 The membership of the Sub Committee comprises:
- Local Commercial Tourism Representative.
 - Local History Club Representative.
 - Business Community Connected with the City of Salisbury Representatives (x2).
 - Kaurna Representative from the RAP working group.
 - Five (5) Elected Members as determined by Council
 - The Mayor (ex-officio).
- The Sub Committee will from time to time call in expertise, including input from the State Government, to assist the Sub Committee with its deliberations.
- 4.2 All members must attend meetings and where unable to do so, must provide an apology prior to the meeting.
- 4.3 Members of the Sub Committee must comply with the conduct and conflict of interest provisions of the *Local Government Act*. In particular, Sections 62 (general duties), 63 (code of conduct) and 73-74 (conflict of interest, members to disclose interests) must be adhered to.

5. Chairman and Deputy Chairman

- 5.1 The Chairman is appointed by the Policy and Planning Committee for a period of 2 years.
- 5.2 The Deputy Chairman is appointed by the Policy and Planning Committee for a period of 2 years.



Tourism and Visitor Sub Committee

- Terms of Reference -

Endorsed by Council: 26 November 2018 (0016/2018)
Amended 17 December 2018
(0045/2018)

Review Date: November 2022

6. Voting Rights

- 6.1 All voting members have equal voting rights. A question arising for a decision will be decided by a majority of votes cast by all members present.
- 6.2 Each voting member must vote on a question arising for a decision.
- 6.3 The Chairman has a deliberative vote, but does not, in the event of an equality of votes have a casting vote.
- 6.4 In the event of an equality of votes, the matter must be referred to the Policy and Planning Committee for decision.

7. Meeting Procedures, Minutes and Documents

- 7.1 All meetings of the Sub Committee will be held in accordance with the *Local Government Act 1999* (and relevant Regulations), the City of Salisbury Code of Practice for Meeting Procedures and the City of Salisbury Code of Practice for Access to Meetings and Documents.
- 7.2 Minutes will be kept of the proceedings at each Sub Committee meeting. Members of Council will be provided with a copy of all minutes of the proceedings of this Sub Committee within five days after a meeting.
- 7.3 Members of the public have access to all documents relating to the Sub Committee unless prohibited by resolution of the Committee under the confidentiality provisions of section 91 of the *Local Government Act*.

8. Quorum

- 8.1 A quorum shall be determined by dividing the total number of voting members of the committee by two (ignoring any fractions) and adding one. For example, a committee comprising 7 voting members, the quorum is 4 (that is, 7 divided by 2 = 3.5 (ignoring any fractions) = 3 + 1).
- 8.2 When the Mayor, as an ex officio member, is in attendance at a Sub Committee meeting, the quorum requirement is 5 (that is, 8 divided by 2 = 4 (ignoring any fractions) = 4 +1).



Tourism and Visitor Sub Committee

- Terms of Reference -

Endorsed by Council: 26 November 2018 (0016/2018)
Amended 17 December 2018
(0045/2018)

Review Date: November 2022

9. Reporting Requirements

- 9.1 This Sub Committee reports to the Policy and Planning Committee.
- 9.2 The Sub Committee shall make whatever recommendations to the Council it deems appropriate on any area within its Terms of Reference where in its view action or improvement is needed.
- 9.3 Recommendations made by the Sub Committee will be referred to the next Policy and Planning Committee meeting, through presentation of minutes, for final resolution.

City of Salisbury Tourism and Visitor Sub Committee Nomination Form



Submission date: 13/02/2019 02:26 PM

Receipt number: 2

Related form version: 1

Question	Response
Name	Lindsay Virgo
Address	[REDACTED]
Organisation / Club name	St Kilda & Surrounds Development & Tourism Assoc. plus St Kilda Progress Assoc.
Phone number	[REDACTED]
1. How would you describe the current City of Salisbury tourism landscape?	The potential to capitalise on the amount of tourist locations needs to be kept heading upwards.
2. Please provide an outline of your understanding of the importance and role that tourism can play within the City of Salisbury.	Tourism is extremely important to any City, as there are always new locations to be explored.
3. Please outline ways in which you facilitate and promote tourism and visitor opportunities for the City of Salisbury through your organisation.	The Association is always extolling the facilities & features that are accessible in the St Kilda area.
4. Please outline any skills or personal experience you have that will support the City of Salisbury's Tourism and Visitor Sub Committee.	The enthusiasm that comes with talking to visitors about the area can not be defined.

1 of 1

ITEM	1.1.1		
	POLICY AND PLANNING COMMITTEE		
DATE	18 March 2019		
PREV REFS	Salisbury Town Centre Sub-Committee	STCSC3	09/07/2012
	Salisbury Town Centre Sub-Committee	STCSC1	13/08/2012
	Program Review Sub Committee	PRSC3	10/02/2014
	Policy and Planning Committee	1.3.3	20/04/2015
	Policy and Planning Committee	1.10.2	20/07/2015
	Policy and Planning Committee	1.10.1	21/09/2015
	Policy and Planning Committee	1.10.1	20/06/2016
	Policy and Planning Committee	1.10.2	18/07/2016
	Policy and Planning Committee	1.3.1	15/08/2016
	Policy and Planning Committee	1.10.1	12/12/2016
	Policy and Planning Committee	1.10.1	20/02/2017
	Policy and Planning Committee	1.10.1	17/07/2017
	Policy and Planning Committee	1.10.2	17/07/2017
	Policy and Planning Committee	1.3.4	18/09/2017
	Policy and Planning Committee	1.3.1	16/10/2017
	Policy and Planning Committee	1.3.1	11/12/2017
	Policy and Planning Committee	1.10.1	11/12/2017
	Resources and Governance Committee	3.6.1	16/04/2018
	Council	GB01	23/04/2018

Policy and Planning Committee	1.7.1	21/08/2017
Policy and Planning Committee	1.3.4	18/09/2017
Policy and Planning Committee	1.3.1	16/10/2017
Policy and Planning Committee	1.3.3	21/05/2018
Council	GB6.1	28/05/2018
Council	GB13.2	28/05/2018
Policy and Planning Committee	1.3.3	18/06/2018
Policy and Planning Committee	1.3.4	20/08/2018
Policy and Planning Committee	1.3.3	10/12/2018
Policy and Planning Committee	1.3.3	21/01/2019
Policy and Planning Committee	1.3.1	18/02/2019

HEADING

Salisbury Community Hub - Project and Construction Progress Report

AUTHOR

Chantal Milton, Manager Strategic Development Projects, City Development

CITY PLAN LINKS

1.4 Have well planned urban growth that stimulates investment and facilitates greater housing and employment choice.
3.2 Have interesting places where people want to be.
4.4 Embed long term thinking, planning and innovation across the organisation.

SUMMARY

The Salisbury Community Hub is a significant strategic project that will redefine how we provide services and interact with our community while also contributing towards the delivery of Council's endorsed Salisbury City Centre renewal agenda.

The final Community Hub Council decision point at approximately 50% design completion was achieved in December 2017 with the decision to proceed to tender and construction. Hansen Yuncken were confirmed as the Principal Contractor following a competitive tender process in May 2018, under a Design & Construct procurement model.

This report provides the third quarterly construction progress report through the Salisbury Community Hub construction period as per Recommendation 2 (Item 1.3.3, Policy and Planning, 21/05/2018).

This report should be read in conjunction with Confidential Item 2.9.1, Works and Services Committee, 18/03/2019 in respect to the outcome of the Salisbury Community Hub Café Expression of Interest.

RECOMMENDATION

1. That the report be received, and the current status of the Salisbury Community Hub project be noted.

ATTACHMENTS

There are no attachments to this report.

1. BACKGROUND

- 1.1 A regional community hub in the Salisbury City Centre is a strategic opportunity for Council to deliver on multiple strategic objectives including:
 - Deliver improved community and civic services and facilities to meet the needs of Salisbury's existing and future community and support increased community use and interactions.
 - Offers opportunity for rationalisation of Council's existing facilities to:
 - secure improved service and operational efficiencies;
 - optimise floor space usage; and
 - free up Council owned sites within the Salisbury City Centre for strategic outcomes aligned with Council's objectives for the City Centre and return revenue, through new development and/or re-use on these sites.
 - Address the forecast costs associated with the need, in the absence of an alternative, to upgrade the existing Civic Centre to ensure building code compliance in a financially sustainable manner that optimises community benefit from the investment.
 - Act as a catalyst for the Salisbury City Centre Renewal Project through attraction of private and government investment into the city centre.
- 1.2 The project is a critical action in the Salisbury City Plan 2030 and a design and delivery total capital budget of \$43.82 million was included in the 2017/18 Annual Plan for delivery of this project by 2019. The total capital budget for the Salisbury Community Hub project includes demolition and site preparation, site infrastructure and servicing, building works and fit-out, decanting and relocation, open space and streetscape upgrades, demolition of the existing 12 James Street Civic Centre and replacement carparking, and professional fees and project contingencies. Noting this is a total project cost and not just the building construction cost.

1.3 Council has previously endorsed:

- the project independent Prudential Report (Item 1.10.1, Policy and Planning, 17/07/2017).
- a preferred four storey concept for the Community Hub (Item 1.10.2, Policy and Planning, 17/07/2017).
- 30% Design Development drawings and outcomes of the concurrent design development community engagement process for the project (Item 1.3.4, Policy and Planning Committee, 18/09/2017).
- 50% Detailed Design drawings and concurrent community engagement outcomes for the project to proceed to a select tender and execution of a Principal Contract for construction of the Salisbury Community Hub, subject to the final negotiated tender being within the total capital budget of \$43.82 million. (18 December 2017 Resolution 2218/2017 and 2247/2017).

1.4 Development Plan Consent for the Salisbury Community Hub project was issued by the Council Assessment Panel 23 January 2018. Building Rules Consent is complete with the final Development Consent for the building issued on 17 December 2018.

2. CITY PLAN CRITICAL ACTION

2.1 The Salisbury City Centre Community Hub project relates directly to the following City Plan critical actions:

2.1.1 Progress the revitalisation of the Salisbury City Centre including:

- resourcing place management and activation; and
- encouraging and supporting private sector investment.

2.1.2 Deliver a new community hub in the Salisbury City Centre incorporating library, civic facilities, offices and commercial space to stimulate investment opportunities.

3. CONSULTATION / COMMUNICATION

3.1 Internal

3.1.1 The Executive Group, key Divisional Managers and specialist disciplines across Council continue to be closely involved in this project. Broader engagement has occurred with staff as part of a change management program. Further consultation will be undertaken with employees as required, consistent with Council's commitment as an employer in the Enterprise Agreement and obligations under the Work Health & Safety Act.

3.2 External

3.2.1 Community interest and expectations around this project are high. This reflects the potential of the Community Hub to change how our communities use and access services in the Salisbury City Centre, in addition to the quantum of the required financial investment.

- 3.2.2 A Project Control Group (PCG) involving two Elected Member representatives from the Audit Committee, Executive and senior staff and external specialists was established in October 2016. The external memberships includes community facilities and project specialist, a legal/probity advisor, Project Client Representative, Design Team representative, Contractor representative and Project Cost Manager. Given the volume of activity on the project over the last three months both in closing out the design and construction on site, PCG has met on a monthly basis across the last quarter.
- 3.2.3 An external communication and media plan is in place guiding messaging and timing of project communication to external audiences at varying levels of detail. Fuller Brand and Communication have prepared the Salisbury City Centre Renewal – Marketing Communications Strategy 2017-2020. This plan was endorsed by Council on 26 June 2017, with the Salisbury Community Hub a key destination and project within the overall Salisbury City Centre renewal strategy communication plan.
- 3.2.4 As part of the Hansen Yuncken project management plan, a Communication Working Group has been established involving Hansen Yuncken and Council representatives that meet regularly to coordinate communication relating to site activities. A stakeholder Communications and Engagement Plan has been produced, owned by Hansen Yuncken, which sets out the communication protocols, responsibility for communication with all key stakeholders, construction milestone points and news story opportunities. To date six trader information notices have been distributed to immediately affected landowners and tenants by the Hansen Yuncken Site Manager. The latest notice was distributed 8 February 2019. The next community notice will be distributed in March, with information relating to the commencement of service trenching work to adjacent streets.
- 3.2.5 Ongoing engagement sessions have continued with Council’s Reference Groups (Salisbury Seniors Alliance, Disability, Access and Inclusion Network, Youth Council and Reconciliation Action Plan Working Group). The reference groups provided community feedback throughout the project design program since early conceptual work began. The latest sessions provided new information relating to the construction program, closed the loop on how previous feedback has been incorporated into the design, and sought direct feedback on room naming.
- 3.2.6 A topping out celebration, timed with the completion of the steel roof structure is being developed with Hansen Yuncken. This is a major milestone for the project, and opportunities to involve the Community Reference Groups as part of the event are currently being developed. This is anticipated for later in March 2019, subject to inclement weather.

