

How to Read your Salisbury Water Meter

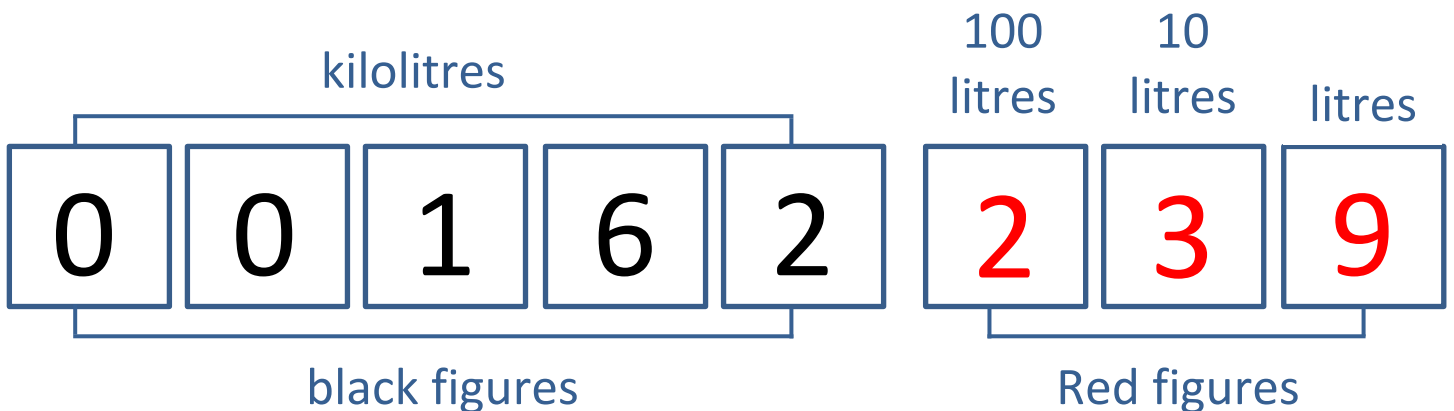
Locate your Salisbury Water meter. It is usually located in the front yard to the left of the SA Water drinking water meter. The Salisbury Water meter is purple / lilac in colour.

Your Salisbury Water meter will look something like the photos below.



On the face of the meter you will see a series of numbers. The numbers measure the amount of water used in kilolitres and litres. The black numbers measure kilolitres (thousands of litres) and the red numbers measure litres. When providing your Salisbury Water meter reading please provide all numbers to us.

A typical water meter display looks like this:



When to submit your Salisbury Water meter reading

You will receive a *Salisbury Water Meter Reading Notice* in the mail. There is a section on the Notice to record your Salisbury Water meter reading value and date.

Please note – For your information, the approximate meter reading date will be included on your previous Salisbury Water invoice.

Once you've received the Reading Notice, you will have approximately 3-5 business days to submit your Salisbury Water meter reading to the City of Salisbury. The exact due date is displayed on the notice.

To submit your Salisbury Water meter reading, please:

Take a photo of the Salisbury Water Meter Reading Notice and email it to rewater@salisbury.sa.gov.au (please ensure we can see your meter reading, the date you took the reading and your property address); OR

Phone your details in to 8406 8222 (ask for Salisbury Water) Monday to Friday 8:30am to 5:00pm. Please ensure you have your Salisbury Water Meter Reading Notice handy as there are important details on the card we need to check.

What happens if you don't submit your Salisbury Water meter reading on time?

If you don't submit your Salisbury Water meter reading by the due date, an estimate reading will be entered against your property for the billing quarter. The estimate reading will be calculated based on your consumption history.

Checking for Leaks

It is good practice to regularly check for leaks. The best time to check for a leak is when no water is being used such as when nobody will be home or late at night (make sure no one flushes the toilet at night). Also make sure automatic sprinklers are not set to turn on.

Write down your meter reading (or take a photo of it). Then wait for 2hrs and make sure that no water has been used and read the meter again. If the number has increased and you have not used any water, you may have a leak.

If you are concerned you may have a leak, please contact us on 8406 8222.