4. CONSTRUCTION PROGRAMME & PROGRESS

- 4.1 This report provides the third quarterly construction progress report through the Salisbury Community Hub construction period as per Recommendation 2 (Item 1.3.3, Policy and Planning, 21/05/2018). The progress update report is provided as an overview of the current status of the project against key milestones and commentary relating to the project's performance against Key Result Areas including Northern Adelaide Economic Benefit outcomes. Overall the project is currently proceeding within established budget contingencies.
- 4.2 During the last quarter of 2018 and first quarter of 2019, the construction of the Salisbury Community Hub incurred delays due to inclement weather, as defined within the Design & Construct Contract with Hansen Yuncken. All inclement weather claims are assessed by the Project Superintendent. As a result of this weather, and in order to preserve project quality objectives from a design and construction viewpoint, Hansen Yuncken and Council negotiated a one month extension to the original Contract Practical Completion date of 12 July 2019. This extension was agreed on the basis that neither Hansen Yuncken nor Council would incur additional costs. As a result of the above, the revised Practical Completion date is late August 2019. There remains potential for further delays as a result of inclement weather, and as a result the project Practical Completion date could be amended further, noting that any additional time awarded to Hansen Yuncken for inclement weather is at nil cost to Council.
- 4.3 The project achievements against key milestones are reflected in the summary table below, noting that key construction milestones will be added as project construction proceeds, with the next immediate milestone provided for information.

Key Milestones	Achieved Date	Forecast Date
Site Possession	12 June 2018	
Site Establishment	16 June 2018	
Groundbreaking Ceremony	2 July 2018	
Hard Demolition Works	26 July 2018	
Civil Works (including remediation and excavation)	18 August 2018	
Footing Construction, In-ground Services and Ground Floor Slab	25 October 2018	
Completion of Super-structure (Mezzanine, Level 1, 2, 3 and Roof Plant)		March 2019
Practical Completion (Contract Position) – noting that the final handover date will be subject to any further claims available under the Contract including but not limited to inclement weather.		August 2019

Separate to the Hansen Yuncken contract program, the Council administration has commenced a detailed process for decanting and hub-set-up in order to determine a target operational opening date for the new facility.

4.4 Design Completion Status

4.4.1 At the point of Council signing the contract with Hansen Yuncken the design drawings for the Salisbury Community Hub were at approximately 50% complete. The Design Team led by HASSELL were novated to Hansen Yuncken under the adopted Design and Construct project delivery model.

4.4.2 Since contract signing in May 2018, significant progress has been made to complete the detailed design documentation for the building, concurrent with Hansen Yuncken commencing construction on-site and finalising their sub-contractor engagement. This concurrent design and delivery process is achieved through separating the project documentation into discrete drawing packages which in turn supports sub-contractor involvement in the design process. This approach is fundamental to realising the benefits of a Design and Construct procurement model.

4.4.3 Hansen Yuncken has opted to break the Salisbury Community Hub into five design packages, with packages submitted for staged Building Rules Consent. The packages and current status of design and approvals is summarised below:

- Package #1 – Demolition and Civil - completed with Building Rules Consent issued 2 July 2018.
- Package #2 – Sub-structure, Super-structure and Vertical Transportation (Lift) – 100% drawings complete with Building Rules Consent issued 17 August 2018.
- Package #3 – Façade – 75% and 100% drawings complete and hold point drawing reviews completed. Building Rules Consent issued 17 December 2018, final items being closed out for Issue for Construction Drawings.
- Package #4 – Building Services – 75% and 100% drawings completed and hold points drawing reviews completed. Building Rules Consent issued 17 December 2018, final items being closed out for Issue for Construction Drawings.
- Package#5 – Finishes /Joinery – 75% and 100% drawings completed and hold points drawing reviews completed. Building Rules Consent issued 17 December 2018, final items being closed out for Issue for Construction Drawings.

4.4.4 Signage & Wayfinding final content documentation for the building signage was returned to Hansen Yuncken in early February for completion of the signage tender and signage shop drawings, incorporating the feedback on room naming as endorsed by Council (Item 1.3.3, Policy and Planning, 21/01/19).

- 4.4.5 Council has endorsed additional placemaking lighting to the Civic Square in February 2019 (Item 1.3.1, Policy and Planning, 18/02/19). The placemaking lighting has been included in Hansen Yuncken’s contract scope of works by way of a contract variation.
- 4.4.6 The design documentation and Council review process was completed in line with the negotiated Hansen Yuncken revised construction program for all five hold points. As part of the City of Salisbury review process, Third Party Quality Consultants were used. Specifically, for the building services and for the purpose of assisting staff with the documentation review given the technical nature of the drawings.

4.5 Construction Progress

A time-lapse camera was installed in the clock tower on the corner of John and Church Street on 3 May 2018. Key construction activity photographs across the last three months are provided below for information.



Photo 1: Level 1 Slab Pour, Level 2 Formwork John Street (Photo: 27 November 2018)



Photo 2: Level 3 Formwork John Street (Photo: 21 January 2019)



Photo 3: Roof Plant Slab complete, Steel Roof Structure Installation, formwork stripping commenced on John Street (Photo: 21 January 2019)

4.6 It is anticipated that over the next three months the following construction activity will be substantially commenced/completed on site:

- façade glazing;
- masonry brickwork;
- installation of mechanical services;
- wall framing;
- first fix servicing; and
- service connections and the associated trenching for cabling to connect power and telecommunication services.

4.7 Project Risks & Opportunities

4.7.1 Northern Adelaide Economic Benefit

Hansen Yuncken has contractual obligations in respect to the return of Northern Adelaide Economic Benefit, both in respect to labour hours and materials. The contractor's performance against the measures below are monitored on a monthly basis via the Project Control Group:

- A minimum target set for the project of 15% total labour hours to be undertaken by apprentices, trainees, Aboriginal and Torres Strait Islander people, local people with barriers to employment and for upskilling.
- Maximising local labour hours, with a minimum of 40% of total labour hours (including sub-contractor labour) being sourced from the Northern Adelaide Region. Hansen Yuncken are currently tracking above the target for both people with barriers to employment and local labour hours, noting that this will fluctuate over the life of the project.
- The minimum target is for 20% of the value of the materials supply component of the construction contract to be via Northern Adelaide suppliers with an objective to exceed this target.
- Commitment to Australian steel comprising 90% of the steel to be used in the construction of the Hub.

4.7.2 Hansen Yuncken is significantly advanced in engaging their sub-contractors and have confirmed they are receiving strong commitment towards the Northern Adelaide Economic Benefit targets. To date the following trade packages have been identified from the Northern Adelaide region; Site Labour, Formwork, Reinforcement, Demolition, Earthworks, Post Tensioning, Structural Steelwork & Fabrication, Electrical Services, Fire Services, Ceilings and Partitions, Brickwork, Carpentry, Ceramic Tiling, Waterproofing, Metalwork and Timber Flooring.

4.7.3 Whilst not all business and associated trade packages are located in the identified Northern Region, the labour commitments required to be achieved as part of the contract have been passed onto the sub-contractors who are also obligated to reach the minimum commitment. Further, where available, trades are seeking material supplies from within the northern region. Hansen Yuncken compliance reporting is based on progress claims and to date are tracking within the required targets.

5. CONCLUSION / NEXT STEPS

5.1 This report provides the third quarterly construction progress report through the Salisbury Community Hub construction period as per Recommendation 2 (Item 1.3.3, Policy and Planning, 21/05/2018) and a general project update for information.

CO-ORDINATION

Officer: EXECUTIVE GROUP

Date: 12.03.2019

ITEM	1.1.2
	POLICY AND PLANNING COMMITTEE
DATE	18 March 2019
HEADING	Salisbury Community Suicide Prevention Network - Every Life Matters - Update
AUTHOR	Julie Fyfe, Social Planner - Research & Policy, Community Development
CITY PLAN LINKS	3.1 Be an adaptive community that embraces change and opportunities. 3.3 Be a connected city where all people have opportunities to participate.
SUMMARY	<p>This report provides a twelve monthly update regarding the continual development and progress of the community led Salisbury Suicide Prevention Network – “Every Life Matters”.</p> <p>Every Life Matters has recently undergone Board membership changes. All board positions were open for re-nomination, and filled by new members at the AGM held 16, October 2018. Consistency of support provided by the City of Salisbury, regarding an extremely complex issue, emotionally and politically, assists the ongoing success of the network, in achieving their goals for 2019/20. The City of Salisbury currently provides staff assistance for a maximum of 3 days per month, to support the network. This support should be read in context to the advocacy document regarding mental health.</p>
RECOMMENDATION	<ol style="list-style-type: none">1. The information be received.2. Council continue to support the Salisbury Community Suicide Prevention Network – Every life Matters, by providing staff assistance for a maximum of 3 days per month for the next 12 months.
ATTACHMENTS	<p>This document should be read in conjunction with the following attachments:</p> <ol style="list-style-type: none">1. South Australian Suicide Prevention Plan 2017-20212. Every Life Matters - Action Plan 20183. Indigenous Cultural Suicide Prevention Flyer

1. BACKGROUND

- 1.1 The Salisbury Suicide Prevention Network was developed in response to the motion adopted by Council on the 23rd February 2015:

Staff report back in relation to options for the development of a City of Salisbury Suicide Prevention Action Plan, in line with the State Government's Suicide Prevention Strategy, with the report to include:

- *An overview of the State Government's Suicide Prevention Strategy, including funding available;*
- *Information on initiatives currently in place within the City of Salisbury/northern region;*
- *Opportunities for further action within the City of Salisbury;*
- *Composition of a potential Action Group to progress work in this area;*
- *Budget/Resource implications.*

- 1.2 As a result the Salisbury Suicide Prevention Network was established as a community based network to raise awareness about suicide prevention, including mental health. This process commenced with a community forum in 2015, the establishment of a community network called "Every Life Matters", and subsequent incorporation in 2016. Council staff provided administrative support and resources for the development of this network, which was endorsed by Council.

- 1.3 This report responds to the motion adopted by Council on the 23rd October 2017 that:

"Council continue to support the Salisbury Community Suicide Prevention Network – 'Every Life Matters', by providing staff assistance for a maximum of 3 days per month for the next 12 months".

The report recommends that Council support continue to be provided to the Network for a further 12 months, to be reviewed in March 2020.

MENTAL HEALTH RESEARCH

- 1.4 The National Mental Health Commission believes there is a link between the mental wellbeing of Australians and our economic growth as a nation. The cost of mental ill-health in Australia each year is around four per cent of GDP or about \$4000 for every tax payer and it costs the nation more than \$60 billion. The Commission's work to date has shown that improving mental health is an invest-to-save issue. Commission Chair, Professor Allan Fels AO, said there is a need for action across sectors to improve our mental health system through appropriate allocation of resources and to build the mental wealth of our nation.

- 1.5 Mental health is a key driver of economic and social participation. Poor mental health has the potential to impact incomes, living standards, social engagement and connectedness. Mental illness is the single largest contributor to years lived in ill-health (AIHW 2016). The Australian Research Alliance for Children and Youth (ARACY) report shows increased levels of high or very high psychological distress amongst 18-24 year olds and suicide rates amongst 15-25 year olds.

- 1.6 The Australian Institute of Health and Welfare report that 2.4 million people received Medicare subsidised mental health specific services in 2016/17, and 4.05

million people received mental health related prescriptions. The ABS (2008) reported almost half of the adult population has met the diagnostic criteria for an anxiety, mood or substance use disorder at some point in their lives, with 20% meeting the criteria in any given year. Numerous studies have also confirmed the link between poor mental health and lower socioeconomic status, a finding with significance for local government areas with lower SEIFA index scores.

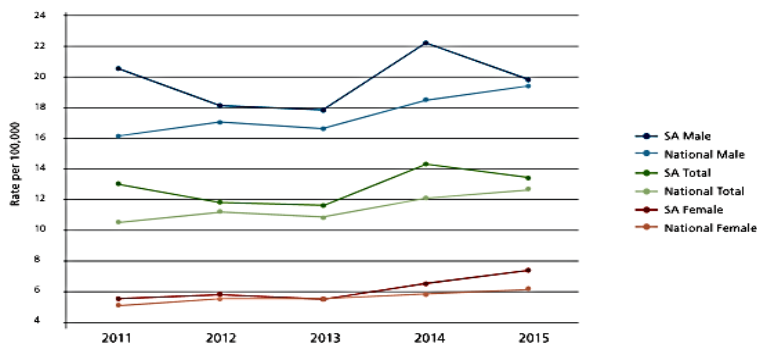
POLICY DIRECTION - STATE GOVERNMENT

1.7 The South Australian Suicide Plan 2017 – 2021 (attachment 1), produced by SA Health, demonstrates that the Australian Bureau of Statistics (ABS) 2015, have identified that the South Australia’s suicide rates are above the national average. Preventing suicide is an agreed national policy priority, which requires effort by all levels of government in a coordinated way. In many circumstances, suicide is preventable and deserves a concerted all of government and whole of community response.

Further comparisons to the national average are shown below. Figure 1, is the rate of suicide by gender compared with the national average. Figure 2, is the national suicide rates comparison between Aboriginal and Torres Strait Islander people and Non-Indigenous people 2015.

Figure 1 shows the rate of suicide by gender for South Australia compared to the national rate for the last five years. It shows that males were three times more likely to die by suicide than females with all rates showing a small but significant increase over that timeframe.

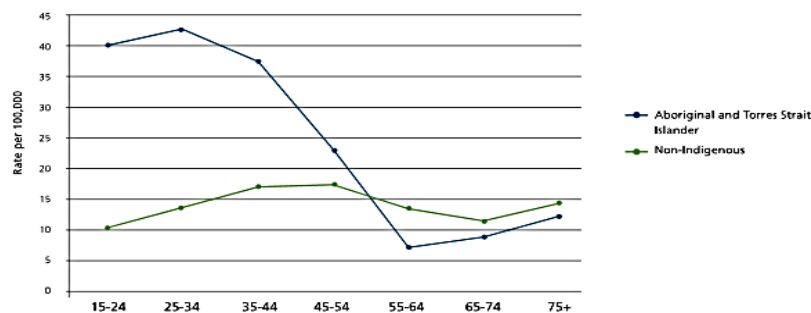
Figure 1 – National vs SA Rates – 2011-2015



Whilst suicide is a relatively rare occurrence in Australia it is the main cause of death for people aged between 15 and 44. For some parts of the South Australian community rates of suicide are much higher.

Across all ages, Aboriginal and Torres Strait Islander peoples are more than twice as likely to die by suicide than the wider community, however for those aged between 15 and 34 this is approximately four times the rate. Figure 2 below shows the national rate for 2015.

Figure 2 – National Aboriginal and Torres Strait Islander vs Non-Indigenous 2015



- 1.8 The State Council on Suicide Prevention recently developed by the Premier, July 24, 2018. The Council is led by Hon. John Dawkins MLC and is tasked with the critical role of reducing the States suicide rate which is currently above the national average. Hon John Dawkins has been an active supporter of Every Life Matters – Salisbury’s Suicide prevention Network from its inception and with the new role as leader of the Council on Suicide Prevention has provided a direct line of communication between the network and the Council. Hon John Dawkins MLC has dedicated staff members who attend and receive information regarding Every Life Matters meetings, training, suicide information and events.

CITY OF SALISBURY

- 1.9 The City of Salisbury’s Regional Public Health Plan 2015, aligns a number of its directions with Every Life Matters – Salisbury’s Suicide Prevention Network. The reduction of social isolation, providing community action, and working collaboratively with community, community organisations, including Local and State Government are a few.

2. CONSULTATION / COMMUNICATION

2.1 Internal

- 2.1.1 City of Salisbury Mayor, Elected Members and Staff

2.2 External

- 2.2.1 SA Health

- 2.2.2 Premiers’ Council on Suicide Prevention

- 2.2.3 Specialist Service Providers – mental health, health, bereavement, cultural groups and leaders

- 2.2.4 SAPoL

- 2.2.5 Salisbury Youth Council

- 2.2.6 Department of Education

- 2.2.7 Community Members

- 2.2.8 State and Federal Members of Parliament

- 2.2.9 Hon Honourable John Dawkins – MLC – State Member of the Legislative Council – Proxy Tanya Malins

- 2.2.10 Zoe Bettison , MP – State Member for Ramsey

- 2.2.11 Blair Boyer, MP – State Member for Wright – proxy Kristianne Foreman

3. REPORT

- 3.1 The City of Salisbury and SA Health continue to work together to develop the Salisbury Suicide Prevention Network – Every Life Matters. The Network has membership numbers of over 100 contacts, from a diverse number of organisations, government agencies, community groups and community members.

3.2 Every Life Matters has recently undergone Board membership changes. All board positions were open for re-nomination, and filled by the following people at the AGM held on 16 October 2018:

- Chairperson – Denise Agius, Department of Corrections;
- Deputy Chair – Julie Brett, City of Salisbury;
- Treasurer – Julie Woodman, City of Salisbury Elected Member; and
- Secretary - Julie Fyfe, City of Salisbury.

3.3 Consistency of support provided by the City of Salisbury, regarding an extremely complex issue, emotionally and politically, will assist the ongoing success of the network, in achieving their goals for 2019/20. The City of Salisbury currently provides staff assistance for a maximum of 3 days per month, to support the network. This support should be read in context to the advocacy document regarding mental health.

3.4 The Every Life Matters Action Plan 2018 (attachment 2) is the key document driving the work of the Network during the last 12 months.

The key objectives achieved over the past twelve months include,

- Raising the profile of the Network,
- Building stronger connections, and
- Developing culturally appropriate opportunities, and encouraging discussion regarding suicide prevention.

3.5 Outcomes achieved

- Monthly Meetings – Minutes, agendas and attendance documented.
- 100+ membership data base
- 15 – 20 people, the average attendance at monthly meetings.
- Royal Adelaide Show – SA Health-Suicide Prevention Network Expo Stall
- RU OK Day event – Annual community information event - attended by over 80+ people including Community Members, specialised agencies, Local and State Politicians,
- RU OK Day – Suicide Prevention Youth Laneway Event
- Mindframe Training – Delivered by the Office of Chief Psychiatrist
- Network of Network Conference – Hosted by SA Health
- National Suicide Prevention Conference – Presented by SA Health, who also financially supported board member to attend.
- Launch of “Purrutyi Miyu Yalura” - Every Life is Precious Culturally Specific Indigenous Flyers & Yarn Cards. (attachment 3)
- Seniors Information Centre – EXPO – Suicide Prevention Information held at Salisbury’s Lawn Bowling Club
- Salisbury Christmas Pageant – community information distributed
- Parafield Gardens High School – Wellbeing EXPO Event
- World Indigenous Suicide Prevention Conference – Perth Presentation by Denise Agius, Every Life Matters, Chair Person, Purrutyi Miyu Yalura – Every Life is precious.

- 3.6 The next steps for the Network are to review and update the Action Plan. The networks planning day was held on the 26 Feb 2019, organised by the new Board members. The updated action plan for 2019/20 is expected to be adopted by the committee May 2019.
- 3.7 The network has initially identified the need to provide the community, and other organisations, affordable, expert training regarding suicide prevention and mental health issues currently facing the whole community including the smaller vulnerable cohorts. This will be a key priority for the future.

4. CONCLUSION / PROPOSAL

- 4.1 “Every Life Matters” the Salisbury Suicide Prevention Network has established itself as a proactive and committed network within the City of Salisbury area in a short amount of time.
- 4.2 There is a continued role for City of Salisbury staff to support the community lead network by supporting the implementation of its action plan and the next complex phase of the network moving forward.
- 4.3 It is proposed that Council continue to commit a staff member for 3 days per month for the next 12 months. No additional resources are required.

CO-ORDINATION

Officer: EXECUTIVE GROUP
Date: 12.03.19



South Australian Suicide Prevention Plan 2017-2021

Making people our priority
Empowering communities
Translating evidence into practice



Needing help?

Help is available.

If you or someone you know are **having thoughts of suicide** please seek help.

In the first instance you should contact a General Practitioner. However, if this is not possible or you think the matter is more urgent we suggest you make contact through the following numbers:

South Australian 24 hr Mental Health Triage Line (if over 18 years)	131465	
Women's and Children's Hospital (if under 18 years)	8161 7000	
In an emergency call for an ambulance on	000	
Lifeline	13 11 14	www.lifeline.org.au
Kids Help Line	1800 551 800	www.kidshelpline.com
Mensline Australia	1300 789 978	www.Mensline.org.au
<i>beyondblue info line</i>	1300 224 636	www.beyondblue.org.au
Suicide Call Back Service	1300 659 467	www.suicide.callbackservice.org.au
SANE Australia	1800 187 263	www.sane.org

You may also seek assistance from other services that help people who are having thoughts of suicide, this includes:

Headspace (for young people)	1800 650 890	www.eheadspace.org.au
QLife	1800 184 527	www.qlife.org.au
Reach Out (for young people)		www.reachout.com
For Aboriginal and Torres Strait Islander peoples		www.menzies.edu.au

If you are **bereaved by suicide** and need help, the following services are able to provide assistance:

Living Beyond Suicide Metro South Australia	1300 761 193	
Standby Support after suicide South	0437 752 458	
Standby Support after suicide North	0438 728 644	
Lifeline	13 11 14	
Bereaved Through Suicide	0468 440 287	
MOSH (Minimisation of Suicide Harm)	8377 0091	
Suicide Call Back Service	1300 659 467	
Silent Ripples (Murray Bridge)		www.silentripples.net

Message from the Government of South Australia

The South Australian Suicide Prevention Plan 2017-2021 (the plan), outlines the way in which the South Australian Government will set about reducing suicide in our state over the next four years. It is built upon the solid foundation laid by the South Australian Suicide Prevention Strategy 2012-2016.

This plan is based on the growing recognition by all governments, that people are keen that we work with them and value their ideas about what is best for them, rather than doing things to them or for them. This approach (often referred to as being person-centred) is vital, and this plan sets out actions that embrace that underlying principle.

This plan recognises the importance of using the best available evidence to prevent suicide, identifies priorities for South Australia to take action against suicide, and is strongly outcomes-focused and measurable.

It is intended to establish one Suicide Prevention Network (SPN) in every local government region across the state and in areas where Aboriginal and Torres Strait Islander peoples and their families see this as being the most culturally safe way of developing stronger communities. Currently those SPNs that have been established have started to ensure that there are life-saving conversations about suicide, begun breaking-down stigma, and brought education and training to the area to increase individual awareness, which in turn has helped improve help-seeking and community confidence in offering support.

Under this plan there will be greater support given to both existing and new SPNs, so that communities are prepared and well-resourced to respond appropriately to a person in distress as well as the family and community following a death by suicide.

SA Health will continue to increase the capacity of our health care professionals to identify and engage with people at risk of suicide, their family and friends. To date over 600 people have been re-trained in a fundamentally better way to assist people who are at risk of suicide, so that our health care staff across the state can concentrate on how they can assist the person until they are no longer at such a high risk of suicide. Under this plan we aim to train a further 3,000 health care staff over three years.

We will continue to collect, monitor and review information in cooperation with our government departments and universities to ensure that suicide prevention and postvention practice in South Australia remains contemporary and responsive to need. The Office of the Chief Psychiatrist and the State Coroner's Office will develop a suicide registry that will provide accurate and early identification of trends in suicide within the state as well as the type of information that will inform and ensure a rapid response to community distress and suicide as this affects South Australia.

Everyone has a responsibility for preventing suicide. Community members, service providers from all sectors and caring professionals are encouraged to work together in creating a strong and resilient community that is capable of responding to the needs of people at risk of suicide.

We recognise that it is not only the South Australian Government that is responsible for preventing suicide, and we look forward to working with the Australian Government, national suicide prevention bodies and industry to build a stronger South Australia.

In Memory

This plan is dedicated to the memory of those who have taken their own lives. We acknowledge the struggle, turmoil and hopelessness they experienced.

Condolences

To those bereaved by suicide we would like to acknowledge the pain and anguish felt for the loss of their loved ones.

To those that have attempted to take their own life, we would like to acknowledge the inner turmoil that you experienced and your courage and strength in trying to give new meaning to life. To their families and carers, we would like to acknowledge your hard work, at what is a time of uncertainty and anguish in the hope that you remain alongside your loved one as they begin the journey to recovery.

Acknowledgements

To those who participated in the consultation forums and those that provided feedback in the preparation of the plan, thank you for your contribution. The amount of passion shown to addressing suicide in our community is very heartening and encouraging as we as a community work towards eliminating suicide in South Australia.



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South Australian Suicide Prevention Plan 2017 – 2021

The South Australian Suicide Prevention Plan 2017 - 2021

1. Executive Summary

This plan has been developed at a time when there has been a number of calls for greater action at addressing suicide in Australia during the development of the 5th National Mental Health and Suicide Prevention Plan. It has relied on information about the successes and challenges of the previous South Australian Strategy, and what was heard from people impacted by suicide across South Australia. It considered examples of best practice from throughout Australia and elsewhere in an effort to present what works.

This plan identifies priorities for the state to take action to prevent suicide in South Australia and will build on the actions that were undertaken during the previous strategy.

This plan identifies three main areas of focus:

Making people our priority

- > High-quality treatment, improved follow-up and more continuous care after discharge from hospital settings;
- > Trained clinicians in SA Health, the Primary Health Networks and the private sector in *Connecting with People* to provide a standard approach to suicide mitigation and treatment across the state; and
- > Identification and support for vulnerable groups and people.

Empowering communities

- > Establishment of one SPN in each local government region across the state;
- > Local joint planning between Primary Health Networks, Local Health Networks, non-government organisations, education, primary and allied health, Department for Child Protection (DCP) and Emergency Services to provide gap-free support and care for people in distress and crisis; and
- > Establishment of SPNs in areas where Aboriginal and Torres Strait Islander peoples and their families live, which align with a South Australian Aboriginal and Torres Strait Islander Suicide Prevention Plan.

Translating evidence into practice

- > Creation of a South Australian Suicide Registry to provide early identification and improved knowledge about the changes and trends in suicide in South Australia; and
- > Expand the work with the State Coroner's Office and universities to provide a best practice network in suicide prevention interventions and programs.

Evidence from around the world has pointed to the effectiveness of suicide prevention being best achieved by a multifaceted approach of best practice activities and a layered community response to individual distress.

Almost all government departments are critical in the efforts to reduce suicide in South Australia. In particular, they are essential to breaking-down stigma and raising awareness of the importance of improving the mental health and wellbeing of their clients and their workforce.

This plan calls for targeted responses which encompass the actions that provide measurable results, changes to attitudes and improved knowledge to appropriately respond to people in distress.

2. Introduction

Whilst suicide is a rare event, the effects are profound with the grief and loss being felt deeply through the community. Suicide cuts lives short and leaves scars. Those bereaved by suicide experience social losses, health and mental health issues, and are at higher risk of suicide themselves. From an economic perspective, the loss of life places a high impost on the community. In many circumstances, suicide is preventable and deserves a concerted all of government and whole of community response.

Preventing suicide is an agreed national policy priority, which requires effort by all levels of government in a coordinated way. Understanding the contribution of the different layers of government is challenging and at times this impeded attempts at a coordinated approach at the local level.

The State Government contributes through public mental health services and the activities of this plan. The Australian Government contributes to suicide prevention primarily through the Primary Health Networks which commission mental health and suicide prevention services, and it also funds national non-government organisations and research.

From the outset of the National Mental Health Strategy in 1992, Prevention of Suicide has been a core priority area for action. This resulted in the Living is For Everyone (LIFE) framework as the nationally agreed suicide prevention approach in 2007. During the development of the latest plan there were calls for a renewed and greater focus on suicide prevention consistent with the World Health Organisation's *Preventing suicide: A global imperative*, which focused on the following 11 elements.

Table 1 – World Health Organisation 11 elements for suicide prevention

World Health Organisation 11 elements for suicide prevention		
1	Surveillance	Increase the quality and timeliness of data on suicide and suicide attempts.
2	Means restriction	Reduce the availability, accessibility and attractiveness of the means to suicide.
3	Media	Promote implementation of media guidelines to support responsible reporting of suicide in print, broadcasting and social media.
4	Access to services	Promote increased access to comprehensive services for those vulnerable to suicidal behaviours and remove barriers to care.
5	Training and education	Maintain comprehensive training programs for identified gatekeepers.
6	Treatment	Improve the quality of clinical care and evidence-based clinical interventions, especially for individuals who present to hospital following a suicide attempt.
7	Crisis intervention	Ensure that communities have the capacity to respond to crises with appropriate interventions.
8	Postvention	Improve response to and caring for those affected by suicide and suicide attempts.
9	Awareness	Establish public information campaigns to support the understanding that suicides are preventable.
10	Stigma reduction	Promote the use of mental health services.
11	Oversight and coordination	Utilise institutes or agencies to promote and coordinate research, training and service delivery in response to suicidal behaviours.

The Fifth National Mental Health Suicide Prevention Plan (the national plan) was endorsed in August 2017 and sets out an agenda for the development of coordinated local suicide prevention plans that bring together Local Health Networks, Primary Health Networks, Aboriginal Controlled Health Services (ACCHS) and a range of providers and the community. In addition the national plan will result in greater efforts at preventing suicide in Aboriginal and Torres Strait Islander peoples and their families.

All governments have renewed their commitment to *beyondblue*[®] a national organisation focused on depression, anxiety and suicide prevention as well as Suicide Prevention Australia that represents the suicide prevention sector. In addition, the national research centres such as the Centre of Research Excellence in Suicide Prevention (CRESP), Queensland Centre for Mental Health Research (QCMHR), the Australian Institute for Suicide Research and Prevention (AISRAP) and the South Australian Government continues to work closely with these centres as well as national organisations including Lifeline.

In South Australia, each year less than a half of people who suicide have had contact with mental health services. Many of them have been to see a General Practitioner or have spoken to someone indicating they are vulnerable. It is of paramount importance that the whole community is aware of how to help someone who is at risk to get help at the earliest time.

Suicide is not solely a mental health issue. There is often a complex set of issues that leads a person to suicide and therefore the responses required to prevent it. Suicide is an issue that relies on a whole of government and a whole of community response.

This plan provides the approach that the South Australian Government will take in implementing a range of actions that complement the efforts of local communities and Commonwealth funded programs, that will lead to targeted and connected regional plans. The South Australian 10-year Mental Health Strategic Plan released in late 2017 outlines further initiatives to support this plan.



¹ *beyondblue* is the Registered Trade Name for Beyond Blue Limited

3. Understanding suicide in South Australia

Suicide in South Australia at a Glance

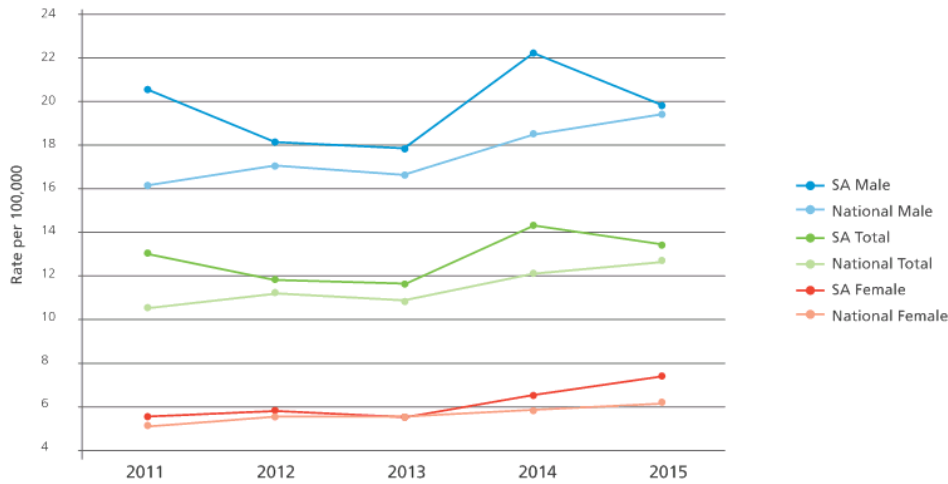
- Just above the national average
- Males more than females
- Middle age most at risk
- Aboriginal peoples more than the wider community
- LGBTIQ, CALD and bereaved at greater risk
- Certain occupations have greater risk
- Rural rate has been falling and now equals the metropolitan area
- Other factors that increase risk including mental illness and childhood trauma, especially sexual abuse

Each year, the Australian Bureau of Statistics (ABS) releases comprehensive information about trends in suicide according to national and jurisdictional data in its publication *Suicides in Australia*. In its most recent release the ABS reported that 3047 Australians died by suicide in 2015, of whom 236 lived in South Australia. This represents an age standardised rate of 13.4 deaths per 100,000 people slightly above the national rate of 12.6.

State / Territory 2011-2015	Rates
Northern Territory	18.7
Tasmania	14.2
Queensland	14.1
Western Australia	13.9
South Australia	12.8
New South Wales	9.7
Victoria	9.7
Australian Capital Territory	9.3
National	11.5

Figure 1 shows the rate of suicide by gender for South Australia compared to the national rate for the last five years. It shows that males were three times more likely to die by suicide than females with all rates showing a small but significant increase over that timeframe.

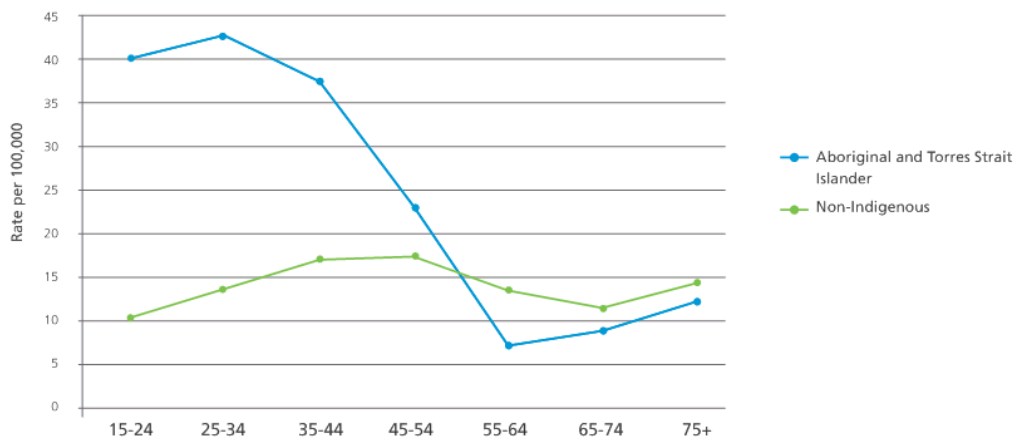
Figure 1 – National vs SA Rates – 2011-2015



Whilst suicide is a relatively rare occurrence in Australia it is the main cause of death for people aged between 15 and 44. For some parts of the South Australian community rates of suicide are much higher.

Across all ages, Aboriginal and Torres Strait Islander peoples are more than twice as likely to die by suicide than the wider community, however for those aged between 15 and 34 this is approximately four times the rate. Figure 2 below shows the national rate for 2015.

Figure 2 – National Aboriginal and Torres Strait Islander vs Non-Indigenous 2015



In South Australia a number of other factors are known to lead to a greater risk of suicide.

People who have attempted suicide have one of the greatest risks of future suicide attempts, with the first three months being a particularly vulnerable period.

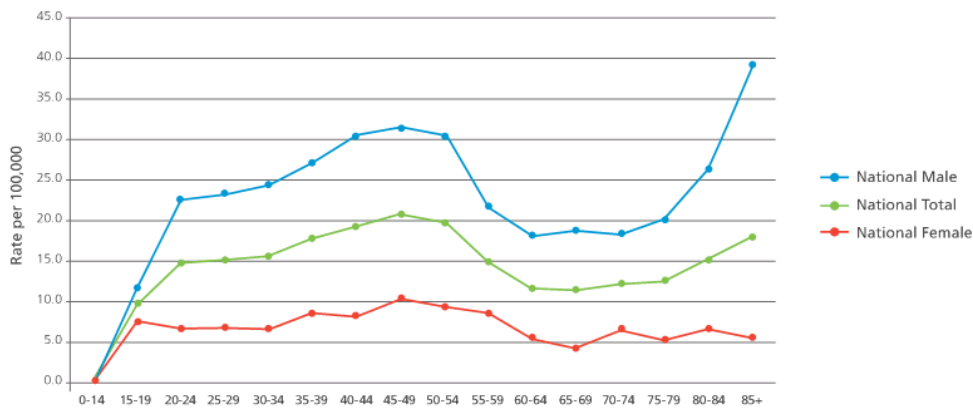
In addition, people who identify as being Lesbian, Gay, Bisexual, Transgender, Intersex and Questioning (LGBTIQ) are at much greater risk of suicidal behaviour and suicide. For many South Australians who were born overseas there is a greater likelihood of suicide. This increased risk relates to many factors, including refugee status, exposure to trauma and torture for some, and low rates of help seeking behaviour and protective mechanisms.

People who have been bereaved by suicide, in particular children, are at a greater risk of suicide. Grief is complex and can lead to social, physical and mental health issues for those bereaved.

Certain occupations confer a greater risk than others. In particular, doctors, dentists, veterinarians, nurses, finance workers, Emergency Service personnel (especially Police), farmers, pharmacists and a range of blue collar workers especially in the construction industry are known to be at greater risk than other occupational groups. More recently it has been shown that once people leave military service and return to civilian life, their risk increases significantly.²

Figure 3 shows the rate of suicide by gender by age. It shows that suicide is lowest in those aged less than 14 and highest for men aged over 85. However between the ages of 25 and 55 the rates are high for both males and females and remains a significant public health concern.

Figure 3 – Standardised Suicide Rates by Age and Sex - 2015



Across Australia, people living outside metropolitan areas have a greater risk of suicide than those living in cities and in some areas this is almost twice the risk. Historically South Australia also had higher rates outside of Adelaide; however this has been changing since 2013. In 2015, the rates in Adelaide and the rest of the state were essentially identical (13.5 compared with 13.4 deaths per 100,000). The reasons for this remain unclear, however the impact of SPNs, disaster relief following natural disasters, Mental Health First Aid, and Applied Suicide Intervention Skills Training (ASIST) may all have contributed to the recent improvement.

Finally it is well known from research that a number of other situations are associated with a greater risk of suicide. This includes:

- > People living with mental illness and/or alcohol and drug problems
- > People who experienced trauma especially sexual abuse in childhood
- > Younger people in out-of-home care
- > People in custodial settings
- > People living with chronic pain and illness especially terminal illnesses
- > People who have been seriously deprived or disadvantaged

² Office for National Statistics, United Kingdom. Centers for Disease Control and Prevention, USA.

4. Consulting on the plan

In 2016, we commenced a review of the previous South Australian Suicide Prevention Strategy. This involved consideration of all the activities over the preceding four years that had been undertaken by the South Australian Government.

We travelled throughout the state and invited comments from the community through forums hosted by SPNs to seek advice about this plan.

In addition, we conducted an online survey of the previous strategy. This led to a draft plan which was released for comment and feedback through yourSAy³. Over 340 South Australians, government departments, community managed organisations and service providers from across the state reported through this process.

Together with other responses, in total we received feedback from more than 500 community members, all 24 SPNs, providing more than 2000 individual suggestions.

The following were the key themes:

- > The need for more information for the community on how to support someone at risk
- > A more consistent approach to early identification of suicidal ideation, risk assessment and referral protocols so people can find the help they need earlier
- > Improved training and skills for health care professionals in responding to people who are suicidal until they are safer
- > Greater workplace based support programs
- > Improved collaboration between programs, departments, government and non-government sectors, state and federal
- > Improved support for people bereaved by suicide, communities and organisations prior to and following a suicide
- > Better focus on building resilience and earlier prevention strategies especially for children and young people
- > Expansion of the SPNs

We also heard that stigma combined with inconsistent language and poor responses were a major factor that led to low confidence when considering help-seeking.

³ YourSAy is the South Australian Government online consultation hub



5. Taking action

This plan sets out the actions that will be taken to increase awareness about suicide, where possible prevent suicide, provide best possible interventions and provide postvention services. These actions will be provided through three priority areas as follows:

1. **Making people our priority;** which involves ensuring that people at risk of suicide are at the centre of all of our approaches,
2. **Empowering communities;** ensuring we can bring about local action to tackle the issue of suicide, and
3. **Translating evidence into practice;** to provide greater understanding of suicidal behaviour to improve practices in response to personal distress.

This plan outlines actions that will be undertaken by the South Australian Government and wherever possible this will be indicated within the plan. Otherwise the actions will be the responsibility of SA Health.

5.1 Making people our priority

Purpose

By placing people at the centre of all evidence-based approaches we want to support people at risk of suicide and those who have been impacted by it.

Why is this important?

It has long been recognised that people who suicide have become disconnected, felt alienated and have not engaged with their communities or with the services that they have accessed. It is important that the services that we provide are open and engage with people, especially those who feel that there is no hope for them, or feel helpless and disconnected from their lives, families and communities.

A consistent message from people with a lived experience of suicide is that feeling connected and worthwhile is vital in reducing the risk of suicide and for this reason it is important that people are at the centre of this plan.

When people feel connected and able to seek help, then a significant barrier to ongoing wellbeing and long term recovery is removed. Therefore, providing clinicians with better training and support to engage with people in a more meaningful way will improve the likelihood that people at risk of suicide will receive the care and support they need regardless of who they turn to. Furthermore, this care must be appropriate and culturally safe for Aboriginal and Torres Strait Islander peoples and sensitive to the separate needs of Culturally and Linguistically Diverse and Lesbian, Gay, Bisexual, Transgender, Intersex, and Questioning communities.

Raising the awareness of the community will increase the avenues of support for people in distress. First responders, General Practitioners, psychologists and health services staff should engage with people at risk in a warm, compassionate and collaborative way that is informed by the current evidence on best practice and the expertise of those with a lived experience of suicide and which includes the persons support network of friends and family.

Many people who die by suicide have had recent contact with a health care professional. Therefore, it is important that when they seek help we properly engage with the person and provide assertive and effective follow-up care and help.

What we will do

During the past two decades the importance of suicide risk assessment has been established in Australia. However, the process of making this assessment without an accompanying joint approach with that person to mitigate this risk at that time has been shown to present difficulties for those who seek health care. As a result we will be adopting an approach that links the identification of a person's problems with the development of plans designed to resolve the problems or assist them as much as is possible.

Throughout South Australia we will be adopting a best practice approach known as *Connecting with People* that provides a more comprehensive approach to suicide mitigation.

1. High quality assessment, treatment, planning and continuing care after discharge.

- > We will re-train clinicians in South Australian Local Health Networks targeting all Mental Health staff and most Emergency Department staff, the Primary Health Networks and private providers in the 'Connecting with People' approach to provide a common and consistent framework across the state.
- > We will support this implementation across South Australia with a *Connecting with People* Policy Guideline for mental health services.
- > We will increase the number of trained staff, including mental health nurses and allied health practitioners in best practice treatments that complement the *Connecting with People* approach such as, Dialectic Behaviour Therapy, Cognitive Behaviour Therapy, Narrative Therapy, Mentalization Based Cognitive Therapy, Mindfulness Training and Schema Therapy.
- > We will provide assertive follow-up to people who have experienced suicidal ideation and plans or attempts. This will include the development of protocols for discharge and referral to appropriate services.
- > We will establish a better approach to collaboration between the community sector and health services to provide follow-up and support for the person who is at risk and their friends and family.
- > We will work with Lifeline and other telephone counselling and support services to undertake training in the *Connecting with People* approach to suicide mitigation.

Good Practice**The 'Connecting with People' approach**

SA Health has invested in training a team of clinicians as accredited trainers in the *Connecting with People* approach. They will work in mental health services, Emergency Departments, Ambulance Services and with other first responders as well as workers in the community managed sector and members of our SPNs. Providing this training to a broad cross section of health and community workers and those involved in assisting people at risk of suicide will establish a common, compassionate and comprehensive best practice approach to the provision of ongoing care.

At the heart of the *Connecting with People* approach is a paradigm shift in thinking about suicide; from risk assessment to comprehensive safety planning and suicide mitigation. This approach is based on international best practice to provide a better approach to the management of suicide risk. It promotes a role for all those involved with the person at risk and recognises that every encounter with an individual with suicidal thoughts is an opportunity to intervene and potentially save their life.

The program recognises the person, their protective factors and the changeable nature of suicidal thought and intent. Just as people with conditions such as diabetes or hypertension can be empowered to manage their own conditions, so too can people gain knowledge and controls over suicidal thoughts and impulses. This benefits not only the person at risk of suicide; it also assists professionals to accept the limitations of a paternalistic approach and instead work to increase the person's own resilience and resourcefulness.

2. Skills based General Practitioner capacity building and education

- > We will work with Primary Health Networks and primary care providers to increase the capacity of General Practitioners to screen for suicide and depression, so they are able to provide immediate responses and referral into a system of care.
- > We will prioritise the *Connecting with People* approach so that it is available through primary care.

3. Evidence based postvention practice

- > We will work with the providers of postvention services in South Australia such as Standby Response and Living Beyond Suicide to provide support for people, their families, loved ones and communities following a suicide attempt or death.
- > We will link people bereaved by suicide with support in their local community to facilitate recovery and healing.

4. Gatekeeper and early identification/intervention training and education

- > We will provide education and training in the *Connecting with People* approach to first responder personnel; including South Australian Ambulance Service staff, South Australia Police (SAPOL), the State Emergency Service (SES), Metropolitan Fire Service (MFS), Country Fire Service (CFS), Lifeline, SPNs and other community organisations according to their skills and need.
- > South Australian Fire and Emergency Services (SAFECOM) will incorporate Mental Health First Aid for first responders within the training curriculum as an ongoing course.
- > The Department of the Premier and Cabinet (DPC) and Department of Treasury and Finance (DTF) will continue to review their resources and guidelines for staff for responding to disclosures of suicidal ideation and risk in collaboration with the Office of the Chief Psychiatrist.

5. Health and Wellbeing approaches within the workforce

- > SAPOL will develop a Health and Wellbeing Strategy for their workforce. The principal objectives are to promote positive mental health and wellbeing, break-down stigma and discrimination, improve help-seeking and offer early access and effective support for all members.
- > The Department for Correctional Services (DCS) will progress a three year partnership with the Wellbeing and Resilience Centre at the South Australian Health and Medical Research Institute (SAHMRI) to improve the wellbeing and resilience of DCS staff.

6. Identification and support for vulnerable groups and people

- > We will continue to work at identifying people and groups who are at greater risk and work in collaboration with these communities to develop specific approaches for reducing suicide.
- > We will partner with Aboriginal and Torres Strait Islander peoples to find safe ways of working with people at risk in a culturally competent manner that will maximise the chances of them recovering.
- > We will identify ways in which we can reduce the risk of suicide for LGBTIQ people, including the introduction of support programs.
- > The impact of suicide in rural communities can be devastating and we continue to expand our SPNs so that they can provide greater support following a suicide.
- > We will promote initiatives that encourage help-seeking from all high risk and vulnerable groups.
- > DCS will continue to develop and implement the Reducing Risk of Prisoner Self-Harm 2017 Action Plan.
- > The Office of Problem Gambling will promote that, where appropriate, gambling help services will provide a Suicide Assessment Screening and either respond or refer clients to an appropriate clinician.
- > The Department for Child Protection (DCP) will work with children in out-of-home-care to provide them with the necessary support to ensure their physical, psychological and emotional wellbeing and to develop strategies to reduce self-harm and suicide.
- > DCP will work in partnership with SA Health and the Department for Education to support children in out-of-home-care who may be at risk of suicide due to past experiences of trauma and abuse. This will include ongoing risk assessments, monitoring of mental health and wellbeing, safety planning and care team meetings.

7. School based support

- > The Department for Education will review suicide prevention and postvention policies and procedures within the South Australian education system.
- > The Department for Education will continue its partnership with Shine SA to provide gender diversity training and support to secondary school staff over three years (2017-2020).

What we will measure

To allow for a greater understanding of what is effective we will measure and report on a range of factors that will assist in evaluating the plan. This will include:

- > The number of people trained in *Connecting with People*, identifying the modules that have been provided whether they are clinically trained and their place of work.
- > The number of people who seek assistance after a suicide attempt.
- > The number of people who received a referral and follow-up after going to an acute health service.
- > The number of suicides by people who had accessed public mental health services in the preceding 12 months.

What can I do to help?

Every person in South Australia can help. It starts with being aware that suicidal ideation is common and many people suffer their distress with many noticing this but not knowing how to help. We can do a lot by reaching out to someone who is distressed, depressed or suicidal and to those affected by suicide.

The following are ways in which you can be actively involved in being part of the solution:

Stigma stops with you

- > Start the conversation about suicide. Talking about maintaining hope in life with family and friends is a good start.
- > Avoid using words that give a negative connotation about suicide such as committed, completed or successful when discussing suicide. Such language further portrays suicide negatively and deters people from seeking help.

Take action to help

- > Consider joining a SPN in your community.
- > Learn about the signs and symptoms of distress and suicidal behaviours and how to reach out to those who may be at risk. There are a number of courses you can access including; *Connecting with People*, Applied Suicide Intervention Skills Training (ASIST), Safetalk or Mental Health First Aid.

Know where to get help in your community

- > Help is available. Knowing where you can get help for yourself or a family member or friend or colleague is important. This plan outlines options for you. If at first you don't feel this is helping, let people know.

Show support after a suicide or a suicide attempt

- > Stay in touch with family and friends affected by suicide. Let them know that you care and are available to listen.
- > Use the booklet *Information for those bereaved by suicide* which can be found at the following link.
<http://www.voc.sa.gov.au/Publications/BereavedBySuicide/Victims%20of%20Crime%20book%20web.pdf>

Look after yourself

Supporting someone who is in crisis and potentially suicidal can be stressful. It's important to take care of yourself. This is especially important for health care professionals who are increasingly at risk and yet are renowned for not seeking help. There are people and services available to help you. Reach out and stay safe.

Helping someone close to you

If a friend or colleague mentions suicide, take it seriously.

If he or she has expressed an immediate plan, or has access to potentially fatal means, do not leave him or her alone. Get help immediately.

Three life-saving steps from the Applied Suicide Intervention Skills Training program:

Show you care:

Let your friend know that you really care. Ask about his or her feelings. Listen carefully to what he or she has to say. Here are some examples of how to begin the conversation:

"I'm worried about you/about how you feel."

"You mean a lot to me and I want to help."

"I'm here if you need someone to talk to."

Ask the question: Are you thinking about suicide?

Talking with a friend about suicide will not put the idea into his or her head. Be direct in a caring, non-confrontational way. Here are some ways to ask the question:

"Have you ever thought about suicide?"

"Do you want to die or do you just want your problems to go away?"

Get help

If a friend tells you he or she is thinking of suicide, never keep it a secret, even if you're asked to.

Do not try to handle the situation on your own. You can be the most help by referring your friend to someone with the professional skills necessary to provide the help that he or she needs. You can continue to help by offering support. Here is one way to talk to your friend about getting help:

"I know where we can get some help."



5.2 Empowering communities

Purpose

We want each community in South Australia to be empowered and capable of taking local action to tackle the issue of suicide.

Why is this important?

Preventing suicide requires an approach that involves most parts of a community and a response from many parts of government. Each community has unique attributes and tailoring the supports needed for each to be effective in preventing suicide is an important task.

Communities need to be prepared and resourced to respond appropriately to a person in distress, to show compassion and give hope for recovery.

It is equally important to support families and the broader community following a death by suicide.

Communities that are prepared in advance to respond to critical incidents show greater resilience in the face of a crisis. The development of community-specific guidelines and response plans assists communities to respond in a measured way and help address emerging issues as well as helping community recovery.

What we will do.

1. Suicide Prevention Networks

- > We will expand the number of SPNs so that there is a network linked to each local government region in South Australia.
- > The SPNs will raise awareness and break-down stigma, start life-saving conversations in their community; bring education and training to their community and link those bereaved by suicide to support.
- > We will work with Aboriginal and Torres Strait Islander peoples and their families in establishing SPNs to empower action to support prevention.

Good Practice

Suicide Prevention Networks (SPNs)

In 2013, the Department for Health and Ageing through the Office of the Chief Psychiatrist (OCP) began facilitating the development of SPNs. Since that time the OCP has been supporting communities to establish SPNs in local communities by working collaboratively with local governments and community members.

Each SPN is comprised of community volunteers passionate about reducing the impact of suicide in their communities. These volunteers know their communities well and bring to the suicide prevention network a diversity of life experience.

The OCP assists the SPNs in the development of an Action Plan that aims to drive stigma reduction, raise awareness of suicide prevention, increase community connections, and provide education and training to the community.

The Mount Gambier SPN was the first to launch in September 2013 and since then this has grown to 18 networks from as far as Port Lincoln, Whyalla and the Riverland and a further six Networks developed by Wesley Lifeforce bringing the total to 24 across South Australia.

Each SPN has established its own identity with a logo, vision and mission to promote their identity in the local community and across the state. Together the SPNs come together as a statewide network of SPNs to increase connectivity, share learnings and build stronger networks.

The SPNs participate in Wellbeing Expos; bring national suicide awareness events to their community, such as RUOK Day, Suicide Awareness Day and Suicide Survivors' Day; through to the development of memorial gardens for the bereaved and leading community discussion at local sporting and community events and the media. They have also joined together for the Royal Adelaide Show's Ride Against Suicide at which they display their banners at this large state, public event and promote awareness of suicide prevention activities at the local level.

South Australia is committed to expanding its network of SPNs with the aim of establishing an SPN in each local government region.

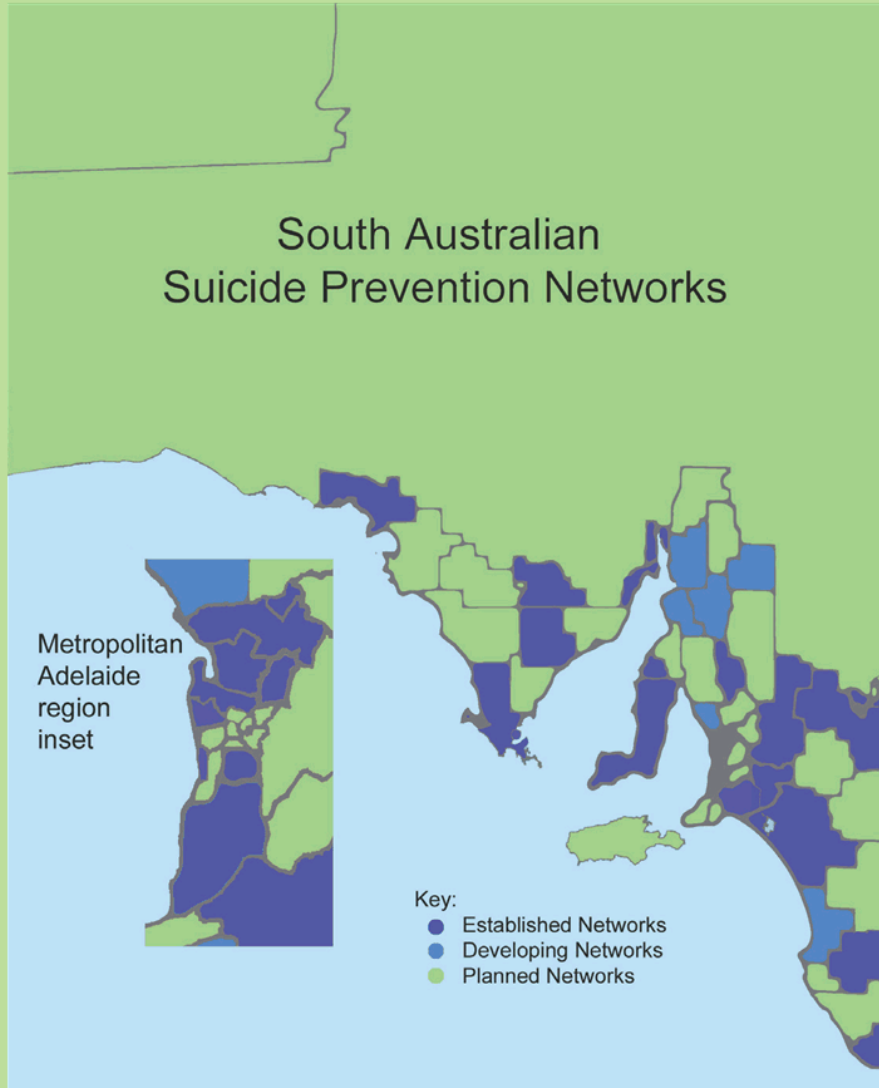
Suicide Prevention Networks

SPNs facilitated by the Office of the Chief Psychiatrist currently meet in the following locations:

- > Blackwood, Clare, Ceduna, Christies Beach, Cleve, Cummins, Elizabeth, Gawler,, Kadina, Kimba, Mount Gambier x2, Murray Bridge, Naracoorte, Port Lincoln, Riverland, Salisbury, Sedan, Tintinara, Whyalla and Yorke Peninsula

SPNs facilitated by Wesley Lifeforce meet in Strathalbyn, Port Augusta, Port Adelaide, Ceduna, Glenelg and Victor Harbor.

For more information on the SPNs contact <http://www.chiefpsychiatrist.sa.gov.au/>



2. Cross sector collaboration

- > We will ensure Local Health Networks and Primary Health Networks come together to jointly produce and publish a regional suicide prevention plan that brings together the expertise and efforts of the community managed sector, primary and specialist mental health services, education, child protection, emergency service providers, Aboriginal Community Controlled Health Services, and people who have lived experience of suicide.
- > This regional suicide prevention plan should be based on the renewed National Suicide Prevention Framework developed under the Fifth National Mental Health and Suicide Prevention Plan and be based on the World Health Organisations Suicide Prevention Framework.
- > We will work with industry based suicide programs to reduce the likelihood of suicide for individuals in vulnerable industries.

Good Practice

Industry based mental health, wellbeing and suicide prevention programs

Preventing suicide is a shared responsibility. Industry based mental health and wellbeing programs increase the capacity of every person in the industry to play a part in reducing suicide.

Mates in Construction (MIC) is an industry based program that originated in the building and construction industry more than a decade ago with the aim of improving mental health and reducing suicide.

In 2016, SA Health commissioned Mates in Construction SA to provide an industry based mental health and wellbeing program for workers at the Arrium Steelworks in Whyalla. The program utilises the "mates looking after mates" concept. Workers will often either notice or sense when other workers are doing it tough as they often display outward signs. MIC educates blue collar workers in how to recognise these signs and how to look for invitations to have discussions with fellow workers.

The MIC program provides three categories of training namely; general awareness for everyone at a construction site as well as Connector and ASIST training for people wanting to know more and to help others. The result is increased suicide prevention literacy in the workplace, greater recognition of people in need and the provision of help that is practical, professional and appropriate. Field Officers provide onsite support with an ongoing presence at the site until construction is complete.

The South Australian Government is supporting the adaptation of this methodology from one blue collar industry to others where this approach to mental health, wellbeing and suicide prevention can apply.

3. Emergency Recovery

- > The Department of Primary Industry and Regions South Australia (PIRSA) will develop an Emergency Relief and Recovery Framework.
- > PIRSA will work with other government departments, in particular the Department of Human Services (DHS), to provide a holistic recovery response to natural disasters and to build upon the individual and community resilience.

4. Workplace Peer support

- > SAFECOM will provide Peer Support Officers trained in Psychological First Aid and Mental Health First Aid to provide awareness programs in stress, trauma and suicide prevention to volunteers in their regions.
- > The Department of Planning, Transport and Infrastructure (DPTI) will engage contractors in a leadership commitment to recognise promote and endorse work site health, safety and mental wellbeing initiatives along with initiatives in safety and mental wellbeing of construction workers.

5. Prevention / postvention innovation

- > We will continue to support prevention, postvention and community innovation through the South Australian Suicide Prevention Community Grants Scheme.
- > We will collaborate with postvention providers, Standby Support after a suicide and Living Beyond Suicide to provide support to those impacted by the grief of suicide.
- > The Department for Education through their Social Work Incident Support Service (SWISS) will provide statewide pre/postvention support to schools in regards to suicidal ideation, suicide death and attempted suicide of a student.
- > DHS will continue to support the commitment to South Australia as a "State of Wellbeing" through the development of population level wellbeing measures, in partnership with SA Health and non-government partners such as the Wellbeing and Resilience Centre and SAHMRI.
- > DHS, through its Community Services Division will implement the Thriving Communities initiative that addresses disadvantage and builds inclusion and resilience in South Australian communities of identified disadvantage.
- > DCP will continue to work in partnership with non-government agencies to deliver appropriate suicide intervention training for people working with vulnerable children in residential care facilities.

6. Identify communities in distress

- > We will develop a partnership, supported by a Memorandum of Understanding, between SAPOL, OCP and the state's postvention providers Standby Response and Living Beyond Suicide to better monitor community distress associated with suicide.
- > We will provide education to SPNs to assist them in connecting communities and individuals with services and resources when experiencing distress.

7. Promotion of mental health and wellbeing in nature

- > The Department for Health and Ageing and the Department of Environment and Water (DEW) have developed a "Healthy Parks Healthy People" South Australia framework. This will be used with SPNs to increase their capacity to realise the untapped potential for nature to be used to improve mental health and wellbeing.
- > The Healthy Parks, Healthy People SA team will ensure South Australians have a better understanding of the benefits that spending time in nature can make to mental health and wellbeing. This will include the "Five Ways to Wellbeing in Nature" campaign.

8. Working to create safer environments

- > SA Health will work with Australian, state and local government agencies to accurately identify local risks and suicide hot spots that can be used to put local prevention plans into place.

9. Engaging with the media

- > SA Health will continue to work with media organisations to use the Mindframe National Media Initiative guidelines in the proper reporting of suicide and related articles and will ensure emergency contact numbers are provided after articles that may trigger distress in other people.

Good Practice

Mindframe National Media Initiative

The media has an important role to play in shaping and reinforcing social attitudes towards, and perceptions of, suicide and mental illness. For more than 10 years, the media has been actively working with Mindframe to promote reporting and portrayals that reduce potential harm and enhance community understanding about suicide and mental illness.

The evidence shows reporting of both issues has increased and improved in quality since the introduction of Mindframe initiatives. Rather than being rules per se, *Reporting suicide and mental illness: A Mindframe resource for media professionals* is a practical resource that builds on existing codes of practice and editorial policies to ensure reporting is based on research, evidence and industry standards. This print resource is supported by more detailed information online, a downloadable app which includes quick and comprehensive guides on reporting suicide and mental illness, contact details for organisations which can provide comment for stories, up-to-date facts and statistics, as well as detailed evidence about the impact of media reporting.[1]

[1] (Hunter Institute of Mental Health, 2014)

What we will measure

- > The number SPNs established in South Australia
- > The number of people involved in Network of Network meetings
- > The number of Peer Support Officers trained by SAFECOM
- > The number of people trained in *Connecting with People*
- > The number of resources made available to the community through the SPNs.



South Australian Suicide Prevention Plan 2017 - 2021

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5.3 Translating the evidence to practice

Purpose

We want the collection, monitoring and review of information to be undertaken in cooperation with universities, academic centres and government departments to ensure that suicide prevention remains contemporary; responsive to best evidence and provided to areas of identifiable need.

Why is this important?

Research has provided us with evidence to support local initiatives. Being able to apply this knowledge in a way that is appropriate to the diverse cultural and social needs of people and communities in South Australia is important in providing the level of care needed to prevent suicide.

The issues that lead to a person contemplating suicide are complex and a wide range of initiatives are necessary to tailor responses to the individual's needs.

There is a large volume of research available on both a national and international level which has informed this plan. This plan provides us with a range of actions to respond to people at risk of suicide according to the most up-to-date information possible.

The translation of this evidence into appropriate practice is best achieved through a process that takes into account the South Australian context and the needs of the people we are seeking to help.

The establishment of a South Australian Suicide Registry will help us to identify need as it arises within the community, and to respond in a timely manner to communities in distress.

What we will do

1. Establish a South Australian Suicide Registry

- i. We will work with SAPOL and the State Coroner's Office to establish a Suicide Registry to provide early identification and understanding of suicide in South Australia.
- ii. We will use the data provided through the Suicide Registry to take preventative action; utilise in research to better understand causal factors and inform service provision.

Good Practice

The Queensland Suicide Register

The Queensland Suicide Register (QSR) is a suicide mortality database, managed by the Australian Institute for Suicide Research and Prevention (AISRAP) and funded by Queensland Health. It has collated a broad range of information about suicide deaths by Queensland residents from 1990 until present, covering a wide range of demographic, psychosocial, psychiatric and behavioural aspects.

In South Australia

The State Coroner's Office and the Office of the Chief Psychiatrist, have undertaken a South Australian State Registry Project and intend to use the knowledge and experience developed during this project to establish a South Australian Suicide Registry.

The South Australian Suicide Registry will be able to provide real time data. It will be used as a source of early identification of trends and patterns in South Australia that will assist in rapidly responding to communities in distress. In this way, the Registry will assist in reducing contagion in communities at risk.

The Registry will provide significant information that will immediately inform best practice responses and will prove a valuable resource to informing implementation of this plan.

The Registry will be able to assist in determining the progressive sites of SPNs, where greater *Connecting with People* training should occur and where communities will benefit from extra support through suicide prevention community grants.

The data will also be used to reform mental health service policy development where the information it holds can be used to better develop approaches to people at risk of suicide.

2. Contribution to the evidence base

- > We will work collaboratively with universities to develop research partners involved in suicide prevention.
- > SAFECOM will engage the CFS with the beyondblue⁴ National Mental Health and Wellbeing study of Police and Emergency Services.
- > SAFECOM will engage in research studies with Phoenix Australia⁵ and the University of Adelaide in the study of the mental health of firefighters.
- > The Department of Education will review its systems of data collection on critical incidents.
- > DHS will work collaboratively with universities to develop research partners, focusing on vulnerable population groups including Aboriginal and Torres Strait Islander peoples, CALD and LGBTIQ communities, young people, and men.
- > DCP is committed to working with universities and other government departments to link data and will review its systems of data collection and critical incidents to ensure that all agencies can provide the earliest possible interventions for children and young people at risk.

3. Review of the evidence base

- > The Office of the Chief Psychiatrist will review current literature and make this available to people working in SPNs; developing policy; providing services; or providing training and education on suicide and its prevention.

4. Identify and address gaps in service

- > SA Health will use information that it collects about suicide to inform the Primary Health Networks (PHNs) and Local Health Networks (LHNs). This will be used as part of the joint LHN/PHN planning to create a regional SPNs.
- > SA Health will ensure access to support services and resources is available through SPNs, Primary Health Networks and Local Health Networks.

5. Value the contribution of lived experience

- > The Office of the Chief Psychiatrist will facilitate the involvement of those with a lived experience as a vital part of the SPNs so that they share their knowledge and lived expertise.
- > The Office of the Chief Psychiatrist will ensure there are opportunities for people who have been bereaved by suicide, to contribute to providing more appropriate and responsive services.

6. Translate the evidence into practice

- > SA Health and the Office of the Chief Psychiatrist will work with the State Coroner's Office and universities to provide evidence about trends in suicide in South Australia to inform policy and planning response and to inform better practices.
- > SA Health will lead the development of further publications about approach to suicide prevention in South Australia.
- > SA Health will ensure current evidence on suicide prevention is made readily available to ensure its education programs, service provision and SPNs are as up-to-date as is possible.

What we will measure

- > List of research being undertaken.
- > Policy or procedures changed in mental health services as a result of the evidence or research undertaken.

⁴ beyondblue is the National Depression and Suicide Prevention Initiative

⁵ Phoenix Australia is the National Centre for Excellence in Posttraumatic Mental Health

6 Expected outcomes

1. A SPN in every local government region growing by eight Networks each year over the next four years.
2. Increasing the number of SPNs in areas where Aboriginal and Torres Strait Islander peoples and their families live, growing by one each year up to 2021.
3. A Memorandum of Understanding developed between SAPOL, Living Beyond Suicide and Standby Response to identify communities in distress by 2018.
4. Prevention and postvention initiatives have been supported each year by a grants program.
5. A South Australian Suicide Registry by 2018.
6. Academic research papers published.
7. A further 600 people trained in *Connecting with People* training from SA Health, the Primary Health Network and SPNs each year for the next four years.
8. "Five Ways to Wellbeing in Nature" promotional campaign for South Australia.
9. SPNs will have good knowledge and awareness of how to promote the mental health and wellbeing benefits of engaging with nature in their communities.

7 Governance

The South Australian Suicide Prevention Plan Implementation Committee will have oversight of this plan and assist in implementing the plan within government departments and throughout the community.

This plan will be reported against through the Annual Report of the Chief Psychiatrist of South Australia.

Public sector agencies will adopt relevant aspects of the plan in their policies, as per the Health in All Policies approach. The Office for the Public Sector | Department of the Premier and Cabinet



Glossary of terms and definitions

Evidence-based – programs that have undergone scientific evaluation and have demonstrated to be effective.

Gatekeeper – people who have face-to-face contact with large numbers of community members as part of their usual routine; they may be trained to identify people at risk of suicide and refer them to treatment or supporting services as appropriate.

Lived experience (suicide) – people who think about suicide, people who have attempted suicide, people who care for someone with suicidal behaviour, people who are bereaved by suicide, and people who are impacted by suicide in some other way, such as a workplace incident.

Mental health – the World Health Organization defines mental health as a state of wellbeing in which every person realises their own potential, can cope with the normal stresses of life, can work productively and fruitfully and is able to make a contribution to their community.

Mental health service system – comprises all services that have a primary function of providing treatment, care or support to people living with mental illness and/or their carers.

Mental illness – a clinically diagnosable disorder that significantly interferes with a person's cognitive, emotional or social abilities. Examples include anxiety disorders, depression, bipolar disorder, eating disorders, and schizophrenia.

Postvention – a strategy or approach that is implemented after a suicide or suicide attempt has occurred.

Suicide prevention – the collective efforts of local community organisations, health professionals and related professionals to reduce the incidence of suicide.

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Every Life Matters

ACTION PLAN 2018/2019

1

A South Australian Suicide Prevention Network



Government of South Australia
SA Health

1. Every Life Matters

1.1. Acknowledgement

"We would like to acknowledge this land that we meet on today is the traditional lands of the Kaurna people and that we respect their spiritual relationship with their country. We also acknowledge the Kaurna people as the custodians of this region and that their cultural and heritage beliefs are still as important to the living Kaurna people today."

1.2. Background

What population area does the network cover?

Every Life Matters is a member of the South Australian Suicide Prevention Network for the City of Salisbury. The community comprises a great diversity of people located in the suburbs of Bolivar, Brahma Lodge, Burton, Cavan, Dry Creek, Direk, Edinburgh, Globe Derby Park, Greenfields, Gulfview Heights, Ingle Farm, Mawson Lakes, Parafield, Parafield Gardens, Paralowie, Para Hills, Para Hills West, Para Vista, Pooraka, Sallsbury, Sallsbury Downs, Salisbury East, Salisbury Heights, Salisbury North, Salisbury Park, Salisbury Plain, Sallsbury South, St Kilda, Valley View, Walkley Heights, and Waterloo Corner.

The City of Salisbury held a forum on the 19th September inviting community members to be part of a Suicide Prevention Network for the community. A gathering began to meet and a Suicide Prevention Action Plan was developed in September and the group incorporated in June 2017

Vision

Every Life Matters

2. Mission Statement

To be a strong, inclusive and connected community that values and supports every life.

3. Guiding principles/values

The network aims to be welcoming and open to all, non-judgemental and inclusive of the diversity within our community.

We hold 'hope of life' for everyone.

Every Life Matters

ACTION PLAN

Green – Complete

Yellow – Underway

Orange - Ongoing

Red – Cant Start

Plain – Not Due Yet

Goal 1 To improve the skills and knowledge of the community about suicide prevention.				
Objective 1.1 To maintain the Suicide Prevention Network.				
Actions				
	Activity (How)	Who/What is involved	When	Indicators
1	Annual AGM	Network Members	Before October 2018 & 2019	AGM
2	Monthly Management Committee Meetings	Network Executive	Monthly - 10 per year	Reporting of Minutes Maintained
3	Financial Reporting is maintained Monthly	Treasurer	Monthly	Reports submitted monthly
4	Minutes of Management Meetings	Secretary	Monthly	Reports submitted monthly
5	Insurance for Network Obtained	Vice Chair	DD Monthly	Insurance Paid and Certificate Held
6	Connection with Other Networks & Sharings	Attendance at SA Health Suicide Prevention Network of Networks and Others.	When required	Attendance and Sharing of Materials
Objective 1.2 To start the conversation about suicide prevention				
	Activity (How)	Who/What is involved	When	Indicators
1	Monthly Network Meetings	Network Members	Monthly 10 per year	Attendance Sheets & Minutes
2	Develop the tool for diverse populations	Network Members, cultural advisors	Chair and MCCSA y	Tool developed / tool distributed / tool used
3	Facilitate community groups (general information, Service Providers, presentations, Training opportunities)	Facilitated by Network Members	Ongoing	Members trained / informed
4	Deliver presentations & talks	Facilitated by Network	Ongoing -	Members trained /

	to Community Groups (schools, businesses (general information))	Members		informed
5	Develop a sustainable funding strategy	Network Members	On Hold	funding Plan
8	ELM Commitment Certificates	Network Committee	Ongoing	#of Certificates Provided
Objective 1.3 To develop a media and marketing plan to raise awareness of suicide prevention.				
	Activity (How)	Who/What is involved	When	Indicators
1	Attendance at events in community (i.e. Christmas Pageant, Safety Week)	Network Members	Ongoing	Number of Events and Mailing list increased
2	Annual Network RUOK Day Event	Network Members	September 2018	Public & Services Participation
3	Create Ambassador Program	Network Members	By November 2018	Number of Ambassadors Recruited and Trained
4	Develop material specific to the Aboriginal community	Network Members and cultural advisor		Material developed and disseminated
5	Develop a media plan including stories, event advertising and helpline	Network Members	On hold	Number of stories in media. Number with help lines
6	Facebook Presence	Network Members	Ongoing	Number of Engagements and New Likes
7	Create Newsletter (mailchimp)	Network Members	December 2018	Bi Monthly Newsletter
8	Lived Experience Focus	Explore opportunities for Mentoring, Training and Speaking, sharing	June 2019	Number of stories shared and recorded

Goal 2 To support those bereaved by suicide in the community.				
Objective 2.1 To ensure the community is aware of the information and services available.				
	Activity (How)	Who/What is involved	When	Indicators
1	Support people who are bereaved by suicide	Network Members - Referrals from Have a Cup of Tea. & Referrals by Jill Chapman	Referrals to other services	Information Provided Attend ANIAC Day Service and Remembrance Day and Lay Wreath with Silent Bibles
2	Provide links to bereavement services	Network Members	2017- Ongoing	Connections made to Using beyond Suicide and BTS
3	Provide Hope for Life training	Jill Chapman and Network Members	January 2019 -	Training has occurred

			Request MOSH	
4	Plan and undertake a community event/community Forum	Network Members and other service providers (MOSH, Bereaved Through Suicide, Living Beyond Suicide and other services post suicide)	On Hold	Community event
5	Develop links with the Playford Memorial Garden	Facilitated by Network Member	July 2018	Participation of SPT members
6	Event for Suicide Awareness Day (Shoes, Youth Event?, Hope Walk?, Candle Vigil)	Network Members	To Attend Living Beyond Suicide Event and promote day on Social Media	Social Media and Promotion

Our workings

SWOT Analysis

The Strengths, Weaknesses, Opportunities and Threats identified by the group. Please have a look at these strengths, and weaknesses within the group and the opportunities and threats that lie outside the group.

Strengths	Weaknesses
<ul style="list-style-type: none"> - Passionate - Diverse group - Engagement with others - Volunteers - Knowledge and experience /willingness to learn - Lived experience - Complimentary mix of people - Like mindedness - Support from City of Salisbury and SA Health, SAPOL, local services, MPs 	<ul style="list-style-type: none"> - Connection to media - Capacity - Membership – numbers - Presence of key agencies - Youth - Meeting times currently during business hours
Opportunities	Threats
<ul style="list-style-type: none"> - Election year - Growing awareness of suicide preventing in the community and media - People wanting to learn more about how to help others - Connecting to media (positive news stories) – media connections through MOSH - Social media - Survivors/lived experience - Other networks – Mates for Mates, developing partnerships? - Engaging young people - Royal Adelaide Show – Riders Against Suicide 	<ul style="list-style-type: none"> - Capacity to build the relevant membership and numbers - Business continuity - Ongoing support - Not knowing the market and what is already occurring in the community - Not following the Action Plan - Insurance - Economic factors - Community myths/perceptions/truths - contingencies

3.1. Measuring our success

- Traffic on the Network webpage (Facebook shares, content etc)
- Number of events help and community participation
- Diverse and increasing membership
- Ambassadors / champions

7

- Tangible plan
- Decreased loss of life to suicide in the community
- Measuring strategies to support resilience
- Measuring how the community is engaged, such as number of invitations to speak/present
- Number of people trained
- Number of people on the Network mailout list
- Shopfront marketing
- Number of enquiries about the work of the Network
- Media's reporting of positive news stories
-

IMPORTANT DATES

- R U OK DAY – 2nd Thursday In September
- Mental Health Week – Around Mental Health Day 10th October
- World Suicide Prevention Day – 10th September
- Odd Sock Day – 7th October

Suicide Prevention Networks

Suicide Prevention Networks are a key element of the South Australian approach to suicide prevention in the local community.

The establishment of each Network starts lifesaving conversations and breaks down stigma association with mental illness and suicide.

We know that Every life is worth living. The network aims to be welcoming and open to all, non judgemental and inclusive of the diversity within our community. We hold "hope of life" for everyone.

Narrative behind PURRUTYI MIYU YALURA Logo
 Purrutyi Miyu Yalura is a Koori word meaning "Every life is Precious". The logo represents how Aboriginal communities come together to support one another and share information and knowledge around suicide and suicide prevention. Every life is precious and some of us have lost loved ones to suicide. Coming together helps to support the process of grieving and provides deeper understanding of issues pertaining to suicide.

Want to know more?

Want us to come present to your community?

Want to join us?
 Get in touch!

P. 08 8226 1091
 E. everylifematterssalisbury@gmail.com
 F. [facebook.com/everylifematterssalisbury](https://www.facebook.com/everylifematterssalisbury)

Find the Beyond Blue Suicide Safety Plan
 Lifeline 131144

Suicide Callback 1300 659467
 Beyond Blue 1300 22 4636
 Kids Helpline 1800 55 1800



**PURRUTYI
 MIYU YALURA**
 (every life is precious)

To be a strong, inclusive and connected community that values and supports every life

**SALISBURY SUICIDE
 PREVENTION NETWORK**

Item 1.1.2 - Attachment 3 - Indigenous Cultural Suicide Prevention Flyer

Conversation Cards

We have created conversation cards that enable people to start the conversation about suicide and depression with friends, colleagues, fellow students and family.



It has space on the back to write the names and numbers of 3 people who you would call if you needed. Most importantly it encourages us to talk about suicide and depression and reduce stigma.

Have the conversation with people about suicide and depression...
Know who to call, when you need a chat...

To be a strong, inclusive & connected community that values and supports every life

Who are we, What do we do?

A group of people who share a concern for the people in their community who are willing to do simple things to prevent suicide in their community through:

- Start life-saving conversations
- Breaking down stigma
- Increasing connectedness
- Bring education & training to the community
- Link community members to the services available
- Fostering community health & wellbeing

It is time to have the conversation....

We can do this in various ways:

- School, Business & Community Talks & Presentations
- Training & Information Sessions
- Join the Every Life Matters Network
- Like & Share our Facebook posts
- Attend Public Events
- Host Mug making discussion Groups & Morning Tea Awareness Groups

ITEM	1.7.1
	POLICY AND PLANNING COMMITTEE
DATE	18 March 2019
HEADING	Elected Members Strategic Workshop - 16 and 17 February 2019
AUTHOR	Mick Petrovski, Manager Governance - CEO/Governance, CEO and Governance
CITY PLAN LINKS	4.2 Develop strong capability and commitment to continually improve Council's performance. 4.4 Embed long term thinking, planning and innovation across the organisation.
SUMMARY	The Elected Member Strategic Workshop was held on Saturday, 16 and Sunday, 17 February 2019 at the Mawson Lakes Centre. The workshop provided a useful opportunity for the Executive Group to present to Council about current strategic directions, provide information about initiatives that are already being implemented (as result of formal Council decisions), describe our policy and operating framework, and provide an overview of our budgetary position.
RECOMMENDATION	<ol style="list-style-type: none"> 1. That Council note the summary of discussions held during the Elected Member Strategic Workshop held on Saturday, 16 and Sunday, 17 February 2019 at the Mawson Lakes Centre, contained in Attachment 1 to this report (Policy and Planning Item No.1.7.1 18/03/2019).
ATTACHMENTS	This document should be read in conjunction with the following attachments: <ol style="list-style-type: none"> 1. 2019 Elected Member Strategic Workshop
1. BACKGROUND	<ol style="list-style-type: none"> 1.1 The Elected Member Strategic Workshop is an annual workshop involving the Executive Group and Elected Members that provides an opportunity to share information and discuss strategic matters that provides context for the formal budget deliberations of Council for the forthcoming financial year, and assists in identifying key areas of focus for further consideration by Council.
2. DISCUSSION	<ol style="list-style-type: none"> 1.2 During the workshop members of the Executive Group, together with the Manager People and Culture and the Manager Finance presented a variety of strategic and operational information for discussion with the Elected Members.

1.3 Key topics that were covered included:

- Elected Member directions
- City Plan 2030 and Core Strategic Directions
- Customer Service
- Community Consultation
- City Pride Initiative
- Place Activation
- Budget and Resource Overview, long term financial plan/budget drivers and parameters
- Organisational Development and Values

1.4 The Notes of the topics covered are shown in Attachment 1. Numerous initiatives that were discussed or touched upon during the workshop have already been further discussed as part of the budget formulation process for the 2019/20 financial year.

1.5 Elected Members requested regular (periodic) reporting on the progress of core initiatives discussed and already under way. Other strategic priorities that arose from the discussions and will be the subject of ongoing work and advice to Council, including:

- Customer service workshop for Elected Members reviewing our Customer Service Charter and standards
- Community engagement and consultation methodologies to be reviewed for contemporary approaches to be implemented
- Delivery of our digital agenda for adoption of technological applications for better and more efficient use of resources and effective delivery of services – and making the Council more accessible and responsive
- Improving our understanding and use of data our data, along with identifying new sources of data that inform our thinking and decision making.

2. CONCLUSION

2.1 The Elected Member annual strategic workshop is a valuable initiative in the management of the organisation. It enables information to be imparted in an informal setting, where key strategic pressures and priorities for Council and the community can be examined and discussed, opportunities identified, without the pressure of decisions having to be made.

2.2 The process now is for the administration to prepare necessary advice for submission to the Council for formal consideration, decision and implementation on matters identified as priorities that Council wishes to pursue.

CO-ORDINATION

Officer: CEO
Date: 14/03/2019



ELECTED MEMBER STRATEGIC WORKSHOP NOTES/OBSERVATIONS 16 and 17 February 2019

Expectations and Outcomes:

Mayor Aldridge and the Chief Executive Officer welcomed all in attendance, commenced the workshop with some introductory comments and, through the “icebreaker/team building” session, sought input from participants about their expectations for the direction of Council and areas of future activity to frame the discussions that would ensue.

These are summarised below:

- Council needs to maintain a balance between community needs and expectations, in the context of financial and environmental imperatives.
- Innovation and technology are important to ongoing success.
- Governance and leadership - sharing common values, respecting others’ experiences, and respecting differences.
- Core services are highly valued by the community and important to Council – we must not forget the basics.
- Council and staff – “one vehicle” – we need to bring the community with us through better communication, engagement and consultation, bridging the gap between perception and reality with more face-to-face and better advocacy.

City Plan 2030

Elected Members were given an update on the City Plan 2030 and the status of key initiatives in the Plan. The Plan was developed following extensive consultation and adopted in 2016.

They were also advised that the Local Government Act (1999) requires Councils to undertake a comprehensive review of its Strategic Management Plans within two years of each general election. This will be done in two phases:

- Phase one (this financial year) – alignment of Elected Member views on priorities as precursor to preparation of Budget and Annual Plan.
- Phase two (2019-20) - Confirming or amending current vision statements. Consider reducing the number of strategic statements under them to provide better focus and clarity. Updating data and using this as a basis to identify tighter, quantifiable progress measures for each direction.

Phase two entails community engagement and consultation for refinement and finalisation.

Elected members indicated a desire for more data to inform analysis and their thinking, in particular data regarding population projections (birth rate, migration numbers), unemployment, assets and infrastructure, climate related and economic.

1



Budget – Long Term Financial Plan (LTFP):

Members received an update on the financial status of Council and provided information that would assist it in developing its budget for 2019/20 during the upcoming budget discussions and planning for the future. A key fundamental of any financial consideration by Council has been its drive to maintain financial sustainability which has been previously defined as,

“A Council’s long-term financial performance and position is sustainable where planned long-term service and infrastructure levels and standards are met without unplanned increases in rates or disruptive cuts to services”

Current principles used for developing our budgets and maintaining long term financial sustainability are:

- Stable rate increases
- Capacity for the future balanced against community needs and affordability
- Ability to respond to emerging issues
- Approach has been
 - Interest Savings from property development has been added back when setting rates, providing the ability to fund interest costs associated with major projects
 - Managed impact increases in levies / or one off unexpected initiatives
 - Business Unit Surpluses & Deficits quarantined means that we are financially sustainable without these returns.
 - Income from Revenue streams used to off-set debt.

Current budget status is as follows:

- Low debt levels with effective treasury management
- Short term borrowings through Cash Advance Debentures (CADs), rather than long term borrowings and excessive holdings of cash
- Debt has been offset by Property Development Proceeds
- Cash held short term on deposit; drawn down to fund capital delivery and repay CADs
- Cash balance of \$32.7M and debt of \$11.2M (Finance Report end January 2019).

Focus on:

- Customer Centric Service Delivery
- Digital Strategy
- Continuous Improvement
- Strategic Procurement

Comparison was made to Council’s current rate levels compared to other Councils, which showed that the City of Salisbury still sits at the third lowest for residential properties.

During discussion it was acknowledged that the long term financial stability of the City of Salisbury has been delivered through long-term strategic planning and decision making in regard to current and future revenue streams; balancing strategic priorities across revenue and expenditure programmes.



Customer Service and City Pride:

Elected Members were given an overview of the results of the Community Perception Survey which was conducted during October 2018, and:

- Is conducted every 2 years
- Seeks feedback on community perceptions of services
- Received 600 random responses across the various wards (previous ward structure)
- Raw data weighted is by age and gender
- Is externally conducted (McGregor Tan).

The key messages from the survey were:

- General lowering of scores across survey
- Lower satisfaction on services that had a higher importance to community
- Need to focus on streetscape improvement (litter, illegal dumping, verge, roads) as an opportunity
- Parks and Reserves and Waste Services generally positive
- Need for clarity of services and responding to community expectations.
- Need to enhance customer experience.

There is a general alignment with feedback to date received from Elected Members. The feedback will be used to further develop and rollout a so called “City Pride’ or equivalent agenda.

City Pride is about how a place looks and feels. It is about activating our places, destinations and linkages. The City Pride key objectives are:

- the City’s natural and built environment
- their fellow citizens and how the community interacts and functions
- how the external community sees the City.

There was broad support for key characteristics or aspirations of the City pride initiative, that our citizens:

- feel proud to say they live, work or own property in the City
- take responsibility for the appearance of their respective residential and business properties
- treat the City’s natural and built environment with respect
- actively participate in engagement processes and projects to improve the public realm
- know their neighbours and are willing to lend a hand in need
- value and celebrate the cultural diversity of the community
- are actively involved in the life of the community
- see and hear positive stories about the City in local and state-wide.

Council’s approach to Improving Customer Service is focussing on:

- Reporting Improvements



- Regular Reporting to Executive & Council of customer Service metrics
- Implement Elected Member correspondence process
- Implement system enhancements to report against agreed standards (1 July 2019)
- Marketing & Communications
 - Promote the investment in initiatives by Council to improve amenity and facilities within the City.
 - Develop stories that support messaging
- Community Hub – Customer Experience
 - Further enhance the customer/ratepayer experience arising from all interface with Council activities.
 - Choice of how community want to interact
 - Consistent experience delivered across all staff
 - Focus of Operational Readiness Project
 - Use of digital technology;
 - Payments
 - Information
 - Queuing system
 - Visitor registration.

Next steps are a status report to Council with:

- Approach to review Charter & Framework
- Consideration of focus groups (perception survey)
- A Customer Service Workshop – EM (March)
- Elected Member Customer Service Training (April)
- Implementation of agreed framework including system enhancements.

Elected Members emphasised that customer service is a very high priority and “City Pride” has potential as a vehicle for reinvigoration – need for review and update – expressing an interest in:

- Co-ownership of public space
 - “garden pride”, tidy streets
- Upgrade verges – potential for Council to help individual initiatives
- Speed and quality of service important
- Use of technology for easier access by, and response to, customers
- Continual innovation for better customer service.

Salisbury Activation Plan

A “place activation” overview was provided as information, including advice on feature landscape minor upgrades within existing budget, such as planting feature shrubs or feature trees and removing dead or poor form shrubs and trees, installing reactivate irrigation/drip lines, replacing signs and fences.

Identified rejuvenation sites included:

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- Main North Road Entry, Pooraka
- Gateway Park, Brahma Lodge
- Main North Road / Smith Road, Salisbury East
- The Grove Way, Salisbury Heights
- Target Hill Road Entry, Salisbury Heights
- Wynn Vale Drive, Gulfview Heights
- Diment Road, Salisbury North
- Bagster Road, Salisbury North
- Community Hall, St Kilda
- Ridge Road, Pooraka
- Dry Creek Linear Upper, Pooraka
- Bolivar Road, Paralowie

A major element of the Activation Plan was to identify a number of destinations across the City, either from a Community, Recreation or Economic perspective. Each of these destinations would have defined services/ functions, providing consistency and equity across the city while ensuring destinations were attractive places to visit.

Directional outcomes from the workshop

- Technological applications for better and more efficient use of resources and effective delivery of services – making the Council more accessible and responsive
 - Need for better use of data that we have and identifying new sources of data that inform our thinking
 - Identifying options and our role to address homelessness in the City of Salisbury
 - Continuing improvements to our procurement approach for better value for money
 - Development agenda for Elected members in advocacy, relationship management, values and leadership
 - Rethinking our community engagement and consultation approaches
 - Strong emphasis on defining customer service and in turn delivering on those expectations.
-